

Inspection Report

Company Name LB of Hounslow	Scheduled Start Date 13/11/2025	Inspection Completed on 20/11/2025
Location of Inspection Frank Towell Court 1 To 16	Scheduled Time of Inspection 3:43 PM	Inspection Submission Time 10:04 AM
Inspector that undertook inspection Cynthia Edweh	Template Used Estate Inspection	PDF Sent to cynthia.egweh@hounslow.gov.uk

Inspection Score and Overall Grade		
Actual Score	Max Score	Inspection %
15	20	75
Banding Name Default Banding	Overall Inspection Result Default Banding Item	

1 Inspection Details		
1.1 - Question Type of Inspection	1.1 - Responses Quarterly	
1.2 - Question Area	1.2 - Responses West	
1.3 - Question How many blocks are you inspecting in the estate today?	1.3 - Responses 8	

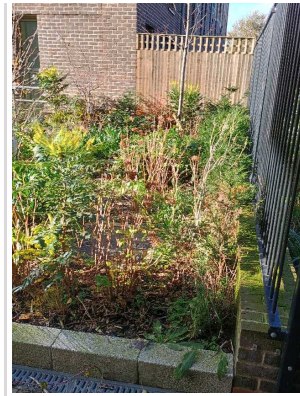
2 Block 1		
2.1 - Question Please state the name of the block you are inspecting	2.1 - Responses Living court	
2.2 - Question Please confirm you have checked everything at this block?	2.2 - Responses Y	
2.3 - Question Are there any issues to raise at this block?	2.3 - Responses Y	
2.4 - Question Are there any Ground Maintenance Issues?	2.4 - Responses Y	
2.5 - Question Are there Grass Cutting issues?	2.5 - Responses Y	2.5 - Comments 13/11/2025 Beside and around the shed area in front of the block needs grass and plants maintenance
Q 2.5 - Photo	Q 2.5 - Photo	Q 2.5 - Photo



Q 2.5 - Photo



Q 2.5 - Photo



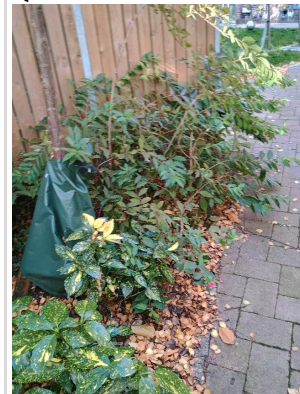
Q 2.5 - Photo



Q 2.5 - Photo



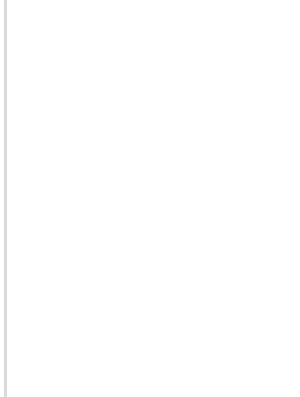
Q 2.5 - Photo



2.6 - Question
Are there Weeding issues?



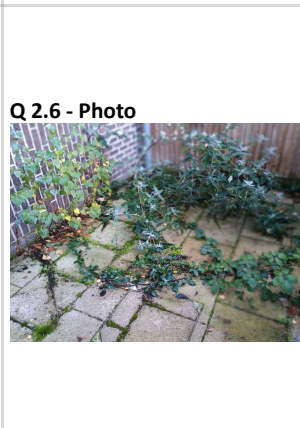
2.6 - Responses
Y



2.6 - Comments
13/11/2025 Rear garden needs weeding



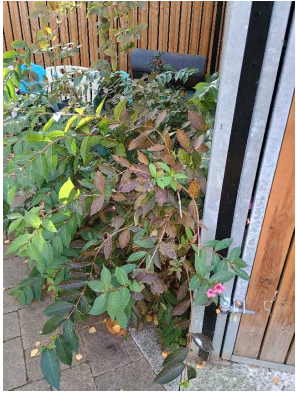
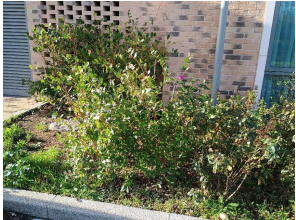
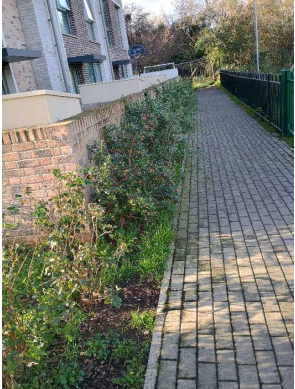
Q 2.6 - Photo

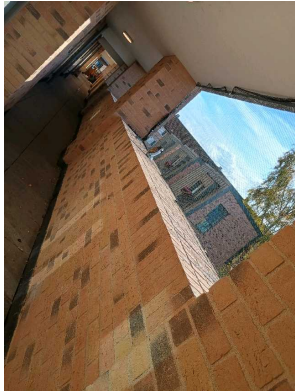


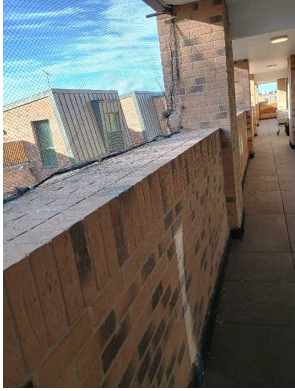
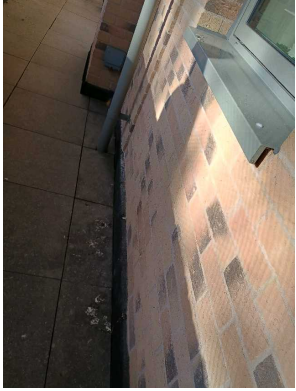
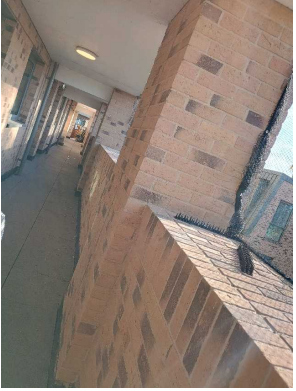
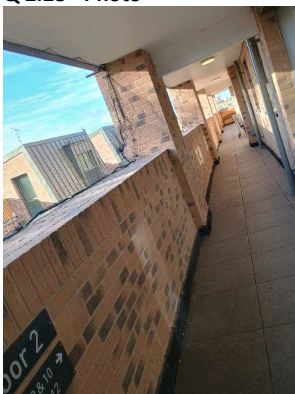
Q 2.6 - Photo

