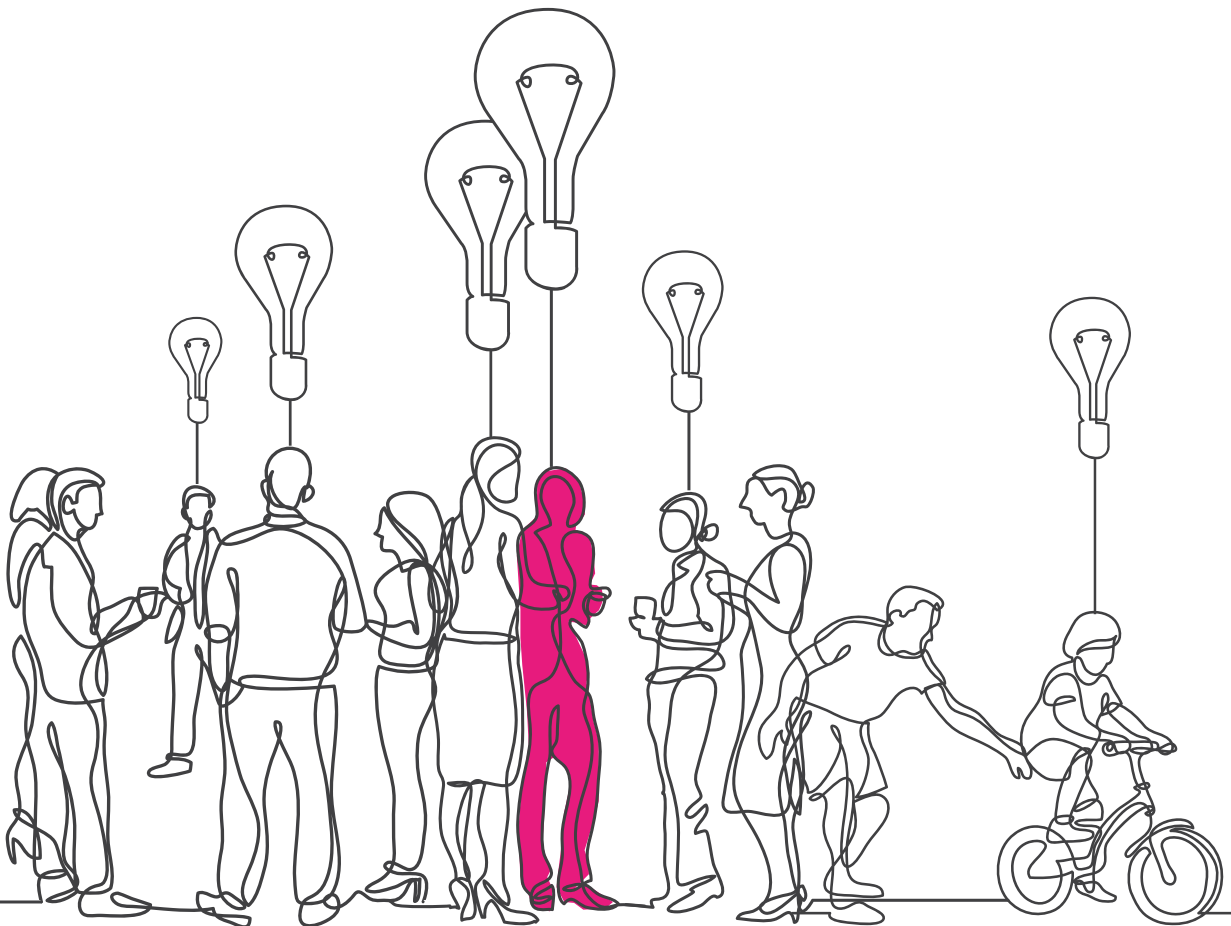


Guidance Engagement

Engagement Workshop Summary Draft – June 2024



Contents.

1.0	Introduction.	4
2.0	The Workshops	6
3.0	Youth & Council	8
3.0	Age UK & Disability	16
4.0	Right to Sensory	22
5.0	Cultural Identity Organisation	26
6.0	Migrant Voice	30
7.0	Recommendations Combined	34
8.0	Appendix	36

1.0 Introduction.

On 3rd June, 19 Hounslow community representatives gathered at Hounslow House, representing a diverse array of community perspectives through four focus groups: Youth & Council, Age UK & Disability, Right to Sensory, and Cultural Identity Organisations and individuals. Whilst a larger and more diverse number of people were invited to attend by Hounslow Council this report summarises the feedback from those who attended the workshops as listed. Our aim was to gather a wide range of feedback from community members, ensuring that the insights we collected were both representative and inclusive of core demographics within the Hounslow community. The workshop was a collaborative effort facilitated by Urban Symbiotics and the Hounslow Council team, designed to engage participants in discussions about the public realm.

The day began with a presentation about Public Realm Design Guidance, setting the stage for the interactive sessions to follow. Participants then broke into two workshop activities. The first workshop focused on gathering specific feedback on their experiences within the public realm, identifying the main challenges they face, and envisioning what they would like these spaces to be like in the future. This was followed by an exercise where community members looked at specific public spaces within Hounslow, re-imagining them with feedback and suggested interventions. This hands-on approach allowed participants to directly contribute to the redesign and improvement of their local community.

The engagement process highlighted the importance of including a wide range of stakeholders in public realm decisions, emphasising that these spaces should be open and accessible to everyone. By ensuring places for social connection, cultural exchange, and celebration, as well as prioritising accessibility and community engagement, the response will need to ensure that guidance enables the creation of public spaces that offer economic opportunities and align with the needs of the local community. The diverse feedback gathered during this workshop will play a crucial role in shaping future public spaces that truly reflect the community's aspirations and needs.



Photograph of the wider focus group

2.0 The Workshops

2.1 Experience in the public realm

2.1.1 What we did

The first workshop of our community engagement event focused on understanding the experiences of Hounslow residents in the public realm. We asked participants to share their experiences and the main challenges and problems they encounter in public spaces, providing a platform for them to voice their concerns and suggestions. This session aimed to gather detailed insights into how the community currently uses these spaces, what improvements they envision for the future, and how they would like to engage with public spaces moving forward. By collecting this valuable feedback, we aim to ensure that Hounslow Council have the data to ensure that Hounslow's public realm is informed by the needs and aspirations of those who use them.

Focus groups we brought together:

- Youth
- Council
- Age UK & Disability
- Right to Sensory
- Cultural Identity Organisations
- Migrant Voice

Core Questions:

- What are the main challenges and problems that you face in the public spaces of Hounslow?
- What would you like public spaces to be like in the future?
- How would you like to use them?



Photograph of the Right to Sensory members of the focus group

3.0 Youth & Council

3.1 Youth Focussed Engagement

3.1.1 Youth Overview

Participant focus: A group composed of members representing and working with young residents. A member of council also joined them whose insights are summarised separately.

Youth Focussed Attendees

(Excluding council staff members)

Anne-Marie Waugh: The CEO and founder of RollaDome All Skate, a registered charity dedicated to using roller sports to engage children and young people, improving their health and well-being.

Clare Mckenzie: Senior Commissioning Manager for Children and Adolescents and a Preventative Health Development Manager in Public Health & Leisure.

3.1.2 Youth Group Insights

The feedback from youth representative members highlights a need for more inclusive, accessible, and safe public spaces. There is a strong desire for family-friendly areas and youth-centric facilities such as skate parks, and youth centres similar to that at St. Helens where young people can socialise. Enhancing connectivity between institutions, promoting health and well-being in public areas, and addressing safety concerns, specifically in high streets, are some key points. There is a call for intergenerational programmes, the transformation of schools and their setting into community hubs, and involving youth in decision-making processes.

Create Family-Friendly Areas

- **Desire for active areas:** We heard from the group that there is a strong desire for active areas where families can sit, children can play, and adults can socialise. They emphasised the need for family-friendly spaces that are welcoming and well-maintained.
- **Inadequate baby feeding facilities:** It was expressed that existing facilities for baby feeding are often unclean, and that creating safe, acceptable public environments for this around bus stops is a priority.
- **Desire for play:** It was pointed out the need for more places in the public sphere to be used for play, citing climbing spaces for younger children in the public realm as something that would be welcomed.



Photograph of the youth focussed members of the focus group

Establish and Enhance Youth Spaces

- **Re-introduce youth spaces:** We heard from the group that there is a need to reintroduce youth spaces similar to St. Helens (youth centre), where young people can socialise and feel a sense of belonging. They emphasised the importance of creating both indoor and outdoor youth zones, such as skate parks and recreational areas, to cater to various interests.
- **Spaces for older children:** There is a call for spaces specifically designed for older children to engage in fun and meaningful activities.
- **Focus on under-served areas:** The group identified under-served areas such as Feltham, where young people currently have very limited access to social and recreational spaces, and stressed the need to develop additional facilities in these neighbourhoods to support youth engagement and community building.

Improve Connectivity and Collaboration

- **Need for behavioural change:** The group emphasised the need for behavioural change supported by efforts to connect people within the community.
- **Improved connectivity:** There is a call for improved connectivity between the college, St. Mary's, and the police to foster a safer and more cohesive environment.
- **Youth sense of ownership:** The group requested spaces that young people can own and use to bring people together and resolve conflicts. They highlighted the importance of linking these spaces with services like health outreach too.

Promote Inclusivity and Ownership

- **Limited Space Access:** We heard that young people have very limited access to spaces where they can socialise. They need designated areas to gather and interact, as existing public spaces like Costa often do not allow them to spend time there. Young people frequently feel they need permission to use public spaces, which limits their freedom.
- **Intergenerational programmes:** Also, there is a desire for more intergenerational programmes to foster connections between different age groups within the community.

Enhance Safety and Accessibility:

- **Safety issues:** We heard that high streets often don't feel safe, with specific concerns about Bell Square being a drug hotspot.

- **School boundary opportunities:** It was communicated that the exterior of schools could be more inviting, suggestions included creating a safer and more welcoming environment for students and the community.

Transform Schools into Community Hubs

- **Limits of school ground use:** The group mentioned that school grounds, while great places to spend time, close at 4pm. There is a desire to transform schools into community spaces and places for young people. Additionally, the exterior of schools are not very inviting, and could do with better seating outside.



Youth and Council members proposal sketches and notes on a High Street as a public space type.

3.2 Council Member Focused Engagement

3.2.1 Council Member Overview

Participant focus: A Council Member collaborated with the Youth focussed members to talk of the interests and perspectives of the youth in the community and wider civic opportunities alongside his wider insights.

Council Member Attendees (Excluding council staff members)

Melvin Colins: Councillor Collins is a Labour Party councillor from Hounslow.

3.2.2 Council Member Insights

Use Libraries for Community Engagement:

- **Public building use:** Melvin emphasised the importance of using libraries and spaces for health promotion, raising awareness, and promoting overall well-being.
- **Spaces for older children:** Melvin also brought up the need for more spaces tailored for older children to engage in fun activities. It was suggested that libraries should serve as community engagement and co-design bases. The presentation of libraries was also brought up, with a call for changes in ambiance.

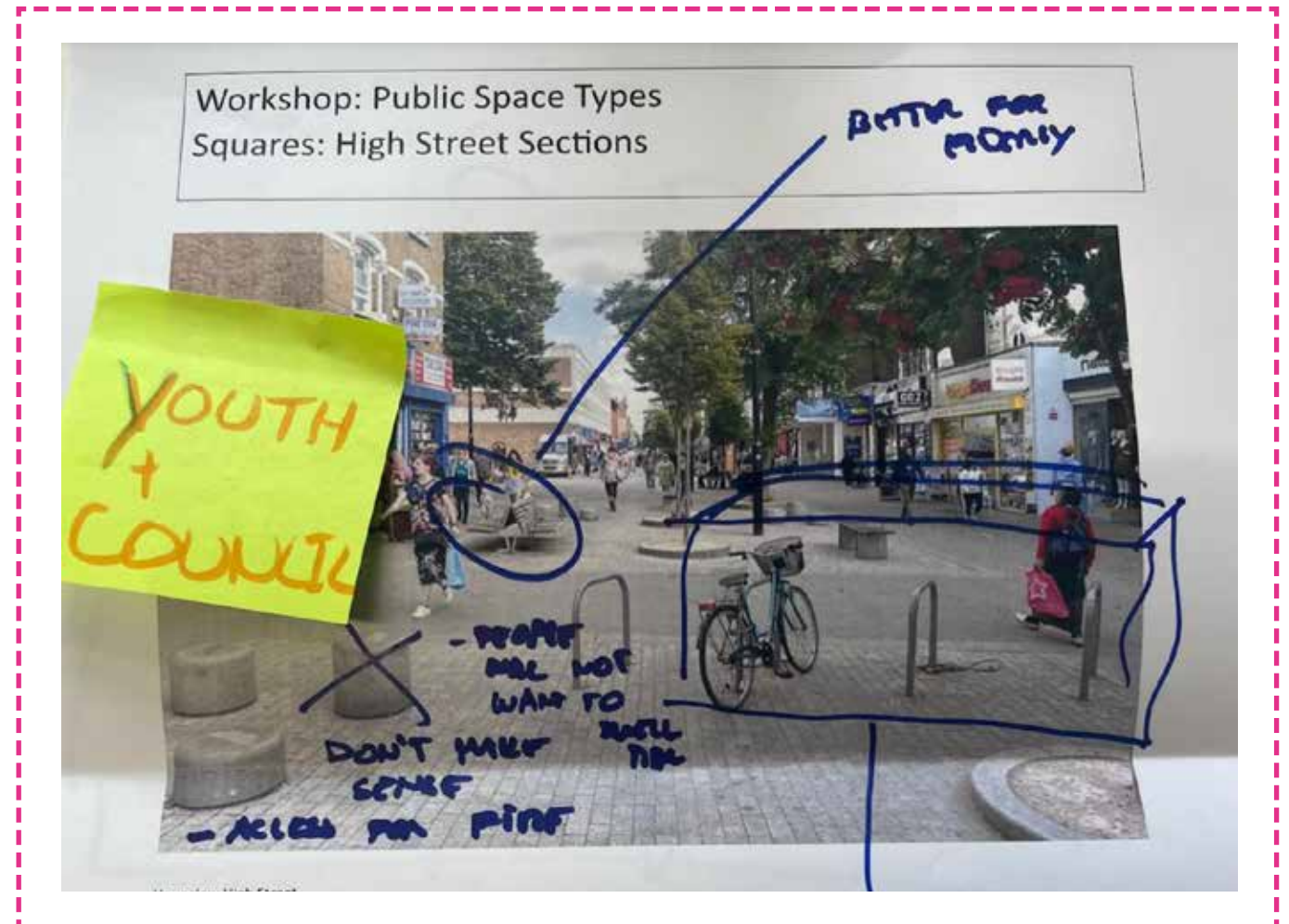
Involve Youth in Decision-Making:

- **Youth decision makers:** Melvin detailed the importance of involving young people in discussions and decision-making processes, suggesting that a method be created to actively engage them in conversations surrounding things that affect them. Melvin alongside the youth focussed members also mentioned an option of appointing individuals as “middle-people” to advocate for young people within the community.

