

<b>Company Name</b> LB of Hounslow	<b>Scheduled Start Date</b> 22/04/2025	<b>Inspection Completed on</b> 23/04/2025
<b>Location of Inspection</b> Carfax Court 1 To 9	<b>Scheduled Time of Inspection</b> 9:50 AM	<b>Inspection Submission Time</b> 11:16 AM
<b>Inspector that undertook inspection</b> Harkiran Nandra	<b>Template Used</b> Estate Inspection	<b>PDF Sent to</b> harkiran.nandra@hounslow.gov.uk,Stefan.Nor@Hounslow.gov.uk

## Inspection Score and Overall Grade

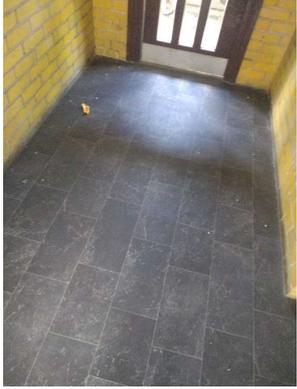
Actual Score	Max Score	Inspection %
13	16	81
<b>Banding Name</b> Default Banding	<b>Overall Inspection Result</b> Default Banding Item	

## 1 Inspection Details

<b>1.1 - Question</b> Type of Inspection	<b>1.1 - Responses</b> Quarterly	
<b>1.2 - Question</b> Area	<b>1.2 - Responses</b> East	
<b>1.3 - Question</b> How many blocks are you inspecting in the estate today?	<b>1.3 - Responses</b> 9	

## 2 Block 1

<b>2.1 - Question</b> Please state the name of the block you are inspecting	<b>2.1 - Responses</b> 1-9 carfax court	
<b>2.2 - Question</b> Please confirm you have checked everything at this block?	<b>2.2 - Responses</b> Y	
<b>2.3 - Question</b> Are there any issues to raise at this block?	<b>2.3 - Responses</b> Y	
<b>2.4 - Question</b> Are there any Ground Maintenance Issues?	<b>2.4 - Responses</b> N	
<b>2.11 - Question</b> Are there any Internal Caretaking issues?	<b>2.11 - Responses</b> Y	
<b>2.14 - Question</b> Are there any Entrances issues?	<b>2.14 - Responses</b> Y	<b>2.14 - Comments</b> 22/04/2025 requires a sweep, debries visible.
<b>Q 2.14 - Photo</b>	<b>Q 2.14 - Photo</b>	<b>Q 2.14 - Photo</b>

		
<p><b>2.37 - Question</b> Are there any Communal Issues?</p>	<p><b>2.37 - Responses</b> Y</p>	
<p><b>2.45 - Question</b> Are there any Items stored in Communal areas?</p>	<p><b>2.45 - Responses</b> Y</p>	<p><b>2.45 - Comments</b> 22/04/2025 bikes required to be removed. will send a letter and ask bulk to remove.</p>
<p><b>Q 2.45 - Photo</b></p> 		
<p><b>2.48 - Question</b> Are there any Untidy gardens?</p>	<p><b>2.48 - Responses</b> Y</p>	<p><b>2.48 - Comments</b> 22/04/2025 wooden planks and branches in back of garden possible no 3 no answer on door knock will call. <b>2.48 - Comments</b> 22/04/2025 jet wash required.</p>
<p><b>Q 2.48 - Photo</b></p> 	<p><b>Q 2.48 - Photo</b></p> 	

### 3 Block 2

<p><b>3.1 - Question</b> Please state the name of the block you are inspecting</p>	<p><b>3.1 - Responses</b> Tomilson close 1-30</p>	
<p><b>3.2 - Question</b></p>	<p><b>3.2 - Responses</b></p>	

Please confirm you have checked everything at this block?	Y	
<b>3.3 - Question</b> Are there any issues to raise at this block?	<b>3.3 - Responses</b> Y	
<b>3.4 - Question</b> Are there any Ground Maintenance Issues?	<b>3.4 - Responses</b> N	
<b>3.11 - Question</b> Are there any Internal Caretaking issues?	<b>3.11 - Responses</b> Y	<b>3.11 - Comments</b> 22/04/2025 back stairs and entrance requires a clean.
<b>Q 3.11 - Photo</b> 		
<b>3.26 - Question</b> Are there any External Caretaking issues?	<b>3.26 - Responses</b> Y	<b>3.26 - Comments</b> 22/04/2025 outside entrance requires a sweep
<b>Q 3.26 - Photo</b> 		
<b>3.36 - Question</b> Are there any Notice Boards issues?	<b>3.36 - Responses</b> N	
<b>3.37 - Question</b> Are there any Communal Issues?	<b>3.37 - Responses</b> Y	<b>3.37 - Comments</b> 22/04/2025 landing requires a sweep and a wash, also to clear drain area. <b>3.37 - Comments</b> 22/04/2025 landing outside no 17 & 18 require a clean
<b>Q 3.37 - Photo</b>	<b>Q 3.37 - Photo</b>	<b>Q 3.37 - Photo</b>

