

Winter 2020

Hounslow

MATTERS

Community and Council news from around the borough

Aviation Communities Fund -
**Hounslow leads
the call** p4

Our Digital Future p6

Fabulous Feltham! p12-13

Children from Victoria Junior School, Feltham

Coronavirus support and advice

Tier One, Two or Three

London's tier will be reviewed fortnightly.
Find and follow all the rules here:
www.gov.uk/guidance/local-restriction-tiers-what-you-need-to-know

Hounslow Local Contact Tracing Team

Hounslow Council's new local COVID-19 Contact Tracing system backs up NHS Test and Trace to help get coronavirus under control. Council staff call you if you have tested positive for COVID-19 to help notify any one you may have been in contact with and to check if you need any assistance or support such as with food shopping, collecting medication or debt advice.



Test and Trace

Christmas will be different this year

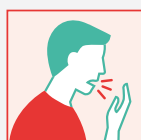
There will be special restrictions for five days over the Christmas period, the Government has announced. When following these new rules, we must each continue to take personal responsibility to limit the spread of the virus and protect our loved ones, particularly if they are vulnerable.

- For five days, 23 to 27 December, you can form a bubble of people from no more than three households.
- You can only be in one Christmas bubble which can't change.
- You can travel between tiers and UK nations to meet your Christmas bubble.
- Please limit social contact with people you don't live with to minimise risk and protect your loved ones, especially the most vulnerable.

Get a test if you have symptoms, or if you are contacted by NHS Test and Trace



High temperature



New, continuous cough



Loss of sense of smell or taste

BOOK A TEST AT A LOCAL TESTING CENTRE NOW

To book your appointment visit www.nhs.uk/coronavirus or call 119

Key services available to you if you need help and support include:

General inquiries – 020 8583 2000

Hounslow Community Hub – helps residents with getting food, medicine and support – 020 7084 9697

If you are homeless or threatened with homelessness – 020 8583 3942
hounslowhomelessnessprevention.commonplace.is

Rough sleeping – 0300 500 0914

COVID-19 scams and fraud – tradingstandards@hounslow.gov.uk

One You Hounslow mental health support – 020 8973 3530
www.oneyouthounslow.org

Domestic violence – If you are in immediate danger call 999.

Or you can get in touch with Hounslow Domestic and Sexual Violence Outreach Service by calling 07810 031 780

For the most up-to-date government advice and guidelines, visit:
www.gov.uk/coronavirus

For support and advice available from the Council and our partners please visit
www.hounslow.gov.uk/coronavirus

For the latest updates and advice, sign up to our coronavirus newsletter at
www.hounslow.gov.uk/covid-updates

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Hounslow – your magazine, your views

We'd love to hear your views on our magazine - the design, length, content, everything!

Please complete our short survey by visiting: haveyoursay.hounslow.gov.uk/hounslowmatterssurvey

Advertise with us

Hounslow Matters is a quarterly magazine written for Hounslow residents. We print over 108,000 copies and deliver it free of charge to every home in the borough as well as distributing it to our libraries, leisure centres and a selection of residential care homes.

To advertise in our magazine please email advertising@hounslow.gov.uk or visit www.hounslow.gov.uk/hounslowmatters for more information.

To view Hounslow Matters online visit: www.hounslow.gov.uk/hounslowmatters

For translations or accessible formats email: communications@hounslow.gov.uk



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Welcome to the latest edition of
Hounslow Matters – Winter 2020

Dear residents,

Welcome to Hounslow Matters - Winter 2020. What an extraordinary year. Little did we know last January what lay ahead, but as 2020 draws to a close, our lives have been dramatically changed by the pandemic. Some of you will have lost people dear to you. Many are worried for the future. We are all still adapting and learning to live with COVID-19's challenges, and Hounslow has been particularly badly hit, in no small part due to our economic dependence on Heathrow.

As we go to print, we're waiting to see what tier London will be in, but it is still not clear in the run-up to Christmas and New Year festivities when - or whether - we will resume a form of normality.

Despite the challenges, we should be delighted with how we have responded as a borough; proud of how our communities pulled together and of the large numbers of people volunteering their time and supporting others. Throughout the year we have done our best to support you and keep you up to date with a rapidly evolving situation, and made sure thousands of people got the support they needed.

We've also acted to demonstrate optimism for our future. The Borough Recovery Conference brought together those who serve our community to hammer out plans which address the serious challenges that lie ahead.

The Recovery Plan lays out how we will build a borough that is stronger and more resilient than the one we started with. We will renew the local economy, reimagine the places we live in, tackle inequality, and empower more residents to deliver that vision with us. We will continue to call on Government for an Aviation Communities Fund to support boroughs like ours, where tens of thousands of jobs are at risk because of their reliance on airports and associated businesses.

There is still a way to go until vaccines will start to bring the pandemic under control, but we have been given hope by the fantastic news of two vaccines which - tested in rigorous trials - offer protection from COVID-19. In the meantime, it's important we stick together and look out for our neighbours in these cold winter months.

On 1 January, the UK will leave the European Union. I know this adds extra uncertainty for many, but we will continue to work hard to make all residents feel welcome and supported. In recent weeks, we have worked with Hounslow Citizen Advice to support EU nationals to maintain their right to live, work and study in the UK. I urge you to get in touch if you need that extra support.

With all those we have lost this year in our thoughts, I wish everyone a happy and hopeful festive season. I look forward to working with you in 2021 to build a fairer, greener, stronger borough.

Councillor Steve Curran
Leader of the Council

Cabinet Member for Corporate Strategy, Planning and Regeneration
Member for Syon Ward



Aviation Communities Taskforce takes flight

We are leading national calls for targeted support for communities which could be devastated by the downturn in air travel due to the coronavirus pandemic.

Support for an Aviation Communities Taskforce was pledged at a summit hosted by the Council in November, which was attended by leading politicians and experts. It heard from places across the UK which are reliant on local airports for jobs and are now facing major economic and social impacts.

Speakers included Aviation Minister Robert Courts MP, Shadow Aviation Minister Mike Kane MP, and Anas Sarwar, MSP for Glasgow, alongside representatives from the Greater Manchester Combined Authority and the International Air Transport Association.

Cllr Steve Curran, Leader of the Council, who opened the summit, said: "Hundreds of thousands of people in communities reliant on the aviation industry are facing widespread unemployment, deprivation and barriers to securing future work. They cannot be forgotten.

"Our new Taskforce will bring together key individuals and organisations

nationally and come up with the solutions needed to support families and jobs. We need to build a broad coalition to support aviation communities and see concerted action to ensure their recovery and prosperity."

Independent research shows almost £1 billion could be lost from Hounslow's economy from the downturn at Heathrow alone, and 43,000 connected jobs are at risk.

The Taskforce is calling on Government for an Aviation Communities Fund to invest in training, reskilling, low carbon jobs and local infrastructure.

The Aviation Minister praised the Council's work and its "constructive and pragmatic ideas for the future", and stated his commitment to helping aviation recover.

For more information and to watch the summit, visit **www.aviationcommunities.co.uk**

A cool half million...

Hounslow's creative sector has gained a £500,000 boost to help local people into careers and support small businesses.

The new fund comes from the Mayor of London's Creative Enterprise Zone programme, the European Social Fund and the contributions made to the Council from developers as part of planning applications.

Hounslow is home to high-profile names in the creative sector such as Sky, Paramount and Disney, but also to many small, innovative businesses and start-ups that are vital to the local economy.

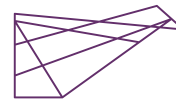
The new fund will support residents into employment in a sector often overlooked as a career choice. It will particularly focus on women and BAME creatives in areas where they are often underrepresented.

Plans on how to allocate the funding are being developed, and hope to involve local organisations, including schools, colleges and creative specialists. The programme will launch early in 2021.

More information on how the Council and its partners are supporting the borough through recovery is available at www.hounslow.gov.uk/recovery



Prepare for take-off Help into work



WORKHOUNSLOW

The pandemic has affected everyone in some way, but Hounslow has been particularly badly hit with many jobs having been lost or at risk. We know this can be a very worrying time but help is at hand. We have a full programme of support to enable you to upskill or retrain for a new job.

Why not join the JETS set?

The Job Entry Targeted Support (JETS) is designed to help people to find work who have been unemployed and in receipt of benefits for at least 13 weeks. Job seekers will receive support for up to six months on a one to one basis, helping to overcome barriers to employment and identifying transferable skills to expand their opportunities. There will also be access to online courses, training, video tutorials and updates on suitable vacancies.

For more information please visit: www.hounslow.gov.uk/JETS

Work and Health Programme

Work and Health Programme is a support programme to help those with a disability or health condition, who have been long term unemployed or have been disadvantaged due to circumstances. Our Support Managers work with individuals for up to 15 months to help manage health conditions, develop their skills and gain sustainable employment.

To find out more please email ShawTrustWLA@shaw-trust.org.uk

We have expanded our team to help you



Work Hounslow Team

We have recruited four new Work Hounslow advisors to assist you in your challenge of getting back to work.

Work Hounslow Advisors are available to offer advice and can provide a whole host of employment support including:

- CV Writing
- Understanding the local job market
- Job Searching
- Job Applications
- Interview preparation
- Reskilling and upskilling (in some cases we can pay for your training)
- Business mentoring for the self-employed

To find out more please get in touch – work@hounslow.gov.uk or call 020 8583 6174



Cllr Tom Bruce,
Cabinet Member
for Education,
Children and Youth
Services

"Supporting
our residents

in getting back to work or finding alternative good quality employment is a key priority for us. We have expanded our programme of employment assistance to meet demand for more support during this difficult period and to get you back to work."

