

Spring 2020

# Hounslow

Community news from around the borough  
All you need to know about the services that matter to you

## MATTERS



# Environment special

**Building homes  
Housing News**

p20-25

**Budget 2020/21 explained**

p16-17

Year 5 pupils from Worple Primary School, with their teacher, encouraging drivers to turn off their engines during Idling Action Week



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TAKE  
YOUR  
SEATS



# Welcome to the latest edition of Hounslow Matters – Spring 2020



Dear residents,

The coronavirus is of course a grave concern. We all have a responsibility to try to keep ourselves and others free from infection and help prevent the disease from spreading. I urge you all to visit [nhs.uk/coronavirus](https://www.nhs.uk/coronavirus) for advice and guidance.

Last June, Hounslow Council joined other local councils and the Mayor of London in declaring a climate emergency that requires urgent action. Global warming is the biggest threat facing our planet, and we're now developing our Climate Emergency Action Plan and want to tell you about the work we're doing to improve our environment and how you can shape our plans. As such, this issue of Hounslow Matters is environment-focussed.

As a council we have committed to achieving zero carbon emissions for all our activities by 2030. We also want to help you play your part in addressing the challenges. Whether it's how you travel, your recycling habits or how you heat your home, we all have a role to play. Then there's the opportunities for you to be involved in making your area, and the borough in general, cleaner and greener. There's been an inspiring increase in community action over the past 12 months, such as tree planting, seeding wildflower meadows and clean ups. We want to encourage more of this fantastic community spirit and we're committed to supporting residents and businesses.

Our Greener Borough Framework, approved this January, incorporates a broad range of projects to support our environmental ambitions. There are many opportunities for you to play an active part, whether it's by becoming an Environmental Champion or joining one of our Community Reference Groups. You can read all about our environmental work and how to get involved throughout this edition, and we really want to hear your thoughts on our Climate Emergency Action Plan, so please have your say (page 7).

Last month we approved the council's Budget for 2020/21, setting out how we will continue to provide services, protect

our most vulnerable and deliver on our priorities for the borough. It was also agreed to increase the council's element of Council Tax.

This wasn't an easy decision, but a decade of austerity, national economic uncertainties, rising local costs - particularly in social care, special educational needs and homelessness - and our desire to keep delivering quality services and invest in the borough, left us with no choice. The majority of London boroughs are expected to increase their council tax, but we will continue to support the most vulnerable groups in our community through our Council Tax Support scheme.

Despite the challenges we face, and the need to always spend within our means, we'll always be ambitious for Hounslow and committed to keep delivering on our pledges to build more council homes, make recycling easier, improve roads, create thousands of apprenticeships and training opportunities and support the London Living Wage. Our Budget supports us to do all this and you can read more about where our money comes from and how we spend it on pages 16 and 17.

In very exciting news for the borough, football's coming home! It was announced last month that Brentford FC will host four of the UEFA Women's EURO 2021 matches, including a high-profile quarter final in their new 17,500 community stadium, which will also be home to premier league rugby club London Irish. The eyes of the world will be on Brentford, which provides us with a great opportunity to showcase our borough and welcome visitors from all over Europe.

During these difficult times for everyone, it is important that we all pull together and look out for one another. I'm very proud of the residents and businesses of Hounslow, and I'm sure if we all work together, we will be stronger for it.

Councillor Steve Curran  
Leader of Hounslow Council

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## Would you like to reach Hounslow residents with your advertising?

Hounslow Matters is a quarterly magazine written for Hounslow residents. We print over 108,000 copies and deliver it free of charge to every home in the borough as well as distribute it to our libraries, leisure centres and a selection of residential care homes.

To advertise in our magazine please email [advertising@hounslow.gov.uk](mailto:advertising@hounslow.gov.uk) or visit [hounslow.gov.uk/hounslowmatters](https://www.hounslow.gov.uk/hounslowmatters) for more information.

To view Hounslow Matters online visit: [www.hounslow.gov.uk/hounslowmatters](https://www.hounslow.gov.uk/hounslowmatters)

For translations or accessible formats email: [communications@hounslow.gov.uk](mailto:communications@hounslow.gov.uk)

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[www.instagram.com/hounslowcouncil](https://www.instagram.com/hounslowcouncil)





# CLEANER GREENER HOUNSLOW

Together let's make it happen!

We want to make Hounslow cleaner, greener and achieve zero carbon by 2030, and we need you to help us.

**Hounslow Council is working with the Mayor of London to deliver the capital's first environment strategy to reduce the impact of climate change through improving air quality, creating a green environment and reducing waste. And we need your help to do this.**

We are committed to ensuring everyone who lives, works or visits the borough will experience a cleaner, greener, more attractive and healthier place – but we can't do this without you. We have set a number of targets which we must deliver to achieve our ambitions. These are outlined in our

Greener Borough Framework below. There will be plenty of opportunities for you to get involved, from joining us at workshops, responding to our consultations, joining our new Community Reference Groups (CRGs), and many more.

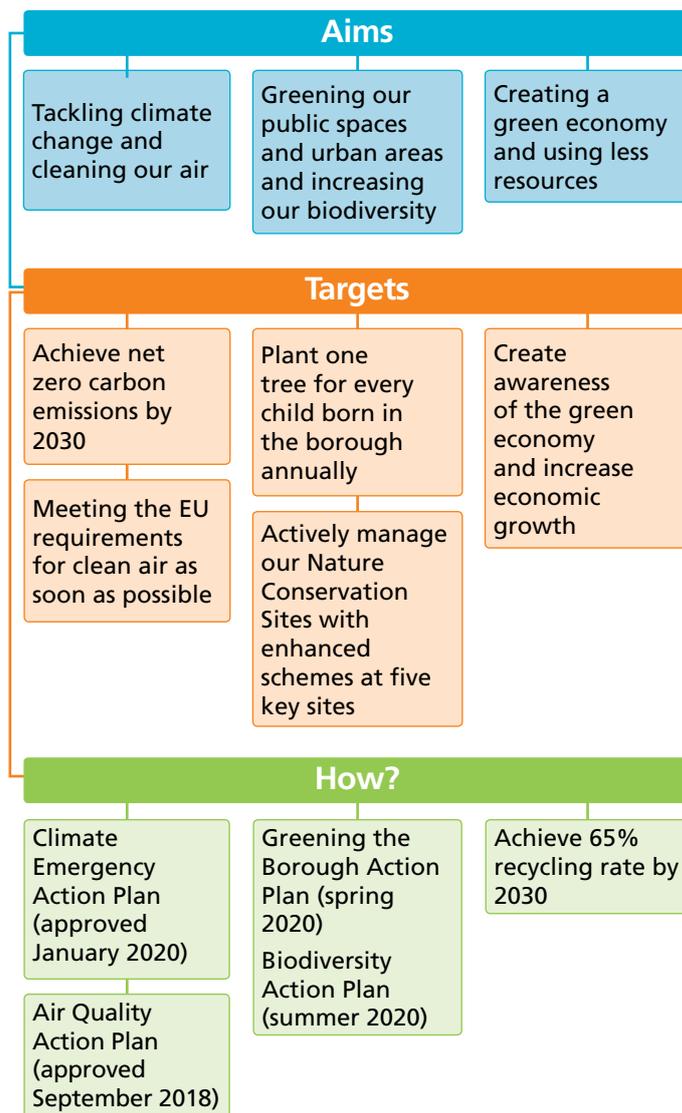
## Our Greener Borough Framework



Heston Action Group HAG, one of the most active community volunteering groups in the borough at a recent clean up operation in Park Lane, Cranford



You can view our draft Climate Emergency Action Plan and tell us what you think at [www.hounslow.gov.uk/ClimateEmergencySurvey](http://www.hounslow.gov.uk/ClimateEmergencySurvey)



# Responding to the Climate Emergency

Last June, we joined the UK Parliament, the Mayor of London and other local authorities in declaring a climate emergency requiring urgent action.

Not only that, but as a council we want to show we mean it by looking at ourselves first. We have committed to reducing our own carbon footprint and taking steps towards making our activities carbon neutral and zero-carbon as quickly as we can.

We worked with experts to review our operations and work out how we can reduce our carbon emissions to net zero by 2030, whilst also helping reduce wider emissions across the borough and galvanising a local response to the declaration of a climate emergency.

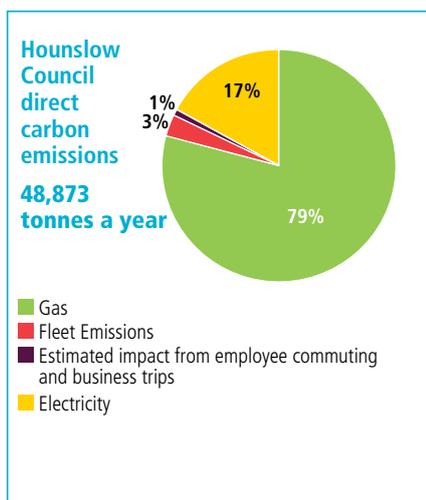
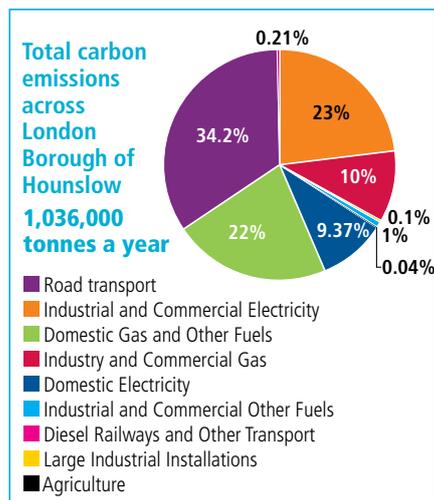
We joined together with local people to identify the local priorities and opportunities. Many ideas were put forward and included in our draft Climate Emergency Action Plan which outlines seven key programmes for reducing carbon emissions created by the council, and six key programmes for reducing carbon emissions across the borough.



Cllr Katherine Dunne, Cabinet Member for Communities and Climate Emergency, said:

“We are really pleased to have progressed our Climate Emergency Action Plan to this stage. We believe it represents a comprehensive blueprint for reducing carbon emissions in Hounslow. The world has woken up to climate change and we can’t delay in taking action to tackle the biggest threat our planet has ever faced.

“We all have a part to play in addressing this global challenge and we want to hear your views on whether you think we have developed the right programmes and actions to reduce emissions from our activities as well as borough-wide.”



## A brighter future for Hounslow

Benefits of the top five borough-wide and council actions:



# On a mission to reduce emissions

Through our Climate Emergency Action Plan we have committed to reducing council emissions to net zero by 2030, and to working with residents and businesses to help you reduce your own emissions right across the borough.

## How we plan to tackle direct emissions created by the council:



### 1 Energy efficiency

We will improve the efficiency of council-owned buildings including housing.