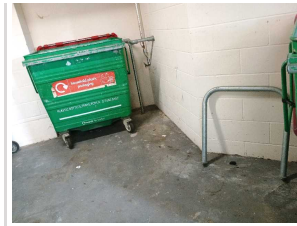


Q 2.6 - Photo

		
2.7 - Question Are there Flower/Shrub Areas issues?	2.7 - Responses Y	2.7 - Comments 13/11/2025 Around the block close to number 8 needs attention.
Q 2.7 - Photo 	Q 2.7 - Photo 	Q 2.7 - Photo 
2.8 - Question Are there Trees: Pruning issues?	2.8 - Responses N	
2.9 - Question Are there Safety – Foliage & Root Problems issues?	2.9 - Responses N	
2.10 - Question Are there Hedges Trimmed issues?	2.10 - Responses N	
2.11 - Question Are there any Internal Caretaking issues?	2.11 - Responses Y	
2.12 - Question Are there any Cleanliness: Stairs issues?	2.12 - Responses N	
2.13 - Question Are there any Landings issues?	2.13 - Responses N	
2.14 - Question Are there any Entrances issues?	2.14 - Responses N	
2.15 - Question Are there any Lifts issues?	2.15 - Responses N	
2.16 - Question Are there any Door and Window Glazing issues?	2.16 - Responses N	
2.17 - Question Are there any Ledges issues?	2.17 - Responses N	
2.18 - Question Are there any Walls issues?	2.18 - Responses N	
2.19 - Question Are there any Lighting issues?	2.19 - Responses N	

2.20 - Question Are there any Handrails secure issues?	2.20 - Responses N	
2.21 - Question Are there any Chute Rooms issues?	2.21 - Responses N	
2.22 - Question Are there any Signage issues?	2.22 - Responses N	
2.23 - Question Are there any Graffiti issues?	2.23 - Responses N	
2.24 - Question Are there any issues with cleaning completion sheets?	2.24 - Responses N	
2.25 - Question Are there any issues with Notice Boards?	2.25 - Responses Y	2.25 - Comments 13/11/2025 NB broken
Q 2.25 - Photo 	Q 2.25 - Photo 	
2.26 - Question Are there any External Caretaking issues?	2.26 - Responses Y	
2.27 - Question Are there any Cleanliness: Grassed Areas issues?	2.27 - Responses N	
2.28 - Question Are there any Paved Areas issues?	2.28 - Responses Y	2.28 - Comments 13/11/2025 Pigeons disturbing 3rd and 2nd floor balcony
Q 2.28 - Photo 	Q 2.28 - Photo 	Q 2.28 - Photo 
Q 2.28 - Photo	Q 2.28 - Photo	Q 2.28 - Photo

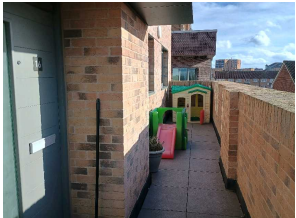
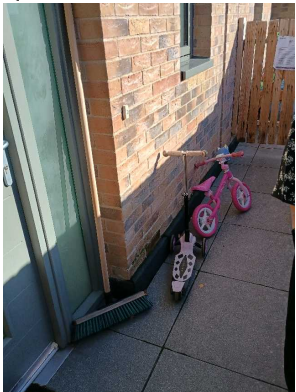
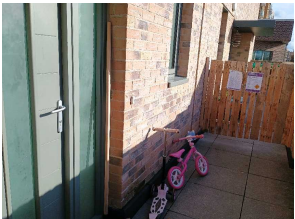
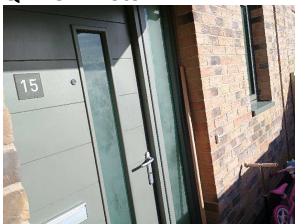
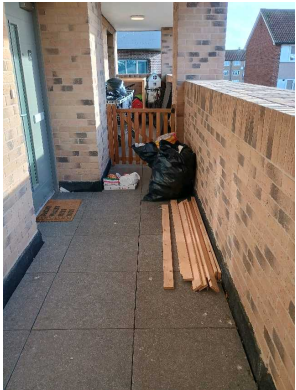
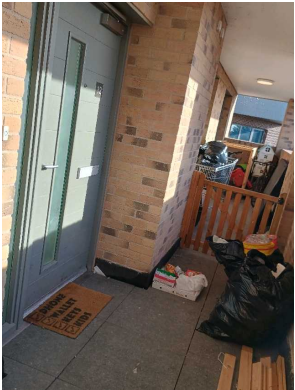
		
Q 2.28 - Photo 		
2.29 - Question Are there any Car Parks issues?	2.29 - Responses Y	2.29 - Comments 13/11/2025 Resident Parking on hatch marking.
Q 2.29 - Photo 	Q 2.29 - Photo 	
2.30 - Question Are there any Play Areas (Cleanliness, condition of play equipment, surfaces and fencing) issues?	2.30 - Responses Y	2.30 - Comments 13/11/2025 Swing broken
Q 2.30 - Photo 		
2.31 - Question Are there any Litter Picking issues?	2.31 - Responses N	
2.32 - Question Are there any Bin Rooms issues?	2.32 - Responses N	
Q 2.32 - Photo	Q 2.32 - Photo	Q 2.32 - Photo

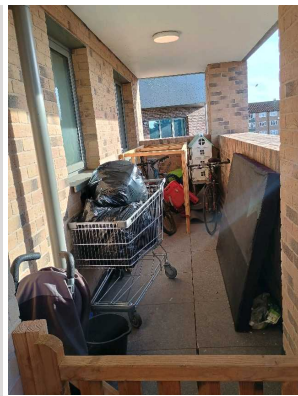


Q 2.32 - Photo

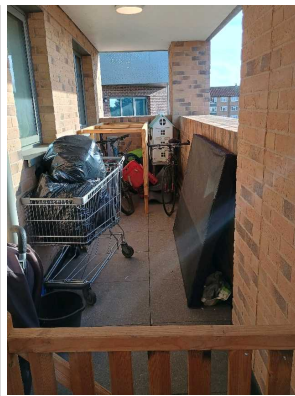


2.33 - Question Are there any Bulk Refuse and Graffiti issues?	2.33 - Responses N	
2.34 - Question Are there any Signs issues?	2.34 - Responses N	
2.35 - Question Are there any Numberings issues?	2.35 - Responses N	
2.36 - Question Are there any Notice Boards issues?	2.36 - Responses N	
2.37 - Question Are there any Communal Issues?	2.37 - Responses Y	
2.38 - Question Are there any Abandoned Vehicles?	2.38 - Responses N	
2.39 - Question Are there any Street Lighting Issues?	2.39 - Responses N	
2.40 - Question Are there any Pot holes?	2.40 - Responses N	
2.41 - Question Are there any issues with the Cleanliness of roads/car parks?	2.41 - Responses N	
2.42 - Question Are the notice boards are up to date?	2.42 - Responses Y	
Q 2.42 - Photo	Q 2.42 - Photo	
		
