

Company Name LB of Hounslow	Scheduled Start Date 11/12/2025	Inspection Completed on 11/12/2025
Location of Inspection Norman Crescent (ESTNORM)	Scheduled Time of Inspection 9:57 AM	Inspection Submission Time 1:35 PM
Inspector that undertook inspection Will Reeves	Template Used Estate Inspection	PDF Sent to Will.Reeves@hounslow.gov.uk,miguel.re@hounslow.gov.uk,Tina.Memory@Hounslow.gov.uk

Inspection Score and Overall Grade

Actual Score	Max Score	Inspection %
18	20	90
Banding Name Default Banding	Overall Inspection Result Default Banding Item	

1 Inspection Details

1.1 - Question Type of Inspection	1.1 - Responses Quarterly	
1.2 - Question Area	1.2 - Responses North	
1.3 - Question How many blocks are you inspecting in the estate today?	1.3 - Responses 5	

2 Block 1

2.1 - Question Please state the name of the block you are inspecting	2.1 - Responses 56-106	
2.2 - Question Please confirm you have checked everything at this block?	2.2 - Responses Y	
2.3 - Question Are there any issues to raise at this block?	2.3 - Responses Y	
2.4 - Question Are there any Ground Maintenance Issues?	2.4 - Responses N	
2.11 - Question Are there any Internal Caretaking issues?	2.11 - Responses Y	

2.12 - Question Are there any Cleanliness: Stairs issues?	2.12 - Responses N	
2.13 - Question Are there any Landings issues?	2.13 - Responses N	
2.14 - Question Are there any Entrances issues?	2.14 - Responses N	
2.15 - Question Are there any Lifts issues?	2.15 - Responses N	
2.16 - Question Are there any Door and Window Glazing issues?	2.16 - Responses N	
2.17 - Question Are there any Ledges issues?	2.17 - Responses N	
2.18 - Question Are there any Walls issues?	2.18 - Responses N	
2.19 - Question Are there any Lighting issues?	2.19 - Responses N	
2.20 - Question Are there any Handrails secure issues?	2.20 - Responses N	
2.21 - Question Are there any Chute Rooms issues?	2.21 - Responses N	
2.22 - Question Are there any Signage issues?	2.22 - Responses N	
2.23 - Question Are there any Graffiti issues?	2.23 - Responses Y	2.23 - Comments 11/12/2025 graffiti on internal signage
Q 2.23 - Photo 	Q 2.23 - Photo 	
2.24 - Question Are there any issues with cleaning completion sheets?	2.24 - Responses N	
2.25 - Question Are there any issues with Notice Boards?	2.25 - Responses N	
2.26 - Question Are there any External Caretaking issues?	2.26 - Responses Y	
2.27 - Question Are there any Cleanliness: Grassed Areas issues?	2.27 - Responses N	
2.28 - Question Are there any Paved Areas issues?	2.28 - Responses N	
2.29 - Question Are there any Car Parks issues?	2.29 - Responses N	
2.30 - Question	2.30 - Responses	

Are there any Play Areas (Cleanliness, condition of play equipment, surfaces and fencing) issues?	N	
2.31 - Question Are there any Litter Picking issues?	2.31 - Responses N	
2.32 - Question Are there any Bin Rooms issues?	2.32 - Responses N	
2.33 - Question Are there any Bulk Refuse and Graffiti issues?	2.33 - Responses Y	2.33 - Comments 11/12/2025 dumping near 1 dawburn place
Q 2.33 - Photo 		
2.34 - Question Are there any Signs issues?	2.34 - Responses N	
2.35 - Question Are there any Numberings issues?	2.35 - Responses N	
2.36 - Question Are there any Notice Boards issues?	2.36 - Responses N	
2.37 - Question Are there any Communal Issues?	2.37 - Responses Y	
2.38 - Question Are there any Abandoned Vehicles?	2.38 - Responses N	
2.39 - Question Are there any Street Lighting Issues?	2.39 - Responses N	
2.40 - Question Are there any Pot holes?	2.40 - Responses N	
2.41 - Question Are there any issues with the Cleanliness of roads/car parks?	2.41 - Responses N	
2.42 - Question Are the notice boards are up to date?	2.42 - Responses Y	
2.43 - Question Is there any old signage to report?	2.43 - Responses N	
2.44 - Question Are there any Items stored in drying areas?	2.44 - Responses Y	2.44 - Comments 11/12/2025 bikes in top floor drying area
Q 2.44 - Photo		