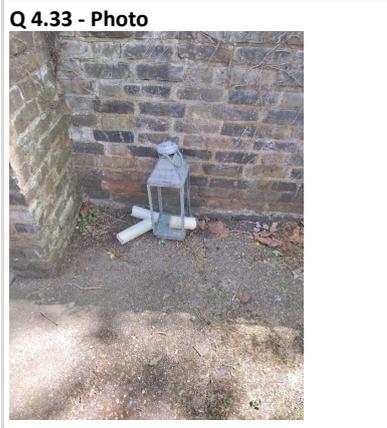
		
<p><b>3.41 - Question</b> Are there any issues with the Cleanliness of roads/car parks?</p>	<p><b>3.41 - Responses</b> N</p>	<p><b>3.41 - Comments</b> 22/04/2025 car park weeding required.</p>
<p><b>Q 3.41 - Photo</b></p> 	<p><b>Q 3.41 - Photo</b></p> 	
<p><b>3.57 - Question</b> Are there Communal Repairs to raise?</p>	<p><b>3.57 - Responses</b> Y</p>	<p><b>3.57 - Comments</b> 22/04/2025 notice board required to be secured.</p>
<p><b>Q 3.57 - Photo</b></p> 		
<p><b>3.67 - Question</b> Are there any Flooring repairs?</p>	<p><b>3.67 - Responses</b> Y</p>	<p><b>3.67 - Comments</b> 22/04/2025 floor panel on SF coming away.</p>
<p><b>Q 3.67 - Photo</b></p> 		

### 4 Block 3

<b>4.1 - Question</b> Please state the name of the block you are inspecting	<b>4.1 - Responses</b> Cromwell close 1 & 2	
<b>4.2 - Question</b> Please confirm you have checked everything at this block?	<b>4.2 - Responses</b> Y	
<b>4.3 - Question</b> Are there any issues to raise at this block?	<b>4.3 - Responses</b> Y	
<b>4.11 - Question</b> Are there any Internal Caretaking issues?	<b>4.11 - Responses</b> Y	
<b>4.14 - Question</b> Are there any Entrances issues?	<b>4.14 - Responses</b> Y	<b>4.14 - Comments</b> 22/04/2025 dusty entrance.
<b>Q 4.14 - Photo</b> 		
<b>4.17 - Question</b> Are there any Ledges issues?	<b>4.17 - Responses</b> Y	<b>4.17 - Comments</b> 22/04/2025 very dusty ledges and cobwebs.
<b>Q 4.17 - Photo</b> 	<b>Q 4.17 - Photo</b> 	
<b>4.26 - Question</b> Are there any External Caretaking issues?	<b>4.26 - Responses</b> Y	
<b>4.32 - Question</b> Are there any Bin Rooms issues?	<b>4.32 - Responses</b> Y	<b>4.32 - Comments</b> 22/04/2025 bin area requires a sweep.
<b>Q 4.32 - Photo</b>		



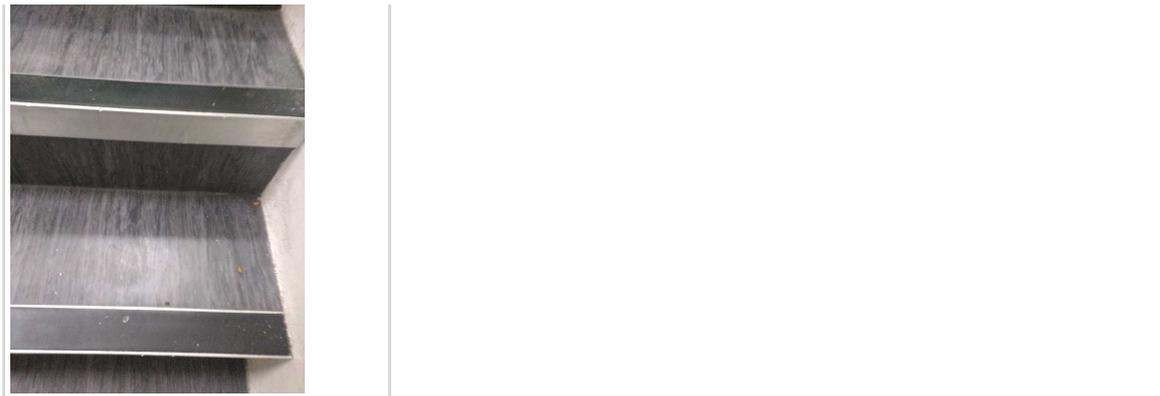
<b>4.33 - Question</b> Are there any Bulk Refuse and Graffiti issues?	<b>4.33 - Responses</b> Y	<b>4.33 - Comments</b> 22/04/2025 by bin aarea
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**5 Block 4**