2.43 - Question	2.43 - Responses	

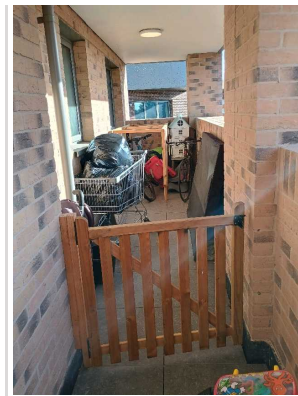
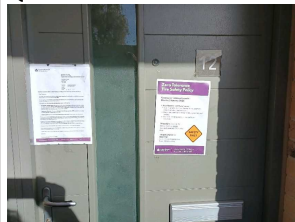
Is there any old signage to report?	N	
2.44 - Question Are there any Items stored in drying areas?	2.44 - Responses N	
2.45 - Question Are there any Items stored in Communal areas?	2.45 - Responses Y	2.45 - Comments 13/11/2025 Lots of personal items in front of flat 12 & 13 and 9.
Q 2.45 - Photo 	Q 2.45 - Photo 	Q 2.45 - Photo 
Q 2.45 - Photo 	Q 2.45 - Photo 	Q 2.45 - Photo 
Q 2.45 - Photo 	Q 2.45 - Photo 	Q 2.45 - Photo 
Q 2.45 - Photo	Q 2.45 - Photo	Q 2.45 - Photo



Q 2.45 - Photo



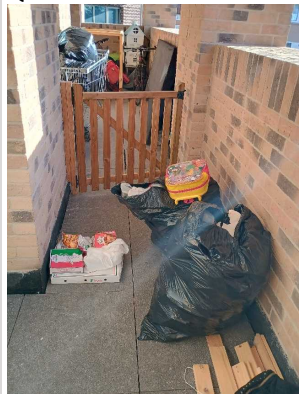
Q 2.45 - Photo



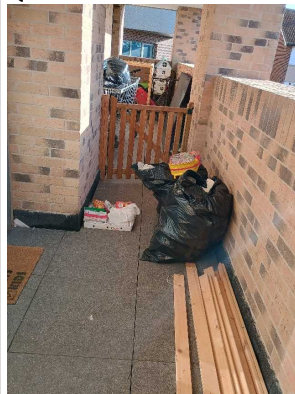
Q 2.45 - Photo



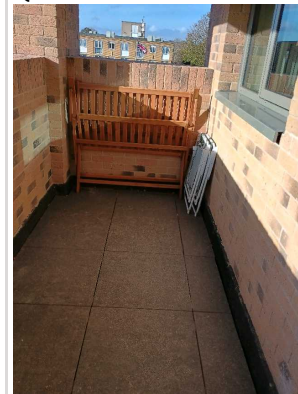
Q 2.45 - Photo



Q 2.45 - Photo



Q 2.45 - Photo



2.46 - Question

Is the roof access doors locked?

2.46 - Responses

Y

2.47 - Question

Are there any Bulk rubbish items?

2.47 - Responses

N

2.48 - Question

Are there any Untidy gardens?

2.48 - Responses

N

2.49 - Question

Are there any Fire Risk Issues?

2.49 - Responses

N

2.57 - Question

Are there Communal Repairs to raise?

2.57 - Responses

Y

2.58 - Question

Are there any Communal lighting repairs?

2.58 - Responses

N

2.59 - Question

Are there any Window repairs?

2.59 - Responses

N

2.60 - Question

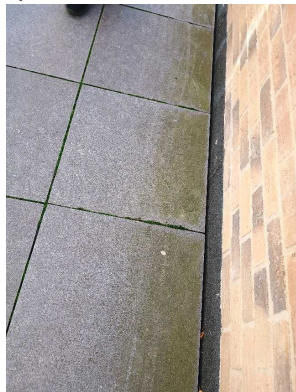
Are there any Door Handles and Closures repairs?

2.60 - Responses

Y

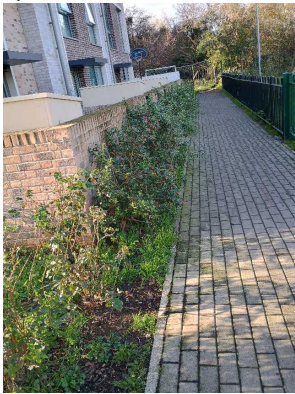
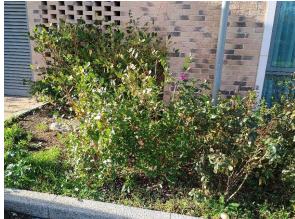
2.60 - Comments

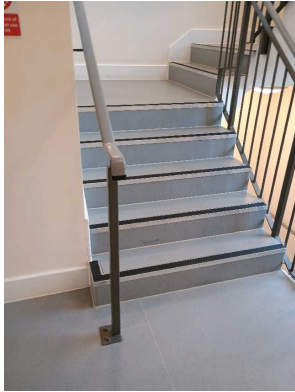
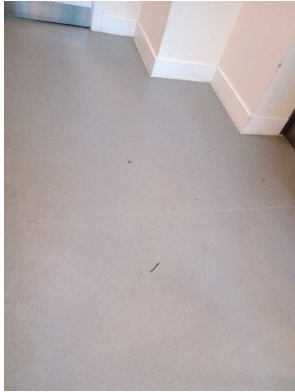
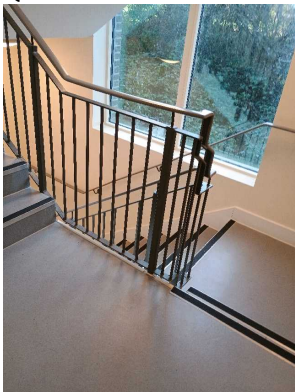
13/11/2025 NB key hole broken

