

Company Name LB of Hounslow	Scheduled Start Date 10/07/2025	Inspection Completed on 18/07/2025
Location of Inspection New Chapel Square 1 To 100	Scheduled Time of Inspection 2:14 PM	Inspection Submission Time 5:30 PM
Inspector that undertook inspection Cynthia Edweh	Template Used Estate Inspection	PDF Sent to cynthia.egweh@hounslow.gov.uk,Mary-Ann.Carr@Hounslow.gov.uk

Inspection Score and Overall Grade			
Actual Score	Ma	ax Score	Inspection %
16	20		80
Banding Name Default Banding		Overall Inspection Re Default Banding Item	

1 Inspection Details		
1.1 - Question Type of Inspection	1.1 - Responses Quarterly	
1.2 - Question Area	1.2 - Responses West	
1.3 - Question How many blocks are you inspecting in the estate today?	1.3 - Responses 12	

2 Block 1		
2.1 - Question Please state the name of the block you are inspecting	2.1 - Responses 35-40	
2.2 - Question Please confirm you have checked everything at this block?	2.2 - Responses	
2.3 - Question Are there any issues to raise at this block?	2.3 - Responses	
2.4 - Question Are there any Ground Maintenance Issues?	2.4 - Responses N	
2.11 - Question Are there any Internal Caretaking issues?	2.11 - Responses	
2.12 - Question Are there any Cleanliness: Stairs issues?	2.12 - Responses N	
2.13 - Question Are there any Landings issues?	2.13 - Responses N	
2.14 - Question	2.14 - Responses	

Are there any Entrances issues?	N	I
2.15 - Question	2.15 - Responses	
Are there any Lifts issues? 2.16 - Question Are there any Door and Window Glazing issues?	2.16 - Responses	2.16 - Comments 18/07/2025 Window of 34 broken, advised tenant to contact repairs ASAP
Q 2.16 - Photo		
2.17 - Question Are there any Ledges issues?	2.17 - Responses N	
2.18 - Question Are there any Walls issues?	2.18 - Responses N	
2.19 - Question Are there any Lighting issues?	2.19 - Responses N	
2.20 - Question Are there any Handrails secure issues?	2.20 - Responses N	
2.21 - Question Are there any Chute Rooms issues?	2.21 - Responses N	
2.22 - Question Are there any Signage issues?	2.22 - Responses N	
2.23 - Question Are there any Graffiti issues?	2.23 - Responses	2.23 - Comments 18/07/2025 Griffith on planter in front of the block
Q 2.23 - Photo		
2.24 - Question Are there any issues with cleaning completion sheets?	2.24 - Responses N	
2.25 - Question Are there any issues with Notice Boards?	2.25 - Responses N	
2.26 - Question Are there any External Caretaking issues?	2.26 - Responses	
2.27 - Question Are there any Cleanliness: Grassed Areas issues?	2.27 - Responses N	
All Cas issacs:	2.28 - Responses	
2.28 - Question Are there any Paved Areas issues?	N N	
2.28 - Question		

2.31 - Question Are there any Litter Picking issues?	2.31 - Responses N	
2.32 - Question Are there any Bin Rooms issues?	2.32 - Responses Y	2.32 - Comments 18/07/2025 Bin room beside 35-40 needs sweeping
Q 2.32 - Photo	Q 2.32 - Photo	
2.34 - Question Are there any Signs issues?	2.34 - Responses Y	2.34 - Comments 18/07/2025 Griffith on planter in front of the block
Q 2.34 - Photo	Q 2.34 - Photo	
2.35 - Question Are there any Numberings issues?	2.35 - Responses N	
2.36 - Question Are there any Notice Boards issues?	2.36 - Responses N	
2.37 - Question Are there any Communal Issues?	2.37 - Responses	2.37 - Comments 18/07/2025 personal belongings in front of flat 35
Q 2.37 - Photo	Q 2.37 - Photo	
2.38 - Question Are there any Abandoned Vehicles?	2.38 - Responses N	
2.39 - Question Are there any Street Lighting Issues?	2.39 - Responses N	
2.40 - Question Are there any Pot holes?	2.40 - Responses N	
2.41 - Question	2.41 - Responses	