- Reduce reliance on gas boilers
- Install energy efficient heat pumps
- Use green gas



### 4 Sustainable travel

We will encourage our staff to use active travel and public transport

- Support the use of sustainable transport
- Provide an e-bike loan scheme
- Provide additional electric pool cars



### 6 Culture change

We will work with staff to increase awareness of the climate emergency

- Encourage sustainable behaviours
- Review our policies to ensure we understand the impact of our decisions



### 2 Renewable energy

We will seek to procure renewable energy for council buildings and activities

- Switch to 100% renewable energy in 2020
- Install solar panels on the council's buildings



### 5 Waste management

We will reduce waste and increase recycling

- Reducing waste will reduce emissions
- Improve recycling in council buildings



### 7 Sustainable investment and funding

We will review investments and lobby for climate funding

- Review our investments
- Lobby government for more resources
- Explore local action to secure investment to deliver the plan



### 3 Electric vehicles

We will switch to electric vehicles for council staff

- Switch our fleet of electric vehicles
- Larger vehicles will switch to hydrogen or biofuels

Clr Steve Curran, Council Leader, next to the Air Quality Monitoring Station beside the M4, Brentford



Hounslow House - the council's new, more energy efficient offices

# Reducing carbon emissions across the borough – with your help



## 1 Retrofit Hounslow

**We will** support the delivery of zero carbon new development

**We will** retrofit our corporate buildings and housing stock to improve energy efficiency

**We ask you to** improve the energy performance of your homes and businesses. You could use a smart meter to keep track of energy use, and take steps to reduce energy consumption e.g. turn off appliances and lights.



External wall insulation completed on houses in Worton Estate Isleworth



## 2 Sustainable travel

**We will** encourage our staff to use sustainable modes of transport

**We ask you to** help reduce congestion and emissions by replacing car travel with sustainable travel, walk or cycle where you can.



## 3 Switch to electric mobility

**We will** switch the council's fleet to electric vehicles.

**We ask you,** if you need a car, switch to an electric vehicle when it's time to replace your vehicle or use a car club.



Harvard Hill Tree Planting Day



## 4 Greening the borough

**We will** develop and deliver a Greening the Borough Action Plan to enhance green spaces and increase tree cover.

**We ask you to** encourage your friends and family to make sustainable choices.

Get involved in community action on climate change, join a community group to help with litter picking, look after our trees and parks.



## 5 Develop net zero lifestyles

**We will** procure 100% renewable energy in 2020 and continue to invest in solar panels to generate energy for the council estate.

**We ask you to** develop your net zero lifestyles by choosing energy efficient appliances, buy from green energy sources, buy eco-friendly clothing and textiles, consider retrofitting your homes, and reduce food and plastic waste while increasing recycling.



## 6 Stimulate the local green economy

**We will** create an attractive place for green investment and employment.

**We ask you to** help us to keep it that way by reducing litter and flytipping.

If you run your own business consider a green apprenticeship or sharing office space.

## Have your say!

Climate change is a very real threat to our future. We are consulting on our Climate Emergency Action Plan for Hounslow and are very keen to hear from you to ensure our plan captures all the local priorities and we have your feedback on our proposals.

Please review our Climate Emergency Action Plan and have your say on the most pressing issue of our modern age. The future is in our hands!

[www.hounslow.gov.uk/ClimateEmergencySurvey](http://www.hounslow.gov.uk/ClimateEmergencySurvey)



# Taking action for our future generations

While the world has woken up to the climate emergency, it's our young people who have most at stake as they will suffer the consequences if the measures taken do not go far enough to reverse the damage done to our planet.

Sixteen-year-old Greta Thunberg has spearheaded the world's enlightenment on the issues that are threatening our planet and it is evident from the frequent activism of school children, that this is the generation that will really make a difference.



In November 2019, the Inter Climate Network (ICN) in partnership with Hounslow Council and the Hounslow Youth Council hosted the first Climate Conference for secondary school children from across the borough.

The conference, hosted at Hounslow House, saw more than 65 pupils and staff from 10 local secondary schools.

The schools took part in global negotiations modelled on the UN Climate Conference format and then discussed the key climate challenges that face the local area and their schools. The Conference was part of the ICN Climate Voices programme which helps young people to think critically about climate change and inspires them to action.

## Working with schools to deliver our ambitions

Within our Climate Emergency Action Plan, we're working with students and teachers to encourage schools across the borough to declare a climate emergency. We want to:

- Reduce the carbon footprint of all school buildings in Hounslow by installing energy efficiency measures such as new lighting and boilers
- Encourage schools to generate renewable energy by installing solar panels on their buildings
- Understand how students and teachers travel to school and promote sustainable modes of transport
- Reduce waste in schools by increasing recycling rates, composting food waste and reducing litter
- Work with students and teachers to secure funding to develop community projects that will reduce their carbon footprint.



Cllr Tom Bruce, Cabinet Member for Education, Children and Youth Services, said:

"Our Climate Emergency Action Plan has far reaching implications for all our borough residents, but our younger generations will be affected by these changes more than any other.

"We will be working more and more with our education providers to ensure that our young people are kept informed of the issues facing them and are equipped with the skills they need to thrive in our changing world. We want as many young people as possible to make their voices heard and have their say on our consultation."

## Giving young people a voice

We would love to hear from young people across the borough about what you think of our Climate Emergency Action Plan (CEAP). It's your future, have your say!

[www.hounslow.gov.uk/SchoolsClimateSurvey](http://www.hounslow.gov.uk/SchoolsClimateSurvey)

# Backing the green economy

The effects of climate change can have a major impact on businesses, so this is becoming a priority for business owners.

We are supporting them to play their part in reducing the carbon footprint of their activities to maintain economic growth and continue creating jobs and opportunities across the borough. There are many ways businesses can reduce their energy costs while helping to reduce climate change.



Southall Lane, Hounslow's new materials handling facility sorts recycling materials for transfer to be recycled.

## As part of the draft Climate Emergency Action Plan, we want to:

- Develop guidance and provide advice for businesses to implement both carbon reduction and energy saving measures.
  - Work with large businesses in Hounslow to develop specific training programmes to provide local people with the skills for roles such as Environmental Engineers, Geoscientists or Energy Auditors to help address our environmental challenges. This will be achieved by delivering a programme of environmental and sustainability education in Hounslow primary and secondary schools, colleges and universities with a focus on carbon reduction.
  - Work with developers to secure apprenticeships and training opportunities for Hounslow residents related to the environmental sector.
  - Develop co-working space for SMEs in Hounslow and support the provision of shared office space for VCSE sector groups.
- Work with businesses to explore the potential for shared renewable energy generation
  - Investigate opportunities to develop low carbon skills, education, training and employment opportunities by ensuring that any growth in the renewable energy retrofitting sector delivers new skills and job opportunities for local people.



Cllr Steve Curran, Council Leader and Cabinet Member for Corporate Strategy, Planning and Regeneration, said:

"The energy transition to renewables and other actions against climate change is changing the world of work by creating a need for new skills, offering unprecedented employment opportunities. In the coming decade that demand will continue to grow and we want to take advantage of the new opportunities by equipping Hounslow's young people with the skills required to prepare them for these new career opportunities."



## Ever thought of becoming a 'green' apprentice?

With the surge in demand for skills in the green economy, many apprenticeships are becoming available in the environmental sector.

There are many different environmental apprenticeships available in Hounslow including horticulture, forestry, ecology and environmental health. For more information and to access the full range of training opportunities available, please see below:

<https://findapprenticeshiptraining.apprenticeships.education.gov.uk>

[www.instituteforapprenticeships.org/apprenticeship-standards](http://www.instituteforapprenticeships.org/apprenticeship-standards)

You don't need to be a school leaver to make the most of apprenticeship opportunities, there are apprenticeship courses to help adults of any age upskill or retrain too!

## Apprenticeships in Hounslow

There are currently 2,560 apprentices officially employed within the borough. The target of 4,000 by 2025 is well in reach, and the council is helping that number rise by employing 222 of them.

**APPRENTICESHIP PLEDGE**

**Target of 4,000 to be achieved by 2025**

**2,560 apprentices currently employed in borough**

**Council employing 222 apprentices**

# On yer bike... or bus, or train



## **POTHOLE PLEDGE**

**Invest £2 million to fix potholes and invite residents to nominate the roads**

**1,300+ enquiries received,  
80+ roads nominated**

**20 roads resurfaced in 2019,  
£775,000 spent**

**20 roads planned for 2020,  
estimated cost of £800k**

**Our aim is for almost three quarters of trips to be made on foot, by cycling or by public transport by 2041.**

Road transport is responsible for approximately one third of Hounslow's carbon emissions and other pollutants that are harmful to our health, including particulates and Nitrogen Oxides.

To achieve the ambitious targets set out in our Climate Emergency Action Plan, Hounslow's latest transport strategy proposes that 71 per cent of trips must be made by walking, cycling and public transport by 2041, up from around 56 per cent presently. This is to be achieved through the introduction of a wide range of infrastructure such as new rail and bus routes, combined with measures designed to encourage behaviour change such as free cycle training for all school pupils. The benefits of this approach are not limited to the environment however, and will

also improve the health of residents and unlock economic growth.

The strategy also recognises that a car will still be necessary for some journeys and in order to minimise their environmental impact, a change to electric vehicles is necessary. To support residents without a driveway, we have installed over 80 charge points within lamp columns on 37 residential streets and we now have our first fully electric street in the borough (Wavendon Avenue, Chiswick). By the end of 2021 we aim to have over 200 residential charge points installed. However, in response to the declaration of a climate emergency, we are proposing to allow residents who register with us to run charging cables from their homes across the footway if protected by a suitable trip deterrent.

The council is also committed to providing 'rapid' public charge points across the borough, specifically around town centres, to alleviate concerns surrounding range anxiety. We have

over 85 public charge points in the borough and aim to double this number over the next two years. We are also committed to providing charging infrastructure in all of our public car parks.



Cllr Hanif Khan,  
Cabinet Member for  
Transport, said:

"For Hounslow to make a significant reduction to its carbon emissions, it is necessary for us to also reduce our dependence on fossil fuels. As the borough with the second largest number of EV charge points in London, we want to make the switch to electric viable for our residents. Additionally, our expanding cycle and public transport infrastructure will make it easier for you to choose more sustainable ways to get around."

Although electric vehicles are currently more expensive to buy than the petrol equivalent, they can offer significant savings in fuel costs.