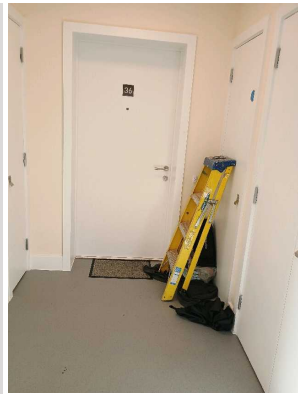
Q 2.60 - Photo 	Q 2.60 - Photo 	
2.61 - Question Are there any Drying Areas repairs?	2.61 - Responses N	
2.62 - Question Are there any Electrical Cupboard Doors repairs?	2.62 - Responses N	
2.63 - Question Are there any Garage Area repairs?	2.63 - Responses N	
2.64 - Question Are there any Graffiti repairs?	2.64 - Responses N	
2.65 - Question Are there any Vandalism repairs?	2.65 - Responses N	
2.66 - Question Are there any Laundry room repairs?	2.66 - Responses N	
2.67 - Question Are there any Flooring repairs?	2.67 - Responses Y	2.67 - Comments 13/11/2025 Wobbling bricks on 3rd close to the electric cupboard by the communal entrance door.
Q 2.67 - Photo 	Q 2.67 - Photo 	Q 2.67 - Photo 
Q 2.67 - Photo 		

3 Block 2

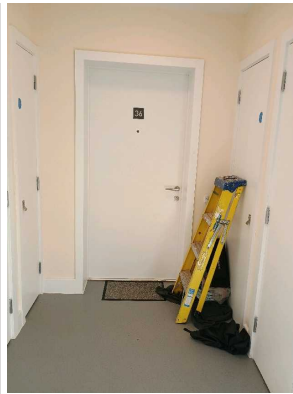
3.1 - Question Please state the name of the block you are inspecting	3.1 - Responses Benefice Court	
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3.2 - Question Please confirm you have checked everything at this block?	3.2 - Responses Y	
3.3 - Question Are there any issues to raise at this block?	3.3 - Responses Y	
3.4 - Question Are there any Ground Maintenance Issues?	3.4 - Responses Y	
3.5 - Question Are there Grass Cutting issues?	3.5 - Responses Y	3.5 - Comments 13/11/2025 Communal garden at the rear of the block needs grass cutting.
Q 3.5 - Photo 	Q 3.5 - Photo 	Q 3.5 - Photo 
Q 3.5 - Photo 	Q 3.5 - Photo 	
3.6 - Question Are there Weeding issues?	3.6 - Responses Y	3.6 - Comments 13/11/2025 Foot path along the block needs weeding
Q 3.6 - Photo 	Q 3.6 - Photo 	Q 3.6 - Photo 
3.7 - Question Are there Flower/Shrub Areas issues?	3.7 - Responses N	
3.8 - Question Are there Trees: Pruning issues?	3.8 - Responses N	
3.9 - Question Are there Safety – Foliage & Root Problems issues?	3.9 - Responses N	
3.10 - Question Are there Hedges Trimmed issues?	3.10 - Responses N	
3.11 - Question Are there any Internal Caretaking issues?	3.11 - Responses N	3.11 - Comments 13/11/2025 Internal area clean
Q 3.11 - Photo	Q 3.11 - Photo	Q 3.11 - Photo

		
Q 3.11 - Photo 	Q 3.11 - Photo 	Q 3.11 - Photo 
3.26 - Question Are there any External Caretaking issues?	3.26 - Responses N	
3.37 - Question Are there any Communal Issues?	3.37 - Responses Y	
3.38 - Question Are there any Abandoned Vehicles?	3.38 - Responses N	
3.39 - Question Are there any Street Lighting Issues?	3.39 - Responses N	
3.40 - Question Are there any Pot holes?	3.40 - Responses N	
3.41 - Question Are there any issues with the Cleanliness of roads/car parks?	3.41 - Responses N	
3.42 - Question Are the notice boards are up to date?	3.42 - Responses Y	
3.43 - Question Is there any old signage to report?	3.43 - Responses N	
3.44 - Question Are there any Items stored in drying areas?	3.44 - Responses N	
3.45 - Question Are there any Items stored in Communal areas?	3.45 - Responses Y	3.45 - Comments 13/11/2025 Personal items in front of flat 26, 36 and 14
Q 3.45 - Photo	Q 3.45 - Photo	Q 3.45 - Photo



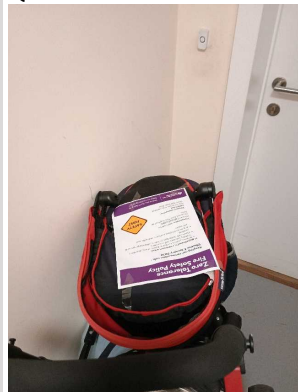
Q 3.45 - Photo



Q 3.45 - Photo



Q 3.45 - Photo



Q 3.45 - Photo



Q 3.45 - Photo



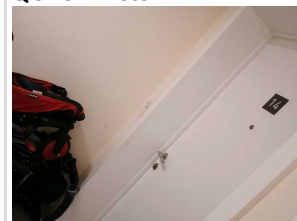
Q 3.45 - Photo



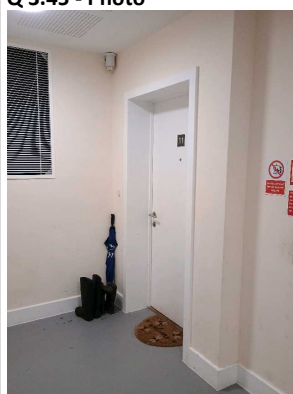
Q 3.45 - Photo



Q 3.45 - Photo



3.46 - Question
Is the roof access doors locked?



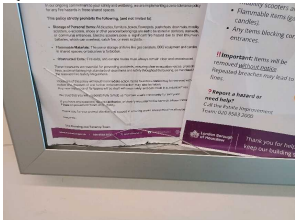
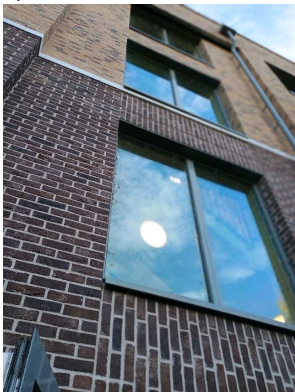
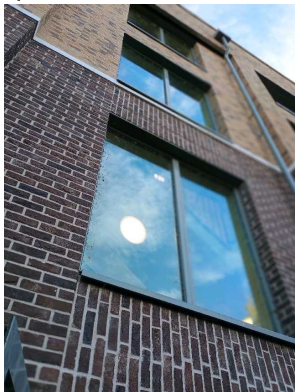
3.46 - Responses
Y

3.47 - Question
Are there any Bulk rubbish items?

