

Brendon Walsh, Executive Director of  
Regeneration, Economic Development and  
Environment

**London Borough of Hounslow, The Civic Centre  
Lampton Road, Hounslow, TW3 4DN**

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Resident/Owner/Occupier  
All properties in  
Chiswick Mall CPZ

**Your contact is:** Christian Camilleri  
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**E-Mail:** traffic@hounslow.gov.uk  
**Our ref:** CM Review – Chiswick Mall CPZ

**Date:** 5 June 2017

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Dear Sir or Madam

**Chiswick Mall CPZ Controlled Parking Zone (CPZ) – Zone CM  
Review of parking in Chiswick Mall CPZ**

The purpose of this review is to seek the views of those who live and work within the zone on the effectiveness or otherwise of the CPZ and whether they wish to see changes made to the scheme. The attached questionnaire is based on these comments and whilst we ask you to comment on these, please also feel free to give your own suggestions on how the scheme can be improved.

**Suggested issues for consideration**

**Has the CPZ improved the parking situation?** – Do you believe the CPZ has had the desired effect of removing all day parking and increasing parking provision for you as a resident and your visitors? Alternatively, do you consider the parking controls have had a negative impact on parking for you in your road?

**Operational times of the CPZ** – The current CPZ operates Monday to Friday 9am – 5pm. The CPZ was originally intended to remove commuter and other all day non-residential parking, and the scheme has largely been successful in achieving this. Some concerns have been received from the Chiswick area residents generally that Sunday trading causes difficulties in parking, and suggestions have been made that the CPZs should also operate on either Saturday or Sundays. Conversely, residents furthest from the shopping areas and rail/tube stations have suggested that the operational times are excessive and that these should be reduced to either one or two hours a day. We would therefore like to know your views on the current operational days/times, and if you do consider these to be ineffective, what alternatives you would prefer?

It may be that you are currently satisfied with the CPZ and would prefer the scheme to remain unchanged. Perhaps you consider that there are still parking problems in your road at the weekend and that as a result the operational hours should be increased?

Alternatively, you may feel the current all-day scheme is too excessive and would like the operational days and time changed to Monday to Saturday 10am – 12Noon or Monday to Sunday 9am -11am and 3pm -5pm.

The attached review questionnaire is based on the issues mentioned above. However, whilst we would ask you to comment on these specific points, please let us know of any other suggestions you may have on how the scheme can be improved.

**Any other concerns?** – It is recognised that there may be other issues that have not as yet been covered. If so, we would ask you to highlight these issues on the attached questionnaire, which will then be considered once all responses have been received. For instance, you may be aware of an opportunity to create more parking spaces, or believe we need to reduce the amount of shared-use (Residents/Pay & Display) bays to allow for more residents bays.

Whether supportive of the current scheme or otherwise I would strongly encourage you to complete the attached questionnaire which would help to provide a clearer indication of residents' views at this time.

I would be grateful if you would return the completed questionnaire by **25 July 2017** at the latest in the pre-paid envelope provided (no stamp required).

Should you require further information, please do not hesitate to contact me.

Yours faithfully,

*Christian Camilleri*

Christian Camilleri  
Parking Management Team  
London Borough of Hounslow.