Promote Health and Well-Being:

Insights:

- **Promotion potential:** Melvin highlighted the potential of libraries and other community spaces for promoting health and well-being, advocating for initiatives focused on health promotion and raising awareness. He emphasised the importance of integrating such spaces with health services to ensure accessibility and effectiveness in health outreach.



Youth and Council members proposal sketches and notes on Squares/High Street as a public space type.

3.3 Recommendations

3.3.1 Youth

Area of Improvement	Community Recommendations
Family-Friendly Areas	<ul style="list-style-type: none">Develop active spaces where families can sit, children can play, and adults can socialise.Ensure that these spaces are clean, and well-maintained, with provisions for baby feeding and family activities.
Youth Spaces	<ul style="list-style-type: none">Reintroduce youth spaces similar to St. Helens youth centre.Create both indoor & outdoor youth zones, including skate parks & recreational areas.Provide spaces specifically for older children to engage in activities.Identify and develop additional spaces in underserved areas like Feltham for young people to socialise and engage in activities.
Connectivity & Collaboration	<ul style="list-style-type: none">Facilitate connections between the college, St. Mary’s, police, and other institutions to support community cohesion and safety.Implement programmes that connect young people with services such as health outreach & behavioural support.Improve the exterior of schools with better seating and inviting aesthetics.
Inclusivity/Ownership	<ul style="list-style-type: none">Develop spaces where young people feel they have permission to be and can take ownership, fostering a sense of belonging and community.Encourage intergenerational programmes that bring together different age groups.

3.3.2 Council

Area of Improvement	Community Recommendations
Community Hubs	<ul style="list-style-type: none">Use school grounds and facilities as community spaces beyond school hours, integrating play and social areas.Make libraries more welcoming and uplifting to better serve as community centres, use for engagement and health promotion.
Youth Decision-Making	<ul style="list-style-type: none">Actively invite young people to participate in meetings and decision-making processes to ensure their voices are heard.Employ “middle-people” to act as advocates for youth within the community.
Health & Well-Being	<ul style="list-style-type: none">Use public spaces for health promotion activities and to raise awareness about health and well-being & encourage behavioural change by promoting positive social interactions.

3.0 Age UK & Disability

3.1 Age UK & Disability Engagement

3.1.1 Council Member Overview

Participant focus: The Age UK & Disability group is composed of older residents and individuals with disabilities, along with representatives from Age UK. Both groups focussed on insights and recommendations to address the unique challenges and needs of community members from their representative perspectives in public spaces.

Attendees Age UK & Disability
(Excluding council staff members)

Mac Downes: Chairman of the Board of Trustees at Age UK.

Roger Smith: Hounslow resident and Chair of the Hounslow Borough Respiratory Support Group, the co-chair of London Borough of Hounslow Disability and Equality Group.

Patricia Sale: Age UK member.

3.1.2 Age UK & Disability Insights

The feedback flags dangers posed by tree roots breaking tarmac, wide cycle lanes creating hazardous situations at bus stops, and cyclists' disregard for traffic rules. There is a call for more drinking fountains, seating, and shelters at transport hubs, and better maintenance of public spaces, including clean bins and smoother pavements. Concerns

about safety, both from crime and fear of crime, deterred their use of parks, particularly among LGBTQ+ communities. Accessibility issues, such as difficulty accessing parks with wheelchairs, lack of toilets, and what was seen to be poorly synchronised pedestrian crossings, are common barriers. Suggestions include promoting accompanied walking groups, improving infrastructure for seamless access, and reinstating community notice boards to enhance communication and safety.

Improve Public Space Maintenance

- **Infrastructure maintenance:** Residents expressed concerns about infrastructure maintenance in public spaces, noting issues such as tree roots breaking tarmac and common occurrences of broken paving stones, which pose safety hazards
- **Cleanliness issues:** There were complaints about the cleanliness of public spaces in Hounslow, with reports of bins not being regularly emptied or removed, indicating a desire for improved maintenance and cleanliness measures.

Enhance Safety and Accessibility

- **Rule enforcement:** The group brought up concerns about the lack of supervision and enforcement of rules in public spaces, suggesting a need for increased police presence to address issues such as petty crime, which was seen to often go unreported and unresolved.
- **Social Barriers:** They also expressed the need for infrastructure improvements

to address social barriers, particularly regarding accessibility for individuals with mobility devices such as wheelchairs and scooters.

- **Inclusive access:** Accessibility concerns included difficulties opening gates to enter parks and limitations on visiting certain areas due to accessibility issues. Additionally, residents called attention to inadequate provisions for drinking water in public spaces.

Revise Cycling Infrastructure

- **Cycling infrastructure concern:** The group expressed dissatisfaction with certain aspects of cycling infrastructure, highlighting concerns about seemingly excessively wide cycle lanes and inappropriate road sections that were seen to compromise safety. They also noted instances of poor behaviour from cyclists, such as failing to stop at zebra crossings or signals, which are seen to pose risks to



Photograph of the Age UK and disabled members of the focus

pedestrian safety. Residents also mentioned issues where bus lanes are overtaken by cycle lanes, affecting traffic flow and safety. Some individuals mentioned discontinuing cycling in areas like Feltham and Hounslow due to concerns about narrow roads and inadequate cycling infrastructure.

Inclusive Use of Public Space

- **Safety:** The group highlighted concerns regarding the safety and inclusivity of public spaces for LGBTQ+ individuals. Many expressed fear of coming out and avoiding open spaces due to experiences of abuse, contributing to a perceived heightened risk of suicide within these communities.
- **Collaboration and support:** To address these issues, the idea of engaging with the Hounslow art centre to foster a more inclusive environment and promoting accompanied walking groups as a safer alternative were brought up.

Increase Accessibility and Usability

- **Accessibility and amenities:** The group raised concerns about accessibility and amenities in parks and green spaces. The lack of toilets was noted as a deterrent to park usage, particularly for elderly individuals and those with disabilities who face challenges accessing controlled park gates and navigating without nearby facilities.
- **Inadequate pedestrian crossing:** Limited crossing times for the elderly were highlighted as an issue affecting road safety and accessibility.

Enhance Community Engagement

- **Community notice board:** Residents expressed a desire for the reinstatement of a community notice board, emphasising its importance as a means of communication and community engagement.

Address Pollution and Traffic Concerns

- **Pollution and traffic:** Multiple group members brought up concerns regarding the impact of cycle lanes on traffic congestion and pollution levels. They noted that cycle lanes narrow roads, leading to increased traffic congestion and subsequent pollution. Specifically, on Chiswick High Road, residents observed significant pollution caused by slow-moving traffic due to cycle lanes. The group expressed frustration that congestion and pollution resulting from cycle lanes deterred people from using open spaces and contributed to environmental pollution.

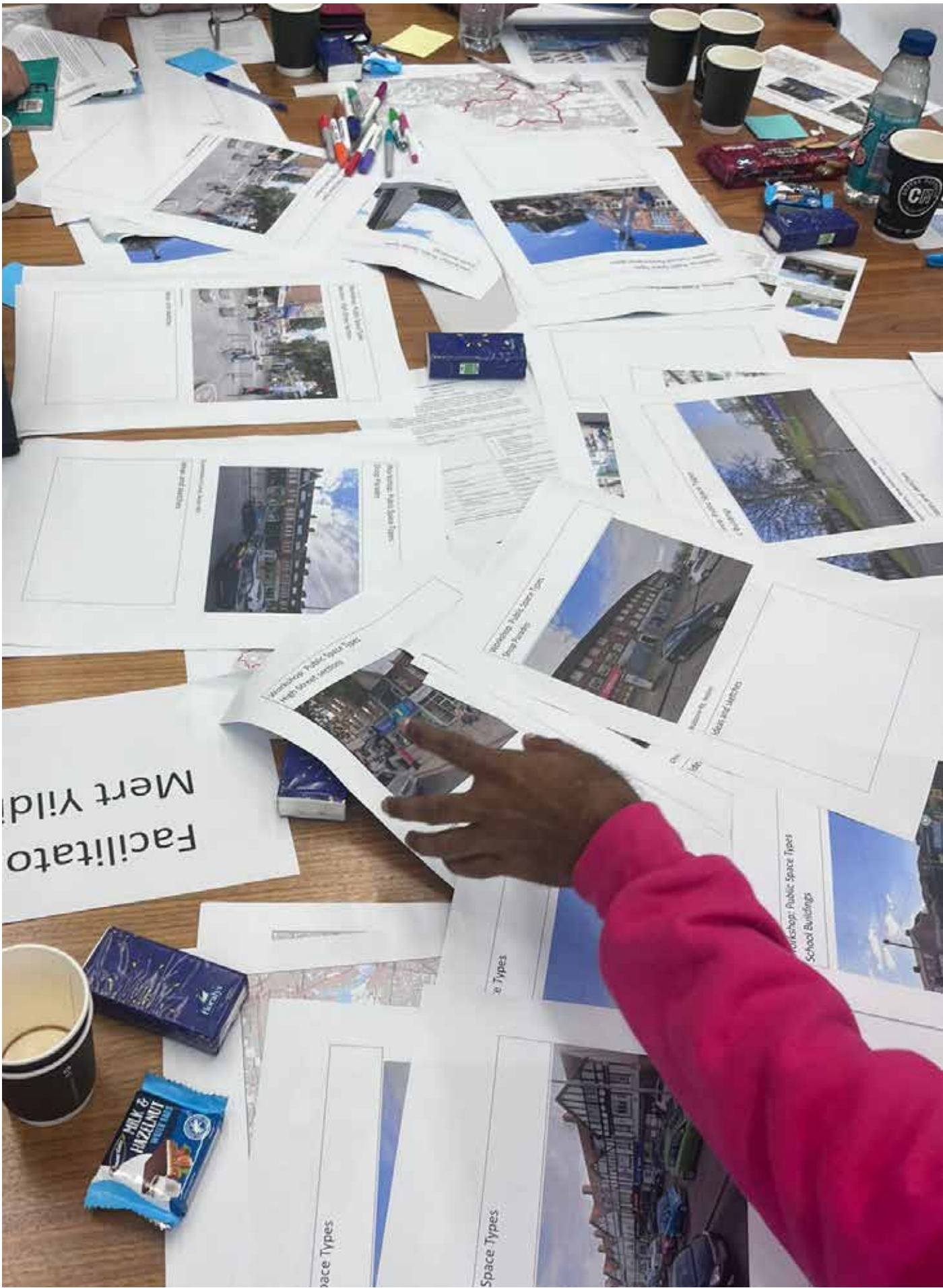


Photograph of Hounslow staff members who joined the Age UK and disabled focus group table

3.2 Recommendations

3.2.3 Age UK & Disability

Area of Improvement	Community Recommendations
Public Space Maintenance	<ul style="list-style-type: none">• Address tree roots breaking tarmac and broken paving stones to prevent tripping hazards.• Ensure public spaces are kept clean, with regular emptying of bins and maintenance of pathways.
Safety & Accessibility	<ul style="list-style-type: none">• Increase police presence to address crime and safety concerns, particularly in parks and public spaces.• Ensure seamless access for wheelchair users by improving crossovers and park gates.• Install more drinking fountains, seating, and shelters at bus stops and transport hubs.
Cycling Infrastructure	<ul style="list-style-type: none">• Re-evaluate the width of cycle lanes to reduce hazards at bus stops and prevent them from encroaching on bus lanes.• Enforce traffic rules for cyclists to ensure they stop at zebra crossings and signals, reducing pedestrian collisions.
Inclusivity of Public Spaces	<ul style="list-style-type: none">• Implement initiatives like accompanied walking groups to encourage use of parks and waterfront pathways.• Address the needs of LGBTQ+ communities by creating safe, welcoming environments and liaising with Hounslow Art Centre.
Accessibility	<ul style="list-style-type: none">• Ensure public parks have accessible toilets and clear, manageable entrances.• Improve pedestrian crossing timings to accommodate elderly and disabled individuals.
Community Engagement	<ul style="list-style-type: none">• Reintroduce community notice boards, managed by local volunteers, to improve communication and community involvement.
Traffic & Pollution	<ul style="list-style-type: none">• Tackle pollution caused by traffic congestion and poorly planned cycle lanes, particularly on Chiswick High Road.• Consider infrastructure adjustments to balance the needs of pedestrians, cyclists, and motorists.



Photograph of co-design worksheets used as prompts for discussion and active sketching

4.0 Right to Sensory

4.1 Right to Sensory Engagement

4.1.1 Right to Sensory Overview

Participant focus: The Right to Sensory group consists of individuals who work with and advocate for people with sensory impairments, including those who are visually or hearing impaired. They focus on creating accessible and inclusive public spaces for people with sensory disabilities.

Attendees

Valerie Hill: CEO of Middlesex Association for the Blind.

Sally Malit: Director of Speak Out, a group that work with adults with learning disabilities & autism to help them to make their lives better.

Sarfraz Kherdin: Principal Equalities Officer at Hounslow Borough.

4.1.2 Right to Sensory Insights

Feedback from this group brings up several key concerns regarding accessibility and inclusivity in Hounslow's public spaces. It was mentioned through discussions that there are frequent conflicts between cyclists and pedestrians, exacerbated by poorly maintained pavements, particularly around Hounslow House, which pose significant challenges for wheelchair users and those with impaired mobility. They call for better wayfinding with high colour contrast roads and signage, larger and simpler visual aids, and tactile paving to support those with learning disabilities. Safety issues, especially in

Brentford, need to be addressed, and there is a need for more affordable shopping options at places like Brentford Market. Additionally, more public toilets and consistent street widths are necessary to improve accessibility for all.

Enhance Accessibility

- **Accessibility and wayfinding:** Residents raised several concerns regarding accessibility and wayfinding in public spaces. They suggested using high colour contrast for roads and signage to improve visibility. The group also emphasised the need for better visual aids and larger, simpler pictures to assist individuals with learning disabilities.
- **Poor current conditions:** They highlighted the poor condition of pathway surfaces, which pose challenges for wheelchair users and those with impaired mobility, and advocated for tactile paving as a form of wayfinding support. They also stressed the importance of addressing the needs of individuals with learning disabilities by incorporating simple graphics to enhance accessibility.

Address Safety Concerns

- **Safety and accessibility issues:** Residents expressed concerns about safety and accessibility issues, particularly regarding conflicts between cyclists and pedestrians

in public spaces. They highlighted Brentford as an area that can feel dangerous and inaccessible.

Promote Inclusivity and Local Identity

- **Displaced businesses:** The group voiced concerns about the implementation of chain stores, which they felt marginalised small businesses and contributed to a sense of displacement in the community.
- **Place based identity:** They emphasised the importance of maintaining a place-based identity and avoiding homogeneity in shops to preserve the unique character of the area.