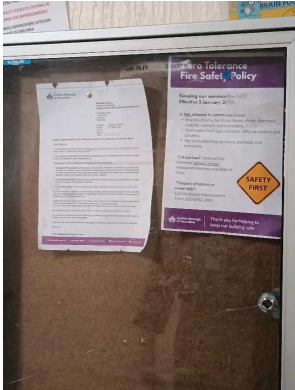
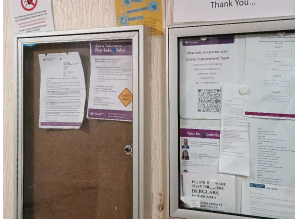
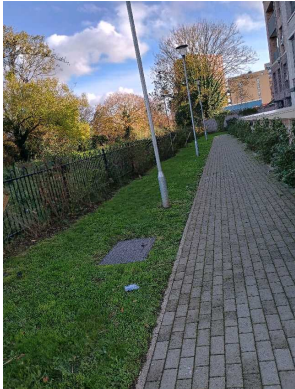
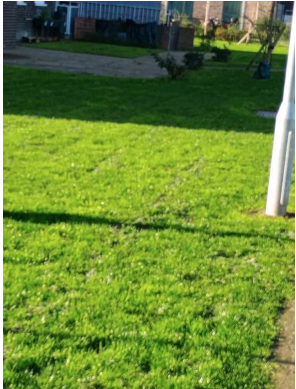
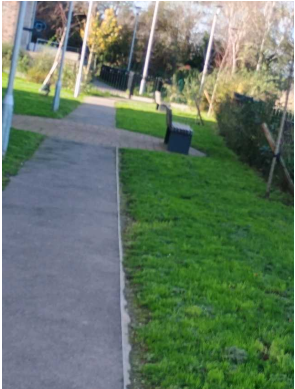
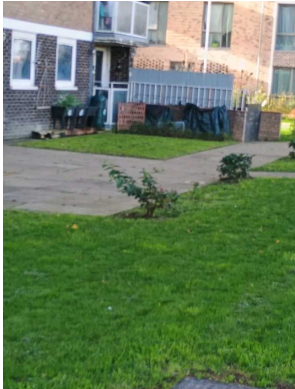
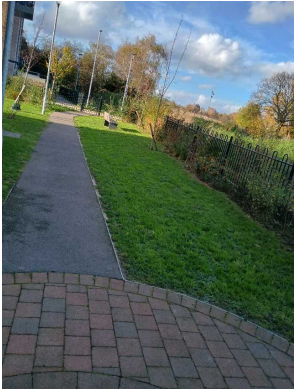
3.47 - Responses
N

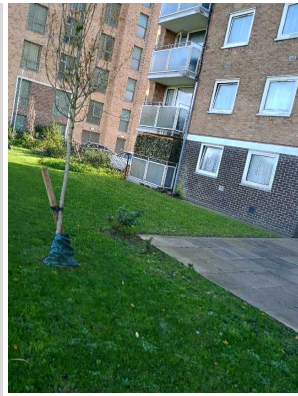
3.48 - Question

3.48 - Responses

Are there any Untidy gardens?	N	
3.49 - Question Are there any Fire Risk Issues?	3.49 - Responses N	
3.57 - Question Are there Communal Repairs to raise?	3.57 - Responses Y	3.57 - Comments 13/11/2025 Notice Board plastic coverage is broken.
Q 3.57 - Photo 	Q 3.57 - Photo 	
3.58 - Question Are there any Communal lighting repairs?	3.58 - Responses N	
3.59 - Question Are there any Window repairs?	3.59 - Responses N	3.59 - Comments 13/11/2025 External windows needs cleaning, has lots of pigeons poo.
Q 3.59 - Photo 	Q 3.59 - Photo 	
3.60 - Question Are there any Door Handles and Closures repairs?	3.60 - Responses N	
3.61 - Question Are there any Drying Areas repairs?	3.61 - Responses N	
3.62 - Question Are there any Electrical Cupboard Doors repairs?	3.62 - Responses N	
3.63 - Question Are there any Garage Area repairs?	3.63 - Responses N	
3.64 - Question Are there any Graffiti repairs?	3.64 - Responses N	
3.65 - Question Are there any Vandalism repairs?	3.65 - Responses N	
3.66 - Question Are there any Laundry room repairs?	3.66 - Responses N	
3.67 - Question Are there any Flooring repairs?	3.67 - Responses N	

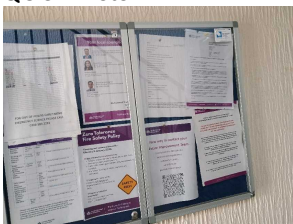
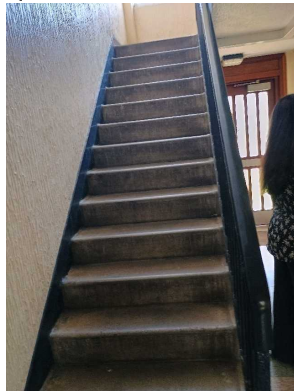
4 Block 3

4.1 - Question Please state the name of the block you are inspecting	4.1 - Responses 17-76 Frank Tower Court	
4.2 - Question Please confirm you have checked everything at this block?	4.2 - Responses Y	
4.3 - Question Are there any issues to raise at this block?	4.3 - Responses Y	4.3 - Comments 13/11/2025 Communal area clean and clear
Q 4.3 - Photo 	Q 4.3 - Photo 	Q 4.3 - Photo 
4.4 - Question Are there any Ground Maintenance Issues?	4.4 - Responses N	4.4 - Comments 13/11/2025 GM good on this block
Q 4.4 - Photo 	Q 4.4 - Photo 	Q 4.4 - Photo 
Q 4.4 - Photo 	Q 4.4 - Photo 	Q 4.4 - Photo 
Q 4.4 - Photo		