<b>5.1 - Question</b> Please state the name of the block you are inspecting	<b>5.1 - Responses</b> Cromwell close 3 & 4	
<b>5.2 - Question</b> Please confirm you have checked everything at this block?	<b>5.2 - Responses</b> Y	
<b>5.3 - Question</b> Are there any issues to raise at this block?	<b>5.3 - Responses</b> Y	
<b>5.11 - Question</b> Are there any Internal Caretaking issues?	<b>5.11 - Responses</b> Y	
<b>5.12 - Question</b> Are there any Cleanliness: Stairs issues?	<b>5.12 - Responses</b> Y	<b>5.12 - Comments</b> 22/04/2025 debries on stairs





<b>5.14 - Question</b> Are there any Entrances issues?	<b>5.14 - Responses</b> Y	<b>5.14 - Comments</b> 22/04/2025 dusty entrance
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**Q 5.14 - Photo**



<b>5.17 - Question</b> Are there any Ledges issues?	<b>5.17 - Responses</b> Y	<b>5.17 - Comments</b> 22/04/2025 dusty ledges.
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**Q 5.17 - Photo**



**Q 5.17 - Photo**



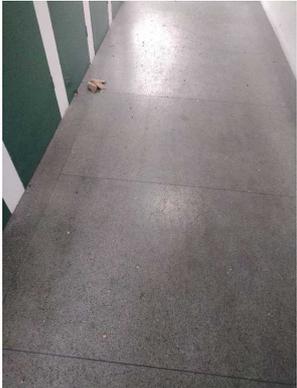
**6 Block 5**

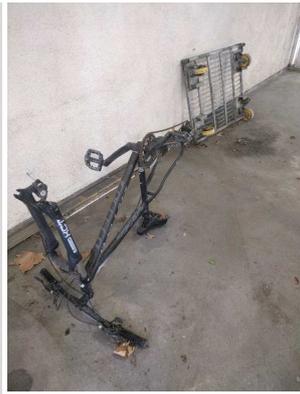
<b>6.1 - Question</b> Please state the name of the block you are inspecting	<b>6.1 - Responses</b> Cromwell court 5 & 6	
<b>6.2 - Question</b> Please confirm you have checked everything at this block?	<b>6.2 - Responses</b> Y	
<b>6.3 - Question</b> Are there any issues to raise at this block?	<b>6.3 - Responses</b> Y	
<b>6.11 - Question</b>	<b>6.11 - Responses</b> Y	

Are there any Internal Caretaking issues?		
<b>6.12 - Question</b> Are there any Cleanliness: Stairs issues?	<b>6.12 - Responses</b> Y	<b>6.12 - Comments</b> 22/04/2025 requires a clean
<b>Q 6.12 - Photo</b> 		
<b>6.14 - Question</b> Are there any Entrances issues?	<b>6.14 - Responses</b> Y	<b>6.14 - Comments</b> 22/04/2025 dusty entrabce
<b>Q 6.14 - Photo</b> 		
<b>6.17 - Question</b> Are there any Ledges issues?	<b>6.17 - Responses</b> Y	<b>6.17 - Comments</b> 22/04/2025 dusty requires a clean
<b>Q 6.17 - Photo</b> 		

### 7 Block 6

<b>7.1 - Question</b> Please state the name of the block you are inspecting	<b>7.1 - Responses</b> Cromwell court 7 - 14	
<b>7.2 - Question</b>	<b>7.2 - Responses</b> Y	

Please confirm you have checked everything at this block?		
<b>7.3 - Question</b> Are there any issues to raise at this block?	<b>7.3 - Responses</b> Y	
<b>7.11 - Question</b> Are there any Internal Caretaking issues?	<b>7.11 - Responses</b> Y	
<b>7.12 - Question</b> Are there any Cleanliness: Stairs issues?	<b>7.12 - Responses</b> Y	<b>7.12 - Comments</b> 22/04/2025 visible cob webs
<b>Q 7.12 - Photo</b> 		
<b>7.14 - Question</b> Are there any Entrances issues?	<b>7.14 - Responses</b> Y	<b>7.14 - Comments</b> 22/04/2025 requires a sweep <b>7.14 - Comments</b> 22/04/2025 entrance outside no 10 requires a clean <b>7.14 - Comments</b> 22/04/2025 entrance outside no 11 requires a clean.
<b>Q 7.14 - Photo</b> 	<b>Q 7.14 - Photo</b> 	<b>Q 7.14 - Photo</b> 
<b>7.37 - Question</b> Are there any Communal Issues?	<b>7.37 - Responses</b> Y	
<b>7.44 - Question</b> Are there any Items stored in drying areas?	<b>7.44 - Responses</b> Y	<b>7.44 - Comments</b> 22/04/2025 items to removed.
<b>Q 7.44 - Photo</b>		