Are there any issues with the Cleanliness of roads/car parks?	N	
2.42 - Question Are the notice boards are up to date?	2.42 - Responses Y	
2.43 - Question Is there any old signage to report?	2.43 - Responses N	
2.44 - Question Are there any Items stored in drying areas?	2.44 - Responses N	
2.45 - Question Are there any Items stored in Communal areas?	2.45 - Responses	
2.46 - Question Is the roof access doors locked?	2.46 - Responses	
2.47 - Question Are there any Bulk rubbish items?	2.47 - Responses N	
2.48 - Question Are there any Untidy gardens?	2.48 - Responses N	
2.49 - Question Are there any Fire Risk Issues?	2.49 - Responses N	
2.57 - Question Are there Communal Repairs to raise?	2.57 - Responses N	

	3 Block 2	
3.1 - Question Please state the name of the block you are inspecting	3.1 - Responses carpark	
3.2 - Question Please confirm you have checked everything at this block?	3.2 - Responses	
3.3 - Question Are there any issues to raise at this block?	3.3 - Responses	
3.4 - Question Are there any Ground Maintenance Issues?	3.4 - Responses N	
3.11 - Question Are there any Internal Caretaking issues?	3.11 - Responses	
3.12 - Question Are there any Cleanliness: Stairs issues?	3.12 - Responses N	
3.13 - Question Are there any Landings issues?	3.13 - Responses N	
3.14 - Question Are there any Entrances issues?	3.14 - Responses N	
3.15 - Question Are there any Lifts issues?	3.15 - Responses	3.15 - Comments 18/07/2025 Carpet in front of lift needs cleaning
Q 3.15 - Photo	Q 3.15 - Photo	





3.16 - Question Are there any Door and Window Glazing issues?	3.16 - Responses N	
3.17 - Question Are there any Ledges issues?	3.17 - Responses N	
3.18 - Question Are there any Walls issues?	3.18 - Responses N	
3.19 - Question Are there any Lighting issues?	3.19 - Responses	
3.20 - Question Are there any Handrails secure issues?	3.20 - Responses	
3.21 - Question Are there any Chute Rooms issues?	3.21 - Responses N	
3.22 - Question Are there any Signage issues?	3.22 - Responses N	
3.23 - Question Are there any Graffiti issues?	3.23 - Responses N	
3.24 - Question Are there any issues with cleaning completion sheets?	3.24 - Responses N	
3.25 - Question Are there any issues with Notice Boards?	3.25 - Responses N	
3.26 - Question Are there any External Caretaking issues?	3.26 - Responses N	
3.37 - Question Are there any Communal Issues?	3.37 - Responses	3.37 - Comments 18/07/2025 Removal of carpet at the lift area to be reviewed
3.38 - Question Are there any Abandoned Vehicles?	3.38 - Responses N	
3.39 - Question Are there any Street Lighting Issues?	3.39 - Responses N	
3.40 - Question Are there any Pot holes?	3.40 - Responses N	
3.41 - Question Are there any issues with the Cleanliness of roads/car parks?	3.41 - Responses N	
3.42 - Question Are the notice boards are up to date?	3.42 - Responses N	
3.43 - Question Is there any old signage to report?	3.43 - Responses N	
3.44 - Question Are there any Items stored in drying areas?	3.44 - Responses N	