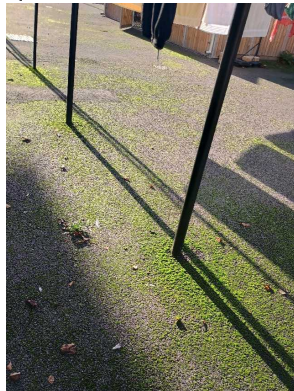
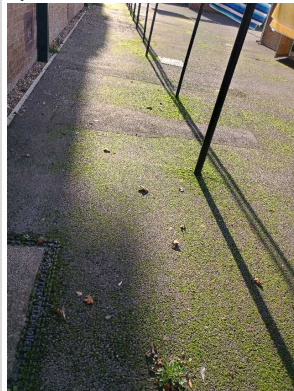


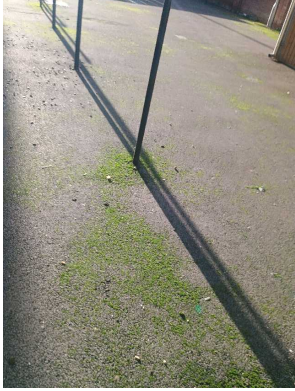
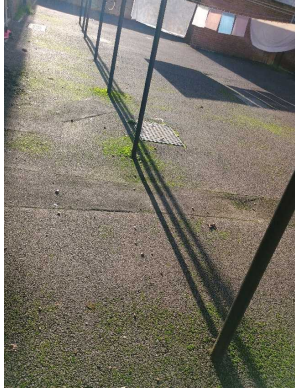
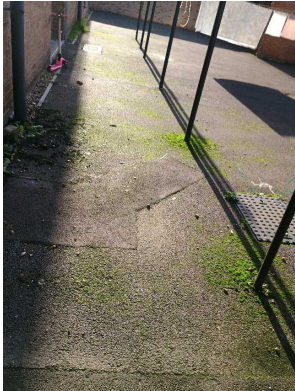
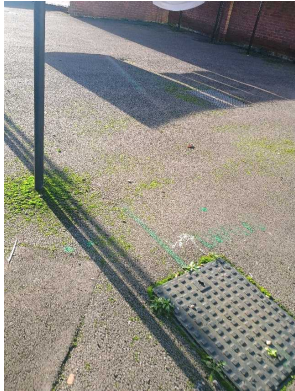
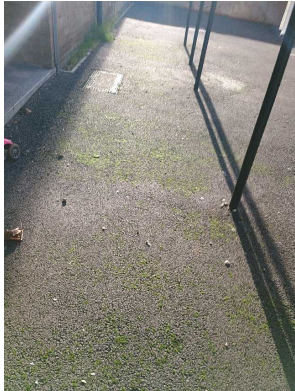
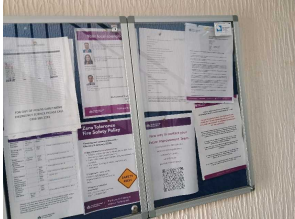
4.11 - Question Are there any Internal Caretaking issues?	4.11 - Responses N	
4.26 - Question Are there any External Caretaking issues?	4.26 - Responses N	
4.37 - Question Are there any Communal Issues?	4.37 - Responses N	
4.49 - Question Are there any Fire Risk Issues?	4.49 - Responses N	
4.57 - Question Are there Communal Repairs to raise?	4.57 - Responses N	

5 Block 4

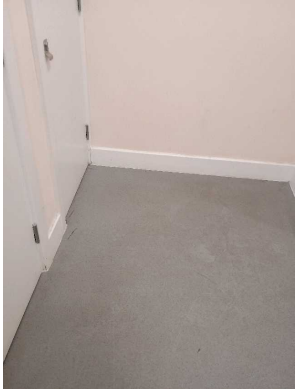
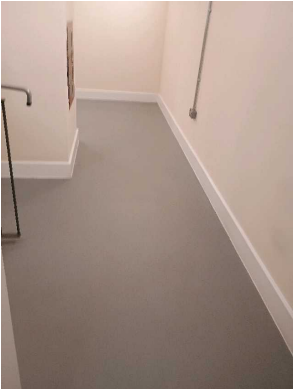
5.1 - Question Please state the name of the block you are inspecting	5.1 - Responses 1-8 FTC	
5.2 - Question Please confirm you have checked everything at this block?	5.2 - Responses Y	
5.3 - Question Are there any issues to raise at this block?	5.3 - Responses N	5.3 - Comments 13/11/2025 Block good and clean
Q 5.3 - Photo 	Q 5.3 - Photo 	Q 5.3 - Photo 
Q 5.3 - Photo		



6 Block 5		
6.1 - Question Please state the name of the block you are inspecting	6.1 - Responses 9-16 FTC	
6.2 - Question Please confirm you have checked everything at this block?	6.2 - Responses Y	
6.3 - Question Are there any issues to raise at this block?	6.3 - Responses Y	
6.4 - Question Are there any Ground Maintenance Issues?	6.4 - Responses N	
6.11 - Question Are there any Internal Caretaking issues?	6.11 - Responses N	
6.26 - Question Are there any External Caretaking issues?	6.26 - Responses N	
6.37 - Question Are there any Communal Issues?	6.37 - Responses Y	
6.38 - Question Are there any Abandoned Vehicles?	6.38 - Responses N	
6.39 - Question Are there any Street Lighting Issues?	6.39 - Responses N	
6.40 - Question Are there any Pot holes?	6.40 - Responses N	6.40 - Comments 13/11/2025 Rear garden covered with moss
Q 6.40 - Photo 	Q 6.40 - Photo 	Q 6.40 - Photo 
Q 6.40 - Photo	Q 6.40 - Photo	Q 6.40 - Photo

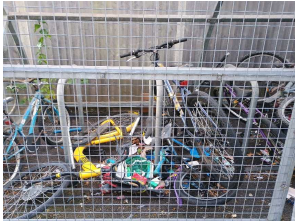
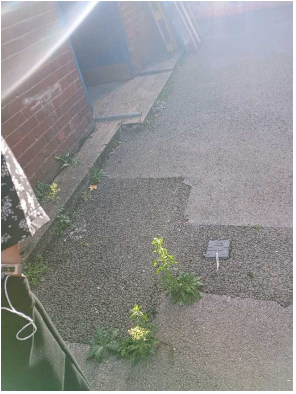
		
