



Powered by **Housemark** Inspection Report

<b>Company Name</b> LB of Hounslow	<b>Scheduled Start Date</b> 27/11/2025	<b>Inspection Completed on</b> 28/11/2025
<b>Location of Inspection</b> St Thomas Road (ESTSTTH)	<b>Scheduled Time of Inspection</b> 10:01 AM	<b>Inspection Submission Time</b> 9:40 AM
<b>Inspector that undertook inspection</b> Harkiran Nandra	<b>Template Used</b> Estate Inspection	<b>PDF Sent to</b> harkiran.nandra@hounslow.gov.uk, Stefan.Nor@Hounslow.gov.uk

Inspection Score and Overall Grade

<b>Actual Score</b>	<b>Max Score</b>	<b>Inspection %</b>
13	16	81
<b>Banding Name</b> Default Banding	<b>Overall Inspection Result</b> Default Banding Item	

1 Inspection Details

<b>1.1 - Question</b> Type of Inspection	<b>1.1 - Responses</b> Quarterly	
<b>1.2 - Question</b> Area	<b>1.2 - Responses</b> East	
<b>1.3 - Question</b> How many blocks are you inspecting in the estate today?	<b>1.3 - Responses</b> 7	

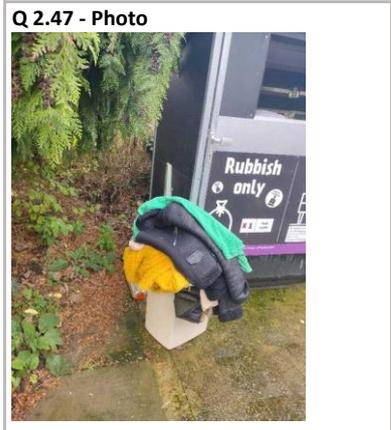
2 Block 1

<b>2.1 - Question</b> Please state the name of the block you are inspecting	<b>2.1 - Responses</b> St Thomas road 44-66	
<b>2.2 - Question</b> Please confirm you have checked everything at this block?	<b>2.2 - Responses</b> Y	
<b>2.3 - Question</b> Are there any issues to raise at this block?	<b>2.3 - Responses</b> Y	
<b>2.37 - Question</b> Are there any Communal Issues?	<b>2.37 - Responses</b> Y	<b>2.37 - Comments</b> 27/11/2025 advise tenants to use green recycling bins.

<p><b>Q 2.37 - Photo</b></p>	
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<p><b>2.47 - Ques on</b> Are there any Bulk rubbish items?</p>	<p><b>2.47 - Responses</b> Y</p>	<p><b>2.47 - Comments</b> 27/11/2025 bulk waste requires to be removed.</p>
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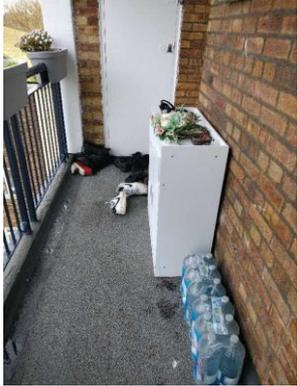
**3 Block 2**

<p><b>3.1 - Ques on</b> Please state the name of the block you are inspecting</p>	<p><b>3.1 - Responses</b> Montgomery road 65-96</p>	
<p><b>3.2 - Ques on</b> Please confirm you have checked everything at this block?</p>	<p><b>3.2 - Responses</b> Y</p>	
<p><b>3.3 - Ques on</b> Are there any issues to raise at this block?</p>	<p><b>3.3 - Responses</b> Y</p>	
<p><b>3.11 - Ques on</b> Are there any Internal Caretaking issues?</p>	<p><b>3.11 - Responses</b> Y</p>	
<p><b>3.12 - Ques on</b> Are there any Cleanliness: Stairs issues?</p>	<p><b>3.12 - Responses</b> Y</p>	<p><b>3.12 - Comments</b> 27/11/2025 debries and marks visible</p>