Ongoing support available

Reach your potential

Hounslow Adult and Community Education (HACE) provide a wide range of courses to help adults discover their full potential. Offering an extensive range of courses for job and life skills, many of these courses are funded and available online.

For more information see
www.hace.ac.uk or call
020 8583 6000

Skills escalator programme

If you're in a low paid job, self-employed or have been made redundant due to the coronavirus and want to improve your skills, we can support you. We could also pay for your training too.

Contact: work@hounslow.gov.uk
Tel: 07790 359 392

Sign up to receive our Jobs and Training Bulletin - 'Sign up' to be the heading
www.hounslow.gov.uk/work-hounslow-updates



HOUNSLOW GETS WITH THE PROGRAMMERS



Our plan to make Hounslow a thriving borough, digitally fit for the future is well on track with the first-ever Digital Festival Hounslow.

Hounslow's first Digital Festival attracted household names like Microsoft, Amazon and Google. Experts from these global giants took to the virtual stage to deliver seminars and workshops in a jam-packed schedule throughout November.



Cllr Pritam Grewal, Hounslow's Cabinet Member for Customer Services and Corporate Performance said:

"As the world becomes more and more digitised, it is vital that everyone has the opportunity to use the internet if they wish.

"We want to help all residents learn basic digital skills, have access to a good internet connection and access to a device to access it, such as a smart phone or computer. We know many residents are digitally excluded and we are making it our mission to change this."

In March, Hounslow's Cabinet approved the Digital Strategy which sets out a vision of connected communities across Hounslow. As COVID-19's impacts have been felt across the borough, the plan has grown in importance, as we all seek to meet the challenges of renewing our local economy.

Over four weeks, 40 sessions on a mix of digital, IT, and issues like wellbeing, and how to get your dream job were live-streamed, with events ranging from Bot Building to Stress Busting.

Digital Festival Hounslow was a great success, providing residents with opportunities to learn new skills free of charge and to meet new people - safely as it was held virtually! If you didn't tune in, don't worry. We expect it back bigger and better in 2021!

The Digital Festival was the first of many of our Digital Strategy initiatives

designed to help you to use digital to transform your life for the better. Our strategy will help create a better-connected borough and help those who are not confident using the internet. One of its most important aims is to make our online services so good, most people will choose to use them. Within the Council the strategy promotes data-sharing to assist more effective planning and to better-design services.

We are also working to make services easier to use and we are using all the evidence available to us to do that. But we won't pressurise residents to move online for key services. Digital does enable many improvements, but traditional customer service methods will remain a crucial element of our service delivery.

For more information, visit www.hounslow.gov.uk/digitalfestival





Keep it local

It has been a very difficult year for businesses in the borough and we would encourage all to support our wonderful local businesses, especially in the run-up to Christmas.

Keeping the Hounslow pound in Hounslow

Contracts for local businesses



In August we launched our campaign calling on local businesses to sign up to the London Tenders Portal to enable them to have early notification and access to contracts across the borough. Since then we have seen over 400 new local company registrations on the portal – with 20 contracts to date being awarded to local companies, worth £20 million to the local economy. From these and other awards made, we have secured 40 apprenticeships for local people.

But that's just the start! We would encourage all local businesses to ensure that they register on the London Tenders Portal for ongoing opportunities to bring further valuable contracts and training opportunities for Hounslow.

Registering is easy, just visit:
www.londontenders.org



**Cllr Shantanu Rajawat,
Cabinet Member for
Finance and Corporate
Services said:**

"This year has been very difficult for local businesses and the local economy. Please support our 'Keep it Local' campaign to keep the Hounslow pound in Hounslow as far as possible. Whether that's through shopping locally, using local traders, services or suppliers – they all need our support."

Here are some of our local gems:



Foster books

Foster Books is a family-run business which has been selling old and rare books in Chiswick for 50 years. Its 18th-Century shop is the oldest on Chiswick High Road. On offer are nice editions of classics to suit most pockets, as well as fine and first editions.

Foster Books deliver locally, operate a click and collect service and ship worldwide via their website
www.fosterbooks.co.uk



Richardsons of Feltham

This family-run business is a treasure trove of tools, locksmithery, ironmongery, model trains, timber, plumbing and much more. They are operating a new secure online shopping facility.

6-7 Rochester Parade, High Street,
Feltham, Middlesex, TW13 4DX
www.richardsons-retail.co.uk

Flowers by Eva's

Flowers by Eva's is a local family florist, established for 65 years that pride themselves in providing high quality flowers and festive decorations at affordable prices. Why not pop along and see how you can brighten up your home this Christmas.

Flowers by Eva's, 158a Hounslow Road,
Hanworth TW13 6AA

www.flowersbyevas.co.uk



Hot Metal Works

Hot Metal Works is an artistic blacksmith in Brentford. Neil Brown produces quality forged hand-crafted items. These items complement homes and gardens, reflecting how beautiful things can improve quality of life. Neil also runs workshops.

The London Museum of Water and Steam, Green Dragon Lane,
Brentford, TW8 0EN

www.hotmetalworks.co.uk



If you run a local business and want to know more visit:
www.hounslow.gov.uk/keep-it-local

Housing News

Latest housing news for the borough



Welcome to our winter edition of Housing News.

This year has been challenging but

we are pleased to have been able to continue working on our house building programme, having secured 1,985 homes towards our housing pledge. As part of our commitment to improving our Borough I was delighted to attend the opening of the new play zone at the Ivybridge Estate in Isleworth recently. It features multiuse pitches, a running track, swings and climbing features, a street snooker space, and table tennis table.

Unfortunately due to the pandemic there has been an increase in homelessness and with the onset of winter people face a tough few months ahead. If you are having difficulties, we urge you to contact us before you leave your home as we may be able to help.

Cllr Lily Bath,
Cabinet Member for Housing and Social Inclusion

Homelessness can happen to anyone

COVID-19 has affected many of our residents in ways they would not have imagined and has resulted in more people facing homelessness. The current rules about evictions from your home can be confusing but you can find useful information on the Council website.

During lockdown restrictions and over the Christmas period between 11 December 2020 and 11 January 2021 evictions will not take place, except in the most

serious cases. We urge you not to leave accommodation where it is safe for you to remain and to get in touch first if you think you are going to be homeless.

If you come across anyone sleeping rough in Hounslow, please tell us so we can reach out and support them off the streets and into accommodation.

You can send an alert via Streetlink at www.streetlink.london or call 0300 500 0914.



Housing help is at hand

Our residents have faced extraordinary challenges this year, including job losses and hardship, with more people facing homelessness and financial difficulties. The Housing Service has sought to ensure it has always responded decisively and compassionately, making fast adjustments to redirect resources where they are most needed, sourcing more accommodation to meet increased demands.

Over 8,000 residents have contacted us for advice and support. Our focus continues to be on preventing homelessness and providing help and support for those who need it.

We recognise that Christmas can be a particularly difficult time for those facing

homelessness but this year is going to bring even more challenges with restrictions in place due to COVID-19. If you are experiencing difficulties, you may not know who to turn to, but you can check out the information on our website.

SUPPORT IN A CRISIS: The Samaritans offer a safe place for you to talk at any time you like. Whatever you're going through, a Samaritan will face it with you. You can call for free on 116 123, 24 hours a day, 365 days a year.

EXPERIENCING DOMESTIC ABUSE: You are not alone and can get confidential support and information. You can call the Domestic Abuse Helpline for free on 0808 2000 247 and men can call the Respect advice line on 0808 8010 327. In an emergency, please call 999.

HOUNSLOW COMMUNITY

FOODBOX: You may be struggling to buy food or you may want to donate. Information can be found at hounslowfoodbox.org.uk or you can call 07719 891787.

WORRIED ABOUT DEBT: The Money Advice Service provides free and impartial money advice and you can call for free on 0800 1387 777. You can also access a useful budget planner online at moneyadviceservice.org.uk

Please visit our webpages on www.hounslow.gov.uk/homelessness or scan our QR code



Keeping our commitment to you



The pandemic has presented many challenges however we have continued to work towards ensuring we can deliver local homes for local people. We have now secured 1,985 homes as part of our housing pledge.

Alcott Close

In October we marked the completion of the roof of our new development at Alcott Close, Feltham – part of our small, Council-owned site development programme. This bungalow will suit a person with disabilities, needing support.

Cllr Steve Curran, Leader of Hounslow Council said, "The biggest cost of building new homes is land, so doing it this way makes real financial sense and supports our commitment to provide affordable, high-quality council homes for our residents.



Cllr Curran and Housing Director Peter Matthew at the Alcott Close topping-out ceremony

"I'm very pleased that this development supports the Council's commitment to be carbon neutral by 2030 and I would like to thank our Housing Development Team for their continued hard work and the construction company, Borrás Construction."

Frank Towell Court

We have granted planning permission to build 102 new Council homes on land within the existing estate at Frank Towell Court in Feltham.



Go green and save money

You could help us to tackle climate change and save money on your energy bills with the Government's Green Homes Grant (GHG) scheme, available now.



Homeowners and landlords can apply for a voucher towards the cost of installing energy efficient and low-carbon heating improvements to homes, saving up to £600 a year on energy bills.



You could get up to two-thirds of the cost of their home improvements paid for to a maximum of £5,000 to cover home improvements such as insulation of walls, lofts, floors and roofs.