2.45 - Question Are there any Items stored in Communal areas?	2.45 - Responses N	
2.46 - Question Is the roof access doors locked?	2.46 - Responses Y	
2.47 - Question Are there any Bulk rubbish items?	2.47 - Responses N	
2.48 - Question Are there any Untidy gardens?	2.48 - Responses N	
2.49 - Question Are there any Fire Risk Issues?	2.49 - Responses N	
2.57 - Question Are there Communal Repairs to raise?	2.57 - Responses Y	
2.58 - Question Are there any Communal lighting repairs?	2.58 - Responses N	
2.59 - Question Are there any Window repairs?	2.59 - Responses N	
2.60 - Question Are there any Door Handles and Closures repairs?	2.60 - Responses N	
2.61 - Question Are there any Drying Areas repairs?	2.61 - Responses N	
2.62 - Question Are there any Electrical Cupboard Doors repairs?	2.62 - Responses N	
2.63 - Question Are there any Garage Area repairs?	2.63 - Responses N	
2.64 - Question Are there any Graffiti repairs?	2.64 - Responses N	
2.65 - Question Are there any Vandalism repairs?	2.65 - Responses N	
2.66 - Question Are there any Laundry room repairs?	2.66 - Responses N	
2.67 - Question Are there any Flooring repairs?	2.67 - Responses Y	2.67 - Comments 11/12/2025 trip hazard on path outside 22 2.67 - Comments 11/12/2025 drain cover causing trip hazard ground floor
Q 2.67 - Photo	Q 2.67 - Photo	



3 Block 2		
3.1 - Question Please state the name of the block you are inspecting	3.1 - Responses 134-192	
3.2 - Question Please confirm you have checked everything at this block?	3.2 - Responses Y	
3.3 - Question Are there any issues to raise at this block?	3.3 - Responses Y	
3.4 - Question Are there any Ground Maintenance Issues?	3.4 - Responses N	
3.11 - Question Are there any Internal Caretaking issues?	3.11 - Responses N	
3.26 - Question Are there any External Caretaking issues?	3.26 - Responses Y	
3.27 - Question Are there any Cleanliness: Grassed Areas issues?	3.27 - Responses N	
3.28 - Question Are there any Paved Areas issues?	3.28 - Responses N	
3.29 - Question Are there any Car Parks issues?	3.29 - Responses N	
3.30 - Question Are there any Play Areas (Cleanliness, condition of play equipment, surfaces and fencing) issues?	3.30 - Responses N	
3.31 - Question Are there any Litter Picking issues?	3.31 - Responses N	
3.32 - Question Are there any Bin Rooms issues?	3.32 - Responses N	
3.33 - Question Are there any Bulk Refuse and Graffiti issues?	3.33 - Responses Y	3.33 - Comments 11/12/2025 old fencing side of block
Q 3.33 - Photo	Q 3.33 - Photo	



3.34 - Question Are there any Signs issues?	3.34 - Responses N	
3.35 - Question Are there any Numberings issues?	3.35 - Responses N	
3.36 - Question Are there any Notice Boards issues?	3.36 - Responses N	
3.37 - Question Are there any Communal Issues?	3.37 - Responses Y	
3.38 - Question Are there any Abandoned Vehicles?	3.38 - Responses N	
3.39 - Question Are there any Street Lighting Issues?	3.39 - Responses N	
3.40 - Question Are there any Pot holes?	3.40 - Responses N	
3.41 - Question Are there any issues with the Cleanliness of roads/car parks?	3.41 - Responses N	
3.42 - Question Are the notice boards are up to date?	3.42 - Responses Y	
3.43 - Question Is there any old signage to report?	3.43 - Responses N	
3.44 - Question Are there any Items stored in drying areas?	3.44 - Responses N	
3.45 - Question Are there any Items stored in Communal areas?	3.45 - Responses Y	3.45 - Comments 11/12/2025 wood outside 180