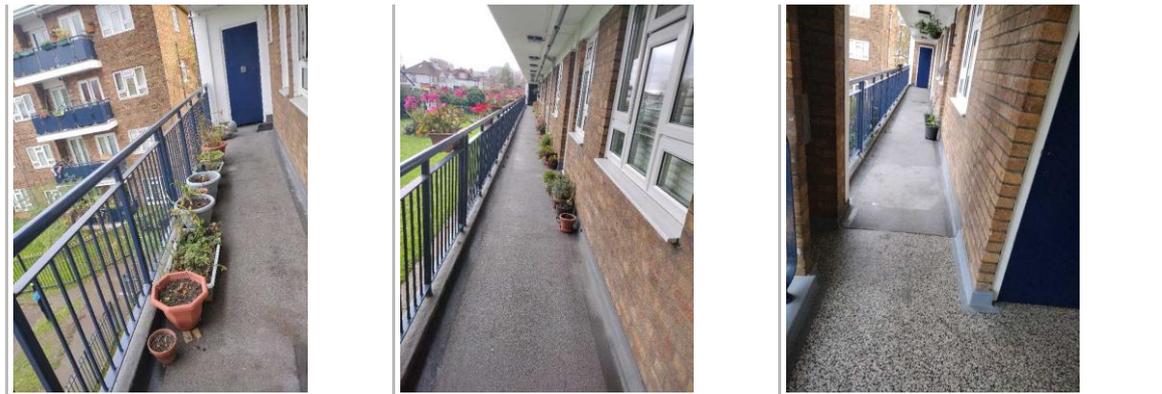
<p><b>Q 3.12 - Photo</b></p>		
		
<p><b>3.14 - Ques on</b> Are there any Entrances issues?</p>	<p><b>3.14 - Responses</b> Y</p>	<p><b>3.14 - Comments</b> 27/11/2025 marks visable. (Caretaker shares unable to remove stubborn marks)</p>
<p><b>Q 3.14 - Photo</b></p> 	<p><b>Q 3.14 - Photo</b></p> 	
<p><b>3.37 - Ques on</b> Are there any Communal Issues?</p>	<p><b>3.37 - Responses</b> Y</p>	<p><b>3.37 - Comments</b> 27/11/2025 condensa on in block very wet</p>

<p><b>Q 3.37 - Photo</b></p> 	<p><b>Q 3.37 - Photo</b></p> 	
<p><b>3.40 - Ques on</b> Are there any Pot holes?</p>	<p><b>3.40 - Responses</b> Y</p>	<p><b>3.40 - Comments</b> 27/11/2025 number of pot holes in car park</p>
<p><b>Q 3.40 - Photo</b></p>	<p><b>Q 3.40 - Photo</b></p>	<p><b>Q 3.40 - Photo</b></p>
		
<p><b>Q 3.40 - Photo</b></p> 	<p><b>Q 3.40 - Photo</b></p> 	<p><b>Q 3.40 - Photo</b></p> 

<p><b>3.45 - Ques on</b> Are there any Items stored in Communal areas?</p>	<p><b>3.45 - Responses</b> Y</p>	<p><b>3.45 - Comments</b> 27/11/2025 items outside no 93 <b>3.45 - Comments</b> 27/11/2025 plant on 4th floor landing <b>3.45 - Comments</b> 27/11/2025 items s outside no 86 <b>3.45 - Comments</b> 27/11/2025 items outside no 79 <b>3.45 - Comments</b> 27/11/2025 plant pots FF</p>
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<p><b>Q 3.45 - Photo</b></p> 	<p><b>Q 3.45 - Photo</b></p> 	<p><b>Q 3.45 - Photo</b></p> 
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<p><b>Q 3.45 - Photo</b></p>	<p><b>Q 3.45 - Photo</b></p>	<p><b>Q 3.45 - Photo</b></p>
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**4 Block 3**

<p><b>4.1 - Ques on</b> Please state the name of the block you are inspec ng</p>	<p><b>4.1 - Responses</b> 33-64 Montgomery Road</p>	
<p><b>4.2 - Ques on</b> Please confirm you have checked everything at this block?</p>	<p><b>4.2 - Responses</b> Y</p>	