**An EV charged at home could save you £1,000 a year in fuel costs (based on 10,000 miles/year)**

We are requesting residents who have no access to off-street parking and who own an electric vehicle to come forward so we can look to provide charging infrastructure in your area. To request a charge point in your area, or for further information, please contact [ElectricVehicles@hounslow.gov.uk](mailto:ElectricVehicles@hounslow.gov.uk)



Cllr Katherine Dunne charging a Zipcar at St John's Road, Isleworth

## Cycle Parking

Cycling is a great way to get around the borough but not everyone has the space to store their bike inside their home. We are now offering to install on-street bike hangars, such as this one in Silver Crescent, Chiswick where there is demand from residents. There is no charge for installation although users will be asked for a £36 annual rental per space. Residents can register their interest by emailing [traffic@hounslow.gov.uk](mailto:traffic@hounslow.gov.uk).



## Cycleway 9 on track

Safety is the number one barrier to taking up cycling and the provision of cycle routes that are separated from other traffic is a priority for us. In December 2019, after several years in development, works to implement Cycleway 9 began at Kew Bridge and, by the end of 2021, will provide a continuous, fully segregated facility between Brentford and Chiswick town centres. This initial phase of work will modernise the traffic signals at Kew Bridge junction, improving crossing facilities for both pedestrians and cyclists.



Proposals to improve cycling facilities between Twickenham and Brentford recently received approval at Isleworth and Brentford Area Forum. The route is a key link between these town centres and users will benefit from a high-quality route along quieter roads and a new cycle track created on South Street and Upper Square in Isleworth. Work on this route will begin this month.

## Making south Chiswick pedestrian-friendly

The South Chiswick Liveable Neighbourhood scheme will deliver a number of projects across the Grove Park and Dukes Meadows areas that aim to increase the number of trips made by foot, bike and public transport while improving local public space. The proposed projects include a new pedestrian walkway under Barnes Bridge and a new public square in Grove Park near to Chiswick Station. The initial consultation generated great feedback from the local community with over 600 comments received. You can visit the project website to find out more about the project and sign up for news updates: [www.hounslow.gov.uk/SouthChiswickLN](http://www.hounslow.gov.uk/SouthChiswickLN)

## On the low-emission buses



In June 2019, Chiswick High Road became one of 12 low emission bus zones introduced across London, in which only buses with the latest 'Euro VI' compliant engines and exhaust systems are allowed. These buses emit on average 91 per cent less NOx than those used previously and have been an important factor in reducing measured NO2 concentrations along the High Road by 24 per cent between 2016 and 2019.

# Transforming our parks and open spaces - you'd better be-leaf it!

**Hounslow will be home to thousands of new trees, shrubs and flowers as our planting programme progresses this year.**

Our Greener Borough Framework guides all our activities around creating a more attractive and environmentally-sustainable borough and greening activities play a key part in this. We are already working with residents, community groups, partners, schools and business on a variety of greening projects including:

- Planting a tree or hedge for every child born in the borough for the next ten years (about 5,000 a year).
- Greening our urban spaces including green roofs and walls
- Establishing Greener Community Reference Groups to co-design service provision and to develop the delivery of action plans
- Maximising the health and wellbeing benefits from our parks and open spaces
- Planting wildflowers in 20 new urban sites and in our parks, providing over 10,000m<sup>2</sup> of coverage throughout the borough.



Cllr Samia Chaudhary, Cabinet Member for Leisure, said:

“Hounslow is a green borough – with parks and open spaces accounting for 33 per cent of it. But we want to make it even greener. Not only will this make our parks, open spaces and urban environment more attractive for everyone, but greening the borough will play an essential part in offsetting our carbon emissions and helping in our fight against climate change.”



## How can you help green Hounslow?

Greening the borough is an ongoing priority for which we rely on support from our communities and businesses. We are very pleased to support planting projects that help to improve our borough for everyone as well as increasing its biodiversity.

We are always open to supporting further opportunities. Please get in touch if you have any ideas!

Share your greening efforts with us by sending updates and pictures by email to: [cleaner.greener@hounslow.gov.uk](mailto:cleaner.greener@hounslow.gov.uk)

Use **#CleanerGreenerHounslow** if posting on social media.

Other ways you can help make Hounslow greener for future generations:

- Reduce, reuse and recycle all you can.
- Take a greener approach by not paving or removing trees in your garden.
- Plant a tree or hedge in your garden if respectful of neighbours and safe to do so.

**Together, lets make it happen!**

# Championing the cause



## Empowering our communities to get involved

As part of our Cleaner Greener Hounslow campaign we are launching an Environmental Champions programme of community volunteering to get people from across Hounslow to join us in making our borough a cleaner and greener place to live.

We already have many active residents and voluntary organisations regularly giving up their time to do some excellent work and want to encourage this in every way we can.

We'll give you training and equipment and support your efforts. You'll meet like-minded people from all walks of life and have the satisfaction of making a real difference to your community. You may even have fun too!

### Interested in joining us?

For more information and to sign up, visit [Hounslow.gov.uk/EnvironmentalChampions](https://www.hounslow.gov.uk/EnvironmentalChampions)

Together we can make it happen!



# Join us for the country's biggest ever clean up!

Welcome to the Great British Spring Clean 2020! This spring, Keep Britain Tidy will be holding the country's biggest mass-action environmental campaign, for the second year running.

Building on the success of last year, we will once again be supporting Keep Britain Tidy's national Great British Spring Clean campaign, from 20 March to 13 April.

You can register a clean up in your area, or join a clean up that has already been organised by visiting [www.keepbritaintidy.org](http://www.keepbritaintidy.org)

If you tell us about a clean up you're planning, we'll be happy to give you some free bags, lend you litter pickers and arrange to collect your bagged, separated rubbish after your clean up.

Simply email us the details: [Cleaner.Greener@hounslow.gov.uk](mailto:Cleaner.Greener@hounslow.gov.uk)



## Cleaner Greener Action Days – tackling flytipping

Our Environmental Services team has been carrying out Cleaner Greener Action Days in central Hounslow to clamp down on illegal dumping of waste.

We take flytipping very seriously in Hounslow, with 4,803 Fixed Penalty Notices issued in 2019. The negative effects of dumping waste are not just limited to the environment. This activity really affects our communities; most of whom take pride in where they live and who are weary of the selfish actions of a small number of people.

We will continue to carry out further action days throughout the borough, so flytippers beware!



Cllr Guy Lambert, Cabinet Member for Highways, Recycling and Companies, said:

"Our cleaner greener Hounslow programme continues to go from strength to strength, driven by our communities who are at the heart of this programme, along with the council's teams. I am continuously impressed by the level of ongoing community action in Hounslow. I hope that more will be inspired to join us by getting involved with our many community initiatives to make Hounslow cleaner and greener.

"What flies in the face of this effort is the persistent littering and dumping of rubbish in the borough by a small minority. We are stepping up our efforts and resource to clamp down on offenders and will be bringing them to book."

# Waste less, save more

A new waste partnership has been set up to increase food waste recycling, tackle climate change and save taxpayer's money across the borough.

**WASTE PLEDGE:**  
Make recycling easier, improve bulky waste collections and reduce flytipping



West London Waste which manages Hounslow's food waste, has partnered with Bio Collectors to help achieve the London-wide recycling target of 65 per cent by 2030, as well as reducing the borough's overall CO2 emissions.

Collected food waste is transferred to an anaerobic digestion plant in Mitcham where it is composted. The end products are biogas, used to fuel the trucks and generate electricity for west London homes, and digestate that is used as a fertilizer in local farms and parks.

**Coming soon! If you live in a flat in the borough, then food waste recycling is on its way. Look out for more information over the coming months.**

## Why should I recycle my food waste?

- Food waste on average makes up 30 per cent of all residual black bin waste, costing the council to collect, transport and incinerate as part of the energy from waste process.
- This waste equates to around £700 per year for the average household.
- If each west London household recycled just 2kg of food waste per week, it would save 600,000 tonnes of CO2 per year.

## How can I start recycling my food waste?

If you receive a kerbside recycling collection, you can order your FREE indoor 5L caddy and outdoor 23L caddy to start your food waste recycling journey.

If you order before 30 April, you will also receive FREE compostable liners, not normally provided.

For more details and to order your food waste kit, visit [www.westlondonfoodwaste.com](http://www.westlondonfoodwaste.com)

## New bulky waste service launches Wednesday 1 April

Disposing of large and bulky household items can be tricky. We have overhauled our bulky waste collection service to make this easier for you.

### Who can use the Bulky Waste service?

Anyone registered to pay Council Tax in Hounslow (with payment details matching your Council Tax address) and landlords with properties in the borough.

### What does it cost?

- The price has been reduced to £40 for up to five items (previously £50) with additional items charged at £8 each.
- Residents in receipt of Council Tax Reduction are eligible for the discounted rate of £15 for up to five

items with additional items charged at £3 each.

- The cost to landlords is £70 for up to five items with additional items charged at £14 each.

### What are the collection days?

Collections are now available five days a week (Monday to Friday).

For further information please visit [www.hounslow.gov.uk/BulkyWaste](http://www.hounslow.gov.uk/BulkyWaste)  
To book a collection call **020 8583 5555**



## FREE box nets and recycling guides



Replacement box nets to secure items on collections days, are available for collection FREE at your local library.

(While stocks last – max two per household).

# Coronavirus

## Wash your hands more often for 20 seconds

Use soap and water or a hand sanitiser when you:

- Get home or into work
- Blow your nose, sneeze or cough
- Eat or handle food



For more information and the Government's Action Plan go to [nhs.uk/coronavirus](https://nhs.uk/coronavirus)

CORONAVIRUS  
**PROTECT YOURSELF & OTHERS**

## Coronavirus - play your part

Hounslow Council is working closely with its NHS partners and Public Health England to control the spread of coronavirus. Plans are in place to help manage any potential impact on services.

### To help keep yourself and others free from infection:

**Wash your hands frequently** with soap and water, or an alcohol-based hand sanitiser if you're out and about, particularly after coughing, sneezing or blowing your nose, eating or handling food, and when arriving at work or getting home.

**Catch your coughs and sneezes in a tissue**, or use your sleeve if needed, throw the tissue away, then wash your hands.

The main symptoms to look out for are a cough, high temperature and shortness of breath.

If you think you or someone you know may have coronavirus, visit [111.nhs.uk/covid-19](https://111.nhs.uk/covid-19) as soon as possible or, if you don't have access to the internet, call 111.

More information about the virus and the current situation is available at [nhs.uk/coronavirus](https://nhs.uk/coronavirus)

## European citizens - apply to stay



European citizens in Hounslow are being urged to apply for settled status so they can keep living, working and studying in the UK.

People from any EU state, as well as Switzerland, Iceland, Liechtenstein or Norway, must apply to the EU Settlement Scheme before June 2021. Irish citizens and people with indefinite leave to remain do not need to apply.

It's free to apply online and, for most people, will be a straightforward process involving a short application. Visit [gov.uk/apply-eu-settled-status](https://gov.uk/apply-eu-settled-status) and follow the advice and guidance. It's available in 26 different languages (search 'translated materials' at [Gov.UK](https://gov.uk))

For people who need more support, free and independent advice is available through the Hounslow EU Settlement Service. Call 0800 0564 745 or visit [www.hounslow.gov.uk/brexit](https://www.hounslow.gov.uk/brexit) and select 'EU Settlement Service'.