Q 3.45 - Photo



3.46 - Question Is the roof access doors locked?	3.46 - Responses Y	
3.47 - Question Are there any Bulk rubbish items?	3.47 - Responses N	

3.48 - Question Are there any Untidy gardens?	3.48 - Responses N	
3.49 - Question Are there any Fire Risk Issues?	3.49 - Responses N	
3.57 - Question Are there Communal Repairs to raise?	3.57 - Responses Y	3.57 - Comments 11/12/2025 broken fire panel on front entrance
3.58 - Question Are there any Communal lighting repairs?	3.58 - Responses N	
3.59 - Question Are there any Window repairs?	3.59 - Responses N	
3.60 - Question Are there any Door Handles and Closures repairs?	3.60 - Responses Y	3.60 - Comments 11/12/2025 front entrance door catches on paving
3.61 - Question Are there any Drying Areas repairs?	3.61 - Responses N	
3.62 - Question Are there any Electrical Cupboard Doors repairs?	3.62 - Responses N	
3.63 - Question Are there any Garage Area repairs?	3.63 - Responses N	
3.64 - Question Are there any Graffiti repairs?	3.64 - Responses N	
3.65 - Question Are there any Vandalism repairs?	3.65 - Responses N	
3.66 - Question Are there any Laundry room repairs?	3.66 - Responses N	
3.67 - Question Are there any Flooring repairs?	3.67 - Responses Y	3.67 - Comments 11/12/2025 trip hazard by front door 3.67 - Comments 11/12/2025 flagstones trip hazard outside 198
Q 3.67 - Photo 	Q 3.67 - Photo 	

4 Block 3

4.1 - Question Please state the name of the block you are inspecting	4.1 - Responses 141-199	
4.2 - Question Please confirm you have checked everything at this block?	4.2 - Responses Y	
4.3 - Question	4.3 - Responses Y	

Are there any issues to raise at this block?		
4.4 - Question Are there any Ground Maintenance Issues?	4.4 - Responses N	
4.11 - Question Are there any Internal Caretaking issues?	4.11 - Responses N	
4.26 - Question Are there any External Caretaking issues?	4.26 - Responses N	
4.37 - Question Are there any Communal Issues?	4.37 - Responses Y	
4.38 - Question Are there any Abandoned Vehicles?	4.38 - Responses N	
4.39 - Question Are there any Street Lighting Issues?	4.39 - Responses N	
4.40 - Question Are there any Pot holes?	4.40 - Responses N	
4.41 - Question Are there any issues with the Cleanliness of roads/car parks?	4.41 - Responses Y	4.41 - Comments 11/12/2025 parking lines need repainting
Q 4.41 - Photo 		
4.42 - Question Are the notice boards up to date?	4.42 - Responses Y	
4.43 - Question Is there any old signage to report?	4.43 - Responses N	
4.44 - Question Are there any Items stored in drying areas?	4.44 - Responses N	
4.45 - Question Are there any Items stored in Communal areas?	4.45 - Responses Y	4.45 - Comments 11/12/2025 items outside 173-possible internal works
Q 4.45 - Photo		