<b>4.3 - Ques on</b> Are there any issues to raise at this block?	<b>4.3 - Responses</b> Y	
<b>4.4 - Ques on</b> Are there any Ground Maintenance Issues?	<b>4.4 - Responses</b> Y	
<b>4.7 - Ques on</b> Are there Flower/Shrub Areas issues?	<b>4.7 - Responses</b> Y	<b>4.7 - Comments</b> 27/11/2025 shrub area requires a cut back
<b>Q 4.7 - Photo</b> 		
<b>4.11 - Ques on</b> Are there any Internal Caretaking issues?	<b>4.11 - Responses</b> Y	
<b>4.12 - Ques on</b> Are there any Cleanliness: Stairs issues?	<b>4.12 - Responses</b> Y	<b>4.12 - Comments</b> 27/11/2025 debries visable
<b>Q 4.12 - Photo</b> 		
<b>4.14 - Ques on</b> Are there any Entrances issues?	<b>4.14 - Responses</b> Y	<b>4.14 - Comments</b> 27/11/2025 marks visable on floor.

<p><b>Q 4.14 - Photo</b></p> 		
<p><b>4.37 - Ques on</b> Are there any Communal Issues?</p>	<p><b>4.37 - Responses</b> Y</p>	
<p><b>4.40 - Ques on</b> Are there any Pot holes?</p>	<p><b>4.40 - Responses</b> Y</p>	<p><b>4.40 - Comments</b> 27/11/2025 pot holes visable in car park area</p>
<p><b>Q 4.40 - Photo</b></p> 	<p><b>Q 4.40 - Photo</b></p> 	<p><b>Q 4.40 - Photo</b></p> 
<p><b>Q 4.40 - Photo</b></p>	<p><b>Q 4.40 - Photo</b></p>	<p><b>Q 4.40 - Photo</b></p>



**Q 4.40 - Photo**



**4.45 - Ques on**

Are there any Items stored in Communal areas?

**4.45 - Responses**

Y

**4.45 - Comments**

27/11/2025 plat pots on 4th floor landing

**4.45 - Comments**

27/11/2025 plant pot 3rd floor landing

**4.45 - Comments**

27/11/2025 bike on landing outside no 43

**Q 4.45 - Photo**



**Q 4.45 - Photo**



**Q 4.45 - Photo**



Q 4.45 - Photo	Q 4.45 - Photo	
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<b>4.57 - Ques on</b> Are there Communal Repairs to raise?	<b>4.57 - Responses</b> Y	<b>4.57 - Comments</b> 27/11/2025 hanging wires <b>4.57 - Comments</b> 27/11/2025 fence panels missing in car park
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**5 Block 4**

<b>5.1 - Ques on</b> Please state the name of the block you are inspecting	<b>5.1 - Responses 1-32</b> Montgomery Road	
<b>5.2 - Ques on</b> Please confirm you have checked everything at this block?	<b>5.2 - Responses</b> Y	
<b>5.3 - Ques on</b> Are there any issues to raise at this block?	<b>5.3 - Responses</b> Y	

<b>5.4 - Ques on</b> Are there any Ground Maintenance Issues?	<b>5.4 - Responses</b> Y	
<b>5.7 - Ques on</b> Are there Flower/Shrub Areas issues?	<b>5.7 - Responses</b> Y	<b>5.7 - Comments</b> 27/11/2025 by entrance requires pruning back
<b>Q 5.7 - Photo</b> 		
<b>5.11 - Ques on</b> Are there any Internal Caretaking issues?	<b>5.11 - Responses</b> Y	<b>5.11 - Comments</b> 27/11/2025 stairs require a clean
<b>Q 5.11 - Photo</b> 		
<b>5.12 - Ques on</b> Are there any Cleanliness: Stairs issues?	<b>5.12 - Responses</b> Y	
<b>5.14 - Ques on</b> Are there any Entrances issues?	<b>5.14 - Responses</b> Y	<b>5.14 - Comments</b> 27/11/2025 marks visable