3.45 - Question Are there any Items stored in Communal areas?	3.45 - Responses N	
3.46 - Question Is the roof access doors locked?	3.46 - Responses N	
3.47 - Question Are there any Bulk rubbish items?	3.47 - Responses N	3.47 - Comments 18/07/2025 Carpark c6 c5 and c4 needs sweeping
Q 3.47 - Photo	Q 3.47 - Photo	Q 3.47 - Photo
3.48 - Question Are there any Untidy gardens?	3.48 - Responses N	
3.49 - Question Are there any Fire Risk Issues?	3.49 - Responses N	
3.57 - Question Are there Communal Repairs to raise?	3.57 - Responses	3.57 - Comments 18/07/2025 Pipes to be done alone with major work
Q 3.57 - Photo	Q 3.57 - Photo	
3.58 - Question Are there any Communal lighting repairs?	3.58 - Responses Y	3.58 - Comments 18/07/2025 Light falling off at the carpark by the lift area.
Q 3.58 - Photo 3.59 - Question	3.59 - Responses	
Are there any Window repairs?	N .	
3.60 - Question Are there any Door Handles and Closures repairs?	3.60 - Responses Y	3.60 - Comments 18/07/2025 There are no handle to pull the lift door from the inside. would need a handle to be installed of the inside of the door at the bottom of the staircase at the car park leading to block 35-40.
Q 3.60 - Photo		



3.61 - Question Are there any Drying Areas repairs?

3.61 - Responses Ν

3.61 - Comments 18/07/2025 Bike shed at the car park needs renovations





3.62 - Question Are there any Electrical Cupboard Doors repairs?

3.62 - Responses Ν

3.63 - Responses

3.63 - Question Are there any Garage Area repairs?

Ν

3.64 - Comments 18/07/2025 Griffith at the staircase by the carpark

3.64 - Question Are there any Graffiti repairs? 3.64 - Responses

Q 3.64 - Photo



Q 3.64 - Photo



Q 3.64 - Photo



Q 3.64 - Photo





Q 3.64 - Photo







3.65 - Question Are there any Vandalism repairs?	3.65 - Responses N	
3.66 - Question Are there any Laundry room repairs?	3.66 - Responses N	
3.67 - Question Are there any Flooring repairs?	3.67 - Responses N	

4 Block 3		
4.1 - Question Please state the name of the block you are inspecting	4.1 - Responses 7-11	
4.2 - Question Please confirm you have checked everything at this block?	4.2 - Responses Y	
4.3 - Question Are there any issues to raise at this block?	4.3 - Responses Y	
4.4 - Question Are there any Ground Maintenance Issues?	4.4 - Responses N	
4.11 - Question Are there any Internal Caretaking issues?	4.11 - Responses N	
4.26 - Question Are there any External Caretaking issues?	4.26 - Responses N	
4.37 - Question Are there any Communal Issues?	4.37 - Responses	4.37 - Comments 18/07/2025 Resident of 4 to move her personal belongings for major work to continue
Q 4.37 - Photo	Q 4.37 - Photo	Q 4.37 - Photo























4.38 - QuestionAre there any Abandoned Vehicles?

4.39 - QuestionAre there any Street Lighting Issues?

4.38 - Responses N

4.39 - Responses N **4.39 - Comments** 18/07/2025 light in front of lift would need cleaning as it's covered with dirt

4.49 - Question Are there any Fire Risk Issues?	4.49 - Responses	
4.57 - Question Are there Communal Repairs to raise?	4.57 - Responses	4.57 - Comments 18/07/2025 Disconnected pipe by window of number 7 and the top window of 57.
Q 4.57 - Photo	Q 4.57 - Photo	Q 4.57 - Photo
Q 4.57 - Photo		
4.58 - Question Are there any Communal lighting repairs?	4.58 - Responses N	
4.59 - Question Are there any Window repairs?	4.59 - Responses N	
4.60 - Question Are there any Door Handles and Closures repairs?	4.60 - Responses N	
4.61 - Question Are there any Drying Areas repairs?	4.61 - Responses N	
4.62 - Question Are there any Electrical Cupboard Doors repairs?	4.62 - Responses N	
4.63 - Question Are there any Garage Area repairs?	4.63 - Responses N	
4.64 - Question Are there any Graffiti repairs?	4.64 - Responses N	
4.65 - Question Are there any Vandalism repairs?	4.65 - Responses N	
4.66 - Question Are there any Laundry room repairs?	4.66 - Responses N	
4.67 - Question Are there any Flooring repairs?	4.67 - Responses N	