Improve Public Facilities

- **Public toilet strategy:** Residents highlighted the need for more public toilets to address the current shortage, particularly in areas with high foot traffic.
- **Inconsistent streets widths:** Additionally, they expressed concerns about the inconsistency in street width, indicating potential challenges for pedestrians and cyclists navigating these areas.

Promote Affordable Shopping Options

- **Inaccessible Market:** The group mentioned Brentford market being financially inaccessible for locals.



Photograph of Right to Sensory participants

4.2 Recommendations

4.2.1 Right to Sensory

Area of Improvement	Community Recommendations
Accessibility	<ul style="list-style-type: none">• Improve the surfaces of pathways to accommodate wheelchair users and those with impaired mobility.• Install tactile paving for wayfinding support and high colour contrast for roads and signage.• Increase the size and simplicity of visual aids to assist people with learning disabilities.• Implement better wayfinding solutions, such as high colour contrast and clear, simple graphics.
Safety	<ul style="list-style-type: none">• Tackle safety issues in Brentford to make it feel more secure and accessible for all.• Manage pedestrian and cyclist conflicts by enforcing traffic rules and improving infrastructure.
Inclusivity & Local Identity	<ul style="list-style-type: none">• Support small businesses to prevent the area from becoming dominated by chain stores.• Foster a place-based identity to maintain the unique character of the community.• Ensure markets like Brentford Market offer a mix of shops with various price points to be financially accessible to all residents.
Public Facilities	<ul style="list-style-type: none">• Increase the number of public toilets to enhance convenience for all users.• Ensure consistent street widths to facilitate easy navigation for everyone.



Photograph of Right to Sensory participants

5.0 Cultural Identity Organisation

5.1 Cultural Identity Organisation

5.1.1 Right to Sensory Overview

Participant focus: The Cultural Identity Organisation group comprises representatives from cultural and ethnic communities dedicated to preserving and promoting cultural heritage. This group focuses on ensuring that public spaces reflect and celebrate the diverse cultural identities within the community, fostering inclusion and a sense of belonging for all residents. The group has been summarised into two different perspectives from a cultural identity organisation perspective and a migrant voice perspective.

Attendees

Jessica Bondzie: Co-founder of the The Ghanaian Community Forum (GCF).

5.1.2 Cultural Identity Organisation Insights

The feedback here points to the need for cleaner, more accessible public spaces in Hounslow, with sufficient toilets and welcoming seating areas. The high street quarter is mentioned for its integrated play areas for children, and there is a call for public spaces to maximise convenience for parents during school hours by providing nearby shopping and errand-running facilities.

Increased parking accessibility and better coordination of roadworks, especially near schools, are also highlighted. Jessica stresses

the importance of embedding cultural experiences in public spaces through symbols, murals, and curated cultural activities. She suggests that there is a desire for more dynamic and multi-use spaces, free exercise equipment, and well-curated programmes that celebrate cultural identities, particularly African and Black cultures. Improved dog management and safety signage, more communal benches, and enhanced lighting in parks are additional concerns.

Improve Cleanliness and Amenities

- **Cleanliness:** Jessica, Co-founder of the The Ghanaian Community Forum (GCF), brought up the cleanliness of public spaces as a pressing issue, advocating for accessible and well-maintained toilets and benches to enhance the overall experience.
- **Public Toilet Need:** More public toilets were called for to address the current perceived shortage, with a desire expressed for cleaner benches and additional communal areas with benches facing each other to promote social interaction and community engagement.

Enhance Convenience for Parents

- **Convenience for Parents:** Jessica highlighted the significance of convenience for parents, suggesting that public spaces should be strategically designed to accommodate errands and shopping activities while children are at school.

- **Children's Entertainment:** In addition, there was a call for more entertainment options for children to ensure their engagement and enjoyment in public spaces. Feltham High Street was praised for its convenience and free parking, indicating a desire for similar planning in other areas. Jessica advocated for dynamic public spaces with multiple functions to cater to the diverse needs of the community, specifically those of parents.

Increase Parking Accessibility and coordinate roadworks

- **Increased Accessibility:** A need for increased accessibility to parking facilities was noted, alongside the frustration with areas of high parking congestion. The inconvenience caused by roadworks, particularly in areas with multiple schools nearby was seen to be a point of frustration. It was asked that construction works are scheduled during off-peak hours or during school terms to mitigate disruptions and chaos.



Photograph of Jessica Bondzie: Co-founder of the The Ghanaian Community Forum (GCF).

5.2 Recommendations

5.2.1 Cultural Identity Organisation

Embed Cultural Experiences

Cultural identity: An important point that arose from this session was the significance of cultural identity in fostering a sense of belonging within public spaces. They called for the integration of cultural elements such as symbols, murals, and curated programmes into parks and public areas to reflect the diverse identities of the community. Additionally, they advocated for more cultural activities, performances, and dedicated spaces to celebrate African cultures and the contributions of Black women and Black culture.

Create Dynamic Multi-use Spaces

- **Welcoming spaces:** Jessica brought up the importance of creating dynamic and welcoming public spaces that cater to various needs and activities. She expressed a desire for more places to dwell and relax, as well as spaces equipped for exercise and physical activity, such as playgrounds with basketball courts and free exercise equipment.
- **Curated spaces:** Curated spaces were advocated for that could host themed events organised by community organisations. Jessica emphasised the need for spaces promoting well-being, free yoga classes, wellness events, and activities for mothers and babies to encourage physical activity and social interaction.

Improve Safety and Accessibility

- **Dog Management:** Jessica expressed concerns about the need for better dog management in public spaces and also pointed to the importance of improved lighting infrastructure around parks to enhance safety, particularly during nighttime when visibility is limited.

Support Community Involvement

- **Lack of Support:** Jessica spoke about the lack of support she feels in progressing initiatives that relate to the integration of her culture into the community, particularly speaking about a mural that the Cultural Identity Organisation attempted to install which got a lot of push-back.

Area of Improvement	Recommendation
Cleanliness & Amenities	<ul style="list-style-type: none">• Ensure public spaces are clean, with accessible and clean toilets and benches.• Increase the number of welcoming seating areas, including communal benches facing each other.
Convenience for Parents	<ul style="list-style-type: none">• Design public spaces to maximize convenience for parents during school hours by providing nearby shopping and errand-running facilities.• Integrate more play areas for children into public spaces.
Parking Accessibility	<ul style="list-style-type: none">• Address parking congestion and improve parking accessibility near popular public areas.• Better coordinate roadworks, especially near schools, to minimize disruption during peak times and school hours.
Cultural Experiences	<ul style="list-style-type: none">• Incorporate cultural symbols, murals, and activities in public spaces to reflect and celebrate cultural identities, particularly African and Black cultures.• Support community-led initiatives for cultural murals and installations.• Organize curated programmes and events in public spaces to celebrate the community’s cultural diversity and foster a sense of belonging.• Include free wellness events and activities for all age groups.
Multi-use Spaces	<ul style="list-style-type: none">• Develop multi-use public spaces that can host a variety of activities and events.• Provide free exercise equipment and spaces for physical activities like basketball courts.
Safety and Accessibility	<ul style="list-style-type: none">• Improve dog management and safety signage in parks.• Add more street lighting around parks to enhance safety at night.
Community Involvement	<ul style="list-style-type: none">• Encourage community groups to participate in planning and maintaining public spaces, offering support for their initiatives.

6.0 Migrant Voice

6.1.1 Migrant Voice

Participant focus: Migrant Voice, founded in 2010, is a migrant-led national organisation dedicated to empowering migrants, asylum seekers, and refugees to speak for themselves, counter xenophobia, and call for justice, with active regional hubs across the UK.

Attendee

Hassan Hussein: Resident who highlights the early migration of his community from British Somaliland to the UK starting in 1884.

6.1.2 Insights & Recommendations from Migrant Voices:

Multi-Use Public Spaces

Insight:

- **Versatile spaces:** There is a demand for versatile spaces that integrate cultural and community activities within public realms, parks, and shopping areas.

Recommendations:

- **Multi-use space:** Develop multi-use spaces that can accommodate a variety of cultural and community events.
- **Diverse activities:** Programme these spaces to support diverse activities and engage the local community effectively.

Diversification of Public Realm Uses

Insights:

- **Market stall space:** Market stalls occupying public spaces continuously can limit the diversity of activities in the public realm.

Recommendations:

- **Public realm activation:** Ensure the public realm accommodates a wide range of activities beyond permanent market stalls.
- **Diversify activities:** Rotate or diversify the use of public spaces to include cultural events, performances, and community gatherings.

Enhancing High Street Segments and Squares

Insight:

- **Cluttered bike stands:** Concentrating bike stands into covered or singular areas are seen to de-clutter high street segments and squares, enhancing aesthetics and functionality.

Recommendations:

- **Consolidated bike stands:** Consolidate bike stands into designated covered areas to free up space for greenery, seating, and other amenities.
- **Aesthetic High Streets:** Ensure high street areas are visually appealing and conducive to pedestrian activities.

Celebratory Settings on Faith Buildings

Insight:

- **Need to enhance faith buildings:** Faith buildings are requested to be more visually celebratory in their design and presentation within the community.

Recommendations:

- **Celebratory faith buildings:** Enhance the visual appeal of faith buildings to contribute positively to the local urban environment.



Photograph of the feedback session from Hassan Hussein

- **Cultural elements:** Incorporate elements that celebrate the cultural and architectural significance of faith buildings.

School Entrances and Facilities

Insight:

- **School entrances improvements:** school entrances are requested to be clearer, more secure, and provide adequate water points.

Recommendations:

- **Legibility and security:** Improve the legibility and security of school entrances to enhance safety and accessibility.
- **Water points:** Install more water points to cater to the needs of students and staff.

Civic Use of Public Spaces

Insight:

- **Community activation need:** Public spaces like Bell Square are seen to be beneficial when used for civic activities such as NHS events and urban greening initiatives.

Recommendations:

- **Promotion and Events:** Promote and facilitate civic events in public spaces to enhance community engagement and well-being.
- **Greening projects:** Support urban greening projects to improve the environmental quality of public realms.

6.2 Recommendations

6.2.1 Migrant Voice

Area of Improvement	Community Recommendation
Multi-Use Public Spaces	<ul style="list-style-type: none">Develop multi-use spaces that can accommodate a variety of cultural and community events.Programme these spaces to support diverse activities and engage the local community effectively.
Diversification of Public Realm Uses	<ul style="list-style-type: none">Ensure the public realm accommodates a wide range of activities beyond permanent market stalls.Rotate or diversify the use of public spaces to include cultural events, performances, and community gatherings.
Enhancing High Street Segments and Squares	<ul style="list-style-type: none">Consolidate bike stands into designated covered areas to free up space for greenery, seating, and other amenities.Ensure high street areas are visually appealing and conducive to pedestrian activities.
Celebratory Settings on Faith Buildings	<ul style="list-style-type: none">Enhance the visual appeal of faith buildings to contribute positively to the local urban environment.Incorporate elements that celebrate the cultural and architectural significance of faith buildings.
School Entrances and Facilities	<ul style="list-style-type: none">Improve the legibility and security of school entrances to enhance safety and accessibility.Install more water points to cater to the needs of students and staff.
Civic Use of Public Spaces	<ul style="list-style-type: none">Promote and facilitate civic events in public spaces to enhance community engagement and well-being.Support urban greening projects to improve the environmental quality of public realms.



7.0 Recommendations Combined

	Safety & Accessibility	Community & Well-being	Public Space & facility Maintenance	Multi-use Spaces	Traffic, Parking, & Cycling Infrastructure	Inclusivity & local identity	Family & Youth	Cultural Celebration
Youth	<ul style="list-style-type: none"> Address safety concerns on high streets and other public areas. 	<ul style="list-style-type: none"> Implement programmes that connect young people with health outreach & behavioural support to improve cohesion. 	<ul style="list-style-type: none"> Make entrances to public spaces more obvious and inviting. Ensure that these spaces are clean, and well-maintained, 			<ul style="list-style-type: none"> Encourage intergenerational programmes to bring people together. 	<ul style="list-style-type: none"> Develop active spaces for families & children. Create indoor & outdoor youth zones. 	
Council		<ul style="list-style-type: none"> Use public spaces for health promotion. Use school grounds and libraries as community spaces for engagement & health promotion. 					<ul style="list-style-type: none"> Invite young people to participate in decision-making processes. Employ “middle-people” to act as advocates for youth. 	
Age UK & Disability	<ul style="list-style-type: none"> Ensure public parks have accessible toilets and clear, manageable entrances. Improve pedestrian crossing timings to accommodate elderly and disabled individuals. 	<ul style="list-style-type: none"> Reintroduce community notice boards 	<ul style="list-style-type: none"> Install drinking fountains, seating, and shelters at transport hubs. Ensure public spaces are kept clean. Address tree roots breaking tarmac and improve wheelchair access. Increase police presence in parks and public spaces. 		<ul style="list-style-type: none"> Re-evaluate the width of cycle lanes to reduce hazards. Tackle pollution caused by traffic congestion and cycle lanes. Consider infrastructure adjustments to balance the needs of pedestrians, cyclists, and motorists. 	<ul style="list-style-type: none"> Implement accompanied walking groups to encourage use of parks and waterfront pathways. Address the needs of LGBTQ+ communities by creating safe environments. 		
Right to Sensory	<ul style="list-style-type: none"> Improve wheelchair accessibility. Increase the size and simplicity of visual aids. Implement better wayfinding solutions, such as high colour contrast, & tactile paving. 		<ul style="list-style-type: none"> Increase the number of public toilets to enhance convenience for all users. Ensure consistent street widths to facilitate easy navigation for everyone. 		<ul style="list-style-type: none"> Manage pedestrian and cyclist conflicts by enforcing traffic rules and improving infrastructure. 	<ul style="list-style-type: none"> Support small businesses Foster a place-based identity to maintain the unique character of the community. Ensure markets are financially accessible to all residents. 		
Cultural Identity Org.	<ul style="list-style-type: none"> Improve dog management and safety signage in parks. Add more street lighting around parks 	<ul style="list-style-type: none"> Encourage community groups to participate in planning and maintaining public spaces. Include free wellness events and activities for all age groups. 	<ul style="list-style-type: none"> Ensure cleanliness of public spaces Increase the number of welcoming seating areas that face each other. 	<ul style="list-style-type: none"> Develop multi-use public spaces that can host a variety of activities and events. Increase convenience for parents by providing errand-running facilities near schools. 	<ul style="list-style-type: none"> Address parking congestion and improve parking accessibility Better coordinate roadworks 		<ul style="list-style-type: none"> Integrate more play areas for children into public spaces. 	<ul style="list-style-type: none"> Incorporate cultural symbols, murals, and activities in public spaces. Support community-led initiatives for cultural murals. Organize curated programmes in public spaces to celebrate the community's cultural diversity.
Migrant Voice	<ul style="list-style-type: none"> Improve the legibility and security of school entrances to enhance safety and accessibility. 	<ul style="list-style-type: none"> Promote civic events in public spaces to enhance community engagement. Support urban greening projects. 	<ul style="list-style-type: none"> Consolidate bike stands into designated covered areas to free up space for greenery, seating, and other amenities. More water drinking stations. 	<ul style="list-style-type: none"> Develop multi-use spaces for cultural & community events, not just for market stalls. 				<ul style="list-style-type: none"> Incorporate elements that celebrate the cultural and architectural significance of faith buildings.

