

Company Name LB of Hounslow	Scheduled Start Date 20/01/2026	Inspection Completed on 21/01/2026
Location of Inspection Cromwell Road (ESTCROM)	Scheduled Time of Inspection 8:34 AM	Inspection Submission Time 10:17 AM
Inspector that undertook inspection Harkiran Nandra	Template Used Estate Inspection	PDF Sent to harkiran.nandra@hounslow.gov.uk,Stefan.Nor@Hounslow.gov.uk

Inspection Score and Overall Grade

Actual Score	Max Score	Inspection %
13	16	81
Banding Name Default Banding	Overall Inspection Result Default Banding Item	

1 Inspection Details

1.1 - Question Type of Inspection	1.1 - Responses Quarterly	
1.2 - Question Area	1.2 - Responses East	
1.3 - Question How many blocks are you inspecting in the estate today?	1.3 - Responses 6	

2 Block 1

2.1 - Question Please state the name of the block you are inspecting	2.1 - Responses Carfax court 1-9	
2.2 - Question Please confirm you have checked everything at this block?	2.2 - Responses Y	
2.3 - Question Are there any issues to raise at this block?	2.3 - Responses Y	
2.11 - Question Are there any Internal Caretaking issues?	2.11 - Responses Y	
2.13 - Question Are there any Landings issues?	2.13 - Responses Y	2.13 - Comments 20/01/2026 debries visible
Q 2.13 - Photo		



2.37 - Question
Are there any Communal Issues?

2.37 - Responses
Y

2.37 - Comments
20/01/2026 items in communal garden.
2.37 - Comments
20/01/2026 miss requires a jet wash

Q 2.37 - Photo



Q 2.37 - Photo



Q 2.37 - Photo



2.45 - Question
Are there any Items stored in Communal areas?

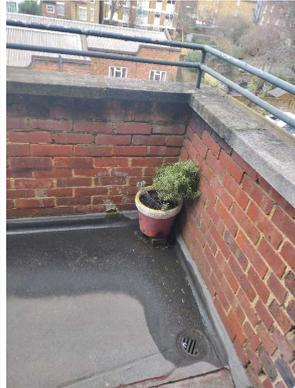
2.45 - Responses
Y

2.45 - Comments
20/01/2026 various items on landings
2.45 - Comments
20/01/2026 bikes in garden need to be removed

Q 2.45 - Photo



Q 2.45 - Photo



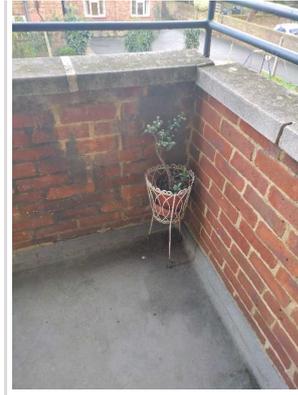
Q 2.45 - Photo



Q 2.45 - Photo

Q 2.45 - Photo

Q 2.45 - Photo



Q 2.45 - Photo



2.57 - Question

Are there Communal Repairs to raise?

2.57 - Responses

Y

2.67 - Question

Are there any Flooring repairs?

2.67 - Responses

Y

2.67 - Comments

20/01/2026 footpath uneven requires an infill of cement

Q 2.67 - Photo



Q 2.67 - Photo



3 Block 2

3.1 - Question

Please state the name of the block you are inspecting

3.1 - Responses

Tomlinson close 1-30

3.2 - Question

Please confirm you have checked everything at this block?

3.2 - Responses

Y

3.3 - Question

Are there any issues to raise at this block?