Q 6.40 - Photo 	Q 6.40 - Photo 	Q 6.40 - Photo 
6.41 - Question Are there any issues with the Cleanliness of roads/car parks?	6.41 - Responses N	
6.42 - Question Are the notice boards are up to date?	6.42 - Responses Y	
Q 6.42 - Photo 		
6.43 - Question Is there any old signage to report?	6.43 - Responses N	
6.44 - Question Are there any Items stored in drying areas?	6.44 - Responses N	
6.45 - Question Are there any Items stored in Communal areas?	6.45 - Responses N	
6.46 - Question Is the roof access doors locked?	6.46 - Responses Y	
6.47 - Question Are there any Bulk rubbish items?	6.47 - Responses N	
6.48 - Question Are there any Untidy gardens?	6.48 - Responses N	
6.49 - Question Are there any Fire Risk Issues?	6.49 - Responses N	
6.57 - Question Are there Communal Repairs to raise?	6.57 - Responses N	

7 Block 6

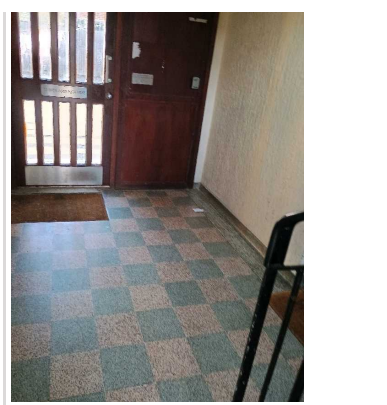
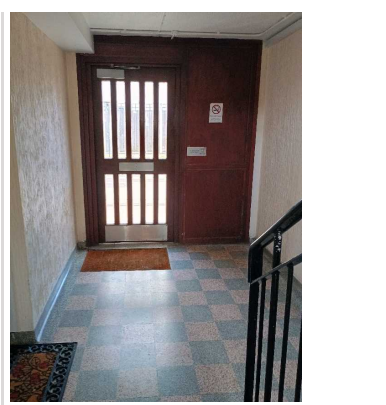
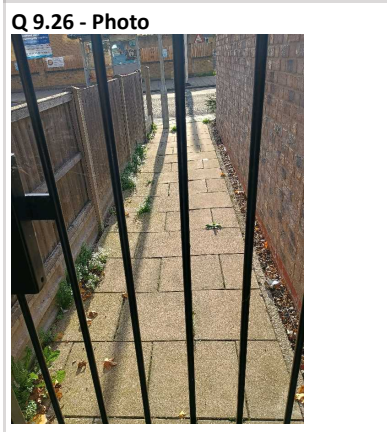
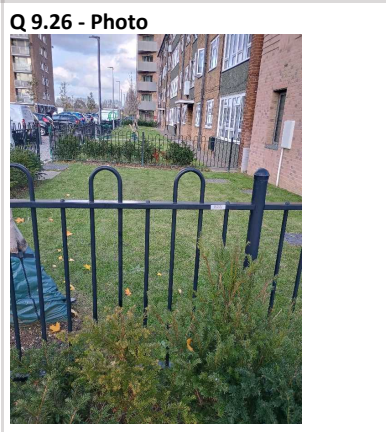
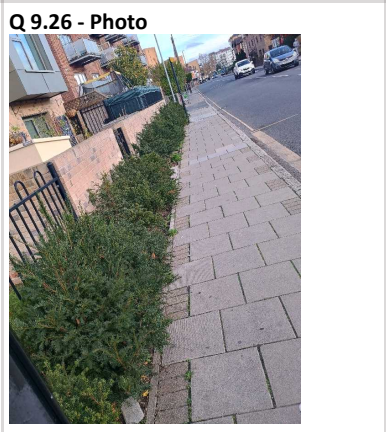
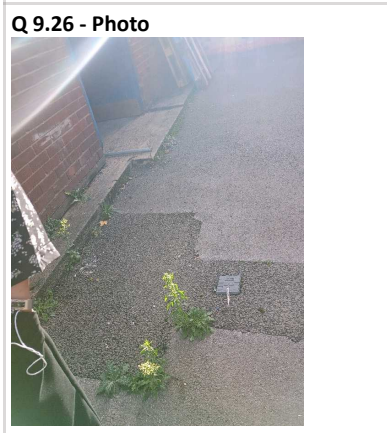
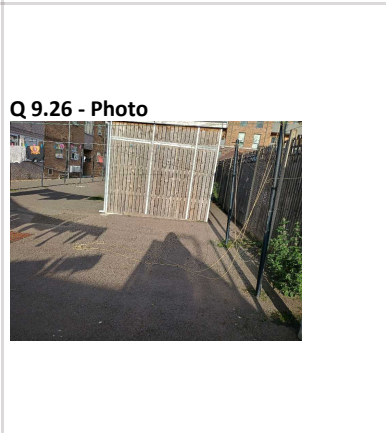
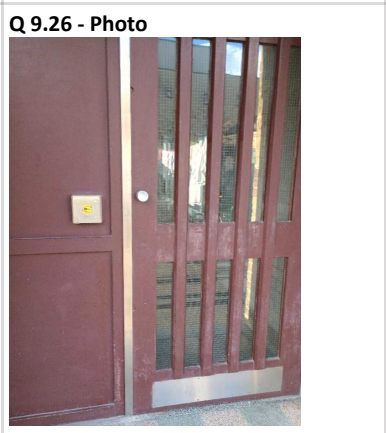
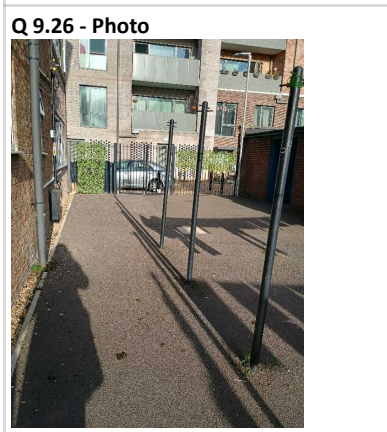
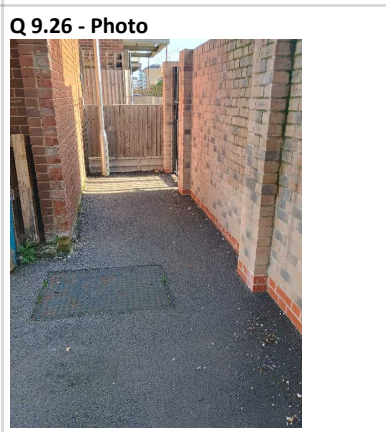
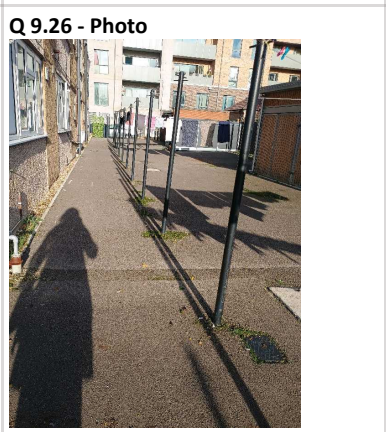
7.1 - Question Please state the name of the block you are inspecting	7.1 - Responses Heddington Court	
7.2 - Question Please confirm you have checked everything at this block?	7.2 - Responses Y	
7.3 - Question Are there any issues to raise at this block?	7.3 - Responses N	
Q 7.3 - Photo 	Q 7.3 - Photo 	Q 7.3 - Photo 
Q 7.3 - Photo 	Q 7.3 - Photo 	Q 7.3 - Photo 
Q 7.3 - Photo 	Q 7.3 - Photo 	Q 7.3 - Photo 
Q 7.3 - Photo		