8.0 Appendix

Insights From Workshop I

Youth & Council

- Would like to see an active area for families to sit in.
- We just want youth spaces back! More spaces like St. Helens.
- We need a behaviour change, we need support to connect people.
- We need the college, St Mary's, and police to connect.
- Family friendly spaces for both children to play and adults to socialize.
- Young people can't hang out together as they are seen as anti-social.
- Young people socializing and "permission to be".
- We need spaces for moms who want to feed babies, there is one centre but it is not often very clean, and we would like more across the borough.
- We need to see spaces that young people can own for themselves, to bring people together and help resolve conflict.
- Bring young people into the conversation, invite them to meetings like this one.
- A youth space is needed both inside and outside, for example a skate park as well as a youth zone.
- Libraries and spaces should be used for health promotion, raising awareness and promoting health and well-being.
- Spaces for older children to engage in fun activities.
- Activities in schools would be very welcome, but without the staff members.
- There is conflict between residents that live around a school, since parents are always picking up children.
- High streets don't tend to be safe. Bell Square isn't safe, for example, due to it being a drug hotspot.
- Young people have very limited access to spaces.
- Young people need space to socialize.
- Costa doesn't allow people, specifically young people, to spend time in that public space.
- Young people always need to have "permission".
- We would like to see more intergenerational programmes.
- Youth Zone.
- "As a young person, I travel outside of Hounslow- due to more choice and more greenery."
- We need spaces that are linked with services, like health outreach.
- We need people to work as "middle-people"- act as a voice for the youth.
- There is a lack of spaces in Feltham, lack of spaces to hang out and nowhere to socialize.
- We should transform schools into community spaces and places for young people, where we integrate play.
- Make the exterior of schools more inviting, with better seating outside.

- Libraries should be used as community engagement and co-design bases.
- The presentation of libraries is so important! To be more welcoming, the ambience needs to change and uplift the students.
- Need to make baby feeding more acceptable, and make public spaces feel safer, specifically and places like bus stops.
- Climbing spaces for younger children, there is nothing like that in Hounslow.
- Entrances to public spaces aren't always obvious, they are often hidden.
- School grounds are great places to spend time in, but they close at 4pm.

Age UK & Disability

- Tree roots tend to break the tarmac.
- "I am still amazed at the number of people cycling on our pavements!"
- Cycle lanes are causing a really dangerous situation for getting off the bus, the lanes are way too wide.
- Some cycle lanes are too wide.
- The road sections are inappropriate.
- Not enough drinking/water fountains.
- Could use seating and shelter at all bus stops and transport hubs.
- Bad behaviour from cyclists, they don't stop at zebra crossings or signals.
- The bus lane is taken over by cycle lanes.
- There tends to be a "barrier to parks".
- People within the LGBTQ+ groups are often scared to come out. Hounslow art centre should be spoken to on this matter.
- There is a lot of crime and fear of crime in open/public spaces.
- There is a lack of footbridges across roads.
- People won't use the parks and green spaces as much when there are no toilets.
- LGBTQ+ people do not tend to use open spaces due to abuse, these communities are also at the highest risk of self-harm in Hounslow.
- "I don't come to certain areas with my mobility scooter because of accessibility issues."
- We should promote accompanied walking groups, rather than single person walks.
- Crossing walks are not in sync with where the bus stops in Feltham.
- Reduce the pavement of Feltham high street and add bus lanes so the area is not so narrow.
- "I no longer cycle into Feltham because it is too narrow."
- Pollution levels are impossible due to cycle lanes.
- Broken paving stones are common, 2 years ago I fell due to this.
- Public spaces in Hounslow are not clean, bins are never removed or emptied.
- If you are in a wheelchair you cannot open the gates to get into parks.

- On Chiswick high Road the cycle lanes create massive amounts of pollution due to slow moving traffic.
- “I don’t cycle in Hounslow anymore”.
- Get rid of the paving stone and use tarmac instead.
- The pathways along waterfronts are great for pedestrians and cyclists, accompanied walks during the week would be great.
- People are tripping on paving stones often.
- Infrastructure has good civic strategy, enforcement reinforces rules.
- Traffic congestion causes pollution, making people less likely to actually use open spaces.
- LGBTQ+ communities are often deterred from using public squares.
- Need better designated smoking areas.
- There isn’t enough time for elderly people to cross the road.
- Park gates are controlled, It’s a struggle for people with disabilities to access and get through them, there are also no toilets inside.
- Crossovers need to be made more seamless, this would be hugely helpful to wheelchair users who need level access.
- Different groups need different solutions, one solution doesn’t fit all so compromise is also needed for all.
- A community notice board needs to come back.
- The infrastructure is irregular and it is hard for cyclists.
- The majority of cyclists don’t follow the rules, and this causes collisions with pedestrians.
- Cycle lanes narrow the roads and this congests traffic leading to pollution. There is also no space left for the bus lane.
- Community notice board should come back with a voluntary resident or local shopkeeper who has the key.
- There is very little supervision and enforcement of rules.
- More police presence as petty crime never gets reported and isn’t dealt with properly. There are certain social barriers that maybe infrastructure can solve.

Right to Sensory

- There is a common conflict between cyclists and pedestrians.
- Practices of “othering” in the implementation of chain stores which push out small businesses and make it feel like this area isn’t for us anymore.
- We want a place-based identity, and to avoid homogenous shops.
- Like the tree pots in Brentford, but there could be better wayfinding.
- Brentford can feel dangerous and inaccessible, with lots of safety issues.
- We could use high colour contrast for roads and signage.
- Better visual aids/pictures, and could increase the size of simple pictures.
- Pavement issues by Hounslow House.
- Bell Square is much too crowded.
- Brentford market is not financially accessible, we need a mix of shops with different prices.
- The surfaces of pathways are really bad, no good for wheelchair users and people with

impaired mobility.

- We want to see tactile following pavement as wayfinding support.
- Learning disabilities are often overlooked, and could be helped with simple graphics.
- More toilets are needed.
- Inconsistency in street width.

Cultural Identity Organisation

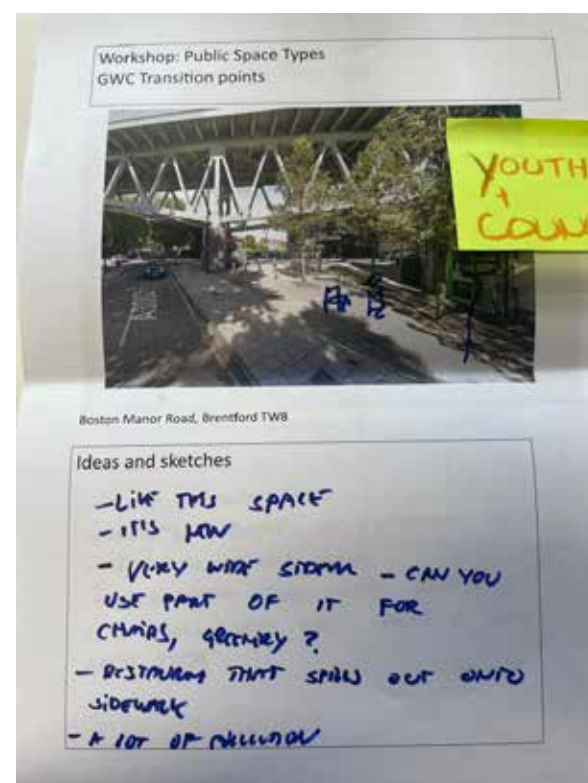
- Public spaces are not clean enough, and there is a need for accessible and clean toilets and benches.
- There aren’t enough welcoming places to sit in public spaces. “I really like the High Street Quarter because it has places for kids to play integrated into it”.
- Most people that use these spaces are parents, so they should be made to maximize the convenience of the time kids are in school. When the kids are dropped off, there should be places to shop and run errands around that same area.
- We need an increase in parking accessibility.
- “I tend to completely avoid areas of high parking congestion.”
- We need more places to keep kids entertained.
- More public toilets.
- The market stalls shouldn’t be up every day in squares.
- There are a lot of non-coordinated road works which all seem very long and unnecessary, and they happen in a hotspot where there are five schools nearby. They need to coordinate this type of roadwork with after school hours, or even off-term because it becomes so chaotic.
- We need good uses of shops.
- The great thing about Feltham High Street is that it is very well-planned, all errands can be run while the kids are at school, and the parking is free.
- Need better dog management.
- The traffic safety feels OK, there could be more street lights around parks because they get very dark at night.
- Cultural identity is incredibly important, feeling like you belong. I want to see cultural things embedded in parks, like symbols and murals.
- Better embedding of cultural experiences in public spaces.
- Public spaces should be dynamic, with multiple uses.
- In the future we want to see more cultural activities and performances, and have there be a dedicated purpose-built area for this.
- Curated programmes for the public realm and the integration of cultural identities.
- There is no dog signage safety in parks.
- Would like to see cleaner benches, and more communal areas with benches facing each other.
- Would like to see more places to dwell, places that are welcoming.
- Would like to encourage exercise in playgrounds, and add a basketball court.

- Free exercise equipment.
- More curated spaces that could be opened up to community organisations, those spaces could have themed events and be open, clean spaces like the square in Hounslow.
- Spaces for well-being that encourage physical activity as well as free yoga classes/wellness events that could link with community groups to get people there.
- Free events for mums and babies.
- Curated programmes: "If you want people to use it, then celebrate the people that use it." We want to see identification of African cultures.
- Would like to see more of a sense of cultural identity, embed those into parks and public spaces, so that the recognition of cultural identifications within green spaces increase a sense of belonging. Murals would be a great example of this, and youth involvement could also be integrated into this.
- Celebrate Black women and Black culture. "We've tried to plan a mural before and there was push-back from the parking team." There is not enough support for things like this even when community groups are willing to do all the heavy lifting.

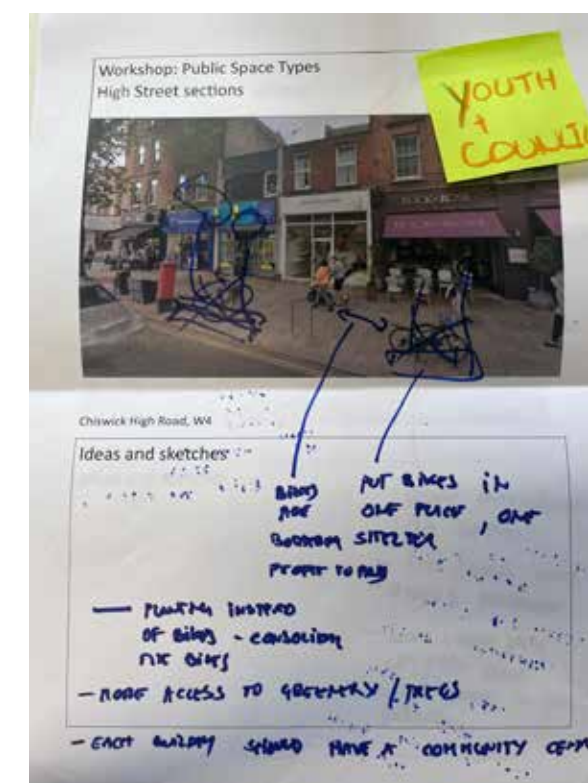
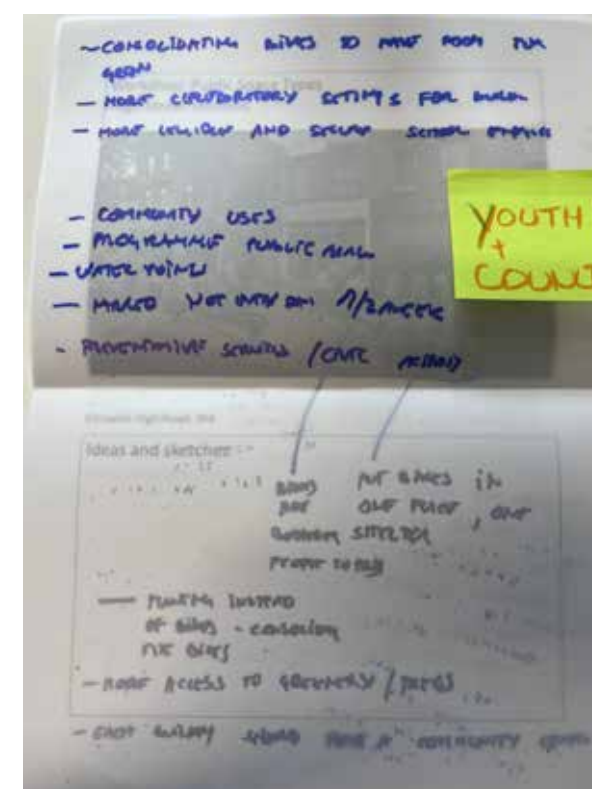
Insights From Workshop II

Youth & Council

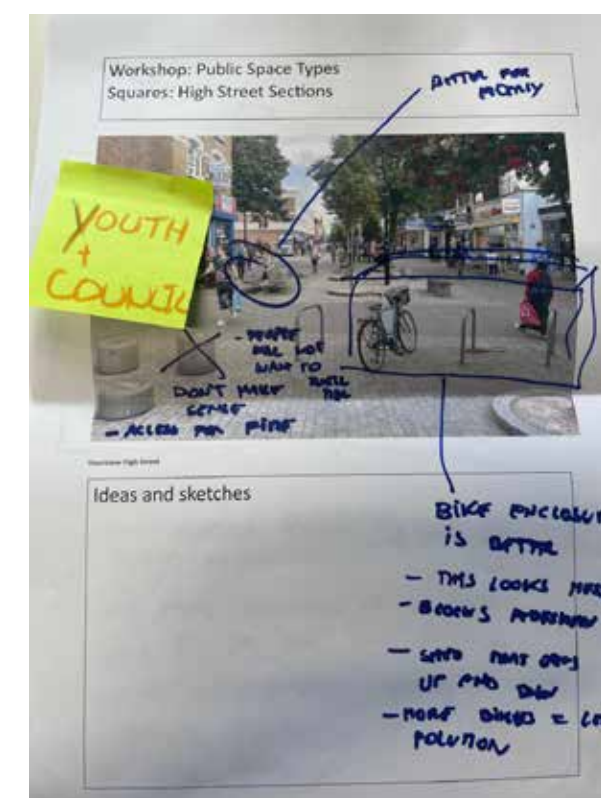
- **GWC Transition points (Boston Manor Road, Brentford TW8)**
 - More benches and shelter.
 - A space for youth to enjoy after school.
 - Make a square that is colourful and has green space.
 - Add a few pop-up shops.
 - Very wide sidewalk.
 - Restaurant that spills out into the sidewalk, a lot of pollution.