	5 Block 4	
5.1 - Question Please state the name of the block you are inspecting	5.1 - Responses 63- 78	
5.2 - Question Please confirm you have checked everything at this block?	5.2 - Responses Y	
5.3 - Question Are there any issues to raise at this block?	5.3 - Responses Y	
5.4 - Question Are there any Ground Maintenance Issues?	5.4 - Responses N	
5.11 - Question Are there any Internal Caretaking issues?	5.11 - Responses N	
5.26 - Question Are there any External Caretaking issues?	5.26 - Responses N	
5.37 - Question Are there any Communal Issues?	5.37 - Responses Y	5.37 - Comments 18/07/2025 Pigeons nestling by electric box close to 71.
Q 5.37 - Photo	Q 5.37 - Photo	Q 5.37 - Photo
5.38 - Question Are there any Abandoned Vehicles?	5.38 - Responses N	
5.39 - Question Are there any Street Lighting Issues?	5.39 - Responses N	
5.40 - Question Are there any Pot holes?	5.40 - Responses N	
5.41 - Question Are there any issues with the Cleanliness of roads/car parks?	5.41 - Responses N	
5.42 - Question Are the notice boards are up to date?	5.42 - Responses N	
5.43 - Question Is there any old signage to report?	5.43 - Responses N	
5.44 - Question Are there any Items stored in drying areas?	5.44 - Responses N	
5.45 - Question Are there any Items stored in Communal areas?	5.45 - Responses Y	5.45 - Comments 18/07/2025 Flat 71 always having bin bags in front of her flat 5.45 - Comments 18/07/2025 flat 70 not 71
Q 5.45 - Photo		



5.46 - Question Is the roof access doors locked?	5.46 - Responses N	
5.47 - Question Are there any Bulk rubbish items?	5.47 - Responses N	
5.48 - Question Are there any Untidy gardens?	5.48 - Responses N	
5.49 - Question Are there any Fire Risk Issues?	5.49 - Responses N	
5.57 - Question Are there Communal Repairs to raise?	5.57 - Responses Y	5.57 - Comments 18/07/2025 Electric cupboard by flat 69 unable to lock.

Q 5.57 - Photo





5.58 - Question Are there any Communal lighting repairs?	5.58 - Responses N	
5.59 - Question Are there any Window repairs?	5.59 - Responses N	
5.60 - Question Are there any Door Handles and Closures repairs?	5.60 - Responses Y	5.60 - Comments 18/07/2025 Electric room by the staircase at the carpark on the first landing have some board missing by the wall.

Q 5.60 - Photo



5.61 - Question Are there any Drying Areas repairs?	5.61 - Responses N	
5.62 - Question Are there any Electrical Cupboard Doors repairs?	5.62 - Responses Y	
5.63 - Question Are there any Garage Area repairs?	5.63 - Responses N	
5.64 - Question Are there any Graffiti repairs?	5.64 - Responses N	
5.65 - Question Are there any Vandalism repairs?	5.65 - Responses N	
5.66 - Question Are there any Laundry room repairs?	5.66 - Responses N	
5.67 - Question Are there any Flooring repairs?	5.67 - Responses Y	5.67 - Comments 18/07/2025 Resident of flat 48 advised water is overflowing in her balcony from the outside pipe, resident is not having joy with repairs.



6 Block 5		
6.1 - Question Please state the name of the block you are inspecting	6.1 - Responses 51-54	
6.2 - Question Please confirm you have checked everything at this block?	6.2 - Responses Y	
6.3 - Question Are there any issues to raise at this block?	6.3 - Responses Y	
6.4 - Question	6.4 - Responses N	