<p>4.46 - Question Is the roof access doors locked?</p>	<p>4.46 - Responses Y</p>	
<p>4.47 - Question Are there any Bulk rubbish items?</p>	<p>4.47 - Responses N</p>	
<p>4.48 - Question Are there any Untidy gardens?</p>	<p>4.48 - Responses N</p>	
<p>4.49 - Question Are there any Fire Risk Issues?</p>	<p>4.49 - Responses N</p>	
<p>4.57 - Question Are there Communal Repairs to raise?</p>	<p>4.57 - Responses Y</p>	<p>4.57 - Comments 11/12/2025 ceiling panel broken outside 173 4.57 - Comments 11/12/2025 fire panel not working 149-199 north entrance</p>
<p>Q 4.57 - Photo</p> 	<p>Q 4.57 - Photo</p> 	
<p>4.58 - Question Are there any Communal lighting repairs?</p>	<p>4.58 - Responses N</p>	
<p>4.59 - Question Are there any Window repairs?</p>	<p>4.59 - Responses N</p>	
<p>4.60 - Question Are there any Door Handles and Closures repairs?</p>	<p>4.60 - Responses Y</p>	<p>4.60 - Comments 11/12/2025 rear door north entrance catching</p>
<p>Q 4.60 - Photo</p>		



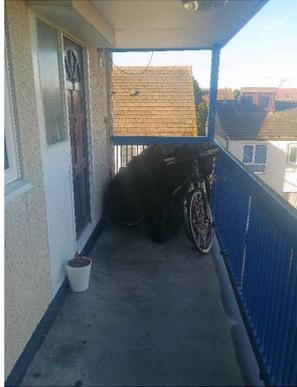
4.61 - Question Are there any Drying Areas repairs?	4.61 - Responses N	
4.62 - Question Are there any Electrical Cupboard Doors repairs?	4.62 - Responses N	
4.63 - Question Are there any Garage Area repairs?	4.63 - Responses N	
4.64 - Question Are there any Graffiti repairs?	4.64 - Responses N	
4.65 - Question Are there any Vandalism repairs?	4.65 - Responses N	
4.66 - Question Are there any Laundry room repairs?	4.66 - Responses N	
4.67 - Question Are there any Flooring repairs?	4.67 - Responses N	

5 Block 4

5.1 - Question Please state the name of the block you are inspecting	5.1 - Responses 81-139	
5.2 - Question Please confirm you have checked everything at this block?	5.2 - Responses Y	
5.3 - Question Are there any issues to raise at this block?	5.3 - Responses Y	
5.4 - Question Are there any Ground Maintenance Issues?	5.4 - Responses Y	
5.5 - Question Are there Grass Cutting issues?	5.5 - Responses N	
5.6 - Question Are there Weeding issues?	5.6 - Responses N	
5.7 - Question Are there Flower/Shrub Areas issues?	5.7 - Responses N	
5.8 - Question Are there Trees: Pruning issues?	5.8 - Responses Y	5.8 - Comments 11/12/2025 tree growing too close to building
Q 5.8 - Photo		



5.9 - Question Are there Safety – Foliage & Root Problems issues?	5.9 - Responses N	
5.10 - Question Are there Hedges Trimmed issues?	5.10 - Responses N	
5.11 - Question Are there any Internal Caretaking issues?	5.11 - Responses N	
5.26 - Question Are there any External Caretaking issues?	5.26 - Responses N	
5.37 - Question Are there any Communal Issues?	5.37 - Responses Y	
5.38 - Question Are there any Abandoned Vehicles?	5.38 - Responses N	
5.39 - Question Are there any Street Lighting Issues?	5.39 - Responses N	
5.40 - Question Are there any Pot holes?	5.40 - Responses N	
5.41 - Question Are there any issues with the Cleanliness of roads/car parks?	5.41 - Responses Y	5.41 - Comments 11/12/2025 parking lines need repainting
Q 5.41 - Photo		
5.42 - Question Are the notice boards are up to date?	5.42 - Responses Y	
5.43 - Question Is there any old signage to report?	5.43 - Responses N	
5.44 - Question Are there any Items stored in drying areas?	5.44 - Responses N	
5.45 - Question Are there any Items stored in Communal areas?	5.45 - Responses Y	5.45 - Comments 11/12/2025 bikes outside 135- letter sent

Q 5.45 - Photo**5.46 - Question**

Is the roof access doors locked?