Here's how to apply for a GHG voucher

- ✓ Visit www.simpleenergyadvice.org.uk to see whether you're eligible
- ✓ Select what improvements may be suitable for your home
- ✓ See an estimate of how much they may cost
- ✓ Find registered installers to get quotes to carry out the work at www.trustmark.org.uk
- ✓ Apply for your voucher at www.gov.uk/guidance/apply-for-the-green-homes-grant-scheme

Extra help for low income households

As part of a group of eight London boroughs, we have secured funding to help local people on low incomes to make the most of this GHG opportunity.

To be eligible for this scheme residents must live in a home with an energy rating of E, F, or G and have a total household income of less than £30,000.

To find your energy score, you can check at www.epcregister.com

For more information on this scheme and other help and support to improve the energy efficiency of your home, please call 0300 131 0053 or visit: www.gov.uk/guidance/apply-for-the-green-homes-grant-scheme





Estate with heart

Exciting plans are developing for the regeneration of two Hounslow housing estates, with residents at the heart of shaping their new neighbourhoods.

Ahmed Mohammed, resident and RSG member

Estates at Charlton

Convent Way in Heston, and Charlton House in Brentford, are the first estates being consulted as part of the Council's major estate regeneration plans announced in January.

If residents agree, six estates will be transformed to provide better quality, energy efficient homes for them. New and improved public open spaces and hundreds of new affordable homes will also be built.

The proposals for Convent Way could see more than 500 new homes added to the current 414, as part of the major redesign of the estate. At Charlton House, the existing 92 homes and shopping area will be redesigned, with about 100 new homes added. At least 50% of homes on the estates will be for Council social rent or shared ownership, and all secure tenants will have a right to return.

Council staff have been busy talking to residents to explain the proposals



Convent Way resident's workshops

and get their thoughts and ideas. They have now spoken to every household at Charlton & Albany House and will be continuing the intense engagement at Convent Way. Residents will continue shaping the plans as they develop and there will be a ballot on each estate next year where tenants and leaseholders vote on the Council's proposals for regeneration.

During the summer, the Council called for volunteers to form a Resident Steering Group (RSG) at Convent Way. Thirty-six families got involved to help select an architect through a design competition. Workshops were held to identify residents' priorities and aspirations for their homes and community. The feedback was used to create the initial designs, which the architects presented to the RSG, before a week-long public exhibition was held in September on the three competition entries. More than 300 residents gave their feedback.



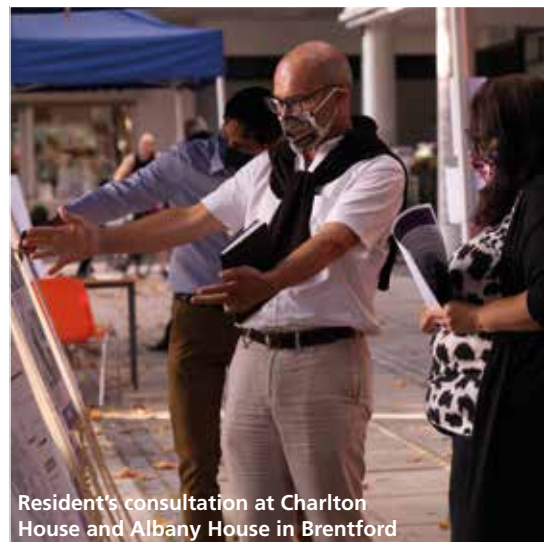
Residents at Convent Way

Estate residents Shirley Wheatley, Manji Madhar and Ahmed Mohammed were nominated by the RSG to judge the entries with Council officers from the planning and development teams. After an extensive round of presentations and discussions the panel chose Bell Phillips Architects.

Shirley Wheatley said: "I found the process of the panel interesting with the views from ourselves the residents and the council. It was a long process listening and watching the architects talk and show their designs. It was quite difficult to decide which would be good for the estate but hopefully we have chosen the right one who seemed to be willing to work with us and listen to our views."



Shirley Wheatley, resident and RSG member



Resident's consultation at Charlton House and Albany House in Brentford

Bell Phillips Architects have extensive experience of working with communities to create new housing and regeneration schemes for local authorities throughout London. They are experienced in delivering major regeneration projects, delivering high quality, community-led housing design.

Cllr Steve Curran, Leader of the Council and Cabinet Member for Corporate Strategy, Planning and Regeneration, said: "The Estates Regeneration programme is part of our long term strategy to provide hundreds of new Council homes for our residents, which are not only sustainable, but meet the Council's climate emergency target to be carbon neutral by 2030.

"It's essential that we provide new affordable housing and pleasant neighbourhoods that residents not only call home but are also proud of. They have been at the heart of shaping our plans so far and will remain so.

"The Convent Way scheme will be a flagship regeneration that supports a strong community, promotes health and wellbeing, is sustainable, and a beautiful place to live."

Fabulous Feltham

Reimagining places is a key part of our recovery plan. Feltham is leading the way. From market gardens and industrial powerhouse to a bustling, well connected and regenerated urban centre. The future is bright for Feltham!



Cllr Steve Curran, Leader of Hounslow Council said:

"Feltham has undergone a transformation in recent years. The town centre with its enhanced public realm, new housing developments and road and rail infrastructure improvements have made it an attractive place to live poised to take full advantage of opportunities for its future."



Economic history

Feltham - our westernmost town centre - was once a home for thriving businesses in the aircraft industry and market gardens. The largest commercial glasshouses in the world were erected on Feltham Farm, now the Rochester Avenue estate.

Feltham Tram was made in what is

now the Leisure West complex. Aircraft manufacture was an important industry, particularly in the war years. Feltham was home to Britain's second largest railway marshalling yard, a target for German air force bombs in WW II. The Feltham factory was Aston Martin's post-war headquarters.



A striking mural on the HQ of Russell Finex Ltd (a world leading industrial sieving and filtration manufacturer) celebrates Mo Farah who studied at Feltham Community College.

A memorial to Freddie

Mercury takes pride of place on Feltham High Street. Freddie moved to the area in the 1960s with his family. The 30th anniversary of his death will be marked in 2021.



Housing zone status



Fairview's Feltham 355

Feltham was designated as a Housing Zone by the GLA in 2016, setting out a plan to deliver over 3,000 new homes by 2026. One of the housing schemes is Fairview's Feltham 355. The 120-unit development of which 40 per cent is affordable, located next to Feltham Station, is almost complete.

Feltham today

Feltham's bustling town centre includes 'The Centre' shopping centre, offering a wide range of shops, cafes, restaurants, banks, a library and health centre. Leisure West is the borough's only multiplex cinema and bowling alley. St Catherine's spire and Feltham War Memorial are iconic local landmarks, while green spaces, Feltham Green, Bridge House Pond and Feltham Arenas provide valuable spaces to bring communities together. The first two have recently been awarded the coveted Green Flag status. Feltham train station provides excellent connections to central London and beyond.



Public realm improvements

Investment in the public realm around the war memorial at Feltham Pond include a programme of fantastic improvements for Feltham Green. Local people will have witnessed the desilting operation at the pond last year. Tree pruning, new aquatic plants, shrubs grass, and a new boundary wall have also been completed.



Our Masterplan for Feltham

The 2017 Feltham Masterplan provides a framework to guide the transformation of Feltham until 2032. One of the major infrastructure projects is the road and rail improvement programme.

To enable South Western Railway to introduce ten-carriage trains, Network Rail extended the Feltham train station platforms, and the level crossing on Bedfont Lane was permanently closed. Work was undertaken to improve road safety and bus journey times and to minimise the impact of the

level crossing's closure on surrounding roads.

The works were a massive undertaking and the closure of the bridge on Hounslow Road, necessary to widen the carriageway, caused significant disruption to local traffic. The works were unavoidably delayed for a number of reasons but the road bridge was finally reopened on 14 October, resulting in a much improved road and rail network for the town centre, improving connectivity and making it fit for 21st Century needs.

Town centre improvements



Meanwhile, the town centre has been transformed with an extensive programme of improvement works. Footways have been repaved and widened, new street lighting installed, new pedestrian crossings and cycle

lanes introduced, bus lanes have been lengthened, carriageways resurfaced and new street furniture put in place. A new one-way system in Victoria Road has improved pedestrian safety and links to the town centre.

Feltham in Bloom

Year 3 pupils at Victoria Junior School, the inspiration behind the Feltham in Bloom community volunteering movement have been busy preparing plants to give away to care homes and in the community in the run-up to Christmas. So far, working with Feltham In Bloom, they have given away over 500 cuttings and plants and will continue making Feltham greener and bringing joy to many. Well done Victoria Junior School - You're blooming marvellous!



Help us shape the future of Feltham town centre

We want to hear from local people to help define a vision for the future of Feltham Town Centre and decide on priorities together. The health pandemic has put a huge strain on local businesses. We want our

town centres to remain vibrant and welcoming places at the heart of their communities, drawing in residents and supporting the local economy.

To get involved email towncentres.management@hounslow.gov.uk

THINKING GREEN, ACTING

Hounslow is one of London's greenest boroughs, and plans to be greener still, with about 40 per cent being parks and open land.

Hounslow Council's Climate Emergency Action Plan puts climate emergency and improving Hounslow's air quality at the top of the agenda. With commitments to thousands of new trees, shrubs and wildflowers, increasing re-use and recycling rates and reducing the Council's own emissions and use of plastic, the plan has won national praise.

The Council has taken some important and innovative steps to tackle climate change and to keep the borough as one of London's greenest.

However, we plan to become even greener! We adopted a climate emergency action plan in July this year and have been working hard to progress on a huge programme of positive changes to reduce carbon emissions and transform our environment and improve air quality for the benefit of everyone.



Greening the borough - 4,500 new trees

This year the Greenspace 360 parks team and Hounslow Highways tree team, are planting more than 4,500 saplings of different varieties across the borough, a long-term commitment as part of our plans to tackle the climate emergency and support greening the borough.