# Our Budget

## for 2020/21 explained

**FINANCE PLEDGE**  
 Ensure sound financial management  
 to maximise available funding for  
 priority services

We want to keep investing in Hounslow, delivering our pledges, improving services and enhancing our borough and the lives of our diverse communities. At the same time, a decade of austerity and increasing costs and demands means we face significant financial challenges. That's why this year we have taken the difficult decision to increase Council Tax.

Cllr Shantanu Rajawat, Cabinet Member for Finance and Corporate Services, said: "Our responsibility as a council is to provide local services for residents and ensure our borough is a great place to live, work, study and visit. We have ambitious plans for Hounslow but need to respond to increasing local demand and government requirements.

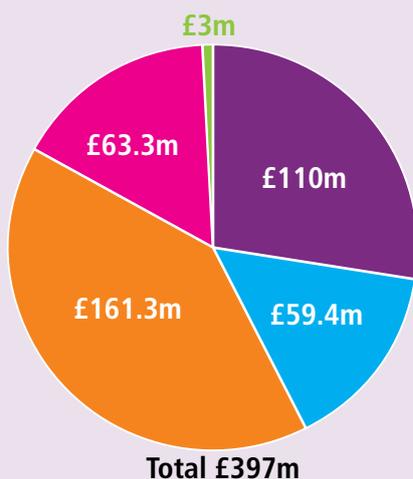
"Over the past 10 years we have had to manage unprecedented reductions in funding from the Government, meaning we have had to save many millions of pounds from our core budget since 2010.

"Against this backdrop, and in order to protect frontline services while achieving our ambitions, deliver government requirements and meet increasing demand for services and the needs of a growing and ageing population, we have had to make the difficult decision to increase your Council Tax this year by 3.99 per cent. This increase will cost an extra £48.92 a year, or just over £4 a month, for a typical Band D property (excluding the Greater London Authority precept). A two per cent increase is ringfenced to protect adult social care – an increase in line with government policy – and 1.99 per cent is a general increase

reflecting the impact of inflation on the council's costs.

"To minimise the impact on services, we have focused on increasing our efficiency by encouraging greater use of online services, reducing contract and insurance costs, working smarter and reducing back office costs. Our move to a smaller, modern, efficient and environmentally-friendly building – Hounslow House – in April 2019 has also resulted in lower running costs as well as placing us at the heart of the community providing easier access to our building, increasing visitors to our library."

## Where our money comes from



- Council Tax
- Business Rates
- Government and Other Grants and Contributions  
(includes other grants e.g. from the Greater London Authority)
- Rents, Fees and Charges
- Interest

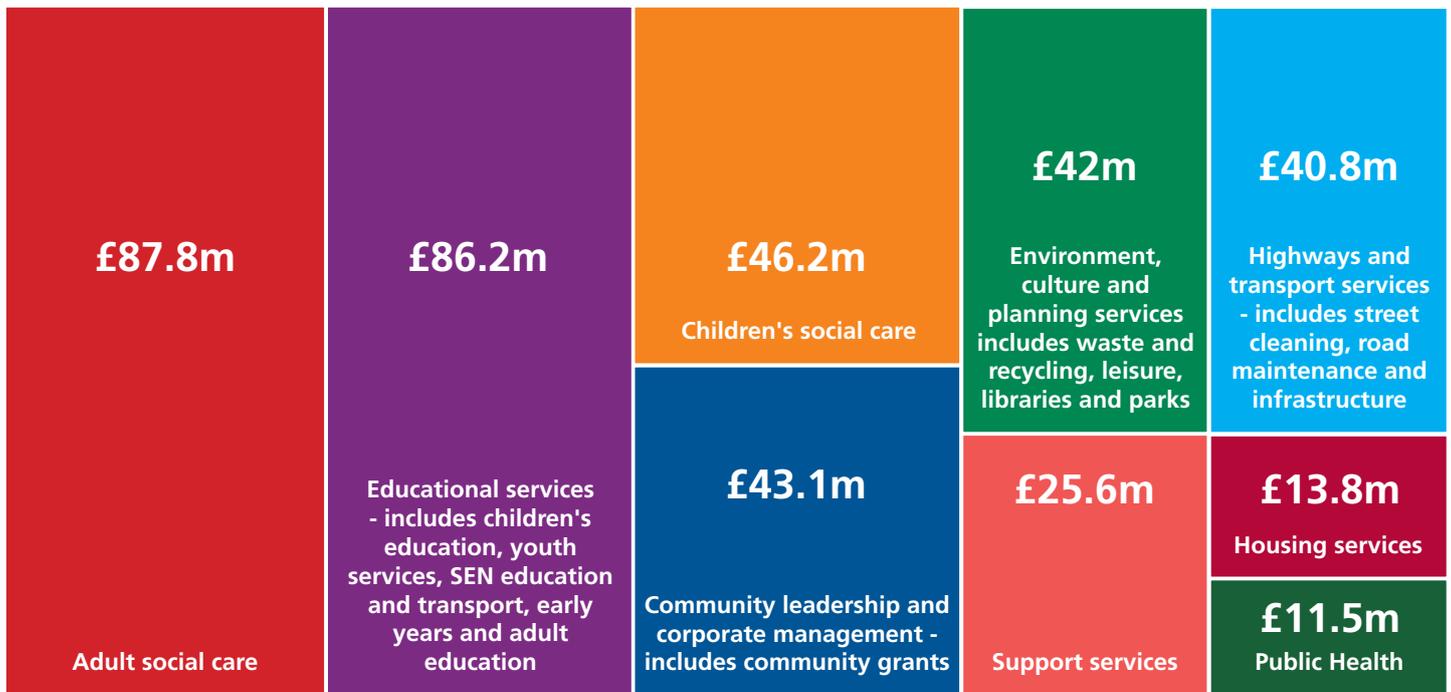
We also receive £93.5m for Housing Benefit and £116.3m for schools, which cannot be spent on anything else. We get £88.9m from council housing revenue which covers the costs of building and maintaining homes and estates.

## Where it is spent

The money we receive gets spent on providing services for our residents, businesses and schools. By far the biggest share is spent on adults and children's social care - £134m combined. This is where some of the greatest pressures are on our budget

with a growing and ageing population with increasingly complex care needs. We spend £86.2m on education services including youth services, special educational needs (SEN), and adult education. Our £42m spend on environment, culture and planning

includes £22.2m on waste and recycling, and £8.3m on our parks, leisure and libraries. We also spend £40m on highways and transport making sure our streets are clean, well maintained and the infrastructure improved.



### Cost pressures caused by austerity and growing population:

- ↑ **SEN education and SEN transport** - £8.4m pressure in 2019/20
- ↑ **Children's social care** - £4m pressure in 2019/20
- ↑ **Adult social care** - £3m cost increase from 2018/19 to 2019/20

### How much council tax will you pay

How much you pay will depend on the valuation band of your property and the number of adults living in your home

| Valuation Band | Hounslow Council Tax (£) | GLA Council Tax (£) | Total Council Tax (£) |
|----------------|--------------------------|---------------------|-----------------------|
| A              | 849.97                   | 221.38              | 1,071.35              |
| B              | 991.63                   | 258.28              | 1,249.91              |
| C              | 1,133.29                 | 295.17              | 1,428.46              |
| D              | 1,274.95                 | 332.07              | 1,607.02              |
| E              | 1,558.27                 | 405.86              | 1,964.13              |
| F              | 1,841.59                 | 479.66              | 2,321.25              |
| G              | 2,124.92                 | 553.45              | 2,678.37              |
| H              | 2,549.90                 | 664.14              | 3,214.04              |

Cllr Steve Curran, Leader of Hounslow Council, said: "We continue to live through uncertain times. As Britain has just left the European Union, we are not yet clear what this will mean in terms of a trade agreement or the impact on our economy. Then there is the unknown impact of coronavirus. However, what we can be sure about is our continued desire to provide good quality services for you, to enable everyone to receive a good education, find suitable work, live in good quality homes and in a clean and green environment, and for those in most need to be looked after.

"We will continue to invest in our borough and the services that are important to you, while making savings where we can. Though we always need to spend within our means, we remain ambitious for Hounslow and we will continue to make improvements for the benefit of all."

We are committed to delivering on our pledges and the priorities outlined in our corporate plan, and we are well on the way to doing so:

- 5,000 pledge - our biggest priority continues to be the provision of new housing. We are working with the Mayor of London to deliver our housing targets, and we have pledged to secure the delivery of 5,000 genuinely affordable homes by 2022 (page 20).
- We will spend £2m on fixing potholes and improving streets. Thank you for highlighting the potholes and streets that most needed fixing, we now have the lowest backlog of streets needing maintenance in London\*. (page 10)
- We will create 4,000 new apprenticeships across the borough, including 400 within the council. We are more than half-way to achieving this (page 9)
- We have pledged to increase our recycling rates, and we are doing this through improving services to flats and increasing food waste recycling (page 14).

\* LoTAG - The State of the City report

### How to pay your council tax

There are three easy ways to pay your council tax:

1. **DIRECT DEBIT** - go online to [www.hounslow.gov.uk/counciltax](http://www.hounslow.gov.uk/counciltax) where you can set up a direct debit straight away
2. **ONLINE** - simply go to [www.hounslow.gov.uk](http://www.hounslow.gov.uk) and select the 'pay it' option
3. **PHONE** - call our 24-hour automated service on **0845 30 10 210**

### Are you having money problems?

If you have genuine difficulties in paying Council Tax or business rates, please contact us as soon as possible on 020 8583 4242.

# Join the culture club

Culture is thriving in Hounslow like never before - there is so much to be proud of from our Borough of Culture bid.



We received fantastic support from our residents and businesses, cultural partners such as Watermans and Feltham Arts, and a range of other organisations such as University of West London and JC Decaux.

The process of preparing our bid and the extensive engagement and collaboration with our cultural

sector has given culture in the borough a great boost. Our bright and bold campaign and rallying cry of GoHounslow! awakened in many the possibility of connecting our borough through culture and demonstrated how powerful culture is in drawing people together and driving opportunity and positive change.

Though we may not have won, more than 4,000 people supported our campaign, showing that there is a real appetite for more culture in Hounslow. We are now taking stock with our cultural partners, other organisations and residents to consider how we take forward many of the great ideas in our bid.

## Funding for the arts

In addition to the great many benefits we have unearthed in our Borough of Culture bid, our cultural sector has much to celebrate following multiple funding awards for culture and heritage-related programmes.

Local community group, Feltham Arts, is celebrating after being awarded almost £230,000 in National Lottery funding to support its work with communities in West Hounslow. The group, based in The Centre, Feltham will use the cash to deliver more arts activities for all ages.