- **High street sections (Chiswick High Road, W4)**
 - Consolidating bins to make more room.
 - More secure school premise.
 - Community users programme
 - Water points
 - Book bikes in a shelter.
 - More access to greenery

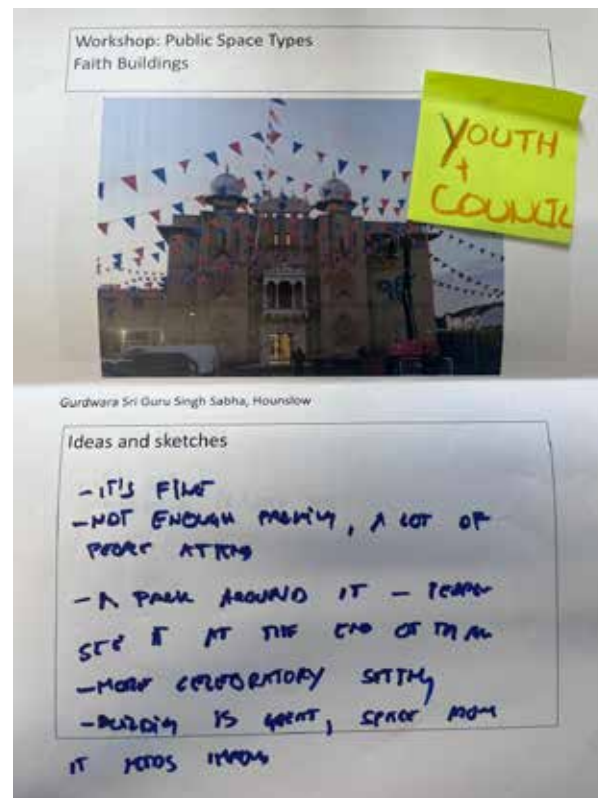


- **High street sections (Hounslow High Street)**
 - Bike enclosures are better.
 - This looks messy and becomes an issue.
 - More bikes equals less pollution.



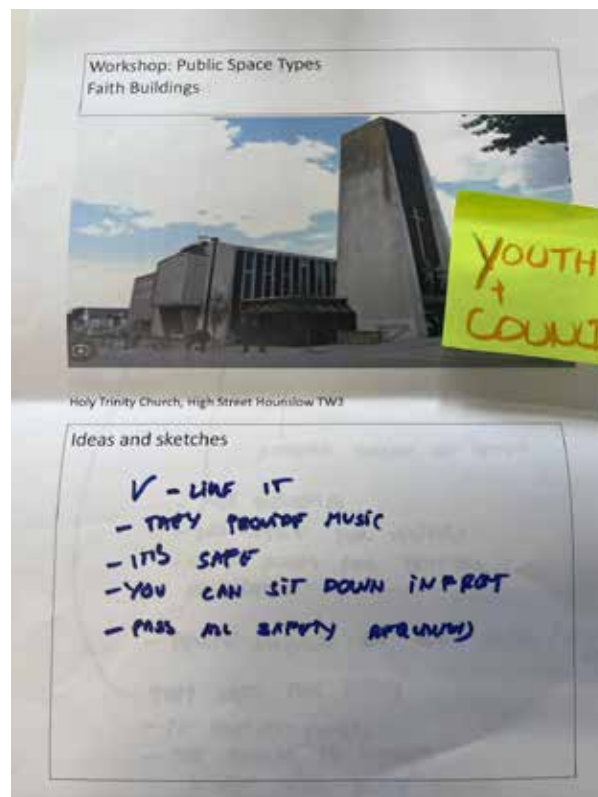
- **Faith Buildings (Gurdwara Sri Guru Singh Sabha, Hounslow)**

- It's fine, not enough privacy.
- It would be nice to have a more celebratory setting.
- The building is great.



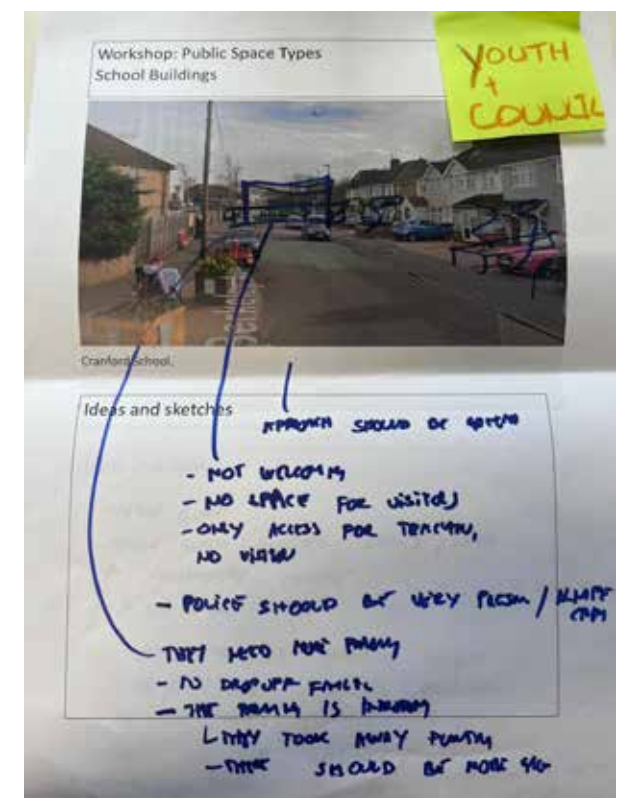
- **Faith Buildings (Holy Trinity Church, High Street Hounslow TW3)**

- I like it, they provide music.
- It's safe. It passes all the safety measures.
- You can sit down in front.



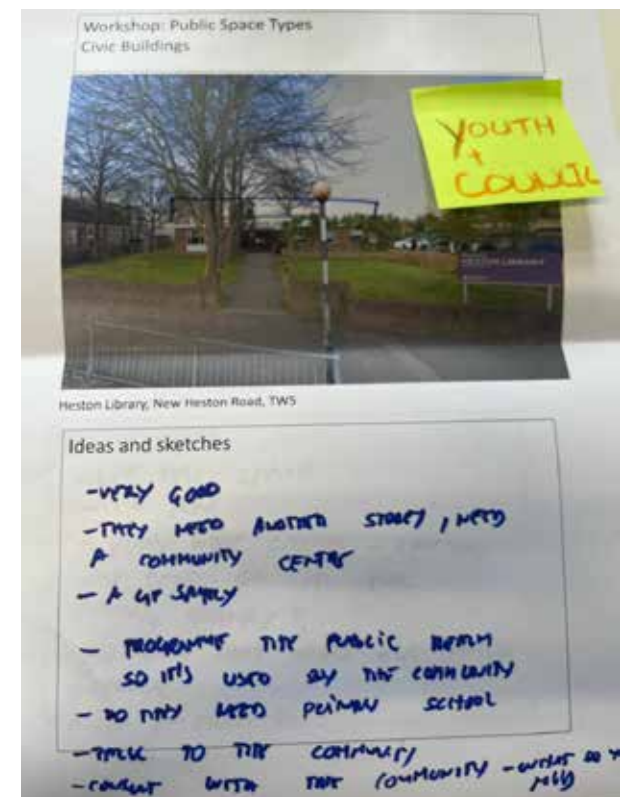
- **School Buildings (Cranford School)**

- Not welcoming.
- No space for visitors.
- Only access for tenants, not visitors.
- They need more parking, no drop-off.
- Police should be more present.



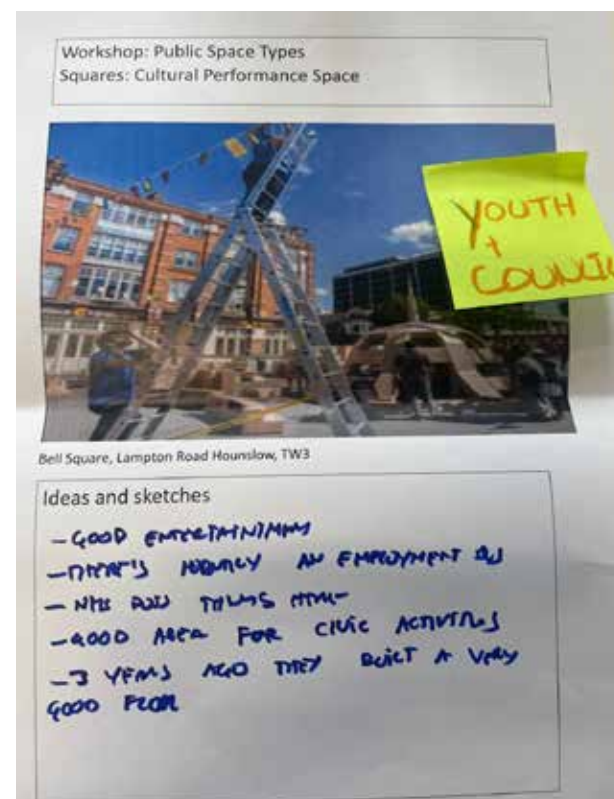
- **Civic Buildings (Heston Library, New Heston Road, TW5)**

- Very good, should have a community centre.
- Programmes that involve the public realm to make this space better used by the community.



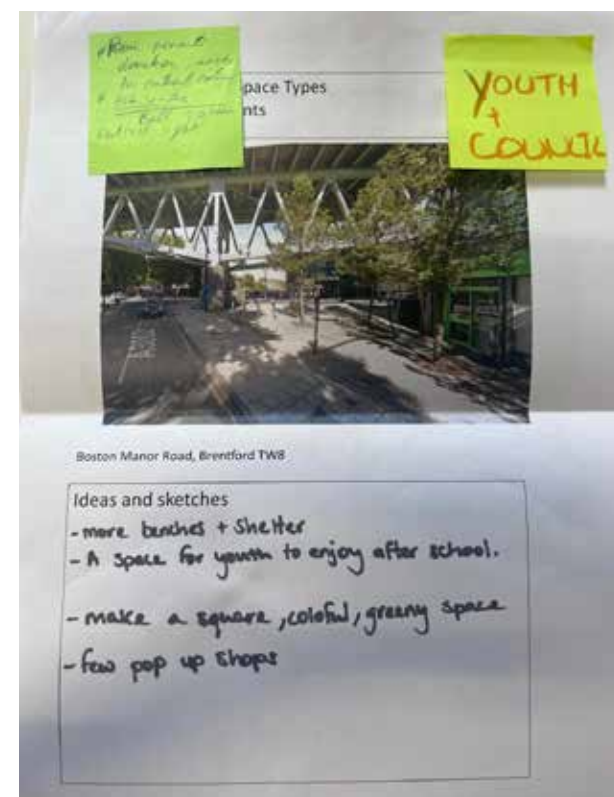
- **Squares: Cultural Performance Space (Bell Square, Lampton Road Hounslow, TW3)**

- Good entertainment.
- Could have more NHS involvement.
- Good area for civic activities.



- **GWC: Transition Points (Boston Manor Road, Brentford TW8)**

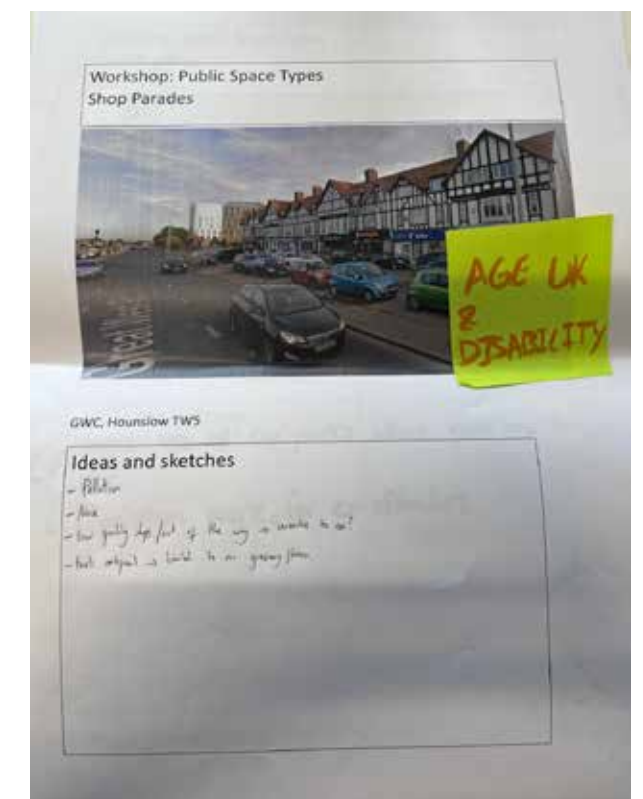
- More benches and shelter.
- A space for youth to enjoy after school.
- Make a square, with colourful green space.
- Add a few pop-up shops.