**7.45 - Question**  
Are there any Items stored in Communal areas?

**7.45 - Responses**  
Y

**7.45 - Comments**  
22/04/2025 items outside no 10 to be removed will write to tenant.  
**7.45 - Comments**  
22/04/2025 items outside no 11 need to be removed  
**7.45 - Comments**  
22/04/2025 items outside no 13 to be removed

**Q 7.45 - Photo**



**Q 7.45 - Photo**



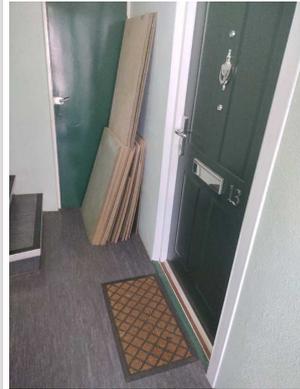
**Q 7.45 - Photo**



**Q 7.45 - Photo**



**Q 7.45 - Photo**



**7.57 - Question**  
Are there Communal Repairs to raise?

**7.57 - Responses**  
Y

**7.60 - Question**  
Are there any Door Handles and Closures repairs?

**7.60 - Responses**  
Y

**7.60 - Comments**  
22/04/2025 handrail leading to FF chippe.

**Q 7.60 - Photo**



8 Block 7		
<b>8.1 - Question</b> Please state the name of the block you are inspecting	<b>8.1 - Responses</b> 13 Grosvenor road	
<b>8.2 - Question</b> Please confirm you have checked everything at this block?	<b>8.2 - Responses</b> Y	
<b>8.3 - Question</b> Are there any issues to raise at this block?	<b>8.3 - Responses</b> Y	
<b>8.4 - Question</b> Are there any Ground Maintenance Issues?	<b>8.4 - Responses</b> N	<b>8.4 - Comments</b> 23/04/2025 jet wash required car park area.

9 Block 8		
<b>9.1 - Question</b> Please state the name of the block you are inspecting	<b>9.1 - Responses</b> 26 Grosvenor road	
<b>9.2 - Question</b> Please confirm you have checked everything at this block?	<b>9.2 - Responses</b> Y	
<b>9.3 - Question</b> Are there any issues to raise at this block?	<b>9.3 - Responses</b> Y	
<b>9.4 - Question</b> Are there any Ground Maintenance Issues?	<b>9.4 - Responses</b> N	<b>9.4 - Comments</b> 23/04/2025 Raise the garden flooring uneven.
<b>9.11 - Question</b> Are there any Internal Caretaking issues?	<b>9.11 - Responses</b> N	
<b>9.26 - Question</b> Are there any External Caretaking issues?	<b>9.26 - Responses</b> N	
<b>9.57 - Question</b> Are there Communal Repairs to raise?	<b>9.57 - Responses</b> Y	<b>9.57 - Comments</b> 22/04/2025 back gate requires a replacement
<b>Q 9.57 - Photo</b>		



**10 Block 9**

<b>10.1 - Question</b> Please state the name of the block you are inspecting	<b>10.1 - Responses</b> 42 Grosvenor Road	
<b>10.2 - Question</b> Please confirm you have checked everything at this block?	<b>10.2 - Responses</b> Y	
<b>10.3 - Question</b> Are there any issues to raise at this block?	<b>10.3 - Responses</b> Y	
<b>10.4 - Question</b> Are there any Ground Maintenance Issues?	<b>10.4 - Responses</b> N	
<b>10.11 - Question</b> Are there any Internal Caretaking issues?	<b>10.11 - Responses</b> N	
<b>10.26 - Question</b> Are there any External Caretaking issues?	<b>10.26 - Responses</b> N	
<b>10.37 - Question</b> Are there any Communal Issues?	<b>10.37 - Responses</b> Y	
<b>10.44 - Question</b> Are there any Items stored in drying areas?	<b>10.44 - Responses</b> Y	<b>10.44 - Comments</b> 23/04/2025 scooter in lobby needs to be removed.

**Q 10.44 - Photo**

**17 Overall Estate Rating**

<b>17.1 - Question</b> Please rate the overall Grounds Maintenance of the estate	<b>17.1 - Responses</b> A	
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<b>17.2 - Question</b> Please rate the overall Internal Caretaking of the estate	<b>17.2 - Responses</b> B	
<b>17.3 - Question</b> Please rate the overall External Caretaking of the estate	<b>17.3 - Responses</b> B	
<b>17.4 - Question</b> Please rate the overall Communal Issues of the estate	<b>17.4 - Responses</b> B	