Our heritage estates have received a great boost with the allocation of £3,634,600 National Lottery Funding for Boston Manor Park and Gunnersbury Park's regeneration programme to receive a £340,000 award from road operator, Highways England. This funding is essential for the preservation and enhancements of our heritage estates to make them accessible and relevant to all.



Cllr Samia Chaudhary, Cabinet Member for Culture and Leisure Services, said:

"We are one of London's fastest

growing and most diverse boroughs and need to better celebrate our wonderful cultural assets, as well as extend opportunity to our talented young people through working with business and our vibrant cultural sector.

"We had a lot of fun during our inspiring bid and we're determined to make the most of all the effort everyone put in. Thank you to everyone who got involved - Go Hounslow!"

## Our cultural programme

We have a full programme of events running throughout the year with our cultural delivery partners. Visit pages 30 to 31 for details of many upcoming events. You can also find full details of events happening by visiting our partners' websites: [www.watermans.org.uk](http://www.watermans.org.uk) and [www.felthamarts.org](http://www.felthamarts.org) or by following @HounslowCulture on Twitter.

# A big thank you to our foster carers



Cllr Tom Bruce, Mrs Nasra and Mr Yusuf Husein with Mayor of Hounslow, Cllr Tony Louki

Nasra and Yusuf Husein who have fostered a total of 46 children (so far) were just two of 120 foster carers from the borough recognised at a loyal service event held recently.

While the work of foster carers can go unnoticed, the positive impact and effect they have on the lives of children and young people is impossible to ignore and the Huseins were presented with a

20-years' loyal service award at the event. A number of other attendees were recognised with awards for 10- and 15-years' service.

Mrs Husein said: "I have three boys of my own and they were young when we started fostering. After we saw a TV programme about fostering, as a family, we decided to help children in care.

"My boys became friends with the children that came to stay with us, sharing their toys and teaching younger ones skills. This made the children we cared for feel like part of the family and understand how families work."

The couple have fostered babies, children and teenagers, with placements lasting anything from a few weeks to a few months. They have also actively fostered sibling groups with Mrs Husein explaining: "These children have been through enough already. After being separated from their parents I didn't want them to be separated from their brother/sister."

## Could YOU foster?

If you have ever considered fostering and would like more information, please contact the council's fostering team.

Call 020 8583 3426 or visit [hounslow.gov.uk/fostering](http://hounslow.gov.uk/fostering) and you'll be supported every step of the way.

## Free childcare for two-year-olds

**Hounslow's free childcare offer is transforming lives - for both children and carers.**

It's well known that giving children the best start in life helps them to lead healthy and happy lives. But the benefits don't stop there. Parents who have taken up the opportunity for free childcare have used their time well – to return to work, undertake training / education or had more time to focus on themselves.



The free time childcare gave Gwyneth Rogers allowed her to complete a qualification, which saw her being awarded Learner of the Year. She said: "Sending my two-year-olds to nursery gave me back some independence – and they both thrived. My children loved their time at nursery. They made friends, grew in confidence

and took to going to school very easily. I was able to use the time to take up a voluntary placement, followed by training which led to a childcare qualification and then a job."



## Are you eligible for free childcare?

You get 15 hours childcare for your two-year-old if you receive one of the following:

- income-based Jobseeker's Allowance (JSA)
- income-related Employment and Support Allowance (ESA)
- Universal Credit and are not working
- Universal credit and you and your partner have a combined income from work of £15,400 or less, a year after tax
- Working Tax Credit and you have an income of £16,190 or less before tax.

Other criteria also apply. Find out more today. Visit [www.hounslow.gov.uk/free2](http://www.hounslow.gov.uk/free2) call 020 8583 3470 or email [fis@hounslow.gov.uk](mailto:fis@hounslow.gov.uk)

# Building homes for local people

The latest developments in our housing commitment

**HOUSING PLEDGE**  
Secure 5,000 affordable homes by 2022  
1,118 new homes secured since 2018

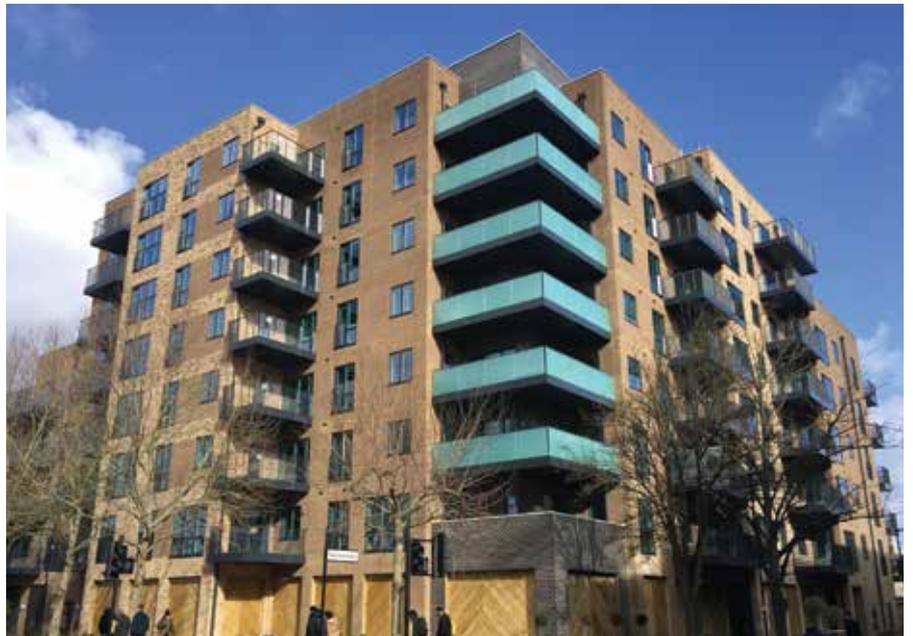
We are making great strides in fulfilling our pledge to secure 5,000 new homes by 2022. Here are some of our latest developments. For more information visit [www.hounslow.gov.uk/5000pledge](http://www.hounslow.gov.uk/5000pledge)

## Eden House – Hounslow

Eden House in Hounslow town centre will provide 75 new flats for the borough, and local residents will be able to move into their new homes over the next few months.

Eden House (formerly Nantly House) provides a mix of London affordable rent, private rent and shared ownership flats, along with a community facility for adult social services. The shared ownership homes will be delivered by Octavia Housing.

Cllr Steve Curran, Leader of Hounslow Council and Cabinet Member for Regeneration, said: "The new building is the first site to be completed by Lampton360, the council's wholly-owned trading company. This development will create much needed new housing, including many more affordable homes which will benefit the local community."



Designed by architects Archadia, the new homes will have their own balcony and benefit from shared access to a garden, as well as providing a large community space.

## Building at Brentford Towers

Work started on the construction of 11 homes at Brentford Towers in January, following engagement and consultation sessions with residents during 2017 and 2019. These will consist of one-, two- and four-bedroom flats within the Brentford Towers Estate, creating homes for people in the local area.

The tower blocks benefiting from the work include Wicksteed House, Fraser House, Cornish House, Harvey House, Maudsley House and Boulton House.

**To find out more about the scheme, contact the Housing Development team on 020 8583 2000**



# Care and the community

The opening of Bristol Court - Extra Care Housing in Feltham - provides a fantastic resource for our high-needs and vulnerable residents enabling them to stay independent while receiving the care they need.



The innovative project is the council's first ever scheme for older people who need extra care, those with dementia and those with learning difficulties.

Extra Care Scheme housing is a radical new way of delivering care: it delays the prospect of moving into a full-time care home as it is designed to meet the needs of vulnerable adults, enabling them to get support to stay independent as and when they need it. It also decreases the need for acute medical services. The Bristol Court development specifically aims to improve the independence and quality of life of its residents, with the added benefit that couples and friends can stay together.

The opening on 28 January was a fun-packed day, mixed with music, food, and Bristol Court's own version of Britain's Got Talent, where residents had an opportunity to demonstrate a variety of their hidden talents.

The Mayor, Cllr Tony Louki, said: "Bristol Court is a great joint partnership between the council's Housing and Adult Social Care teams. It's inspiring to see people with different needs and of different ages living together. "

Council Leader Steve Curran added: "This has been such an exciting project and demonstrates our commitment to providing the borough's older

and vulnerable people with top-class facilities.

"By providing good quality homes we are bringing a new quality of life; especially for people who require physical adaptations to their homes and care where they live. For friends and family, they also have the comfort and reassurance of knowing that help is on the doorstep as and when required."

Bristol Court provides 94 self-contained flats and will include a restaurant and beautiful communal gardens and lounges for residents to enjoy.

For more information visit [www.hounslow.gov.uk/BristolCourt](http://www.hounslow.gov.uk/BristolCourt)



## New homes for Feltham

As part of the council's Housing Pledge to deliver 5,000 new affordable homes the council commissioned Glenman Contractors to provide 48 new homes across four separate sites in Feltham.

These sites are part of a wider programme of new homes planned to be built over the next few years within existing communities which will deliver a range of properties to meet local needs. These sites are located at Princes Road, Hatchett Road, Swan Road and the Watermead Estate.



At Hatchett Road, a block of eight flats consisting of five one-bedroom and three two-bedroom flats will be constructed. This mixed-use scheme will provide three units for rent and five shared ownership flats. Please contact the Home Ownership team on 020 8583 3721 or email: [Home.Ownership@hounslow.gov.uk](mailto:Home.Ownership@hounslow.gov.uk) for further details and place your interest on our waiting list.

Princes Road is a council scheme which will deliver three two-bedroom houses for rent.

The two larger schemes at Swan Road and on the Watermead Estate will provide 18 units each, consisting of 33 one- and two-bedroom flats and three two-bedroom houses, for rent.

# Property partnership proving popular

In very exciting news for the borough, 64 individual properties are coming on stream in Hounslow and Feltham, providing residents with more opportunity to buy their own home. This is thanks to a partnership arrangement between Hounslow Council and Richmond Housing Partnership (RHP). The new homes are located in Hounslow at Middlesex Court and Rhodes Court, while the Longview Court development is in Feltham.

## New homes in Hounslow

Middlesex Court in Hounslow, offers twenty-one shared ownership, one- and two-bedroom homes. To date, six homes have been reserved and 15 homes are available to purchase under the shared ownership scheme.

Rhodes Court on Upton Road, Hounslow, offers eight homes, all currently available to purchase under the shared ownership scheme.

For details of both Middlesex Court and Rhodes Court, contact Red Loft on 020 7729 0450 or email: [rhp@redloft.co.uk](mailto:rhp@redloft.co.uk)

## New homes in Feltham

The larger scheme, Longview Court on Southville Road in Feltham, offers thirty-five one, two- and three-bedroom shared ownership homes. To date, 26 homes have been reserved and nine homes are still available to purchase under the shared ownership scheme.