<p><b>Q 5.14 - Photo</b></p> 		
<p><b>5.37 - Ques on</b> Are there any Communal Issues?</p>	<p><b>5.37 - Responses</b> Y</p>	
<p><b>5.45 - Ques on</b> Are there any Items stored in Communal areas?</p>	<p><b>5.45 - Responses</b> Y</p>	<p><b>5.45 - Comments</b> 27/11/2025 items outside no 29 <b>5.45 - Comments</b> 27/11/2025 items in communal area. <b>5.45 - Comments</b> 27/11/2025 FF items in communal area <b>5.45 - Comments</b> 27/11/2025 no 16 clothes line</p>



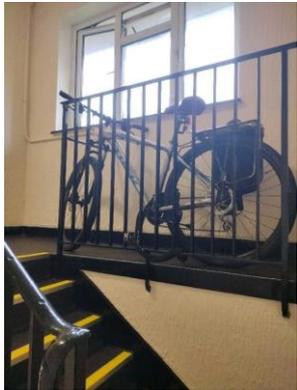
<p><b>Q 5.45 - Photo</b></p> 		
<p><b>5.57 - Ques on</b> Are there Communal Repairs to raise?</p>	<p><b>5.57 - Responses</b> Y</p>	<p><b>5.57 - Comments</b> 27/11/2025 loose ne ng <b>5.57 - Comments</b> 27/11/2025 smashed glass <b>5.57 - Comments</b> 27/11/2025 loose wires outside no 17.</p>
<p><b>Q 5.57 - Photo</b></p>	<p><b>Q 5.57 - Photo</b></p>	<p><b>Q 5.57 - Photo</b></p>



6 Block 5

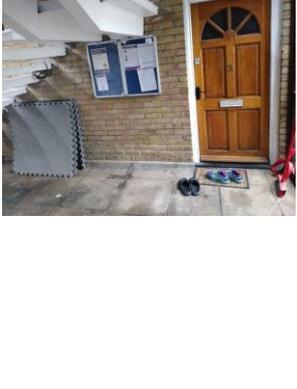
<p><b>6.1 - Ques on</b> Please state the name of the block you are inspec ng</p>	<p><b>6.1 - Responses</b> Fauconberg 1-55</p>	
<p><b>6.2 - Ques on</b> Please confirm you have checked everything at this block?</p>	<p><b>6.2 - Responses</b> Y</p>	

<b>6.3 - Ques on</b> Are there any issues to raise at this block?	<b>6.3 - Responses</b> Y	
<b>6.11 - Ques on</b> Are there any Internal Caretaking issues?	<b>6.11 - Responses</b> Y	
<b>6.14 - Ques on</b> Are there any Entrances issues?	<b>6.14 - Responses</b> Y	<b>6.14 - Comments</b> 27/11/2025 debries visable
<b>Q 6.14 - Photo</b> 	<b>Q 6.14 - Photo</b> 	
<b>6.17 - Ques on</b> Are there any Ledges issues?	<b>6.17 - Responses</b> Y	<b>6.17 - Comments</b> 27/11/2025 debries visable
<b>Q 6.17 - Photo</b> 	<b>Q 6.17 - Photo</b> 	
		