Age UK & Disability

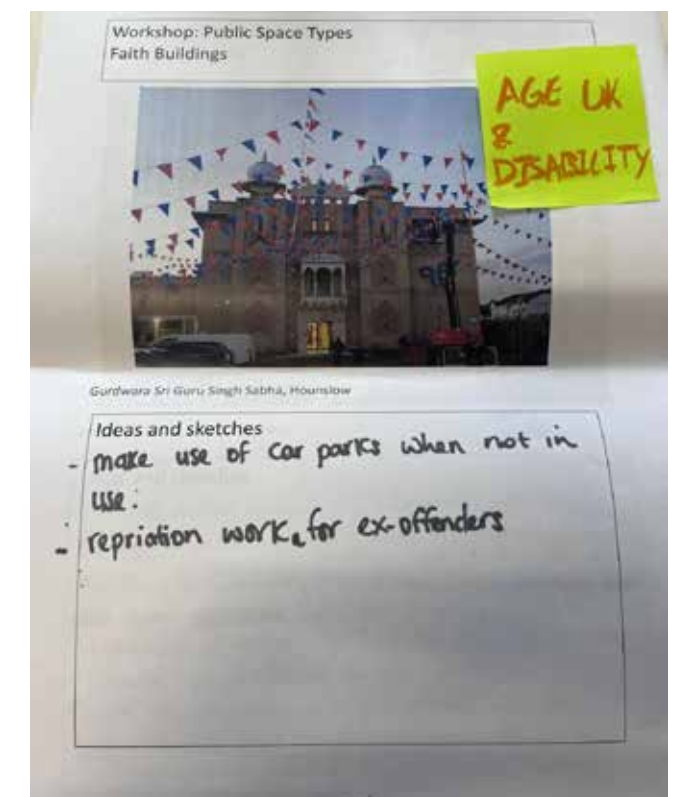
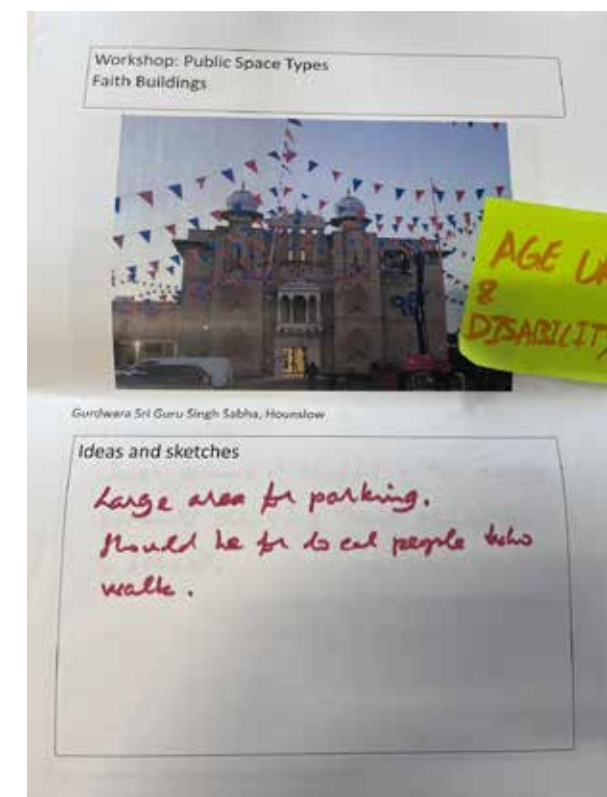
- **Shop parades (GWC, Hounslow TW5)**

- Lots of pollution and noise.
- Low quality of shops that are out of the way, lowers incentive to use.
- Feels like there is little to no greenery/trees.



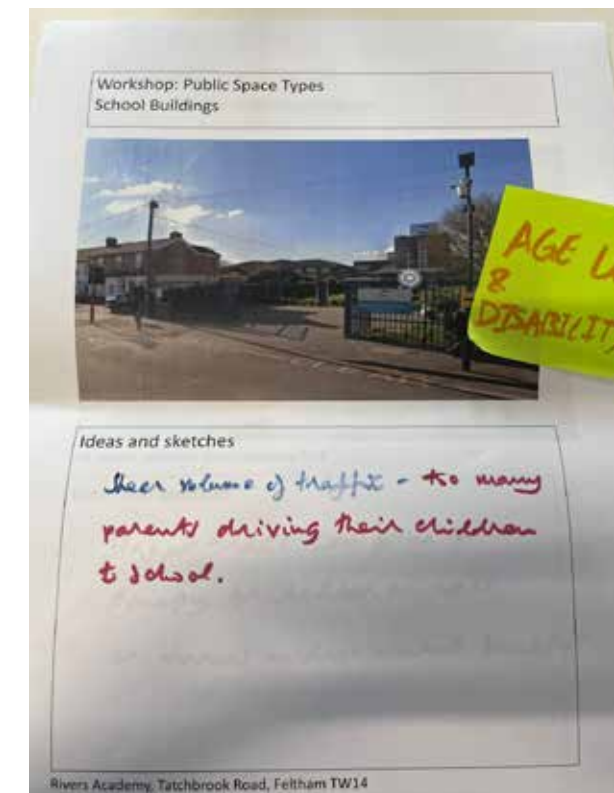
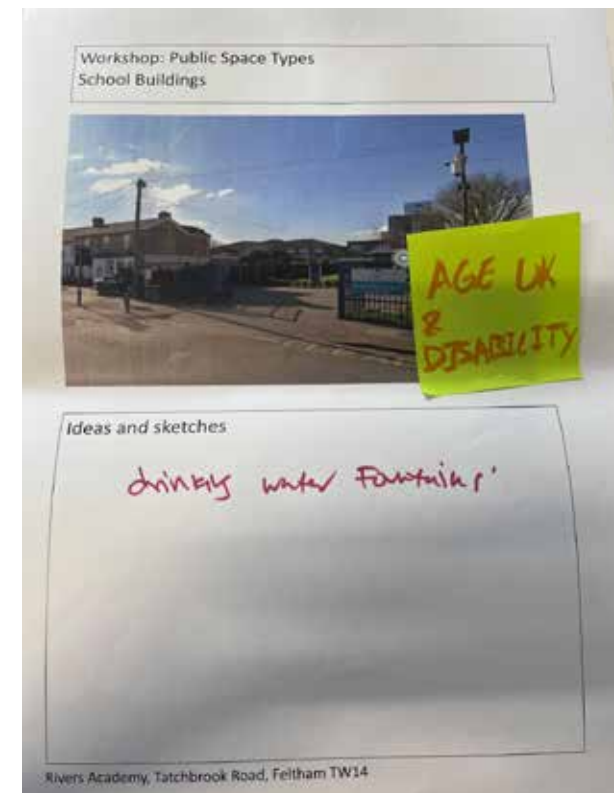
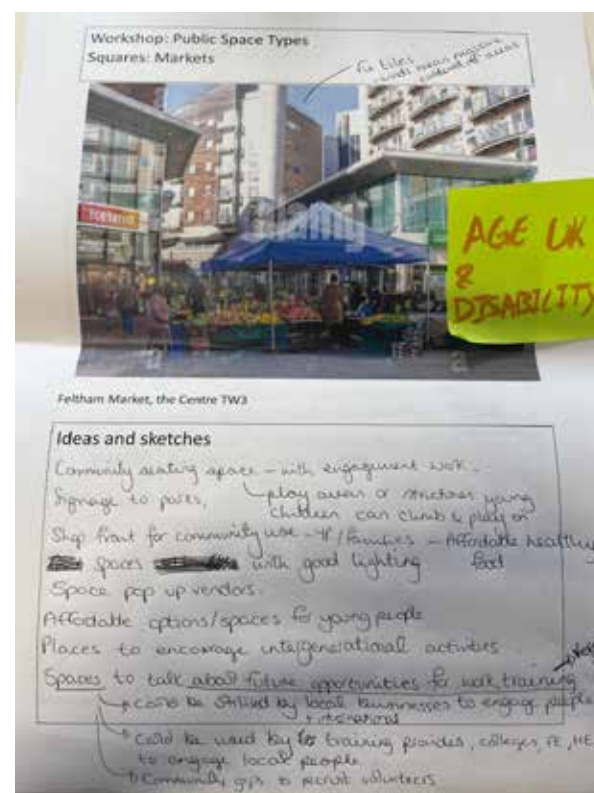
- **Faith Buildings (Gurdwara Sri Guru Singh Sabha, Hounslow)**

- Should make use of car parks when not in use.
- Respiration work for ex-offenders.
- Large area for parking, should be used by locals.



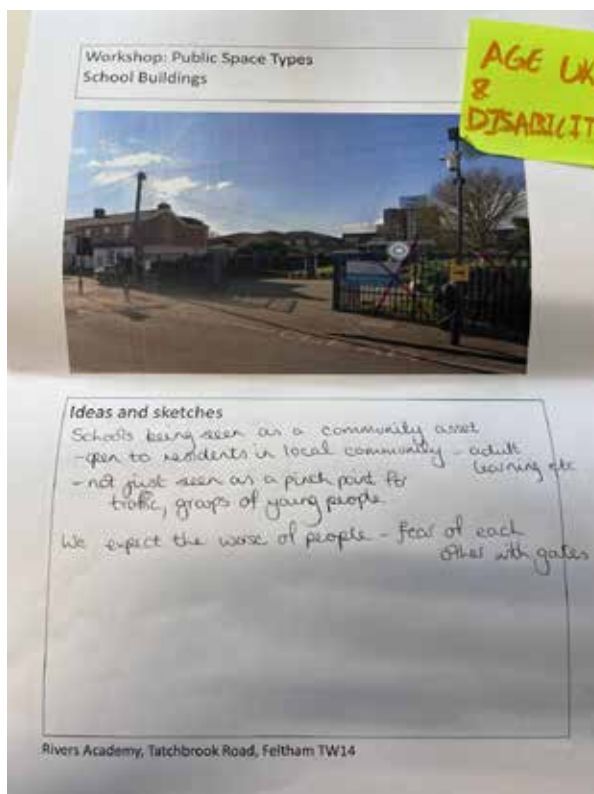
- **Squares: Markets (Feltham Market, the Centre TW3)**

- Community seating space with engagement work.
- Should add play areas or structures that children can climb and play on.
- Signage to parks.
- Shop front for community use, affordable healthy food.
- Community groups to recruit volunteers
- Spaces with good lighting.
- Space for pop-up vendors.
- Affordable options and spaces for young people.
- Places to encourage intergenerational activities.
- Spaces to talk about future opportunities for work and training.
- Could be used by local businesses to engage people, or by training providers, colleges, FE, HE to engage local people.



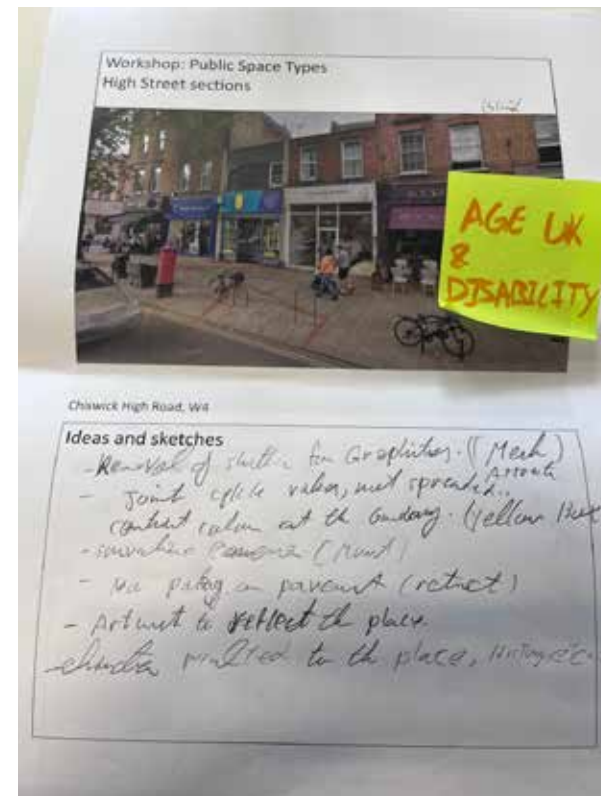
- **School buildings (Rivers Academy, Tatchbrook Road, Feltham TW14)**

- Schools being seen as a community asset.
- Open to residents in local community (adult learning etc).
- Place for groups of young people, not just seen as a pinch point for traffic.
- "We expect the worse of people, fear of each other with gates".
- The sheer volume of traffic from so many parents driving their kids to school.
- Add drinking/water fountains.



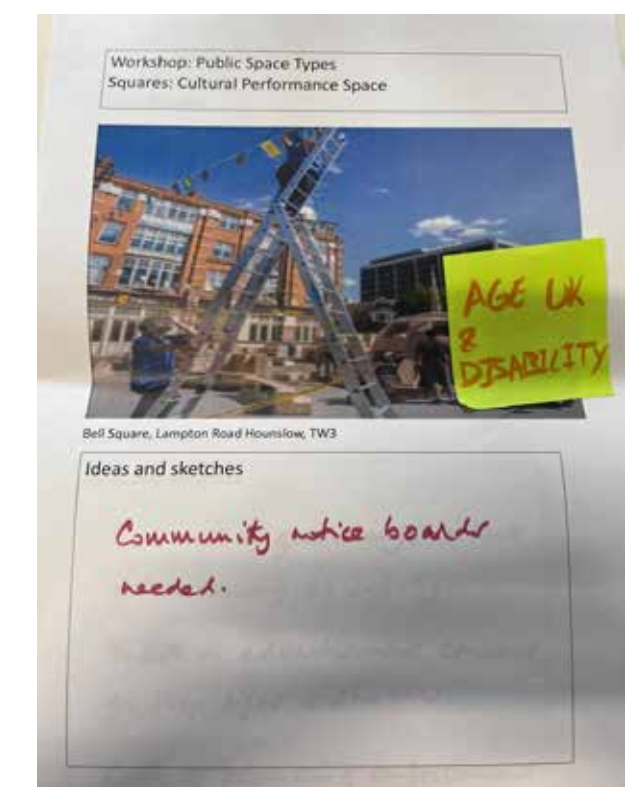
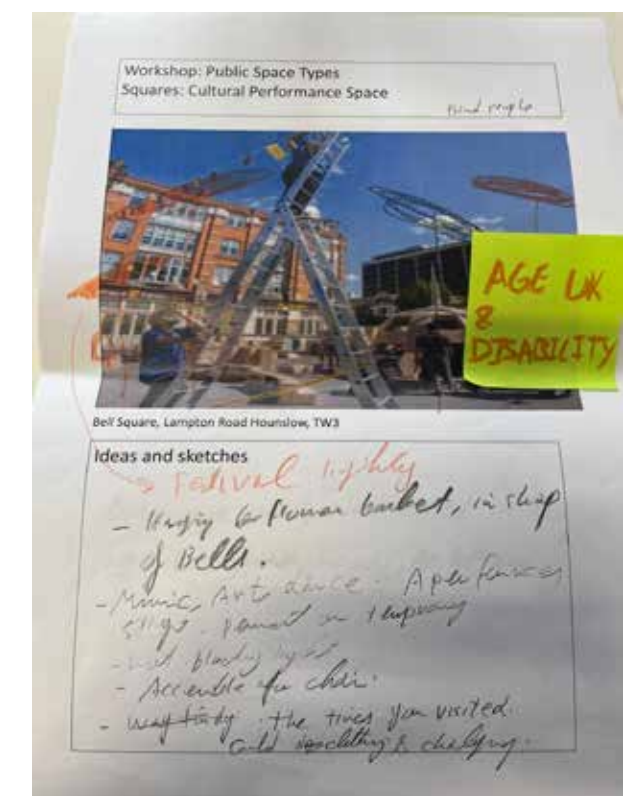
- **High street sections (Chiswick High Road, W4)**

- Mount surveillance camera
- Art that reflects the sense of place.
- Nicer pavement.
- Joint cycle space.
- Cycle lanes are increasing traffic which is causing more pollution.
- You feel punished when using a bus.
- Shops are very good and the area has always felt safe.
- It is clean, but could use more green.