For details, contact Complete Moves on 020 3640 7111 or via email [info@complete-moves.co.uk](mailto:info@complete-moves.co.uk)

These homes are currently being marketed by RHP with priority for purchase given to London Borough of Hounslow residents and those working in the borough.



Middlesex Court



Rhodes Court



Longview Court

**If you are interested and need more information, please contact the Home Ownership team on 020 8583 3721 or via email: [Home.Ownership@hounslow.gov.uk](mailto:Home.Ownership@hounslow.gov.uk)**

# Housing News

Latest housing news for London Borough  
of Hounslow tenants and leaseholders

## Pilot programme sees gas consumption halved

A pilot programme carried out by Hounslow Council on seven properties in the borough, to ascertain the effects of external wall insulation, found a staggering 50 per cent reduction in gas consumption in properties where solid-walled housing had been retrofitted. This decrease saved one particular householder a total of £367 a year.

This is part of a wider programme of work we are carrying out to improve energy efficiency and reduce carbon emissions in council-owned homes.

We have fitted insulation in 250 properties, replaced single-glazed windows, inefficient gas boilers and faulty radiators as we implement our fuel-efficient mission in council housing.

- **Energy improvement projects**  
- External wall insulation improvements to approximately 250 properties on the Worton and Worple Estates (Isleworth) and other social properties as well as the insulation of any remaining loft or roof voids.

- **Heating** - replacing old, inefficient gas boilers, faulty radiators and upgrading heating controls, as well as upgrading district and communal heating systems and water risers in housing estate blocks to improve the efficiency of heating systems.
- **Window renewal** - replacing single-glazed windows and older less efficient double-glazed windows. The Mayor of London is calling for a system of "deep retrofits", by which each dwelling would receive a one-off refurbishment covering all the needed improvements and make the homes fit for the future. These whole house retrofits aren't cheap – and we are assessing the financial implications of such a programme across our managed stock. Retrofitting a typical house can take several weeks and residents can remain living there throughout - acknowledging that some minor inconvenience associated with building works is inevitable.

### Properties in Brentford included in pilot programme



Welcome to this issue of Housing News. One of our commitments in our Climate Emergency Action Plan is to improve the

energy efficiency of council-owned buildings including our housing and to commit to delivering zero carbon housing developments.

To achieve this, we must retrofit all our existing stock in order to significantly improve the energy efficiency, reduce space heating costs for residents and address fuel poverty. The scale of our task is clear when you consider that 80 per cent of the housing stock that will exist in 2050 is already built and gas used for heating council-owned homes and water accounts for 71 per cent of all the council's carbon emissions!



**Cllr Lily Bath,**  
Cabinet Member for Housing and  
Social Inclusion



## Building up to carbon neutral

The council has a key role to play in shaping future housing development through the planning process. The Hounslow Local Plan seeks full carbon neutrality for all new development which in the first instance should be achieved on site. However recent developments that have been granted consent demonstrate that this can be challenging. For example, the Capitol Interchange Way development includes energy efficient building fabric and insulation, highly efficient double glazing and heating systems, low energy lighting, a site wide decentralised energy network and 93sqm of solar PV.

Even with these measures the development could not demonstrate full carbon neutrality and as a result the developer had to make a contribution to the council's Carbon Offset Fund to make the entire project essentially 'zero carbon'. These are the challenges that the council will be lobbying central government to address as we work towards reducing our own carbon footprint.



# Seven million litres of water saved in Hounslow!



Householders across the borough have been benefitting from Groundwork London's Green Doctor service. As well as giving you tips and advice on how to make your home more fuel efficient, saving you money while keeping you warmer and staying well, the Green Doctors scheme has resulted in some impressive reductions in carbon emissions, which nationally achieved the results outlined below:

## THE IMPACT OF OUR GREEN DOCTORS IN THE UK LAST YEAR

DISCOVER MORE ABOUT WORKING WITH GROUNDWORK TO HELP PEOPLE KEEP WARM, STAY WELL AND SAVE MONEY



Last year, Green Doctors visited 610 homes in Hounslow, and through a combination of providing energy efficiency measures and encouraging residents to change their behaviour they were able to help households save:

- Over £95k through switching utility providers, applying for grants and discounts, and implementing efficiency measures.
- Saving over 38,000kg of carbon dioxide emissions and over 7m litres of water through energy saving methods.

## Our young residents get their voices heard

Around 50 of our young residents and their family members attended the premiere screening at Hounslow House in February of 'Hard to Reach', a film the team produced jointly with the Heston West Big Local youth film club and local film company MADE. The 15-minute documentary sees young Hounslow residents talk about their hopes and fears for the borough, and their messages to the people in charge. Why not check it out for yourself at [www.hounslow.gov.uk/hardtoreach](http://www.hounslow.gov.uk/hardtoreach)



The Mayor of Hounslow, Cllr Tony Louki, at the premiere

# A home fit for your needs

Having a home that suits your needs can transform people's lives, which is why we want to help you make the change.

Where possible we will equip homes with specialist equipment or fixtures that will help residents with special needs. This can vary from installing ramps, modifying door frames and bathrooms to helping keep everyone secure where residents with special needs pose a risk to themselves or others.

The Housing Adaptation team has recently started installing Safespace enclosures (as pictured) for residents with children who have sensory needs utilising the Disabled Facilities Grant.

We recently installed a Safespace for a child who has benefited greatly from the space as it provided a calming influence on the child, enabling her to sleep through the night giving their family peace of mind - they can all now better focus on their school and work.



To learn more about how Hounslow Council can help families with specific housing needs, please visit [www.hounslow.gov.uk/housingadaptations](http://www.hounslow.gov.uk/housingadaptations) or contact Housing Adaptation Service on 020 8583 3878 or email: [HousingAdaptationservices@hounslow.gov.uk](mailto:HousingAdaptationservices@hounslow.gov.uk)

## Leaseholders' forum

We have welcomed many new participants across Hounslow to this year's Leaseholder Forum. New committee members were elected, and meetings continue to have a strong focus on leaseholders' concerns such as:

- Major work completion and satisfaction
- Value for money
- Residential areas; health and safety, anti-social behaviour (drugs)
- Transparency in billing

The Forum invites members from relevant council panels and committees to gain an understanding of procedures, discuss areas of concern from a leaseholder's perspective and improve how we communicate with leaseholders ongoing.

With the support from Geoff Payne (Leasehold Manager), Hibo Warsama (Housing Forums Officer) and forum members, this year's meetings have been very productive. Our forum is dedicated to representing leaseholders across the borough and we are always happy to welcome new members. Our meetings are open to all leaseholders. For upcoming meeting dates please see council website [www.hounslow.gov.uk](http://www.hounslow.gov.uk)

If you have any queries, you can contact the Hounslow Chair by email: [hounslowchairforum@gmail.com](mailto:hounslowchairforum@gmail.com)



## Hounslow Tenants' Forum

As the new Acting Chair of the Forum - I'd like to ask for your help. Like you I'm a tenant, and like you I want the best for myself, my family, and my neighbours. I want all of us in social housing to enjoy a really good standard of living, and this often takes a group effort to achieve. We have some vacancies on the committee which I'd like to fill, and I am hoping to fill them with you! So please contact us and we can tell you all about it.

At our Annual General Meeting at the end of last year we had great presentations on:

- Waste and Recycling
- Housing Services, Estate Improvements and Investments
- Repairs and Grounds Maintenance
- It is always very worthwhile for tenants to come to this event, as there is plenty of information available, and people to talk to about your housing issues.

Recently we had a meeting to talk about anti-social behaviour (ASB), and plan to invite representatives from; Caretaking, Fire Safety, Communications, Grounds Maintenance, Community Safety and Repairs, to meet with us during the year.

- Our meetings are open to the public, the next is on Wednesday 22 April, at Hounslow House from 6.30pm to 8.30pm so come along and share your views, and do think about becoming a committee member. We'd love to have you.
- For information on membership and meetings, please email [Hibo.warsama@hounslow.gov.uk](mailto:Hibo.warsama@hounslow.gov.uk) or call 020 8583 4364

Zahra Bulhan, Acting Chair



# EXPLORE THE OUTDOORS!

We all know that moving and keeping active is good for us. Not only does it benefit our physical health, it's great for our mental health too. We are lucky in Hounslow to have so many wonderful parks, green spaces and outdoor community facilities, so why not get out and enjoy them this spring? The following are some of the outdoor activities you might like to try out.

## ONE YOU HOUNSLOW

### Visit your local park

Walking is a quick, reliable and healthy way to get from A to B. Our new Healthy Parks signage at Redlees Park promotes a range of activities alongside 10-minute walking routes in the local area.



### Walk to school

Each year, Living Streets develops a new five-day walking challenge aimed at primary schools - the perfect activity to take part in during Walk to School Week which takes place from 18-22 May 2020. Visit [livingstreets.org.uk](http://livingstreets.org.uk)

### Explore outside **XPLORER**

A new family-friendly navigation challenge at Bedfont Lakes that is educational, fun and free. Explore the park to find the hidden markers. Download your map for free [hounslow.gov.uk/XplorerOrienteering](http://hounslow.gov.uk/XplorerOrienteering)

New course at Hanworth Park – coming soon!

### Walking for health

Health walks are a great way to meet local people. To find one near you just visit [oneyouhounslow.org/move-more/free-health-walks](http://oneyouhounslow.org/move-more/free-health-walks)

Want to go further afield? Why not check these out:

- The Duke of Northumberland's river walk - a circular 8 km route visit [force.org.uk/discover/three-river-walk](http://force.org.uk/discover/three-river-walk)
- Grand Union Canal - Brentford Lock is a great place for a walk and cycle. Visit [canalrivertrust.org.uk/places-to-visit/brentford](http://canalrivertrust.org.uk/places-to-visit/brentford) for trails and activities.