<b>6.37 - Ques on</b> Are there any Communal Issues?	<b>6.37 - Responses</b> Y	

<p><b>6.45 - Ques on</b> Are there any Items stored in Communal areas?</p>	<p><b>6.45 - Responses</b> Y</p>	<p><b>6.45 - Comments</b> 27/11/2025 items in GF by staurs <b>6.45 - Comments</b> 27/11/2025 bike outside 42 <b>6.45 - Comments</b> 27/11/2025 bike outside 44</p>
<p><b>Q 6.45 - Photo</b></p> 	<p><b>Q 6.45 - Photo</b></p> 	<p><b>Q 6.45 - Photo</b></p> 
<p><b>6.57 - Ques on</b> Are there Communal Repairs to raise?</p>	<p><b>6.57 - Responses</b> Y</p>	
<p><b>6.59 - Ques on</b> Are there any Window repairs?</p>	<p><b>6.59 - Responses</b> Y</p>	<p><b>6.59 - Comments</b> 27/11/2025 window not closing outside no 28</p>
<p><b>Q 6.59 - Photo</b></p> 		
<p><b>6.67 - Ques on</b> Are there any Flooring repairs?</p>	<p><b>6.67 - Responses</b> Y</p>	<p><b>6.67 - Comments</b> 27/11/2025 loose floor le GF</p>
<p><b>Q 6.67 - Photo</b></p> 		

## 7 Block 6

<b>7.1 - Ques on</b> Please state the name of the block you are inspec ng	<b>7.1 - Responses</b> Florence Grds 1-18	
<b>7.2 - Ques on</b> Please confirm you have checked everything at this block?	<b>7.2 - Responses</b> Y	
<b>7.3 - Ques on</b> Are there any issues to raise at this block?	<b>7.3 - Responses</b> Y	
<b>7.4 - Ques on</b> Are there any Ground Maintenance Issues?	<b>7.4 - Responses</b> Y	
<b>7.6 - Ques on</b> Are there Weeding issues?	<b>7.6 - Responses</b> Y	<b>7.6 - Comments</b> 27/11/2025 requires a dy
<b>Q 7.6 - Photo</b> 		
<b>7.11 - Ques on</b> Are there any Internal Caretaking issues?	<b>7.11 - Responses</b> Y	
<b>7.37 - Ques on</b> Are there any Communal Issues?	<b>7.37 - Responses</b> Y	
<b>7.45 - Ques on</b> Are there any Items stored in Communal areas?	<b>7.45 - Responses</b> Y	<b>7.45 - Comments</b> 27/11/2025 scooter outside no 13 <b>7.45 - Comments</b> 27/11/2025 items outside no 7 <b>7.45 - Comments</b> 27/11/2025 items outside no 3
<b>Q 7.45 - Photo</b>	<b>Q 7.45 - Photo</b>	<b>Q 7.45 - Photo</b>

		
<p><b>7.57 - Ques on</b> Are there Communal Repairs to raise?</p>	<p><b>7.57 - Responses</b> Y</p>	
<p><b>7.67 - Ques on</b> Are there any Flooring repairs?</p>	<p><b>7.67 - Responses</b> Y</p>	<p><b>7.67 - Comments</b> 27/11/2025 SF stairs opposite no 8 concrete missing on stairs case</p>
<p><b>Q 7.67 - Photo</b></p> 		
<p><b>8 Block 7</b></p>		
<p><b>8.1 - Ques on</b> Please state the name of the block you are inspec ng</p>	<p><b>8.1 - Responses</b> Chesterfield</p>	
<p><b>8.2 - Ques on</b> Please confirm you have checked everything at this block?</p>	<p><b>8.2 - Responses</b> Y</p>	
<p><b>8.3 - Ques on</b> Are there any issues to raise at this block?</p>	<p><b>8.3 - Responses</b> Y</p>	
<p><b>8.37 - Ques on</b> Are there any Communal Issues?</p>	<p><b>8.37 - Responses</b> Y</p>	<p><b>8.37 - Comments</b> 28/11/2025 gas canister s ll visable HO will need to ask to be removed.</p>

**Q 8.37 - Photo**



**17 Overall Estate Ra ng**

<b>17.1 - Ques on</b> Please rate the overall Grounds Maintenance of the estate	<b>17.1 - Responses</b> A	
<b>17.2 - Ques on</b> Please rate the overall Internal Caretaking of the estate	<b>17.2 - Responses</b> B	
<b>17.3 - Ques on</b> Please rate the overall External Caretaking of the estate	<b>17.3 - Responses</b> B	
<b>17.4 - Ques on</b> Please rate the overall Communal Issues of the estate	<b>17.4 - Responses</b> B	