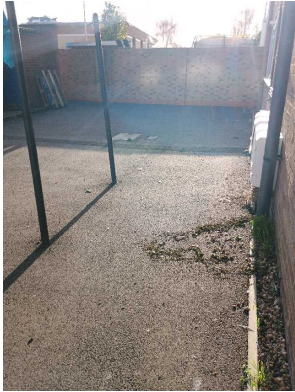
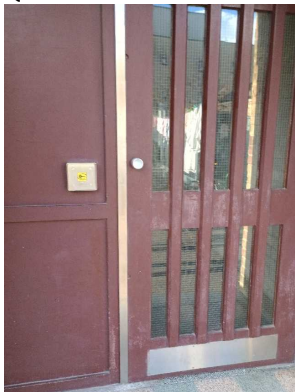


8 Block 7		
8.1 - Question Please state the name of the block you are inspecting	8.1 - Responses 77-84 FTC	
8.2 - Question Please confirm you have checked everything at this block?	8.2 - Responses Y	
8.3 - Question Are there any issues to raise at this block?	8.3 - Responses Y	
8.4 - Question Are there any Ground Maintenance Issues?	8.4 - Responses N	
8.11 - Question Are there any Internal Caretaking issues?	8.11 - Responses N	
8.26 - Question Are there any External Caretaking issues?	8.26 - Responses N	
8.37 - Question Are there any Communal Issues?	8.37 - Responses Y	
8.38 - Question Are there any Abandoned Vehicles?	8.38 - Responses N	
8.39 - Question Are there any Street Lighting Issues?	8.39 - Responses N	
8.40 - Question Are there any Pot holes?	8.40 - Responses N	
8.41 - Question Are there any issues with the Cleanliness of roads/car parks?	8.41 - Responses N	
8.42 - Question Are the notice boards are up to date?	8.42 - Responses Y	
8.43 - Question Is there any old signage to report?	8.43 - Responses N	
8.44 - Question Are there any Items stored in drying areas?	8.44 - Responses N	
8.45 - Question Are there any Items stored in Communal areas?	8.45 - Responses Y	8.45 - Comments 13/11/2025 Lots of broken and abandoned bikes in the old bike shed.
Q 8.45 - Photo	Q 8.45 - Photo	Q 8.45 - Photo

		
8.46 - Question Is the roof access doors locked?	8.46 - Responses Y	
8.47 - Question Are there any Bulk rubbish items?	8.47 - Responses N	
8.48 - Question Are there any Untidy gardens?	8.48 - Responses N	
8.49 - Question Are there any Fire Risk Issues?	8.49 - Responses N	
8.57 - Question Are there Communal Repairs to raise?	8.57 - Responses N	

9 Block 8		
9.1 - Question Please state the name of the block you are inspecting	9.1 - Responses 67-84 Frank Tower Court	
9.2 - Question Please confirm you have checked everything at this block?	9.2 - Responses Y	
9.3 - Question Are there any issues to raise at this block?	9.3 - Responses Y	
9.4 - Question Are there any Ground Maintenance Issues?	9.4 - Responses N	
9.11 - Question Are there any Internal Caretaking issues?	9.11 - Responses N	
Q 9.11 - Photo 	Q 9.11 - Photo 	Q 9.11 - Photo 
Q 9.11 - Photo	Q 9.11 - Photo	

		
9.26 - Question Are there any External Caretaking issues?	9.26 - Responses N	
Q 9.26 - Photo 	Q 9.26 - Photo 	Q 9.26 - Photo 
Q 9.26 - Photo 	Q 9.26 - Photo 	Q 9.26 - Photo 
Q 9.26 - Photo 	Q 9.26 - Photo 	Q 9.26 - Photo 
Q 9.26 - Photo	Q 9.26 - Photo	

		
9.37 - Question Are there any Communal Issues?	9.37 - Responses N	
9.49 - Question Are there any Fire Risk Issues?	9.49 - Responses N	
9.57 - Question Are there Communal Repairs to raise?	9.57 - Responses Y	
9.58 - Question Are there any Communal lighting repairs?	9.58 - Responses N	
9.59 - Question Are there any Window repairs?	9.59 - Responses N	
9.60 - Question Are there any Door Handles and Closures repairs?	9.60 - Responses Y	9.60 - Comments 17/11/2025 Metal panel on the front and back communal door to the block is wobbling.
Q 9.60 - Photo 	Q 9.60 - Photo 	
9.61 - Question Are there any Drying Areas repairs?	9.61 - Responses N	
9.62 - Question Are there any Electrical Cupboard Doors repairs?	9.62 - Responses N	
9.63 - Question Are there any Garage Area repairs?	9.63 - Responses N	
9.64 - Question Are there any Graffiti repairs?	9.64 - Responses N	
9.65 - Question Are there any Vandalism repairs?	9.65 - Responses N	
9.66 - Question Are there any Laundry room repairs?	9.66 - Responses N	
9.67 - Question Are there any Flooring repairs?	9.67 - Responses N	

17 Overall Estate Rating

17.1 - Question Please rate the overall Grounds Maintenance of the estate	17.1 - Responses B	
17.2 - Question Please rate the overall Internal Caretaking of the estate	17.2 - Responses B	
17.3 - Question Please rate the overall External Caretaking of the estate	17.3 - Responses B	
17.4 - Question Please rate the overall Communal Issues of the estate	17.4 - Responses B	
17.5 - Question Please rate the overall Fire Risks of the estate	17.5 - Responses B	