### PLAY STREETS

There are lots of benefits to having a play street; it allows children to play close to home and brings neighbours together. For more information visit [hounslow.gov.uk/playstreets](http://hounslow.gov.uk/playstreets)



### Active spaces

Playgrounds and open spaces encourage children and families to be more active outdoors. Our communities have helped to improve spaces like the community playground at St Paul's Recreation Ground in Brentford. Download a GetActive Map to find your nearest [oneyouhounslow.org/movemore](http://oneyouhounslow.org/movemore)

There are many great opportunities to be active in Hounslow, see new places or join a group activity [oneyouhounslow.org](http://oneyouhounslow.org)

## Active communities

Local community groups have come together to 'empower and equip through sport and physical activity'. Officially launched in November 2019 Generations Active BFH (Bedfont, Feltham, Hanworth) is a partnership between Laureus Sport for Good, Nike and the Mayor of London. Find out more about the Model City London project in Hounslow [laureus.com/modelcity](http://laureus.com/modelcity)



## Pitch up at Gunnersbury Park

The new Sports Hub will boast two artificial grass pitches, nine grass football pitches and eight tennis courts as well as a gym and multi-use sports hall. Visit [better.org.uk/Gunnersbury-park](http://better.org.uk/Gunnersbury-park) for more information and to book. To book artificial grass pitches visit [playfootball.net](http://playfootball.net)



## Plogging

Plogging is a mixture of walking and running or jogging whilst picking up rubbish at the same time. Anyone, no matter what fitness level, can take part. There is a 2km walking route as well as a 5km running route. For more information and to sign up visit [plogolution.com](http://plogolution.com)



## Get into Goodgym

GoodGym helps out in different environments every week. "The best thing about attending GoodGym is the happiness on the faces of the task organisers when they see we've come." - Remy, Chiswick Riverside. To take part visit [goodgym.org](http://goodgym.org)

## Out and about at Osterley Park and House

Walk, run, explore and play at Osterley National Trust Park and House. Visit [nationaltrust.org.uk/osterley-park-and-house](http://nationaltrust.org.uk/osterley-park-and-house) for more information on upcoming events, cycle hire, parkrun, and canoeing (April - September).



## Going green with Green Gym

Join us at Pevensey Road, Hounslow Heath or Redlees Park and help us improve local green space. Visit [TCV.org.uk](http://TCV.org.uk) or contact Pevensey Road Green Gym Rangers [countryside@hounslow.gov.uk](mailto:countryside@hounslow.gov.uk)



## parkrun

Parkrun organise free, weekly, 5km timed runs around the world. They take place in pleasant parkland settings, are open to everyone and are FREE and easy to join.

We have many parkruns in Hounslow - Bedfont Lakes, Crane Park, Osterley Park, Gunnersbury Park and Hanworth Park. To find your nearest parkrun or junior parkrun, visit [parkrun.org](http://parkrun.org)

## The Big Pedal

Sustrans Big Pedal is the UK's largest inter-school cycling, walking and scooting challenge. Save the date for 2020: Wednesday 22 April - Tuesday 5 May 2020! More information visit [bigpedal.org.uk](http://bigpedal.org.uk)



## Get on your bike!

We have an exciting programme of events to encourage and support all who wish to cycle in Hounslow. We provide free lessons for adults and children and will provide you with bikes and helmets for the sessions, including adapted bikes for those with disabilities – so please come along!

We also have a range of led rides leaving from different points in the borough, including our Biking Belles (pictured) who ride out weekly from our cycle hub at Lampton Park

Full details available on [www.hounslow.gov.uk/getonyourbike](http://www.hounslow.gov.uk/getonyourbike)



## Outdoor Fitness

At each outdoor gym you will find a range of different equipment. Visit a gym near you; Hanworth Park, Beaversfield Park, Redlees Park, Thornbury Park, Osterley Sports and Athletics Centre, Feltham Park, Carville Hall North and Southville Park, Avenue Park, Crane Park, Boston Manor and Heston Park, Bedfont Lakes and Inwood Park.



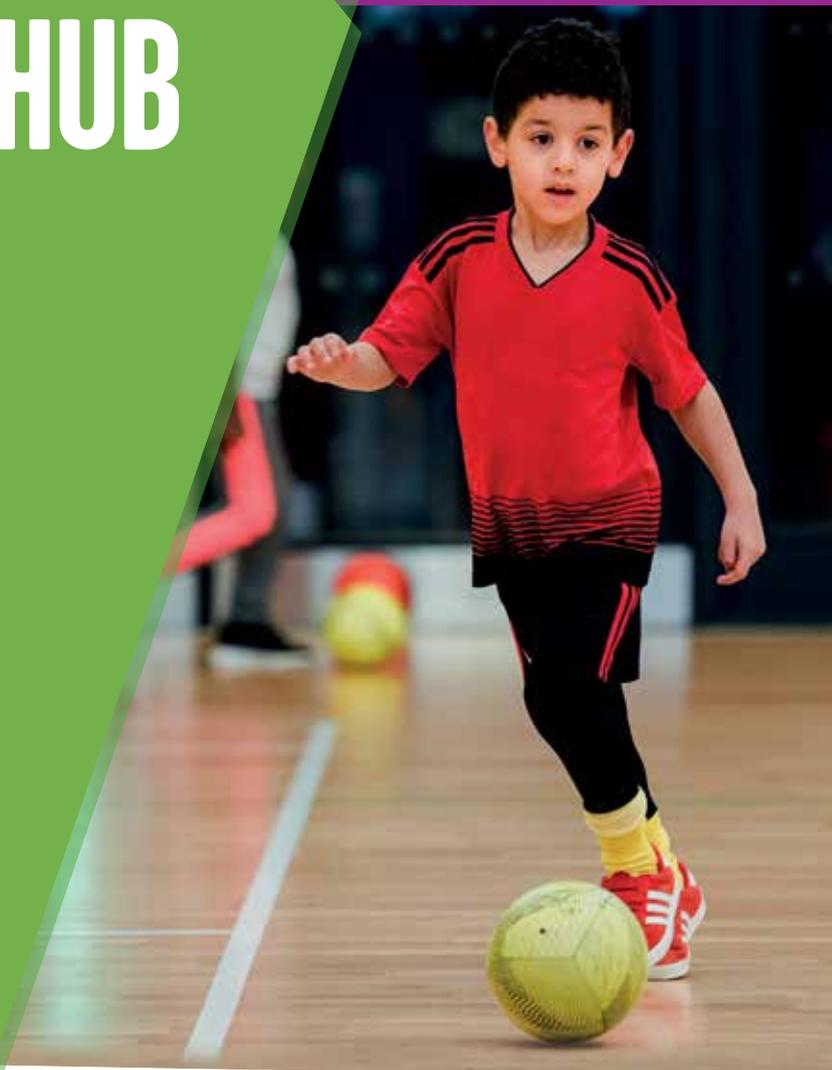
JOIN NOW

# GUNNERSBURY PARK SPORTS HUB COMING SOON

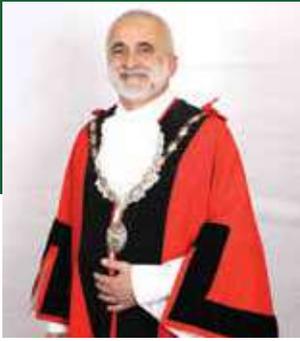
Get fit and feel better at the brand new, state-of-the-art centre, which is due to open spring 2020. Facilities and activities include:

- 100 station gym
- Fitness studio
- Dedicated group cycle studio
- Sports hall
- 8 floodlit tennis courts
- 2 artificial grass pitches
- Grass football, cricket and rugby pitches

Sign up today at  
[better.org.uk/gunnersbury-park](https://better.org.uk/gunnersbury-park)



**BETTER**  
the feel good place



# Around the borough with the Mayor

The last three months have been filled with a mixture of anniversaries, ceremonies and celebrations for The Mayor of Hounslow, Cllr Tony Louki

## HIGHLIGHTS

**Beat the Street** came to an end and collectively, Hounslow participants travelled an incredible 100,000 miles. Springwell School topped the overall leaderboard with a total of 174,800 points.



The Mayor presents certificates to some of the Beat The Street winners

Over £2,300 worth of toys and presents were presented to **Looked After Children** by the Hounslow police team following their fantastic fund-raising activities.



The Mayor with members of Hounslow police and Looked After Children at Hounslow House

The Mayor was one of the dignitaries who marked the 75th Anniversary of **Holocaust Memorial Day**. Pupils and staff of St Marks Catholic School contributed the music.



The Mayor attended **International Women's Day** at Hounslow House



The Mayor opening **The Rise Sixth Form**, a great arrangement with and within West Thames College for students with autism.



The Mayor pulling a pint of London Pride following a tour of the **Griffin Brewery** hosted by Asahi, following their purchase of Chiswick's finest.



The Mayor met Alfie Commons, four, from Nottingham. He was just seven months old when he was diagnosed with leukaemia. Christin Bouvier from Schwerin in Germany was matched with Alfie after she registered in 2010 with charity **DKMS**.



The Mayor's highlight of the year was the unveiling of **Freddie Mercury Close** just outside World Zoroastrian House, Feltham. Freddie's sister, Kashmira Bulsara performed the honours.



Find out more about Hounslow's Mayoral team at [www.hounslow.gov.uk/mayor](http://www.hounslow.gov.uk/mayor)

You can also donate to the charities at [www.justgiving.com/companyteams/louki1](http://www.justgiving.com/companyteams/louki1) To find out more about the charities' work, visit [www.ourbarn.org.uk](http://www.ourbarn.org.uk) and [www.hounslowseniorstrust.org](http://www.hounslowseniorstrust.org)

# what's going on AROUND HOUNSLOW

## Welcome to Hounslow

Hounslow is an exciting and vibrant west London borough, with lots of things to see and do. We have a fantastic offer for visitors and residents alike, including a diverse range of attractions, museums, beautiful parks, stately homes, riverside, pubs, cycle paths and walks. A visit to and around Hounslow is a great day out for all the family.

Around Hounslow includes fun things to do for all the family including children and young people. It's advisable to check with the organiser or venue if the event or activity is still going ahead.

### CHISWICK HOUSE AND GARDEN

Enjoy a seasonal tour of the House and Gardens. Visit [chiswickhouseandgardens.org.uk/events](http://chiswickhouseandgardens.org.uk/events)

### CAMELLIA SHOW 2020 – 10 ANNIVERSARY

**27 February - 22 March**  
**12am - 11.59pm**

Come and admire the rare and historic Camellias (in the Grade 1 listed Conservatory), a gorgeous array of blooms; pink, red, white and striped. Visit the collection of 33 different varieties for the show's 10th anniversary.

### WEDDING SHOWCASE – INSPIRATION FOR YOUR WEDDING

**Saturday 2 May, 12noon - 5pm**

Our highly anticipated annual Wedding Showcase is back this year on Saturday 2 May. This is the perfect opportunity to see our venues dressed and sparkling in 2020's key wedding trends and meet our dedicated weddings team to discuss your wedding plans over a glass of fizz.

FREE, guests must pre-register for tickets

### PINK RIBBON WALK

**Saturday 27 June, timings to be confirmed, please check [chiswickhouseandgardens.org.uk](http://chiswickhouseandgardens.org.uk)**

Challenge yourself to a Ribbon Walk for Breast Cancer Now and show your support with every step for everyone affected by breast cancer.

Admission: £20 per entry

### GUNNERSBURY PARK AND MUSEUM

#### ARTIST-IN-RESIDENCE WORKSHOP

**Saturday 21 March, 10am - 1pm**

Join artist-in-residence, Simeon Featherstone and writer Subhadassi, as they explore the spirit of the Japanese Garden, here in Gunnersbury Park, through poetry and earth. Keep the mind and body active by learning about

Japanese culture with clay and the written word.