A greener borough benefits both people and the environment, providing homes for wildlife and helping to absorb pollution. Trees are vital to this strategy and as the biggest plants on the planet they give us oxygen, store carbon, stabilise the soil and are a critical support for wildlife.

You can get involved through your local Friends groups of volunteers to look after our parks and open spaces. If you have a garden, why not plant your own trees, along with wildlife loving varieties of flowers and shrubs?

More green steps

We've contacted over 350 households providing them advice on improving the energy efficiency of their homes as well as providing the most vulnerable with vouchers and devices to help get them out of fuel poverty.

We have also been developing funding bids to secure government grants to retrofit Hounslow schools and council buildings, allowing us to generate localised renewable energy and reduce our utility bills.



Kar-go autonomous delivery vehicles

Kar-go ships medicines

Hounslow is the first location in the UK to trial the Kar-go autonomous delivery vehicles – initially delivering prescriptions to care homes. This is the result of a partnership between the Academy of Robots (a UK tech start-up) and Hounslow Highways. Plans are now in place which aspire to use Kar-go's vision system for the early detection of faults in the road.



Cllr Chaudhary at Sutton Road Playing Fields Tree planting

G GREEN



Cllr Katherine Dunne, Cabinet Member for Communities and Climate Emergency

"Since we agreed our Climate Emergency

Action Plan, to put it simply, we got on with it. We have wasted no time and across the Borough we are working in innovative, sustainable ways to make sure we meet targets and lead the way!"



E-scooter trial

Hounslow is to be one of 11 boroughs set to take part in Transport for London's e-scooter trial – another efficient and clean mode of travel.

Electric Vehicle charge points

We have extended our network of Electric Vehicle (EV) charge points across the borough with a combination of 173 lamp column, 80 fast charge points and seven rapid charge points which typically offer a full charge up to ten times faster than any other charge point, facilitating recharging for EV drivers across the borough.



Cllr Khan at a EV charge point in Hounslow

Leading the UK on food waste reduction



Hounslow has been recognised as having one of the best climate emergency plans in the country for tackling food waste emissions. A research study

by Sustain: The alliance for better food and farming identified Hounslow as one of only 13 UK local authorities to have proposals in place to tackle food emissions at the scale needed to reach the UK's targets for reduction in global warming.

Sign up to our Cleaner Greener Hounslow newsletter for regular updates on our campaign by visiting www.hounslow.gov.uk/CGH-updates or scanning the QR code



DID YOU KNOW?

On average a hardwood tree can absorb up to one tonne of carbon from the atmosphere over a 40 year period?



Sunny side of the Streetspace!



STREETSPACE
FOR LONDON

Less traffic, safer roads, cleaner air, more freedom to walk and cycle safely – these are some of the Streetspace goals. But we want to hear what you think!

Our Low Traffic Neighbourhoods (Streetspace) programme launched in May, when the Government asked us to make extra space for pedestrians and cyclists to get around more safely and observe social distancing as lockdown eased and businesses began to reopen.

The government encouraged councils to use different powers to put trial measures in as quickly as possible. That meant not following our usual process of consulting before schemes go in. Instead of consulting on whether a scheme should be installed, we have instead installed experimental schemes, so allowing our citizens to actually experience what the new traffic patterns would be like if the schemes were to be made permanent.

Streetspace trial measures across the borough take different forms. They may be:

- suspension of parking bays to widen pavements for pedestrians
- access restrictions to stop traffic from using residential streets as rat runs

- segregated, pop-up cycle lanes that make cycling safer
- 'school streets' which help children and their families walk, scoot and cycle to school in safety.

We believe Streetspace will bring many benefits for all who live and work in Hounslow – safer streets, a nicer environment, cleaner air, more people with healthier, active lifestyles. Less traffic on the road also enables those who need to drive to do so more easily.

Streetspace also supports our Climate Emergency Action Plan, and our vision for a green recovery.

We know that people may experience these trials differently or that they may not work as well as we intended, so we really want to hear from as many people as possible - whether you love or loathe the measures near you. These are temporary trials, and your feedback will help us to evaluate whether they are working or not.

Independent review

To make our evaluation process as transparent as possible, we have engaged Steer Consultancy to conduct an independent review of each trial scheme at interim and final stages.

Steer is a global consultancy with expertise in infrastructure planning and finding solutions to complex challenges and is an accredited member of the Chartered Institute of Logistics and Transport.

Steer will review all the data and feedback received on each of the schemes. Their conclusions will be fully taken into account when decisions are made on whether to adapt trial measures, make them permanent or remove them altogether.

steer

Our Low Traffic trials

Clear signs of early wins

In November, The Prime Minister announced his commitment to doubling the number of UK journeys made by bike, by designating more "Low Traffic Neighbourhoods (LTNs)".

This means roads are closed to through traffic - and more road closures near schools, to promote cycling among pupils and boost air quality.

Both the Prime Minister and Labour Leader Sir Keir Starmer have backed Low Traffic Neighbourhoods in London, and in Hounslow COVID-19 has radically altered how we use transport.

Brought forward at the Government's request to ensure COVID-safe spaces for pedestrians, cyclists, the elderly and disabled, Hounslow's approach to Low Traffic Neighbourhoods already seems to be delivering benefits. They are forecast to deliver increases in walking and cycling, cleaner air and nicer neighbourhoods, fewer accidents and safer roads for pedestrians, cyclists and our children.

Local trips on foot or by bike have noticeably increased. Public transport use has fallen dramatically. Trips to and from the airport have reduced.



Find out more:

www.hounslow.gov.uk/streetspace

Have your say

Tell us what you think about Streetspace trials that affect you. Complete our short online form:

www.hounslow.gov.uk/streetspace-feedback



Positive impacts already from the changes are that:

- ✓ some **pollutants are down 20-30 per cent** against the 2019 average
- ✓ there has been a notable **reduction in transport related carbon emissions**
- ✓ **fewer cars on the road** means congestion is lower
- ✓ walking and cycling (known as 'active travel' modes) are good forms of exercise and contribute to **improved health and mental wellbeing**.

The Council's response to these challenges and opportunities is in line with new statutory guidance issued by the Government and the Mayor of London's Transport Strategy.

It also delivers on the Council's own, key Air Quality and Climate Emergency action plans. The trial measures sit within a range of commitments to Clean Air, to green recovery and to long term Climate Crisis and sustainability measures, so it is critical that we lock-in positive changes wherever possible.



Cllr Hanif Khan,
Cabinet Member
for Transport said:

"We implemented our Streetspace trials at speed, in response to the COVID-19 pandemic. We know that some divide opinion, so it's important we hear from as many people as possible. We want all residents, businesses, road users and other stakeholders to tell us what works and what doesn't, so we get a full picture when taking decisions about the future of any trial measure."



Meeting Marcus Rashford's challenge

Premier League footballer Marcus Rashford has been calling on Government to ensure no child goes hungry during school breaks.

CLlr Tom Bruce, Cabinet Member for Education, Children and Youth Services has committed that the Council will step in to ensure no child goes hungry this Christmas.

He said: "No child should go hungry, so I was delighted that we were able to step in to provide free school meals during the autumn half term holiday to support our most vulnerable families.

"We know these are challenging times economically, with the loss of income and a volatile jobs market placing increasing pressure on parents, so it is

great news that this provision is being extended for the Christmas holidays and beyond."

If you are not eligible for Free School Meals other support is available.

Find out more at: www.hounslow.gov.uk/help-and-support

connexions HOUNSLOW hearing from young people

Connexions can help you if you are in the final year of GCSEs, A-Levels or a BTEC. It's a difficult time when you start thinking about your next steps.

Here is how Connexions can help.



George Hattab, a 16-year-old from Isleworth, currently studying Electrical Engineering Level 3 at Uxbridge College, said:

"Hounslow's Connexions service was amazing. I got in touch for help during the summer when I received my exam results.

"My predicted grades were not a true reflection of my ability. I worried my life was going to be defined by not doing so well in my mock exams.

"Connexions helped me find my course and supported me with my application. Without their help I wouldn't be where I am today; on an electrical engineering course and planning to go to university."

To book your appointment with the Connexions Team or to find out more call 020 8583 5151 or visit www.hounslow.gov.uk/connexions

Kickstart your career with us

43 new trainee positions available

We are participating in the national Kickstart Scheme that provides funding to employers to create new six-month job placements for young people currently on Universal Credit and at risk of long-term unemployment.

The scheme will help us support local young people into paid work, develop new skills and gain valuable experience.

Across the Council, we have created 43 new placement roles, spanning the full breadth of Council services. These roles will support young people from Hounslow in gaining invaluable experience, training and mentoring from Council officers, while offering

participants the chance to give back to their local communities.

You can find out about our new work placements at your local job centre. All placement will run for six months, 25 hours per week. Participants will receive National Minimum Wage paid by the Government for their hours worked.

All new recruits will be supported by our internal Organisational Development Team, Job Centre Plus, The Skills and Employment Team and our Connexions Careers Advisers.

To find out more, visit: www.scope.org.uk/employment-services/kickstart/

New Youth Council manifesto

Hounslow Youth Council have set out an exciting 2020-2021 manifesto and begun immediate work on projects and campaigns for the year. Those focus on three main themes:

- Ending child food poverty
- Black Lives Matter
- Creating opportunities for young people

The Youth Council is a group of young people, aged 11-19 (or up to 25 for members with additional support needs) from across Hounslow. They meet regularly and aim to make a difference in our communities. There are no elections or other qualifying criteria to be part of the Youth Council.



