

<b>Company Name</b> LB of Hounslow	<b>Scheduled Start Date</b> 28/01/2026	<b>Inspection Completed on</b> 16/02/2026
<b>Location of Inspection</b> Norman Crescent (ESTNORM)	<b>Scheduled Time of Inspection</b> 10:02 AM	<b>Inspection Submission Time</b> 3:16 PM
<b>Inspector that undertook inspection</b> Will Reeves	<b>Template Used</b> Estate Inspection	<b>PDF Sent to</b> Will.Reeves@hounslow.gov.uk,miguel.re@hounslow.gov.uk,Tina.Memory@Hounslow.gov.uk

## Inspection Score and Overall Grade

Actual Score	Max Score	Inspection %
17	20	85
<b>Banding Name</b> Default Banding	<b>Overall Inspection Result</b> Default Banding Item	

## 1 Inspection Details

<b>1.1 - Question</b> Type of Inspection	<b>1.1 - Responses</b> Quarterly	
<b>1.2 - Question</b> Area	<b>1.2 - Responses</b> North	
<b>1.3 - Question</b> How many blocks are you inspecting in the estate today?	<b>1.3 - Responses</b> 5	

## 2 Block 1

<b>2.1 - Question</b> Please state the name of the block you are inspecting	<b>2.1 - Responses</b> 25-55	
<b>2.2 - Question</b> Please confirm you have checked everything at this block?	<b>2.2 - Responses</b> Y	
<b>2.3 - Question</b> Are there any issues to raise at this block?	<b>2.3 - Responses</b> Y	
<b>2.4 - Question</b> Are there any Ground Maintenance Issues?	<b>2.4 - Responses</b> N	
<b>2.11 - Question</b> Are there any Internal Caretaking issues?	<b>2.11 - Responses</b> N	

<b>2.26 - Question</b> Are there any External Caretaking issues?	<b>2.26 - Responses</b> N	
<b>2.37 - Question</b> Are there any Communal Issues?	<b>2.37 - Responses</b> Y	
<b>2.38 - Question</b> Are there any Abandoned Vehicles?	<b>2.38 - Responses</b> N	
<b>2.39 - Question</b> Are there any Street Lighting Issues?	<b>2.39 - Responses</b> N	
<b>2.40 - Question</b> Are there any Pot holes?	<b>2.40 - Responses</b> N	
<b>2.41 - Question</b> Are there any issues with the Cleanliness of roads/car parks?	<b>2.41 - Responses</b> N	
<b>2.42 - Question</b> Are the notice boards are up to date?	<b>2.42 - Responses</b> Y	
<b>2.43 - Question</b> Is there any old signage to report?	<b>2.43 - Responses</b> N	
<b>2.44 - Question</b> Are there any Items stored in drying areas?	<b>2.44 - Responses</b> Y	<b>2.44 - Comments</b> 28/01/2026 bikes in drying area outside 43-45 2nd floor
<b>Q 2.44 - Photo</b> 		
<b>2.45 - Question</b> Are there any Items stored in Communal areas?	<b>2.45 - Responses</b> Y	<b>2.45 - Comments</b> 28/01/2026 items outside 55, lettered
<b>Q 2.45 - Photo</b> 		
<b>2.46 - Question</b> Is the roof access doors locked?	<b>2.46 - Responses</b> Y	
<b>2.47 - Question</b> Are there any Bulk rubbish items?	<b>2.47 - Responses</b> N	
<b>2.48 - Question</b> Are there any Untidy gardens?	<b>2.48 - Responses</b> N	

<b>2.49 - Question</b> Are there any Fire Risk Issues?	<b>2.49 - Responses</b> N	
<b>2.57 - Question</b> Are there Communal Repairs to raise?	<b>2.57 - Responses</b> N	

### 3 Block 2

<b>3.1 - Question</b> Please state the name of the block you are inspecting	<b>3.1 - Responses</b> 81-139	
<b>3.2 - Question</b> Please confirm you have checked everything at this block?	<b>3.2 - Responses</b> Y	
<b>3.3 - Question</b> Are there any issues to raise at this block?	<b>3.3 - Responses</b> Y	
<b>3.26 - Question</b> Are there any External Caretaking issues?	<b>3.26 - Responses</b> Y	
<b>3.33 - Question</b> Are there any Bulk Refuse and Graffiti issues?	<b>3.33 - Responses</b> Y	<b>3.33 - Comments</b> 28/01/2026 sofa by bin store next to 97
<b>Q 3.33 - Photo</b> 		
<b>3.37 - Question</b> Are there any Communal Issues?	<b>3.37 - Responses</b> Y	
<b>3.45 - Question</b> Are there any Items stored in Communal areas?	<b>3.45 - Responses</b> Y	<b>3.45 - Comments</b> 28/01/2026 bikes outside 135, lettered
<b>3.57 - Question</b> Are there Communal Repairs to raise?	<b>3.57 - Responses</b> Y	
<b>3.60 - Question</b> Are there any Door Handles and Closures repairs?	<b>3.60 - Responses</b> Y	<b>3.60 - Comments</b> 28/01/2026 entry door by 83 not fully closing