5.46 - Responses

Y

5.47 - Question

Are there any Bulk rubbish items?

5.47 - Responses

Y

5.47 - Comments

11/12/2025 top of boiler house

Q 5.47 - Photo**5.48 - Question**

Are there any Untidy gardens?

5.48 - Responses

N

5.49 - Question

Are there any Fire Risk Issues?

5.49 - Responses

N

5.57 - Question

Are there Communal Repairs to raise?

5.57 - Responses

Y

5.57 - Comments

11/12/2025 resident from 125 reports water leaks from ceiling when it rains

5.57 - Comments

11/12/2025 north fire panel not working

5.58 - Question

Are there any Communal lighting repairs?

5.58 - Responses

N

5.59 - Question

Are there any Window repairs?

5.59 - Responses

N

5.60 - Question

Are there any Door Handles and Closures repairs?

5.60 - Responses

Y

5.60 - Comments

11/12/2025 north east door doesn't full shut

5.61 - Question

Are there any Drying Areas repairs?

5.61 - Responses

N

5.62 - Question

Are there any Electrical Cupboard Doors repairs?

5.62 - Responses

N

5.63 - Question

Are there any Garage Area repairs?

5.63 - Responses

N

5.64 - Question**5.64 - Responses**

Are there any Graffiti repairs?	N	
5.65 - Question Are there any Vandalism repairs?	5.65 - Responses N	
5.66 - Question Are there any Laundry room repairs?	5.66 - Responses N	
5.67 - Question Are there any Flooring repairs?	5.67 - Responses N	

6 Block 5		
6.1 - Question Please state the name of the block you are inspecting	6.1 - Responses 25-55	
6.2 - Question Please confirm you have checked everything at this block?	6.2 - Responses Y	
6.3 - Question Are there any issues to raise at this block?	6.3 - Responses Y	
6.4 - Question Are there any Ground Maintenance Issues?	6.4 - Responses N	
6.11 - Question Are there any Internal Caretaking issues?	6.11 - Responses N	
6.26 - Question Are there any External Caretaking issues?	6.26 - Responses N	
6.37 - Question Are there any Communal Issues?	6.37 - Responses Y	
6.38 - Question Are there any Abandoned Vehicles?	6.38 - Responses N	
6.39 - Question Are there any Street Lighting Issues?	6.39 - Responses N	
6.40 - Question Are there any Pot holes?	6.40 - Responses N	
6.41 - Question Are there any issues with the Cleanliness of roads/car parks?	6.41 - Responses N	
6.42 - Question Are the notice boards up to date?	6.42 - Responses Y	
6.43 - Question Is there any old signage to report?	6.43 - Responses N	
6.44 - Question Are there any Items stored in drying areas?	6.44 - Responses N	
6.45 - Question Are there any Items stored in Communal areas?	6.45 - Responses Y	6.45 - Comments 11/12/2025 53 and 55 items in communal area, letter sent
Q 6.45 - Photo		



6.46 - Question Is the roof access doors locked?	6.46 - Responses Y	
6.47 - Question Are there any Bulk rubbish items?	6.47 - Responses N	
6.48 - Question Are there any Untidy gardens?	6.48 - Responses N	
6.49 - Question Are there any Fire Risk Issues?	6.49 - Responses N	
6.57 - Question Are there Communal Repairs to raise?	6.57 - Responses N	

17 Overall Estate Rating

17.1 - Question Please rate the overall Grounds Maintenance of the estate	17.1 - Responses A	
17.2 - Question Please rate the overall Internal Caretaking of the estate	17.2 - Responses A	
17.3 - Question Please rate the overall External Caretaking of the estate	17.3 - Responses B	
17.4 - Question Please rate the overall Communal Issues of the estate	17.4 - Responses B	
17.5 - Question Please rate the overall Fire Risks of the estate	17.5 - Responses A	