

Adult Safeguarding Feedback Questionnaire for Service Users and Carers



We want you to fill in this form to help make our services better



It is all about the help you had from the council when they tried to keep you safe.



We want to know what you think about the support you had



We want to know what **YOU** think



We will keep what you say private and confidential.



Thank you for your help



Please put a circle around your answer



1. When you talked with people that tried to help you feel safe, did people listen to you?



All the time Quite a lot Not much Not at all I don't know



2. Did you get the right information to help you feel safe?

- This can be information that was written down
- or
- information people gave when they talked to you.



A Lot Quite A lot Not very much None I don't know



3. Did you understand all the information people gave you?



All
of it



Most
of it



Not
much



None



I did not
get any



I don't
know



4. When you had support from us, how happy are you with how things worked out at the end?



Very
happy



Quite
happy



Not very
happy



Unhappy



I don't
know



5. How happy are you with the way people helped you?



Very happy



Quite happy



Not very happy



Unhappy



I don't know



6. Do you feel safer now you have had some help?



A Lot



Quite A lot



Not much



Not at all



I don't know



7. Is there anything else that you think the council or any other staff could have done better?



8. Is there anything else you want to tell us about these questions or about taking part in this interview?