6.11 - Question Are there any Internal Caretaking issues?	6.11 - Responses N	
6.26 - Question Are there any External Caretaking issues?	6.26 - Responses N	
6.37 - Question Are there any Communal Issues?	6.37 - Responses Y	6.37 - Comments 18/07/2025 Pigeon mess on communal area in front of block
Q 6.37 - Photo	Q 6.37 - Photo	Q 6.37 - Photo
Q 6.37 - Photo 6.38 - Question	6.38 - Responses	
Are there any Abandoned Vehicles?	N	
6.39 - Question Are there any Street Lighting Issues?	6.39 - Responses N	
6.40 - Question Are there any Pot holes?	6.40 - Responses N	
6.41 - Question Are there any issues with the Cleanliness of roads/car parks?	6.41 - Responses N	
6.42 - Question Are the notice boards are up to date?	6.42 - Responses N	
6.43 - Question Is there any old signage to report?	6.43 - Responses N	
6.44 - Question Are there any Items stored in drying areas?	6.44 - Responses N	
	6.45 - Responses N	
6.45 - Question Are there any Items stored in Communal areas?		
Are there any Items stored in	6.46 - Responses N	
Are there any Items stored in Communal areas? 6.46 - Question	6.46 - Responses	

6.49 - Question Are there any Fire Risk Issues?	6.49 - Responses N	
6.57 - Question Are there Communal Repairs to raise?	6.57 - Responses N	

	7 Block 6	
7.1 - Question Please state the name of the block you are inspecting	7.1 - Responses 63-100	
7.2 - Question Please confirm you have checked everything at this block?	7.2 - Responses	
7.3 - Question Are there any issues to raise at this block?	7.3 - Responses	
7.4 - Question Are there any Ground Maintenance Issues?	7.4 - Responses N	
7.11 - Question Are there any Internal Caretaking issues?	7.11 - Responses N	
7.26 - Question Are there any External Caretaking issues?	7.26 - Responses N	
7.37 - Question Are there any Communal Issues?	7.37 - Responses	7.37 - Comments 18/07/2025 Resident advised number 63 have a dog that have pooping on resident door step.
7.38 - Question Are there any Abandoned Vehicles?	7.38 - Responses N	
7.39 - Question Are there any Street Lighting Issues?	7.39 - Responses N	
7.40 - Question Are there any Pot holes?	7.40 - Responses N	
7.41 - Question Are there any issues with the Cleanliness of roads/car parks?	7.41 - Responses	
7.42 - Question Are the notice boards are up to date?	7.42 - Responses Y	
7.43 - Question Is there any old signage to report?	7.43 - Responses N	
7.44 - Question Are there any Items stored in drying areas?	7.44 - Responses N	
7.45 - Question Are there any Items stored in Communal areas?	7.45 - Responses Y	7.45 - Comments 18/07/2025 Personal belongings beside flat 85
Q 7.45 - Photo		
7.46 - Question Is the roof access doors locked?	7.46 - Responses	

7.47 - Question Are there any Bulk rubbish items?	7.47 - Responses	7.47 - Comments 18/07/2025 Fly-tipping by bin area
Q 7.47 - Photo	Q 7.47 - Photo	Q 7.47 - Photo
7.48 - Question Are there any Untidy gardens?	7.48 - Responses N	
7.49 - Question Are there any Fire Risk Issues?	7.49 - Responses N	
7.57 - Question Are there Communal Repairs to raise?	7.57 - Responses Y	7.57 - Comments 18/07/2025 Bricks coming off by communal area of flat 71
Q 7.57 - Photo	Q 7.57 - Photo	
7.58 - Question Are there any Communal lighting repairs?	7.58 - Responses N	
7.59 - Question Are there any Window repairs?	7.59 - Responses N	
7.60 - Question Are there any Door Handles and Closures repairs?	7.60 - Responses N	
7.61 - Question Are there any Drying Areas repairs?	7.61 - Responses N	
7.62 - Question Are there any Electrical Cupboard Doors repairs?	7.62 - Responses N	
7.63 - Question Are there any Garage Area repairs?	7.63 - Responses N	
7.64 - Question Are there any Graffiti repairs?	7.64 - Responses N	
7.65 - Question Are there any Vandalism repairs?	7.65 - Responses N	
7.66 - Question Are there any Laundry room repairs?	7.66 - Responses N	
7.67 - Question Are there any Flooring repairs?	7.67 - Responses Y	7.67 - Comments 18/07/2025 Broken concrete by the top of 3rd floor staircase close to fla 91&92.
Q 7.67 - Photo		



