

National Eligibility Criteria

Assessment of Need

In England, an individual's care and support needs are assessed using the National Eligibility Criteria as set out in the Care Act 2014.



Hounslow Council will listen to you and your family and will use this assessment to identify:

1. Your care needs.
2. What type of support you need.
3. Who should provide the support.

What is the National Eligibility Criteria?

To be able to have care and support you must meet **all three** of the points below:

- 1. Your needs must be because of a physical or mental impairment or illness. This includes a learning disability.**

2. You must be unable to do two or more of the things listed below

- To be able to get, choose and prepare your food
- Keep yourself clean
- Be able to use the toilet on your own
- Dress in clothing that is suitable
- Keeping safe at home
- Keeping your home clean and safe to live in
- Making and maintaining family or other personal relationships.
- Being able to work, do training, education or volunteering.
- Being able to use facilities or services in the community, including public transport and joining in with social activities



- If you have a child to be able to look after it.

3. Your everyday life (wellbeing) is affected.

The Care Act says wellbeing includes:

- Personal dignity – to be treated with respect
- Ensuring your Physical, Mental Health and emotional wellbeing
- Being in control over your day to day life and support you may receive.
- Being protected from abuse and neglect
- Being able to join in work, education, training or recreation
- Being able to have or make family, personal or other relationships
- Economic wellbeing – having enough money
- Making sure where you live is right for you
- You are able to take contribute to society.



Carers' National Eligibility Criteria

The Care Act says that carers can be assessed for support themselves.

This support would be if their wellbeing is affected because of the care they provide for someone else.

Hounslow Council will look at the three points below:

1. The carer needs support because they are giving necessary care to an adult.
2. Because of the caring work that they do their health is at risk or they are unable to do any one of the following points for themselves
 - To care for their own child or family. To look after their own home.
 - To get, choose and prepare food
 - Making and maintaining family or other personal relationships.
 - Being able to work, training, education or volunteering
 - Make use of facilities or services in the local community, including recreational facilities or services
 - Taking part in recreational activities
3. Because of not being able to do any of the above there is, or it could make a difference to the carer's day to day life.