If you live, work or go to school in Hounslow you can join. Get in touch! Email: hounslow@participationpeople.com or call 077 3438 7365.

Manjila and
her sister
N'nambalu

Care for Him. Care for Her. Care for Them.

Who cares for you?

A carers campaign has been launched to recognise the vital contribution that carers make to families and communities across our borough.

In Hounslow there are about 22,310 carers. Young carers look after a sibling or parent and often do more chores than other children would. On top of providing emotional support to the person they care for, they may also look after their personal needs like bathing and dressing.

Manjila cares for her sister N'nambalu, 27, who is disabled. The 17-year-old fits her other commitments, such as school and studying, around caring for her sister. A typical day for Manjila involves getting up at 5am to study for a few hours, cooking breakfast for her sister and helping her to get ready for school.

She said: "I have helped care for her nearly all of my life. It is all I have really known. Both her and I have an amazing relationship and facing the challenges that her health condition brings, has made us strong and resilient. I find it really rewarding to help her have a better quality of life."

"It's hard for people to understand what being a carer is like, especially having to explain to newfound friends. Sometimes I have to drop everything at short notice to help my sister.

"I'm pleased the Council is running a campaign to raise awareness of carers and encourage more people to identify as carers. I am proud to share my story, because helping my family, who depend on me, isn't something to be ashamed of. In an ideal world, I'd like to see young carers have the opportunity to share their experience in school. This would make my peers more aware of some of the challenges we face."

Manjila receives support from the local young carer service, run by Brentford Football Club Community Sports Trust and commissioned by Hounslow Council. She said: "They provide a range of activities and trips where I can make friends with people who understand my situation and have someone to talk to which helps me keep everything balanced. To put myself first for a short time means a great deal. It's probably the hardest and most important part of being a carer."

Mahjila's advice to other carers would be to have a hobby that enables you to escape, be patient and prioritise your time.

For more information:
www.hounslow.gov.uk/carers

Stay connected and sign up to our carers e-newsletter: www.hounslow.gov.uk/Carer-updates



Cllr Candice Atterton, Cabinet Member for Adults, Social Care and Health, said:

"Carers come from all walks of life and across different age-groups, with many children taking on a caring role for a sibling, parent, relative or friend. They may live together or miles apart. If you are a carer in Hounslow, support is available for you."

Who is a Carer?

A carer is someone who, without payment, helps another adult or child for reasons including disability, illness, mental health difficulty, addiction, or who is needs extra help as they grow older.

Carers can be:

- Partners, Husbands or Wives
- Any family member
- Any gender or any age
- Living together or miles apart



Providing for a positive future

Fostering for Hounslow



In Hounslow, we are passionate about making sure our children lead safe, healthy and happy lives.

All children deserve to have a positive experience of family life, feel safe, and have a relationship with a trusted adult they can turn to for support. We have a duty to protect all children in our

borough, but especially those placed in our care, and call on you to help us achieve the very best outcomes for local children in their home borough.

Being a foster carer is more than just a career, it's a lifestyle. By opening up your home to someone who needs it you are making a huge difference to their life.

A foster home can provide the stability and support needed to secure a brighter future for children who are most in need. People may wonder if they have the skills to become a foster carer, but what really matters is being able to offer a loving and caring home to children separated from their own families. A key requirement is that a child can have their own room.



"Foster carers provide a home and a happy family experience to children. This is so important because

feeling like you have a safe home, that you are loved and belong in a family, helps you go to school and into the world more confident and able to grow, try things and become the best version of yourself."

"Suzie" - care leaver



"I am proud to have reached my 10-year anniversary of fostering. I can say, without a doubt, this has been the best 10 years of my life. There have been ups and downs, but I wouldn't have changed the experience for anything.

"I've gained so much knowledge and experience and now have two young people with me on a permanent basis both of whom have disabilities. The training which Hounslow provides is outstanding. I have always felt part of a family on the fostering team and they are always on hand if you need support,"

Gavin Carey a foster carer in Hounslow.



"My foster mum showed me what it meant to be a parent and how it is done well. I didn't have this before

and now I can be a better mum to my child from her example and the love that she has shown."

"Leila" - care leaver

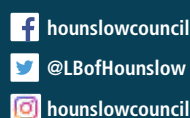
Support available if you foster with Hounslow Council:

- **Fostering allowance of up to £868.60 per fortnight***
- **Dedicated Supervising Social Worker**
- **Exemption from paying Council Tax**
- **Specialised training programmes**
- **24 hour support helpline**
- **Free Merlin passes and sports and leisure membership**

* depending on the child's needs and complexities.

Call **020 8583 3426**

Visit **hounslow.gov.uk/fostering**



**Think about
fostering and
CHANGE A CHILD'S LIFE**

Celebrating 100 years of caring for our community



Our local NHS Foundation Trust, West Middlesex Hospital is celebrating 100 years since being founded in 1920. It has survived many challenges in that time, including two World Wars and now COVID-19. We would like to thank them for their contribution to our local community and for the excellent care they continue to provide for people across West London.

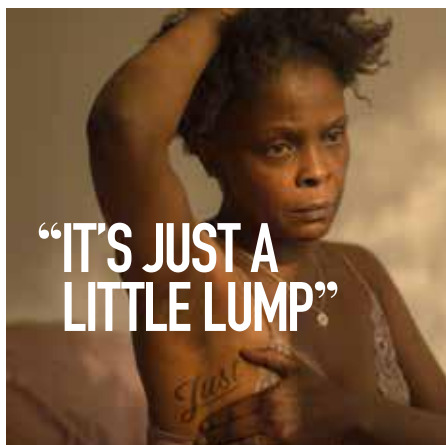
West Middlesex Hospital was in the frontline of the Covid pandemic and continues to provide its usual NHS

services. Please get the help you need, and take up appointments tests and procedures when offered. We have reconfigured the hospital and have strict policies so you will be safe from infection. Both the Urgent Treatment Centre and Emergency Department are fully open.

www.chelwest.nhs.uk/your-visit/resuming-safe-services



If in doubt, check it out



Finding cancer earlier makes it more treatable. If you have these symptoms it may be nothing serious, but it could be cancer:

- an unexplained lump
- unexplained pain that lasts three weeks or more
- unexpected blood, like in your pee or poo

Don't wait, call your GP surgery now to arrange an appointment. GP surgeries in Hounslow are open and safe to visit. All national cancer screening

programmes (breast, cervical and bowel) are running now. If you receive a text message or letter inviting you to a cancer screening appointment make sure you respond. Cancer screening saves lives by catching cancer early, so don't miss your appointment.

Don't visit your GP surgery or hospital if you or someone you live with has COVID-19 symptoms.

Remember, an explained lump, pain or unexpected blood could be cancer. Catch cancer early. Just speak to your GP.

Dr Richard Baxter, local GP and Clinical Lead for Cancer at NHS Hounslow CCG, said:

"Don't delay going to see your GP with cancer symptoms. If you find a lump or a mole or are concerned about symptoms you have, you should contact your GP straight away. GP practices are open and patients should be reassured that processes are in place to keep them safe."

Protect yourself by getting the flu jab

Even at our fittest and healthiest, we can still catch the flu. For those aged 65 and over or 15 to 64 year-olds with a medical condition or pregnant women, catching flu can be more serious and that's why they are offered a free flu vaccine.

Carers and those patients with learning difficulties are entitled to a free flu jab.

The children's flu vaccine is safe and effective. It's offered every year as a nasal spray to children to help protect them against flu. Flu is caused by a virus. It can be a very unpleasant illness for children. It can also lead to serious problems, such as bronchitis and pneumonia. Children spread flu easily. Vaccinating them also protects others who are vulnerable to flu, such as babies and older people.

Flu - facts Vs fiction

This winter, with the combined risk of flu and COVID-19, it is important to get your flu vaccination.

You may have concerns about getting your flu jab or have heard rumours that make you feel uncomfortable or worried. Make sure you know the facts.

Here are three common myths you may hear:

The flu is not serious, so I don't need the vaccine.

The flu can be serious for vulnerable people, but even healthy people can develop complications including pneumonia.

The flu vaccine can give me the flu.

The injected flu vaccine contains an inactivated virus that cannot give you the flu. Feeling achy or slightly feverish afterwards is normal.

I am pregnant so shouldn't get the flu vaccine.

It is important to get your vaccine as your immune system is weaker than usual. The flu vaccine is safe at any stage of your pregnancy.

A group of people are running on treadmills in a gym. In the foreground, a woman with curly hair is running, wearing a patterned sports bra. Behind her, a man in a green tank top and a woman in a pink tank top are also running. The background is slightly blurred, showing other gym equipment and people.

TIME FOR A CHANGE

**NO
JOINING
FEE**

**NO
CONTRACT**

Visit us at
lamptonleisure.co.uk
for more details

Lampton
Leisure

THE NEW NAME FOR YOUR LOCAL LEISURE FACILITIES

In partnership with
 **London Borough
of Hounslow**



LEISURE CENTRES OF Attention!

As national lockdown restrictions lift, and Hounslow's Leisure Centres get ready to welcome you back, we're delighted to announce the first phase of our re-opening programme.

The following centres will be open very soon, with details of our second phase to follow shortly:

- Osterley Sports and Athletic Centre (running track) – **8 December**
- Heston Fitness – **9 December**
Pools – **21 December**

Management of the borough's six centres has successfully transferred to Lampton Leisure, a not-for-profit company wholly owned by the Council, who are busy getting them ready to reopen. Any surplus they make from membership and other fees will be reinvested into the centres for your benefit.



Our centres are also having a face lift before they reopen, with our bright new branding and uniforms being rolled out as we speak. We're excited to see you!