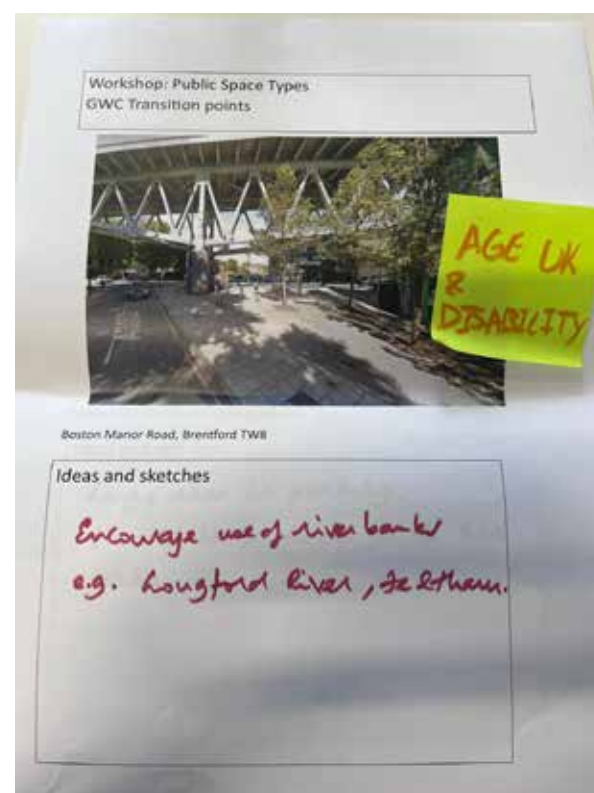
- **Squares: Cultural Performance Space (Bell Square, Lampton Road, Hounslow TW3)**

- Festival lighting/shelter in the shape of a bell
- Music, art, and dance.
- Make wheelchair accessible.
- Street trees could form a canopy for shelter as well as serving environmental benefit.
- Community notice board needed here.
- Wayfinding is challenging.



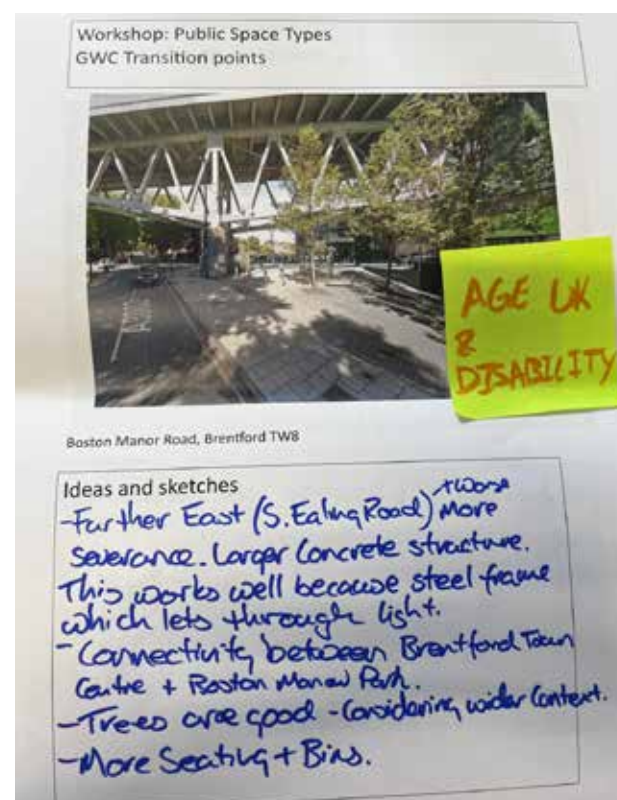
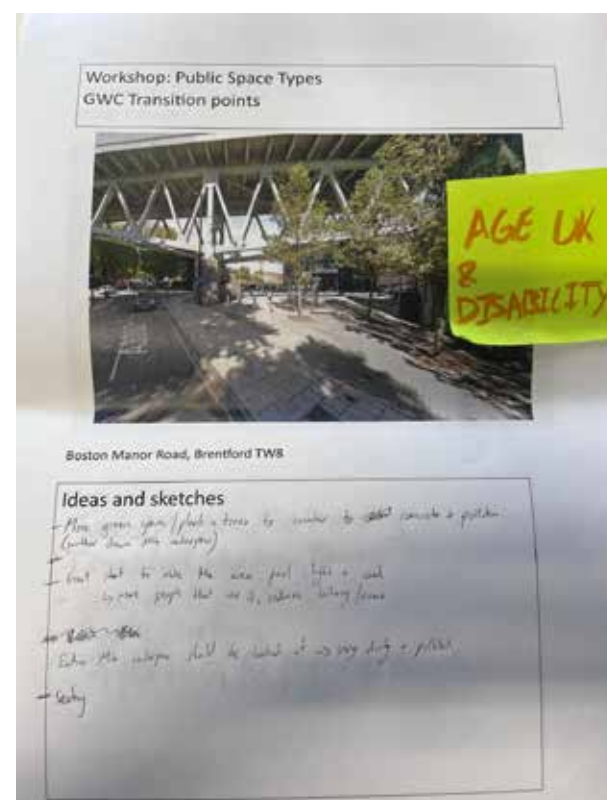
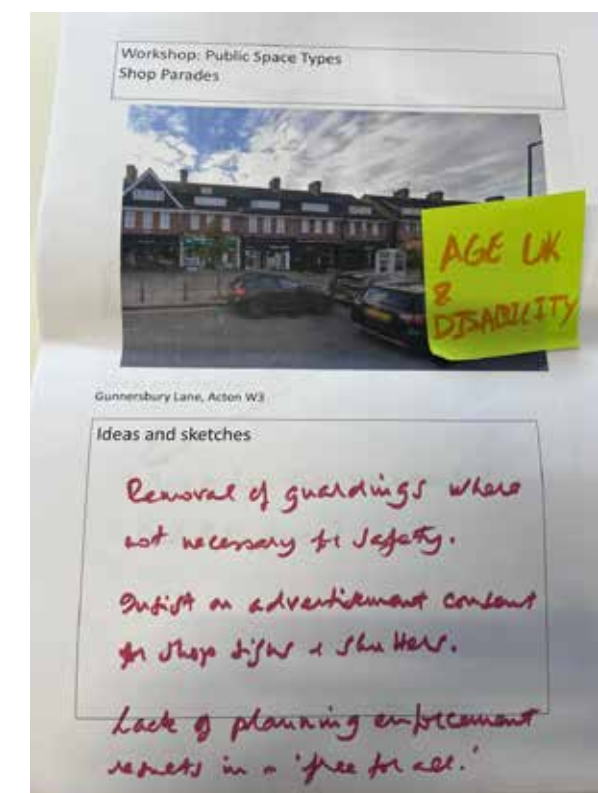
- **GWC Transition points (Boston Manor Road, Brentford TW8)**

- Encourage use of river banks.
- More green spaces/ plants and trees to counter the concrete and pollution.
- It would be a great start to make the area feel light and used, the more people that use the space, the less loitering and crime.
- The entire underpass should be looked at, it is very dirty and polluted.
- Seating could be added in.
- Further East (S.Ealing Road) More severance and larger concrete structure. This works well because of the steel frame which lets through light.
- Connectivity between Brentford Town centre and Boston Manor Park.
- Trees are good- considering wider context.
- Could use more seating and bins.



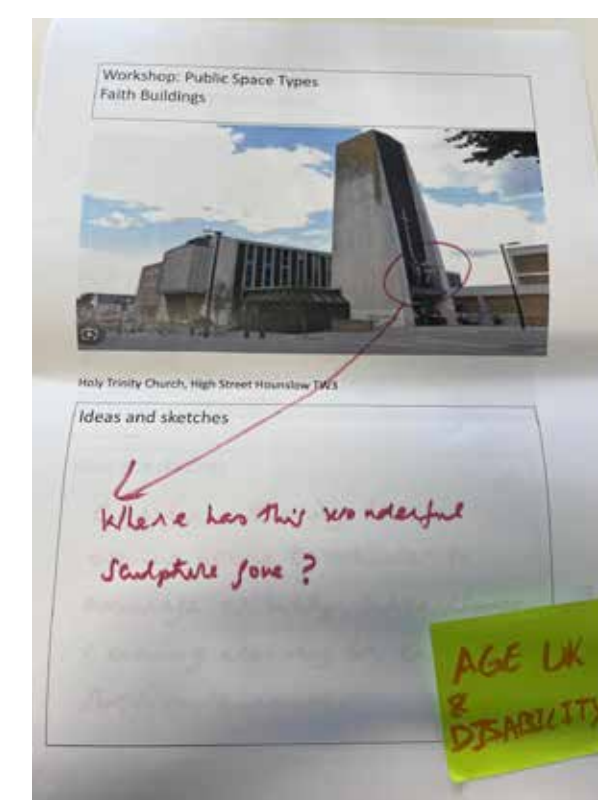
- **Shop parades (Gunnersbury Lane, Acton W3)**

- Would like to see removal of guarding where not actually necessary for safety.
- Better shop signs and shelter.
- There is a lack of planning enforcement and residents are in a bit of a "free for all".



- **Faith Buildings (Holy Trinity Church, High Street Hounslow TW3)**

- Where has this sculpture gone?



- **High Street Sections (Hounslow High Street)**

- Consider allowing limited evening access to vehicles to encourage visibility, surveillance, and evening economy for cafes, shops, and restaurants.
- ASDA development- this area is brilliant. Light, accessible, and friendly.
- Quality shops and activities in the space.
- Great seating.
- If this was mirrored (the ASDA development), I feel like it would help with Hounslow's regeneration.
- Is green and feels safe.
- Water fountains are great!
- Have flowers! Used to have them in the 1990's although I believe they used to get stolen.



- **Shop parades (Brabzone Road, Heston)**

- Trees/planting for increased biodiversity.
- Disabled parking
- Seating
- Better cycle parking
- Opportunity for pop-up events



- **Civic buildings (Heston library, New Heston Road, TW5)**

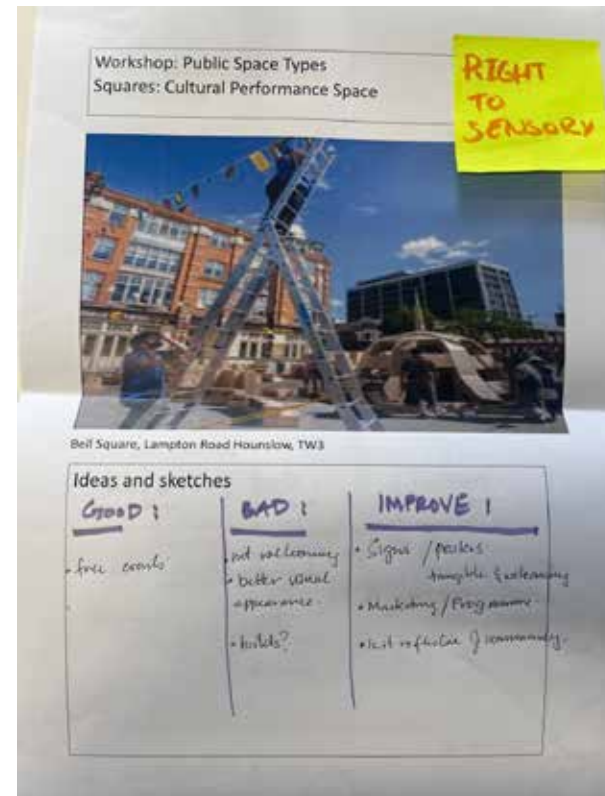
- Seating/benches and tables
- Drinking fountain
- Planting/nature/biodiversity
- Bins
- Cycle parking



Right to Sensory

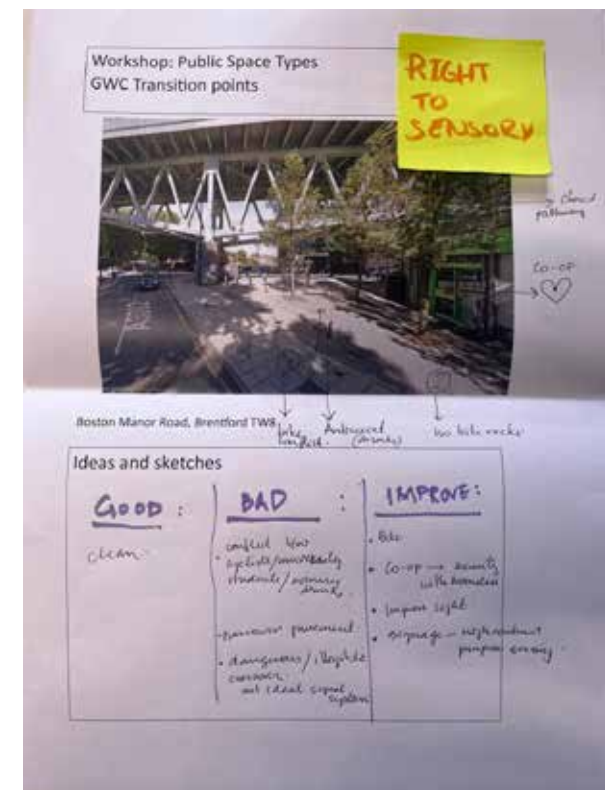
• Squares: Cultural Performance Space (Bell Square, Lampton Road, Hounslow TW3)

- Good: Free events
- Bad: Not very welcoming, could have better visual appearance, not enough toilets.
- Improve: Signs and posters that are tangible and welcoming, better marketing program, and a more critical questioning of whether it is reflective of the community.



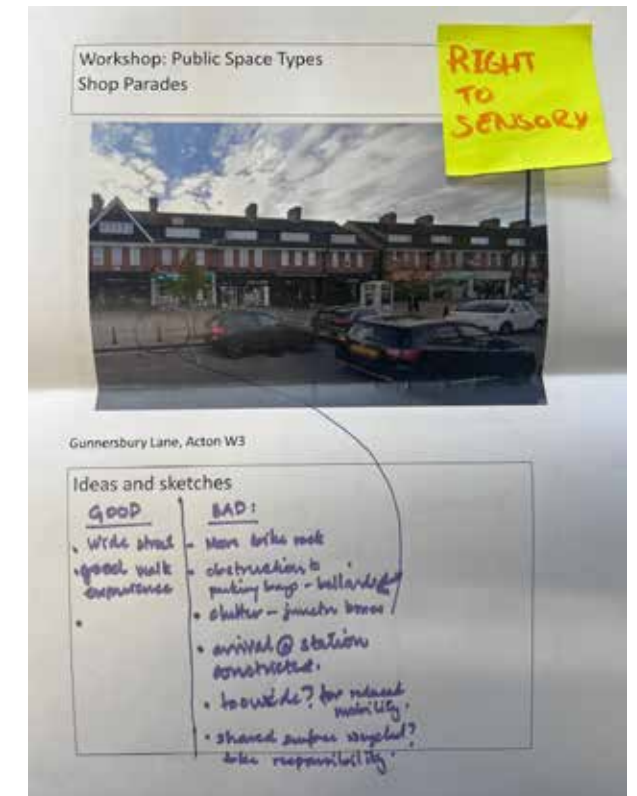
• GWC Transition points (Boston Manor Road, Brentford TW8)

- Good: These are very clean
- Bad: There is a conflict between cyclists and university students, the pavement is narrow, and there is a dangerous/illegible crossover with an unideal signal system.
- Improve: Bike accessibility, the Co-op security with homeless people, the light system, an signage with more high contrast.