### 4 Block 3

<b>4.1 - Question</b> Please state the name of the block you are inspecting	<b>4.1 - Responses</b> 149-199	
<b>4.2 - Question</b> Please confirm you have checked everything at this block?	<b>4.2 - Responses</b> Y	
<b>4.3 - Question</b> Are there any issues to raise at this block?	<b>4.3 - Responses</b> Y	

<b>4.11 - Question</b> Are there any Internal Caretaking issues?	<b>4.11 - Responses</b> Y	
<b>4.23 - Question</b> Are there any Graffiti issues?	<b>4.23 - Responses</b> Y	<b>4.23 - Comments</b> 28/01/2026 graffiti on stairs between 1st and 2nd floor
<b>Q 4.23 - Photo</b> 		
<b>4.37 - Question</b> Are there any Communal Issues?	<b>4.37 - Responses</b> Y	
<b>4.44 - Question</b> Are there any Items stored in drying areas?	<b>4.44 - Responses</b> Y	<b>4.44 - Comments</b> 28/01/2026 washing machine first fl by 197-199
<b>Q 4.44 - Photo</b> 		
<b>4.45 - Question</b> Are there any Items stored in Communal areas?	<b>4.45 - Responses</b> Y	<b>4.45 - Comments</b> 28/01/2026 193-195 items, lettered
<b>Q 4.45 - Photo</b> 		
<b>4.57 - Question</b> Are there Communal Repairs to raise?	<b>4.57 - Responses</b> Y	<b>4.57 - Comments</b> 28/01/2026 149-199 fire panel on door by 147 not working

## 5 Block 4

<b>5.1 - Question</b> Please state the name of the block you are inspecting	<b>5.1 - Responses</b> 134-192	
<b>5.2 - Question</b> Please confirm you have checked everything at this block?	<b>5.2 - Responses</b> Y	
<b>5.3 - Question</b> Are there any issues to raise at this block?	<b>5.3 - Responses</b> Y	
<b>5.37 - Question</b> Are there any Communal Issues?	<b>5.37 - Responses</b> Y	
<b>5.44 - Question</b> Are there any Items stored in drying areas?	<b>5.44 - Responses</b> Y	<b>5.44 - Comments</b> 28/01/2026 items in drying area outside 166-168 2nd floor
<b>Q 5.44 - Photo</b> 		
<b>5.57 - Question</b> Are there Communal Repairs to raise?	<b>5.57 - Responses</b> Y	<b>5.57 - Comments</b> 28/01/2026 rear door not closing <b>5.57 - Comments</b> 28/01/2026 fire panel broken again
<b>5.67 - Question</b> Are there any Flooring repairs?	<b>5.67 - Responses</b> Y	<b>5.67 - Comments</b> 28/01/2026 flooring sunk by front door again
<b>Q 5.67 - Photo</b> 		

## 6 Block 5

<b>6.1 - Question</b> Please state the name of the block you are inspecting	<b>6.1 - Responses</b> 56-106	
<b>6.2 - Question</b>	<b>6.2 - Responses</b> Y	

Please confirm you have checked everything at this block?		
<b>6.3 - Question</b> Are there any issues to raise at this block?	<b>6.3 - Responses</b> Y	
<b>6.11 - Question</b> Are there any Internal Caretaking issues?	<b>6.11 - Responses</b> Y	
<b>6.23 - Question</b> Are there any Graffiti issues?	<b>6.23 - Responses</b> Y	<b>6.23 - Comments</b> 28/01/2026 graffiti on first floor sign
<b>Q 6.23 - Photo</b> 		
<b>6.37 - Question</b> Are there any Communal Issues?	<b>6.37 - Responses</b> Y	
<b>6.44 - Question</b> Are there any Items stored in drying areas?	<b>6.44 - Responses</b> Y	<b>6.44 - Comments</b> 28/01/2026 bikes and items 2nd floor drying area
<b>Q 6.44 - Photo</b> 		
<b>6.45 - Question</b> Are there any Items stored in Communal areas?	<b>6.45 - Responses</b> Y	<b>6.45 - Comments</b> 28/01/2026 items in ground floor <b>6.45 - Comments</b> 28/01/2026 items on top floor landing, lettered
<b>Q 6.45 - Photo</b>	<b>Q 6.45 - Photo</b>	



### 17 Overall Estate Rating

<p><b>17.1 - Question</b> Please rate the overall Grounds Maintenance of the estate</p>	<p><b>17.1 - Responses</b> A</p>	
<p><b>17.2 - Question</b> Please rate the overall Internal Caretaking of the estate</p>	<p><b>17.2 - Responses</b> B</p>	
<p><b>17.3 - Question</b> Please rate the overall External Caretaking of the estate</p>	<p><b>17.3 - Responses</b> B</p>	
<p><b>17.4 - Question</b> Please rate the overall Communal Issues of the estate</p>	<p><b>17.4 - Responses</b> B</p>	
<p><b>17.5 - Question</b> Please rate the overall Fire Risks of the estate</p>	<p><b>17.5 - Responses</b> A</p>	