To ensure all centres are safe and COVID-secure, facilities have been thoroughly deep-cleaned, equipped with hand

sanitiser and clear signage to ensure you can stay safe. There is a plan for a phased reopening of the centres over the next few weeks, in line with government guidance.



Cllr Chaudhary, Cabinet Member for Leisure Services said:

"We are very excited about reopening our leisure centres, and very much look forward to welcoming you back. Thank you all for your patience during lockdown and the transfer process. Your health and wellbeing are extremely important to us, and that's why we are spending time and effort to get centres ready and safe for you to use. We look forward to seeing you enjoying them once again."

To find out more about our reopening schedule, and for membership and bookings, please visit: www.lamptonleisure.co.uk

Chiswick Town Hall



One Hounslow Spaces – Halls well that mends well!

Hounslow's public halls will reopen in phases from the end of December, subject to government guidelines. We look forward to welcoming back the borough's social groups, faith meetings, community activities and special events on the following dates for our first phase of openings:

- Isleworth Public Hall – **3 December**
- Heston Village Hall – **4 December**
- Wellington Day Centre – **Friday 4 December**
- Chiswick Town Hall – **7 December**

Reopening dates for locations not listed will follow - we will release details very soon. Our public halls will also now be known as 'One Hounslow Spaces' as we want communities to feel that these spaces are there for you. Management of our Public Halls is now back with the Council. We have great plans for them as spaces for the whole community to enjoy.

Our public halls have been closed since March for lockdown, so to enable the transfer, we carried out site visits and put together an improvement plan we will implement over the next few years. Our priority is to first carry out any urgent maintenance work and making them COVID-secure.

Further information on our public halls will be provided on our website: www.hounslow.gov.uk/leisure along with frequently asked questions.

If you have additional questions please email halls@hounslow.gov.uk

YOUR LOCAL HEROES



The coronavirus pandemic highlighted how incredible our community is, coming together to help each other out especially the most vulnerable. In recognition of this we launched the Hounslow Heroes Award to celebrate the contributions of our local residents, particularly unsung heroes.

The heroes will be promoted through our social media channels and they will receive a certificate.

Nominate your hero:
www.hounslow.gov.uk/hounslowheroes



Here are some of our Hounslow Heroes award winners so far...



Kim Godfrey

Kim is the founder of Mum, Babies and Bumps, a voluntary service which supports families in Hounslow with donations of baby and/or maternity clothes, equipment, toys and toiletries. Since the start of the pandemic the demand has increased, but Kim has worked tirelessly to ensure that the project can reach the people that need support.



Rani Nagulendram

Rani runs the Tamil Community Centre in Hounslow and has been supporting individuals and families to cope with the pandemic. Providing advice, guidance and support for anyone affected by increased domestic violence or mental health issues due to lockdown. Rani has also been cooking meals for NHS staff, vulnerable and homeless people and providing free daily online wellbeing sessions.

Time to talk

We're transforming how we engage with our residents, community groups and businesses to make sure everyone has their say on the things that matter to them.

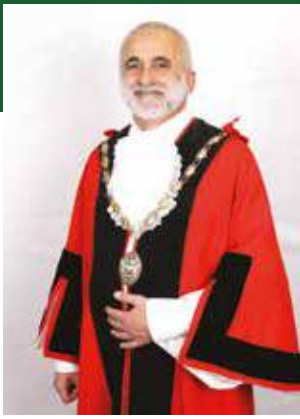
Hounslow is one of London's most diverse boroughs, home to speakers of 188 different languages. But our engagement approaches don't reach all communities equally, with particularly the voices of Black, Asian and other Minority Ethnic residents, and younger people, too often missing from conversations about services, opportunities or where they live.

As part of the Council's work around

COVID-19 recovery, we reviewed how we currently engage with residents, and at Cabinet this month approved plans for how we could do it better.

From next year we'll be rolling out a range of new opportunities to hear from people – events large and small, virtual and face-to-face - making sure we get out to communities in ways which suit the people we want to talk to, and who want to talk to us.

For more information and if you'd like to help us organise a local conversation where you live, or for a particular community, visit www.hounslow.gov.uk/voices.



Around the borough with the Mayor

Highlights

The Mayor of the London Borough of Hounslow, Councillor Tony Louki, has been busy supporting our residents and businesses over the autumn months, as they recover from the impact of coronavirus.

Councillor Louki is currently serving his second term as Mayor. In May, the Government allowed councils to roll their municipal year over until May 2021. Here in Hounslow, it was formally agreed that all the committee and mayoral appointments from 2019/20, would be extended for another year.

September

The Mayor took part in the Chiswick House and Gardens big auction by donating a visit with Mayor to the lot listings.

The auction raised over £35,000, providing vital funds to support Chiswick House and Gardens following the impact of coronavirus.



The Mayor with auctioneer, Adrian Biddell and Xanthe Arvanitakis, Chiswick House and Gardens

The Mayor took part in a virtual coffee morning with staff at the Council, raising a fantastic £120.00 for Macmillan Cancer Support.



The Mayor hosts a virtual coffee morning

October

The Mayor and Cllr Guy Lambert presented banners to Greenspace 360 and Recycle 360 at their Southall depot, thanking staff members for their contribution to waste and recycling services during the pandemic.



The Mayor with Cllr Lambert, Greenspace 360 and Recycle 360 colleagues

The Mayor joined TV presenter Adrian Chiles to visit Chiswick Horticultural & Allotments Society at Dukes Meadows Park. Together, they hosted a virtual autumn show presentation for the Society. Watch the video here:

youtu.be/GGrip9cf7_A



The Mayor with TV presenter, Adrian Chiles

The Mayor visited the London Museum of Water and Steam in Brentford to try out their new café being run by Our Barn, one of the Mayor's charities.

While meeting with some of our young Hounslow residents, the Mayor was asked the colour of his socks, and if his hair was real!



The Mayor visiting the London Museum of Water and Steam

The Mayor visited six Hounslow Central Pharmacies, along with Ward Councillors for Hounslow Central, Cllr Pritam Grewal, Cllr Ajmer Grewal and Cllr Nisar Malik. The Mayor presented each of the pharmacies with a certificate of recognition for the outstanding work they have done in the borough during the coronavirus pandemic.



The Mayor and Mr Panesar of Hounslow Central Pharmacy, Lampton Road

November



The Mayor visited volunteer poppy sellers from Isleworth Royal British Legion at Ivybridge Tesco ahead of Remembrance Day.



The Mayor with members of Isleworth Royal British Legion

The Mayor, and his representatives laid wreaths at war memorials across the borough to commemorate those fallen on Remembrance Sunday.

The Mayor also invited residents across the borough to honour those who paid the ultimate sacrifice by observing the National Two Minute Silence at 11am on Wednesday, 11 November 2020.



The Mayor at Chiswick war memorial with Mr Coakley of the Chiswick Royal British Legion

The Mayor took part in Hounslow Friends of Faith 20th anniversary celebrations alongside past and present members and other local stakeholders.



Would you like the Mayor to support your local organisation, business or community group? Get in touch with mayor@hounslow.gov.uk

what's going on AROUND HOUNSLOW

Welcome to Hounslow

Hounslow is an exciting and vibrant west London borough, with lots of things to see and do. With the colder winter months, it's the perfect time to do lots of fun activities and to keep fit from home. Around Hounslow includes fun things to do for all the family including children and young people. It's advisable to check with the organiser or venue if the event or activity is still going ahead.

MORGAN AND WEST'S GREAT BIG CHRISTMAS MAGIC SHOW AT WATERMANS

5-30 December 2020

Watermans is hosting the Morgan and West Great Big Christmas Magic show a festive feast of magic, mystery and merriment. Mr Morgan is busy decking the halls and rocking around the tree, but Mr West would rather be lonely this Christmas. Can Mr Morgan convince Mr West to embrace the magic of the most wonderful time of the year? Or will Mr West get all he wants for Christmas and be left to do his tricks in peace? Sit back, relax, and enjoy a fantastic yuletide show full to the brim with magic for the whole family. Tickets cost from £12 - £14, visit www.watermans.org.uk to book.

ANIMAL STORIES

Feltham Library,
The Centre, High Street,
Feltham, TW13 4GU.
Open Monday - Saturday,
10am - 3pm

Discover the history of Hounslow in a whole new way. From the rare species of snails found in Isleworth Ait, to the thousands of animals entering the UK through Heathrow Airport's Animal Reception Centre from across the world, this intriguing story is told through the recollections of local people and research of historical records and archives. Travel through time from the Chiswick House Menagerie of the 19th century to the present day to see how our relationship to animals has shaped Hounslow and the communities that live and work here.

THE LONDON MUSEUM OF WATER AND STEAM Brentford

The London Museum of Water and Steam is open 10am-4pm every day. Based in the historic buildings of the former Kew Bridge Waterworks, the London Museum of Water and Steam tells the story of London's water supply, the site, its people and the amazing pumping engines that helped to make London the great city it is today. Visit www.waterandsteam.org.uk

HESTON WEST BIG LOCAL

Big Local is a lottery funded project that has made a £1 million investment in Heston West, Hounslow. Their mission is to create opportunities for local people to live healthier and happier lives through community cohesion. They host a range of activities for all ages in person and online. Visit www.hestonwest.org for more information.