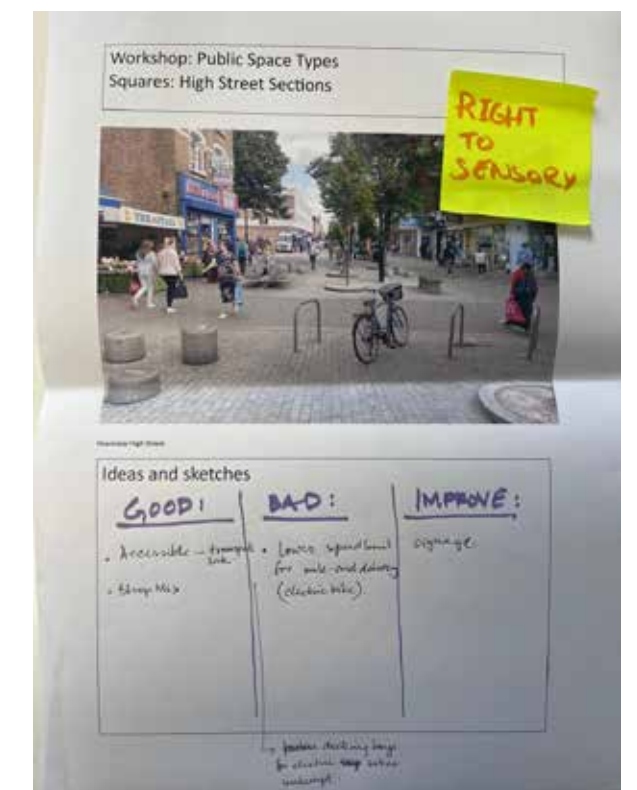
• Shop parades (Gunnersbury Lane, Acton W3)

- Good: Wide street, with good walking experience.
- Bad: Not enough bike racks, obstruction to parking, maybe pathways are too wide? For reduced mobility. There is also a lot of clutter.



• High street Sections (Hounslow High Street)

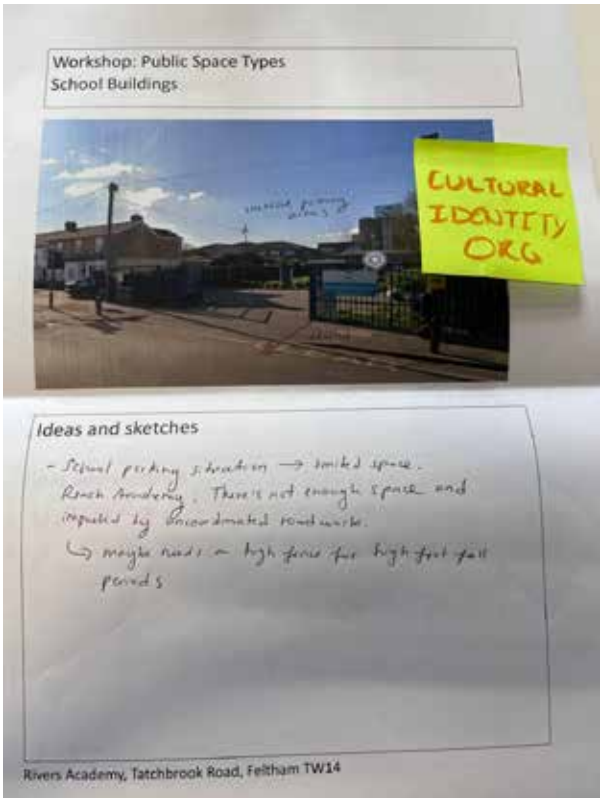
- Good: Accessible with a good transport link, and a good mix of shops.
- Bad: There is a lower speed limit (electric bikes), and docking bays for electric bikes are very unkempt.
- Improve: Signage.



- Faith Buildings (Jamia Masjid)**
 - Good: Access for pedestrians, and the entrance has automatic doors. There is also good parking.
 - Bad: Access to bus stop is not clear or easy to navigate (although the placement is convenient). The cycle lane/pedestrian/car movement/bus is too much to share one road, causes conflict.
 - Improve: Move the bus stop further down? Parking can become an issue during larger events and on Fridays. Lighting balance: more lighting where there are more people.

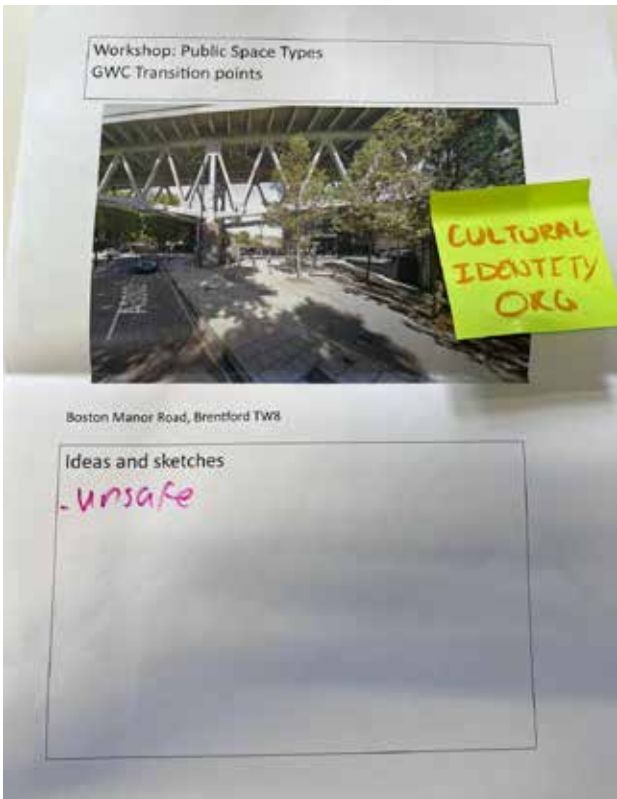


- School Buildings (Rivers Academy, Tatchbrook Road, Feltham TW14)**
 - School parking situation has limited space.
 - There is not enough space in other school fronts and they are impacted by uncoordinated roadwork.
 - Maybe needs a high fence for high foot-fall periods.

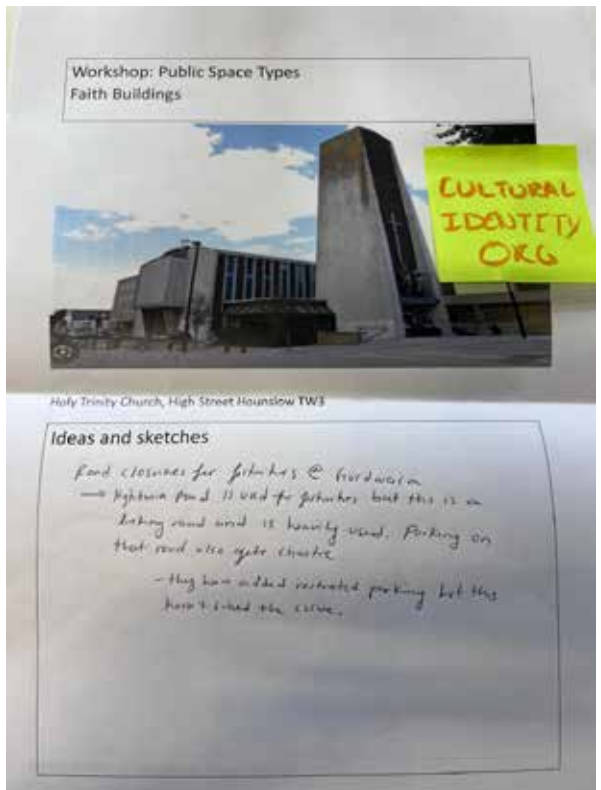


Cultural Identity Organisation

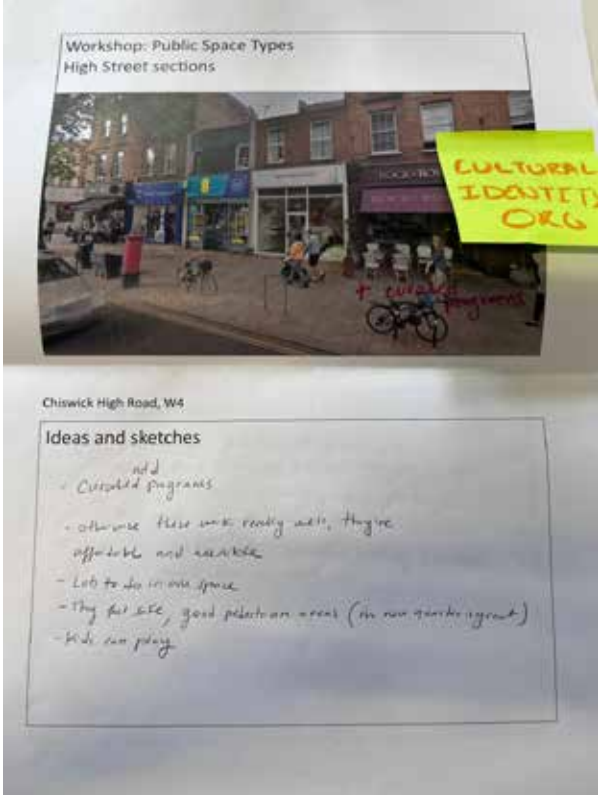
- GWC Transition points (Boston Manor Road, Brentford TW8)**
 - This area feels unsafe (traffic-wise)



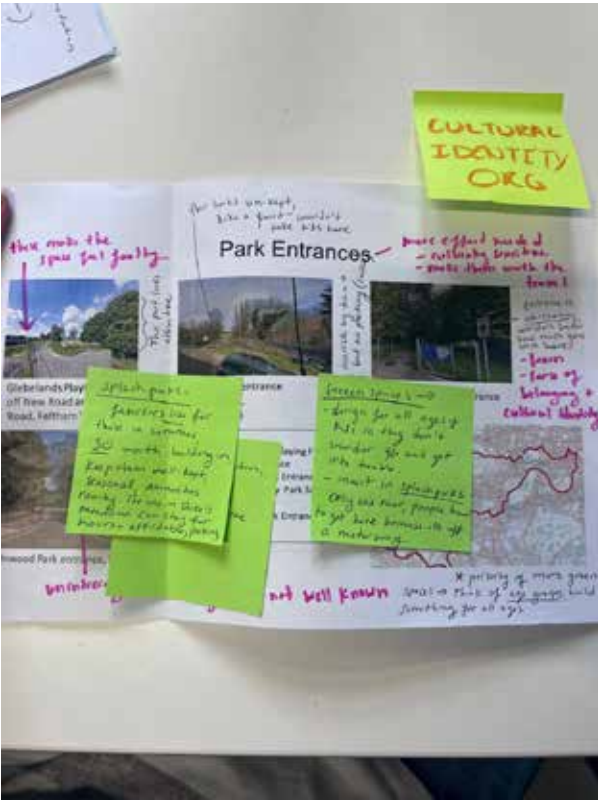
- Faith Buildings (Holy Trinity Church, High Street Hounslow TW3)**
 - Road closures for festivities here.
 - Highboria Road is used for festivities, but this is a linking road which is heavily used. Parking on that road in turn tends to get very chaotic.
 - They have added restricted parking here, however it hasn't solved the issue.



- **High street Sections (Chiswick High Road)**
 - Add curated programs.
 - These generally work really well, they are affordable and accessible and there is a lot to do in one space.
 - They feel safe, with good pedestrian access. (The new quarter is great)
 - Kids can play.

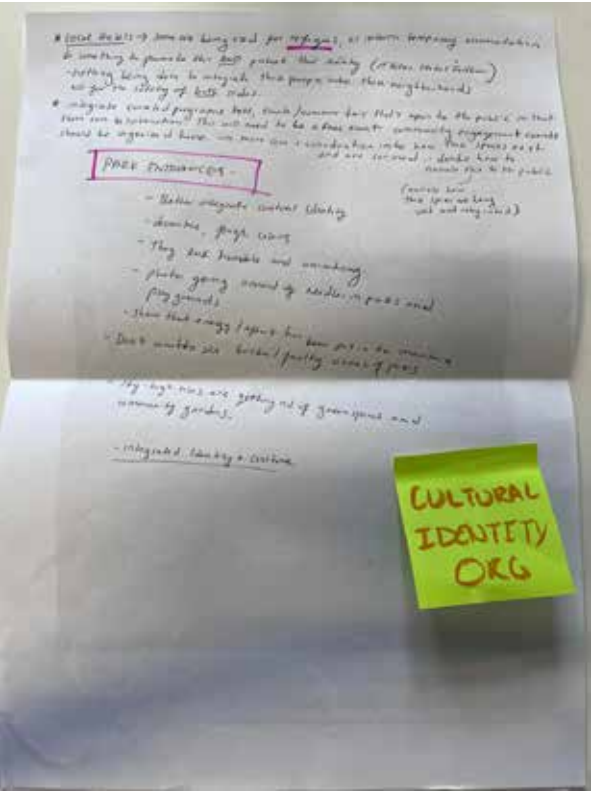


- **Park Entrances (General)**
 - These spaces should generally be made more culturally-sensitive. It's important to have specific cultural symbols and art to increase a sense of cultural identity and belonging in relation to the space. Add colour, flags, decorations.
 - Entrances to parks tend to be uninviting, wouldn't know where to enter or what goes on in there.
 - Think across age-groups, in terms of building things for kids of all ages to enjoy. This keeps the older kids from wandering off and getting into trouble.



- Invest in Splash Parks: There is only one near and people travel from all over to get to it. It's off a motorway, but families (particularly those with lower-income) really live for these in the summer. It is SO worth building them in, and keeping them well-kept. It's nice to have necessary amenities on site. The one in Duke's meadow is great, we can go and stay for hours, and there is affordable parking. They are also social spaces for connection (adults). They could be multi-purpose spaces, used for something else in winter and colder seasons.
- Generally entrances look horrible
- Increase safety (there were photos circling around of needles left in children's playgrounds in neighboring boroughs).
- Show that energy and effort has been put into maintaining these spaces.
- Fix the broken and faulty areas of green spaces.
- Sky-rises are getting put up everywhere, and this is getting rid of green spaces and community gardens.

- **Civic Buildings (Hotels for temporary refugee housing, St Giles Hotel Feltham)**
 - Some hotels are being used for refugees and interim temporary accommodation, but nothing is being done to promote this or to protect their safety. Curate some programme to integrate these families and people into their communities and neighbourhoods for the safety of both parties.



- Integrate curated programs here, events/summer fairs that are open to the public so that interaction can be encouraged. It will need to be a free event, and there can be community engagement events which should be organized at these.
- There should generally be more consideration for how these spaces exist and are co-used.
- Decide how to communicate this to the public (how these spaces are being used and integrated).