8 Block 7		
8.1 - Question Please state the name of the block you are inspecting	8.1 - Responses 90-100	
8.2 - Question Please confirm you have checked everything at this block?	8.2 - Responses	
8.3 - Question Are there any issues to raise at this block?	8.3 - Responses N	

9 Block 8		
9.1 - Question Please state the name of the block you are inspecting	9.1 - Responses 17-22	
9.2 - Question Please confirm you have checked everything at this block?	9.2 - Responses	
9.3 - Question Are there any issues to raise at this block?	9.3 - Responses N	

10 Block 9			
10.1 - Question Please state the name of the block you are inspecting	10.1 - Responses 41-46		
10.2 - Question Please confirm you have checked everything at this block?	10.2 - Responses Y		
10.3 - Question Are there any issues to raise at this block?	10.3 - Responses Y		
10.4 - Question Are there any Ground Maintenance Issues?	10.4 - Responses N		
10.11 - Question Are there any Internal Caretaking issues?	10.11 - Responses Y	10.11 - Comments 18/07/2025 Personal belongings on communal area	
10.12 - Question Are there any Cleanliness: Stairs issues?	10.12 - Responses N		
10.13 - Question Are there any Landings issues?	10.13 - Responses N		
10.14 - Question Are there any Entrances issues?	10.14 - Responses N		
10.15 - Question	10.15 - Responses		

Are there any Lifts issues?	N
10.16 - Question Are there any Door and Window Glazing issues?	10.16 - Responses N
10.17 - Question Are there any Ledges issues?	10.17 - Responses N
10.18 - Question Are there any Walls issues?	10.18 - Responses N
10.19 - Question Are there any Lighting issues?	10.19 - Responses N
10.20 - Question Are there any Handrails secure issues?	10.20 - Responses N
10.21 - Question Are there any Chute Rooms issues?	10.21 - Responses N
10.22 - Question Are there any Signage issues?	10.22 - Responses N
10.23 - Question Are there any Graffiti issues?	10.23 - Responses N
10.24 - Question Are there any issues with cleaning completion sheets?	10.24 - Responses N
10.25 - Question Are there any issues with Notice Boards?	10.25 - Responses N
10.26 - Question Are there any External Caretaking issues?	10.26 - Responses N
10.37 - Question Are there any Communal Issues?	10.37 - Responses N
10.49 - Question Are there any Fire Risk Issues?	10.49 - Responses N
10.57 - Question Are there Communal Repairs to raise?	10.57 - Responses N

11 Block 10		
11.1 - Question Please state the name of the block you are inspecting	11.1 - Responses 77-75	
11.2 - Question Please confirm you have checked everything at this block?	11.2 - Responses Y	
11.3 - Question Are there any issues to raise at this block?	11.3 - Responses N	

12 Block 11		
12.1 - Question Please state the name of the block you are inspecting	12.1 - Responses 63-100 East side	
12.2 - Question Please confirm you have checked everything at this block?	12.2 - Responses	
12.3 - Question Are there any issues to raise at this block?	12.3 - Responses N	

13 Block 12		
13.1 - Question Please state the name of the block you are inspecting	13.1 - Responses 63-100 South	
13.2 - Question Please confirm you have checked everything at this block?	13.2 - Responses Y	
13.3 - Question Are there any issues to raise at this block?	13.3 - Responses N	

17 Overall Estate Rating			
17.1 - Question Please rate the overall Grounds Maintenance of the estate	17.1 - Responses A		
17.2 - Question Please rate the overall Internal Caretaking of the estate	17.2 - Responses B		
17.3 - Question Please rate the overall External Caretaking of the estate	17.3 - Responses B		
17.4 - Question Please rate the overall Communal Issues of the estate	17.4 - Responses B		
17.5 - Question Please rate the overall Fire Risks of the estate	17.5 - Responses B		