GUNNERSBURY PARK ONLINE GALLERY

Gunnersbury Park Museum opened in 1929 as a place to show off the collections of local antiquarians and collectors. It has since grown to hold a wide-ranging and diverse collection of around 50,000 museum and archive objects that provide an insight into the heritage and culture of Ealing and Hounslow's past and present populations. Check out the online gallery from home visit www.visitgunnersbury.org/museum/galleries

FORESTRY ENGLAND ACTIVITY PACK

Download Forestry England's free autumn activity pack and start exploring the sights, sounds and smells of autumn in the forest with your children. Inside you'll find a selection of wonderful activities to bring the changing season to life for your children. www.forestryengland.uk/family-activity/autumn-activity-pack

FIT AND ACTIVE: COUCH TO 5K

Couch to 5K is the running app for all abilities. It's a free and easy way to keep fit and stay healthy. Visit www.oneyouhounslow.org/move-more/couch-to-5k to download.

TENNIS AT HOME

The LTA Youth Home Activities hub, it's full of activities for the whole family to improve those tennis skills even if the courts are closed. Activities include home workouts and tennis skills, activity cards such as colouring and word searches, personal development challenges to develop resilience and tennis themed learning activities. www.lta.org.uk/play-compete/lta-youth/tennis-at-home

COUCH TO FITNESS

OurParks have created Couch to Fitness, an at-home exercise plan for all the family to start feeling fitter. It's the perfect nine-week fitness programme for the winter months. www.ourparks.org.uk/couch-to-fitness

If you like the sound of this, why not try the other fun programmes, there's something for all the family!

COUCH TO BHANGRA

Couch to Bhangra is an at-home dance exercise plan for beginners. The plan involves three video sessions a week, with rest days in between, and a different schedule for each of the four weeks. www.ourparks.org.uk/couch-to-bhangra

COUCH TO FAMILY FIT

Couch to Family fit brings the whole family together for a fun fitness plan. Simple exercises for all ages and abilities. Follow along from home and get fit during this four-week programme. www.ourparks.org.uk/couch-to-family-fit

COUCH TO CHRISTMAS 12 DAY CHALLENGE

Take on the 12 days of Christmas with a wealth of classes available to book online, for free! Available online from 1 December. Visit ourparks.org.uk

ONE YOU HOUNSLOW – MOVE MORE

We've got lots of great ideas on how you can keep active wherever you are, especially as the weather gets colder. Find over 50 activities for all ages and abilities, visit www.oneyouhounslow.org/move-more

DR BIKE

Free cycle health checks are still available with physical distancing measures in place. Visit www.bikeworks.org.uk for more information

ALL-ABILITY CYCLING

One-to-One All-Ability cycling sessions at Inwood Park are continuing to enable residents with learning or physical disabilities to exercise outdoors using adapted bikes.

Pre-book in advance by emailing all.ability@bikeworks.org.uk

BRENTFORD COMMUNITY SPORTS TRUST

Brentford CST have lots of fun online activities as part of their #BEEWELL programme, including, online football sessions, live fitness workouts, numeracy and literacy resources, family activity packs and Bees virtual challenges to stay competitive at home. Visit www.brentfordcst.com/bbeathome

MODEL CITY LONDON

Model City London is a new partnership between Laureus Sport for Good, Nike and the Mayor of London, aimed at improving social integration through sport and empowering local people to drive the change they want to see in their community. The Model City London COVID-19 Response Fund has been launched to support community organisations within Hounslow. To get involved or to apply for a grant visit www.laureus.com/modelcity

Help spread

WINTER WARMTH

in Hounslow



Cllr Candice Atterton, Cabinet Member for Adults, Social Care and Health, said:

We are calling on local people to support our campaign by making a simple pledge. This could be anything from donating much-needed funds to a local charity, supporting a neighbour with their shopping, or donating to a local food bank. I have personally been inspired by a friend recently to help a local charity supporting homeless people."

In partnership with Ealing and Hounslow Community Voluntary Service, we are helping to spread joy across Hounslow through our winter warmth campaign. The social giving initiative enables people who have been hardest hit by the COVID-19 pandemic to get help and stay connected to their community.

We recognise that many Hounslow residents want to get involved but can't commit to traditional volunteer roles. This is why we've made it really easy for people to make their pledge and inspire their

neighbours, friends and family to do the same. Visit www.ehcv.org.uk/hounslow-social-action-giving or call the EHCVS Hounslow Volunteer Coordinator on 07378 147 005 to find out more.

Businesses are also being invited to make a pledge to help community groups in the borough. First team players from Brentford Football Club have kicked off the campaign by creating a film to raise awareness of the Hounslow Community Foodbox service and encourage people to make donations.

Curl up with an e-book

Hounslow Libraries online services are open 24/7. BorrowBox is one of the free apps that allow users to easily access digital library services. As long as local residents have internet access and a Hounslow Library card, they will be able to delve into thousands of FREE e-books, e-audiobooks and e-magazines. These can be downloaded onto any tablet or android phone. Visit www.hounslow.gov.uk/libraries for more information.



Primary School Applications:

Children born between 1 September 2016 and 31 August 2017 will need to apply for a Reception class place by **15 January 2021**.

Hounslow residents must apply online at www.hounslow.gov.uk/primaryadmissions

For advice and guidance email admissions@hounslow.gov.uk or call 020 8583 2711.

Virtual Council meetings

For full details of how to join council meetings including Area forums, Borough Council and Cabinet, and other council meetings, visit www.hounslow.gov.uk/council-meetings

Borough Council – 26 January, 27 February, 7.30pm

Cabinet – 19 January, 7pm

Bedfont, Feltham and Hanworth Area Forum – 28 January, 5.30pm

Chiswick Area Forum – 12 January, 9 March, 7pm

Heston and Cranford Area Forum – 21 January, 6pm; 11 March, 7pm

Isleworth and Brentford Area Forum – 4 February, 5.30pm - PROVISIONAL

Overview and Scrutiny Committee – 3 February, 6pm; 31 March, 6pm

Follow Cabinet and Borough Council on Twitter [@LBofHounslow](https://twitter.com/LBofHounslow)



Join the Movement is a National Lottery-funded campaign helping us all find ways to get active as we deal with coronavirus restrictions.

www.sportengland.org/jointhemovement

Cast away the winter blues and move

The colder weather and the additional restrictions in place to combat COVID-19 are making it a challenge right now, but there are plenty of ways for you to stay energised and active during the winter months.



Regular physical activity is great for your physical health and helps lift your mood as well as being a great way to strengthen your immune response to viruses. The benefits of regular physical activity are for all ages and all stages of life – be as active as you can as often as you can.

We are all different and so the important thing is to find something that works for you. With many of us working from home at the moment, it's important to avoid long periods of not moving at all.

OneYou Hounslow has been updated to include over 50 activities for all ages and abilities, whether its tuning into a live exercise class in the morning, doing sit-to-stand movements from your chair or a short walk in the park in the afternoon - it all counts!

We are proud of the work so many of our local providers in Hounslow are doing to support people of all ages and abilities to get active while staying safe – including tips on how to get started.

Here are some of our favourite tools to help us all cope mentally with the challenges of the months ahead, and physically to be fitter and healthier, boosting our immunity and helping to ward off illness.

Why not log on and see what you might enjoy doing?

www.oneyouthounslow.org

Hammersmith Bridge - New route guidance

The closure of Hammersmith Bridge has meant longer journeys for many people who live in the area and safety concerns for those using the unlit Dukes Meadows towpath, to access Chiswick.

We have installed signs and created a downloadable map showing the quickest, fully lit alternative. The fully signposted route, running through Staveley Gardens and Alexandra Gardens, takes an estimated two more minutes to cycle and six more minutes to walk than the Dukes Meadow towpath.

To download the map visit:
www.hounslow.gov.uk/dukesmeadows-cycling-route





Support for vulnerable residents

For those who are vulnerable or have other questions with regards to the EU settlement scheme, free and confidential support is available through Hounslow's Citizens Advice.

Call 0300 300 1185 or email referrals@hounslowcabs.org.uk

The service offers access to free immigration support for vulnerable residents to apply for settled or pre-settled status in the UK.

Vulnerable residents include:

- Victims of domestic violence
- Victims of modern slavery and human trafficking
- Children and young people living in care
- Disabled/seriously ill people
- Residents in care homes
- Homeless people

Get ready for Brexit

The UK is leaving the EU single market and customs union, and the end of the transition period will affect citizens, businesses, as well as travel to and from the EU. There are new rules for businesses and citizens from 1 January 2021.

You need to take action now if you're:

- Travelling to the EU
- Living and working in the EU
- Importing goods into the UK
- Exporting goods from the UK
- Staying in the UK if you are a EU citizen

For further guidance please visit www.gov.uk/transition-check/questions

It is important to remember any EU, EEA or Swiss nationals, must apply to the EU Settlement Scheme by 30 June 2021 to continue living, working and studying in the UK. Apply online at gov.uk/eu-settled-status

Register to vote and postal votes



A wide range of elections take place in Hounslow, and to have your say in any of these you must be registered to vote. Registering is not automatic and signing up to other council services, such as council tax, does not entitle you to vote.

Don't lose your voice and register today.

HOW TO REGISTER

Online registration is easy and simple. Head to: www.gov.uk/register-to-vote. Don't forget to have your national insurance number to hand, as you will need this to complete your online registration.

HAVE YOU CONSIDERED A POSTAL VOTE?

Vote from the comfort of your own home - postal votes are an easy, fuss free alternative to voting by person.

Don't delay and sign up to vote by post today. We anticipate that demand for postal votes will increase over the coming months due to the coronavirus pandemic. Register now and get your postal vote ready for the next election.

If you'd like to sign up for a postal vote, please visit www.hounslow.gov.uk/elections to download an application form or email elections@hounslow.gov.uk

FUTURE ELECTIONS

The next election will take place on Thursday 6 May 2021, for Mayor of London and London Assembly elections (across the borough)

Notice of vacancy – Hounslow Heath Ward by-election

Are you interested in standing as a candidate in the Hounslow Heath by-election?