3.3 - Responses

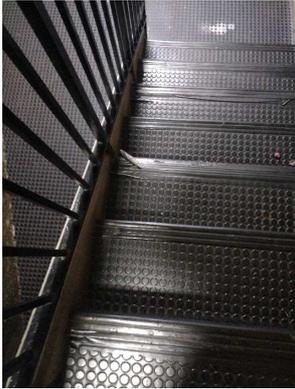
Y

3.11 - Question

3.11 - Responses

<p>Are there any Internal Caretaking issues?</p>	<p>Y</p>	
<p>3.12 - Question Are there any Cleanliness: Stairs issues?</p>	<p>3.12 - Responses Y</p>	<p>3.12 - Comments 20/01/2026 back stairs debries visable</p>
<p>Q 3.12 - Photo</p> 	<p>Q 3.12 - Photo</p> 	
<p>3.13 - Question Are there any Landings issues?</p>	<p>3.13 - Responses Y</p>	<p>3.13 - Comments 20/01/2026 debries visable please can we clear leaves over gutter to preventing blocking</p>
<p>Q 3.13 - Photo</p> 	<p>Q 3.13 - Photo</p> 	
<p>3.37 - Question Are there any Communal Issues?</p>	<p>3.37 - Responses Y</p>	
<p>3.45 - Question Are there any Items stored in Communal areas?</p>	<p>3.45 - Responses Y</p>	<p>3.45 - Comments 20/01/2026 items outside flats</p>
<p>Q 3.45 - Photo</p> 	<p>Q 3.45 - Photo</p> 	<p>Q 3.45 - Photo</p> 
<p>3.57 - Question Are there Communal Repairs to raise?</p>	<p>3.57 - Responses Y</p>	
<p>3.67 - Question Are there any Flooring repairs?</p>	<p>3.67 - Responses Y</p>	<p>3.67 - Comments</p>

		20/01/2026 bizck tape to be removed.
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<p>Q 3.67 - Photo</p> 	<p>Q 3.67 - Photo</p> 
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4 Block 3		
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<p>4.1 - Question Please state the name of the block you are inspecting</p>	<p>4.1 - Responses cromwell close 1-14</p>	
<p>4.2 - Question Please confirm you have checked everything at this block?</p>	<p>4.2 - Responses Y</p>	
<p>4.3 - Question Are there any issues to raise at this block?</p>	<p>4.3 - Responses Y</p>	
<p>4.4 - Question Are there any Ground Maintenance Issues?</p>	<p>4.4 - Responses Y</p>	<p>4.4 - Comments 20/01/2026 please can we remove</p>

<p>Q 4.4 - Photo</p> 	<p>Q 4.4 - Photo</p> 
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<p>4.11 - Question Are there any Internal Caretaking issues?</p>	<p>4.11 - Responses Y</p>	<p>4.11 - Comments 20/01/2026 cob web on landing ceiling</p>
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<p>Q 4.11 - Photo</p>	
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<p>4.12 - Question Are there any Cleanliness: Stairs issues?</p>	<p>4.12 - Responses Y</p>	<p>4.12 - Comments 20/01/2026 debries visible 4.12 - Comments 20/01/2026 block 5-6</p>
<p>Q 4.12 - Photo</p> 		
<p>4.14 - Question Are there any Entrances issues?</p>	<p>4.14 - Responses Y</p>	<p>4.14 - Comments 20/01/2026 debries visible 4.14 - Comments 20/01/2026 debries visible 13-14</p>
<p>Q 4.14 - Photo</p> 	<p>Q 4.14 - Photo</p> 	<p>Q 4.14 - Photo</p> 
<p>4.17 - Question Are there any Ledges issues?</p>	<p>4.17 - Responses Y</p>	<p>4.17 - Comments 20/01/2026 ledges outside no 2 4.17 - Comments 20/01/2026 ledges outside no 4 4.17 - Comments 20/01/2026 outside flat 12</p>
<p>Q 4.17 - Photo</p>	<p>Q 4.17 - Photo</p>	<p>Q 4.17 - Photo</p>

		
<p>4.26 - Question Are there any External Caretaking issues?</p>	<p>4.26 - Responses Y</p>	<p>4.26 - Comments 20/01/2026 all r trances mud visable could do with a wipe down</p>
<p>Q 4.26 - Photo</p> 		
<p>4.33 - Question Are there any Bulk Refuse and Graffiti issues?</p>	<p>4.33 - Responses Y</p>	<p>4.33 - Comments 20/01/2026 bulk waste on side of block no evidence of who it belongs to. please can we remove</p>
<p>Q 4.33 - Photo</p> 		
<p>4.37 - Question Are there any Communal Issues?</p>	<p>4.37 - Responses Y</p>	
<p>4.44 - Question Are there any Items stored in drying areas?</p>	<p>4.44 - Responses Y</p>	<p>4.44 - Comments 20/01/2026 removed items and lock door then can't be used as storage</p>
<p>Q 4.44 - Photo</p>	<p>Q 4.44 - Photo</p>	



4.45 - Question
Are there any Items stored in Communal areas?