For the Hounslow Heath by-election to take place, a request in writing, must be made by two local government electors from the London Borough of Hounslow. For more information please visit www.hounslow.gov.uk/hounslowheathvacancy

YOUR VOTE MATTERS

DON'T LOSE IT



Recycling and Waste Collections over Christmas and New Year

All collections of recycling, food and refuse will continue over the holiday period, although collection days will change as outlined below. Please note the changes as some are earlier than your normal collection day. There will be no collection of garden waste or bulky waste during these two weeks.

Usual Collection Day	REVISED COLLECTION DAY
Monday 21 December	Saturday 19 December
Tuesday 22 December	Monday 21 December
Wednesday 23 December	Tuesday 22 December
Thursday 24 December	Wednesday 23 December
Friday 25 December	Thursday 24 December
Monday 28 December	Tuesday 29 December
Tuesday 29 December	Wednesday 30 December
Wednesday 30 December	Thursday 31 December

Usual Collection Day	REVISED COLLECTION DAY
Thursday 31 December	Saturday 2 January
Friday 1 January	Monday 4 January
Monday 4 January	Tuesday 5 January
Tuesday 5 January	Wednesday 6 January
Wednesday 6 January	Thursday 7 January
Thursday 7 January	Friday 8 January
Friday 8 January	Saturday 9 January

Normal collections will resume from Monday 11 January 2021. Please recycle as much as possible using your recycling services. In Hounslow you can recycle paper, card, glass bottles and jars, cans, plastic bottles and plastic tubs, pots and trays as well as providing a separate food waste collection every week.

Excess waste left with the wheelie bin will not be collection. Please keep it until the next collection or take it to Space Waye or your local Household Reuse and Recycling Centre. For details visit www.westlondonwaste.gov.uk/recycling-sites



The garden waste service will be suspended for two weeks from 25 December to 10 January. Last garden waste collection for 2020 will take place on Thursday 24 December first garden waste collection for 2021 will take place on Monday 11 January.

The current 2020/2021 Garden Waste Collection Service ends on 31 March 2021. You can sign up for next year's 2021/22 service, which will run from 1 April 2021 – 31 March 2022 from 1 February 2021. For more details, visit: www.hounslow.gov.uk/gardenwaste

Christmas trees

We will collect real Christmas trees on the following days:

Refuse Collection Day	YOUR CHRISTMAS TREE COLLECTION DAY
Monday 4 January	Monday 11 January
Tuesday 5 January	Tuesday 12 January
Wednesday 6 January	Wednesday 13 January
Thursday 7 January	Thursday 14 January
Friday 8 January	Friday 15 January

Refuse Collection Day	YOUR CHRISTMAS TREE COLLECTION DAY
Monday 11 January	Monday 18 January
Tuesday 12 January	Tuesday 19 January
Wednesday 13 January	Wednesday 20 January
Thursday 14 January	Thursday 21 January
Friday 15 January	Friday 22 January

Christmas tree drop-off

Throughout January you can drop off your real Christmas tree to the designated locations at the following parks

- Hanworth Air Park
- Hounslow Heath
- Redlees Park
- Gunnersbury Park

For details of precise locations please see www.hounslow.gov.uk/ChristmasCollections

Alternatively, you can take your tree to Space Waye - opposite

Space Waye Closure dates over Christmas and the New Year. Remember, you need a booking to enter the site. For more information and to book a slot, visit www.hounslow.gov.uk/spacewaye

- **Friday 25 December – Closed**
- **Saturday 26 December – Closed**
- **Sunday 27 December – Closed**
- **Monday 28 to 31 December – Open as normal**
- **Friday 1 January – Closed**
- **Saturday 2 January onwards – open as normal**

Recycling at Christmas

After the gifts are unwrapped and the food is eaten, the festivities often leave us with a lot of waste. Here's a guide to making sure it all ends up in the right place!

During this festive season think about how you can reduce your waste at home. Ask yourselves – what could you do differently with any unwanted gifts, consider giving something a second lease of life or if you are going to need all that food when you go shopping. Less waste helps towards making a positive contribution to the environment, reducing our carbon footprint, while helping to keep the borough clean and tidy by not littering or dumping.



Christmas food waste

Transform your Christmas dinner leftovers into delicious imaginative dishes, Love Food Hate waste have plenty of recipes and tips to get the most out of your meals. www.lovefoodhatewaste.com

Every year over 4.5 million tonnes of edible food is wasted from UK homes. Find out how you can change your ways and reduce less, take the Out of Date food waste quiz at outofdate.org.uk/take-the-quiz

For all your unavoidable food waste, use your food waste collection service. For more information visit www.hounslow.gov.uk/recycling



Don't put plastic bags or film in your recycling containers

Plastic bags or other films will clog up the recycling system, which could shut down the entire recycling system by getting bound up in the equipment. Recycle your plastic bags and waste film at your large local supermarket or even better use reusable shopping bags.

Battery recycling

It's important not to include batteries in your recycling as these can cause fires. Take them to your local Reuse and Recycling Centre or to a collection point at a supermarket, DIY store or local shop. Visit takecharge.dtwdigital.co.uk for more information.

Glitter and wrapping paper

Avoid shiny, glitter or foil wrapping as it can't be recycled. Wrapping paper can only be recycled if it passes the scrunch test (scrunch the paper in your hand and if it stays in a ball, it can be recycled). Remove any tape or decorations as these cannot be recycled. Simple paper wrap can be recycled in your blue box, but foil or glitter-decorated paper, including cards, cannot and must go in the general waste.



Cardboard boxes

As online shopping increases, so do the number of boxes used for the deliveries. Most cardboard boxes are high-value recyclables. If you receive gifts by post this year, the cardboard boxes should be flattened and broken down, to not exceed 70cm in width and placed in the blue recycling box or in a communal bin where you live.

Litter busters

Two new road sweepers have been added to Hounslow Highways fleet, in anti-littering livery designed by local children.



Did you know?

You would need to use an artificial Christmas tree for 12 years to offset its carbon footprint instead of buying a real Christmas tree.



Small Electrical Items

Small electrical items can be recycled. Place in a small bag next to your boxes on your collection day or take them to your nearest household waste and recycling centre.



Cllr Guy Lambert, Cabinet Member for Highways, Recycling and Trading Companies said:

"This year we have seen a marked improvement in recycling rates, well done to everyone trying to make a difference.

"While it's great we are recycling more, our waste in general has increased significantly this year as we spend more time at home. It is vital that we all work towards reducing our waste especially at Christmas. If you have any ideas about how the council could help you recycle more, let me know. We are determined to make further progress and you can help."

BEDFORD



Javed Akhbarwal



Adriana Giannopoulou



Raghavender Sahota
Deputy Mayor

BRENTFORD



Guy Lambert
Cabinet Member
Highways, Recycling and
Trading Companies



Mahesh Gollins



Catherine Smart

CHISWICK HOMEFIELDS



Patrick Barr



Gerald McGregor



John Todd
Chair of Cabinet
Area Forum

CHISWICK RIVERSIDE



Michael Dromas



Gabriela Gile



Sam Brown

CRANFORD



Subbala Elakkiyal



Patricia Deltam



Chelapoo Mohi
Chair of Scrutiny
Committee

FELTHAM NORTH



Aqsa Ahmed



Rishay Talwar



Kunal Chandra

FELTHAM WEST



Hema Jali



Alan Mitchell



Mehnoor Umal
Chair of District,
Feltham and
Hanworth Area Forum

HANWORTH



Caroline Atkinson
Cabinet Member
Adults, Social Care and
Health



Samia Chaudhary
Cabinet Member
Leisure Services



Richard Foster
Chair of Housing
Committee

HANWORTH PARK



Parvati Grewal



Rishay Gurmur



Hani Khan
Cabinet Member
Transport and
Tree Management

HESTON CENTRAL



Haroon Akbar



Shafiq Grewal
Chair of District
and Council
Area Forum



Sandeep Kumar
Chair of Health
and Governance
Committee

HESTON EAST



Kamaljit Kaur



Gennadi Lal



Anurag Mehta
Chair of Planning
Committee

HESTON WEST



Rishi Bhat
Deputy Leader of the Council
Housing and
Social Inclusion



Rajiv Sood



Shantanu Rajgopal
Cabinet Member
Financial and Corporate
Services

HOUNSLOW CENTRAL



Anwar Grewal
Chair of Council
Member Area
Forum



Polina Grewal
Cabinet Member
Customer Services and
Corporate Performance



Nisar Malik

HOUNSLOW HEATH



Victoria Grewal



Yousaf



Abir Khan

HOUNSLOW SOUTH



Ross Brown
Cabinet Member
Education, Children
and Youth Services



Shabita Mahajan



Karen Smith

HOUNSLOW WEST



Kamini Chopra



Satish Singh



Jagdish Sharma

ISLEWORTH



Dorothy Smart



Simon Shalson
Chair of Leisure
and Youth Area
Forum



Sue Sampson

OSTERLEY & SPRING GROVE



Uma Chaudh



Richard Ennis



Tony Lovell
Mayor

SYON



Steve Cresser
Leader of the Council
Corporate Strategy, Planning
and Regulation



Tracy Doreen



Catherine Doreen
Cabinet Member
Committee and
Climate Emergency

TURNHAM GREEN



Joanna Mather
Leader of the
Opposition



Craig Gill



Ben Mahajan

To find out which ward you live in, who your councillor is and how to contact them, visit www.hounslow.gov.uk/democracy_and_elections or call 020 8583 2255