4.45 - Responses
Y

4.45 - Comments
20/01/2026 bike outside no 1.
4.45 - Comments
20/01/2026 items outside no 4
4.45 - Comments
20/01/2026 items outside no 6
4.45 - Comments
20/01/2026 items outside no 13
4.45 - Comments
20/01/2026 items outside no 10 have approached tenant prior very aggressive HO intervention required when removal takes place.
4.45 - Comments
20/01/2026 items outside no 8

Q 4.45 - Photo



Q 4.45 - Photo



Q 4.45 - Photo



Q 4.45 - Photo



Q 4.45 - Photo



Q 4.45 - Photo



Q 4.45 - Photo

Q 4.45 - Photo

Q 4.45 - Photo



Q 4.45 - Photo



Q 4.45 - Photo



Q 4.45 - Photo



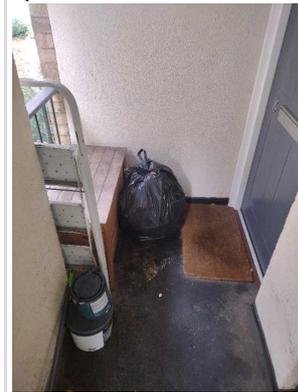
4.57 - Question

Are there Communal Repairs to raise?



4.57 - Responses

Y



4.60 - Comments

20/01/2026 handle rotten leading to flat 8

4.60 - Question

Are there any Door Handles and Closures repairs?

4.60 - Responses

Y

Q 4.60 - Photo



4.67 - Question

Are there any Flooring repairs?

4.67 - Responses

Y

4.67 - Comments

20/01/2026 uneven pavement cement refill outside block 1-2

Q 4.67 - Photo



5 Block 4		
5.1 - Question Please state the name of the block you are inspecting	5.1 - Responses Grosvenor Road 13-13c	
5.2 - Question Please confirm you have checked everything at this block?	5.2 - Responses Y	
5.3 - Question Are there any issues to raise at this block?	5.3 - Responses N	

6 Block 5		
6.1 - Question Please state the name of the block you are inspecting	6.1 - Responses Grosvenor road 26	
6.2 - Question Please confirm you have checked everything at this block?	6.2 - Responses Y	
6.3 - Question Are there any issues to raise at this block?	6.3 - Responses Y	
6.4 - Question Are there any Ground Maintenance Issues?	6.4 - Responses Y	6.4 - Comments 20/01/2026 seeds to grow the grass
Q 6.4 - Photo 		
6.26 - Question Are there any External Caretaking issues?	6.26 - Responses Y	6.26 - Comments 20/01/2026 side of block require a tidy
Q 6.26 - Photo		

		
<p>6.57 - Question Are there Communal Repairs to raise?</p>	<p>6.57 - Responses Y</p>	<p>6.57 - Comments 20/01/2026 uneven footpath 6.57 - Comments 20/01/2026 communal gate replacement</p>
<p>Q 6.57 - Photo</p> 	<p>Q 6.57 - Photo</p> 	

7 Block 6		
<p>7.1 - Question Please state the name of the block you are inspecting</p>	<p>7.1 - Responses Grosvenor road 42A</p>	
<p>7.2 - Question Please confirm you have checked everything at this block?</p>	<p>7.2 - Responses Y</p>	
<p>7.3 - Question Are there any issues to raise at this block?</p>	<p>7.3 - Responses Y</p>	
<p>7.11 - Question Are there any Internal Caretaking issues?</p>	<p>7.11 - Responses Y</p>	
<p>7.13 - Question Are there any Landings issues?</p>	<p>7.13 - Responses Y</p>	<p>7.13 - Comments 20/01/2026 debries visable</p>
<p>Q 7.13 - Photo</p> 	<p>Q 7.13 - Photo</p> 	
<p>7.14 - Question Are there any Entrances issues?</p>	<p>7.14 - Responses Y</p>	<p>7.14 - Comments 20/01/2026 debries visable</p>

Q 7.14 - Photo		
		
7.17 - Question Are there any Ledges issues?	7.17 - Responses Y	7.17 - Comments 20/01/2026 debries visable
Q 7.17 - Photo		
		
7.37 - Question Are there any Communal Issues?	7.37 - Responses Y	
7.45 - Question Are there any Items stored in Communal areas?	7.45 - Responses Y	7.45 - Comments 20/01/2026 scooter and bike in entrance 7.45 - Comments 21/01/2026 scooter belongs to flat 5 who is trying to arrange to get rid of it.
Q 7.45 - Photo		
		

17 Overall Estate Rating

17.1 - Question Please rate the overall Grounds Maintenance of the estate	17.1 - Responses A	
17.2 - Question	17.2 - Responses B	

Please rate the overall Internal Caretaking of the estate		
17.3 - Question Please rate the overall External Caretaking of the estate	17.3 - Responses B	
17.4 - Question Please rate the overall Communal Issues of the estate	17.4 - Responses B	