£25, book online at [www.visitgunnersbury.org](http://www.visitgunnersbury.org)

#### FAMILY ART WORKSHOP: KODAMA

**Saturday 21 March, 2 - 4pm**

Children must be accompanied by an adult at all times.

Explore the remains of the Japanese Garden at Gunnersbury with artist in residence, Simeon Featherstone and writer Subhadassi. Create small clay objects as an offering to Kodama-the Japanese Garden tree spirits- and discover how to make the objects come alive through words and imagination.

Artwork will be fired in the ceramic studio and returned to the museum for collection later.

£8 per child, adults free, book online at [www.visitgunnersbury.org](http://www.visitgunnersbury.org)

Suitable for ages 6+

#### BOARDGAMING MEETUPS

**Saturday 21 March, 1 - 3.30pm**

Children must be accompanied by an adult at all times

Ever heard of Dr Eureka, Rhino Hero or Loony Quest? These are just a few of the great games you can play with family and friends at our free monthly Boardgaming Meetups. Suitable for ages 4+

FREE, drop-in

#### SHARED READING

**Tuesday 24, 31 March**  
**10.30am - 12noon**

Shared Reading groups bring people together through great literature to talk, laugh and share. Just drop in and enjoy listening to a story or poem - no pressure to read or talk.

FREE, drop-in

#### MOVE MORE ACTIVITIES

##### BRENTFORD FEST

**Saturday 5 April**

Get outdoors and active your way with a full range of sporting activities for all the family - 10k run, 5km run, 1km children's fun run or a 5km Walk and Talk. In addition there will be paddle boarding, running and kayaking combined with a thriving sports village.

Visit [brentfordsportsfest.co.uk](http://brentfordsportsfest.co.uk)

##### THAMES PATH WELLNESS WALK 10 MILES

**Sunday 3 May**

Discover how to eat, exercise and live well. Start location, The Walled Garden, Syon Park, Brentford, TW8 8JF

Visit [www.diabetes.org.uk/get\\_involved](http://www.diabetes.org.uk/get_involved)

£5 to register and children walk for free.

##### CLUB HOUNSLOW

Tuesdays term time only, weekly sports activities for people with disabilities aged 8 to adult at Heston Community School.

Visit [disabilitysportscoach.co.uk](http://disabilitysportscoach.co.uk) £3

##### GUIDED LOCAL HISTORY WALKS

Sunday afternoons

Visit [hounslow-heritage.org.uk/heritagewalks](http://hounslow-heritage.org.uk/heritagewalks)

##### OURPARKS

Free exercise class to help all levels of fitness stay active. Book your free weekly class online at

[ourparks.org.uk](http://ourparks.org.uk) from April 2020

##### BRENTFORD FC CST

Come and join Brentford FC Community Sports Trust where there is a choice of football, health and fitness classes as well as multisport sessions across Hounslow. The sessions are a great way of keeping active and making new friends visit [brentfordfcst.com](http://brentfordfcst.com)

##### NO STRINGS BADMINTON

**Wednesdays 8pm - 10pm and Fridays 7 - 9pm**

Osterley Sports and Athletics Centre, Isleworth TW7 5FF  
£5.20

##### NEW ALL ABILITY CYCLING

New All Ability Cycling at Inwood Park offers a range of adapted bikes. For more information and to book contact Lauren.James@sustrans.org.uk

##### NEW PILATES AND FITNESS CLASSES IN HOUNSLOW

In partnership with One You Hounslow, Brentford FC Community Sports Trust is offering free Pilates sessions and discounted fitness classes in Hounslow.

The Pilates sessions are at the following times and locations:

**Every Wednesday at 2pm.**

Convent Way Community Centre, Hounslow, UB2 5UG

**Every Wednesday at 6pm**

Oriel Community Centre in Cresswell Road, Hanworth, TW13 6YQ

Our gentle and effective Pilates is ideal for beginners – no need to book, just turn up!

##### BOOTCAMP SESSION

Running in Mission Hall, Brentford TW8 OSD costing only £3. This class offers a full body workout to burn fat and improve fitness and strength. Classes also take place on a Wednesday 6pm-7pm.

For more information about the sessions, please contact us at [health@brentfordfcst.com](mailto:health@brentfordfcst.com)

Visit [oneyouhounslow.org/move-more](http://oneyouhounslow.org/move-more) for friendly local information on how to be more active.

## FELTHAM ARTS

The makeshift ensemble present... The curious garden

Tuesday, April 7, 2020

11am - 2.15 pm -

Morning Show 11-11.45am

Afternoon Show 1.30-2.15pm

The Piazza, The Centre, Feltham, TW13 4GU

7-12 Years

Join us as we bring to life award winning Children's book The Curious Garden, all about one boy's quest for a greener world... one garden at a time.

While out exploring one day, Liam discovers a struggling garden and decides to take care of it. With time, a little help from his friends and a very special song, his garden spreads throughout the dark, grey city, transforming it into a lush, green world.

Children must be accompanied by an adult.

If it is raining, you will find us in The Hub, next to Feltham Library.

## WATERMANS

### PANDEMONIUM SPRING 2020

Every Wednesday 10.15 - 11am (0-2 year-olds)

11.15 - 12noon (2-4year-olds) until 1 April

Musical workshop for parents/ carers and their children, aged.

Sing songs and play simple percussion instruments with your children in this very fun and lively workshop. This is a brilliant way to introduce music to your children, teaching the very basics including rhythm and rhyme and simple games.

£5

### HOUNSLOW PENSIONERS' FORUM

Out next meeting is on Friday 27 March, 10.30am to 12.30pm

We hold open meetings for members over 55 years of age. Our meetings include topics of interest to older people, member discussions, raffles, refreshments and information about events and outings.

Our friendly members' meetings take place on the last Friday of every month (except December) at United Reformed Church, corner of Chapel Road and Hanworth Road, Central Hounslow TW3 1UF. For more information visit [www.hounslowpensionersforum.org](http://www.hounslowpensionersforum.org) or email [info@hounslowpensionersforum.org](mailto:info@hounslowpensionersforum.org)



# Home is where the art is

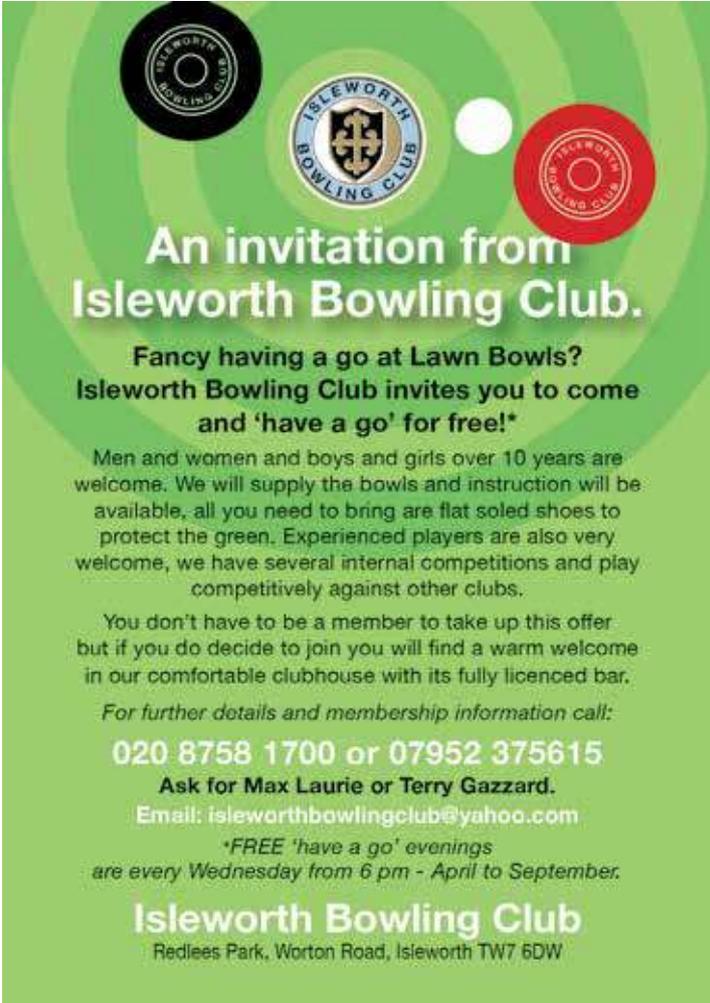
## ART EXHIBITION

Thursday 2nd April  
18:00-21:00 | Watermans Art Centre

The artwork will be up for a month for anyone to pop along and see the work created by residents in Hounslow  
Refreshments will be provided

For more information, please contact  
[havendeep.judge@hounslow.gov.uk](mailto:havendeep.judge@hounslow.gov.uk) | 020 8583 4147

London Borough of Hounslow | ballymore. | Feltham Arts | Hounslow Housing



## An invitation from Isleworth Bowling Club.

Fancy having a go at Lawn Bowls?  
Isleworth Bowling Club invites you to come and 'have a go' for free!\*

Men and women and boys and girls over 10 years are welcome. We will supply the bowls and instruction will be available, all you need to bring are flat soled shoes to protect the green. Experienced players are also very welcome, we have several internal competitions and play competitively against other clubs.

You don't have to be a member to take up this offer but if you do decide to join you will find a warm welcome in our comfortable clubhouse with its fully licenced bar.

For further details and membership information call:  
**020 8758 1700 or 07952 375615**  
Ask for Max Laurie or Terry Gazzard.  
Email: [isleworthbowlingclub@yahoo.com](mailto:isleworthbowlingclub@yahoo.com)

\*FREE 'have a go' evenings are every Wednesday from 6 pm - April to September.

**Isleworth Bowling Club**  
Redlees Park, Worton Road, Isleworth TW7 6DW

## The Mayor of London and London Assembly Elections

The Mayor of London and London Assembly Elections take place on Thursday 7 May 2020.

On 7 May, you will be able to vote for the Mayor of London, the South West Constituency London Assembly Member (who represents London Borough of Hounslow residents on the London Assembly), and members who represent the whole of London on the London Assembly. Polling stations will be open from 7am to 10pm.

Watch out for your poll card in your letterbox from 23 March. From April, you will receive an information booklet that includes the mini-manifesto of each candidate standing in the Mayor of London election and information on how to vote on 7 May.

**Make sure you are eligible to vote on 7 May**

If you have not yet registered to vote, you must do so by Tuesday 21 April. To register to vote, please go to [www.gov.uk/registerstovote](http://www.gov.uk/registerstovote) to apply.

If you would like to vote by post, we must receive your application by 5pm on Wednesday 22 April. If you need to apply to vote by proxy (someone to vote on your behalf on polling day), you must apply by 5pm on Wednesday 29 April. Please go to [www.hounslow.gov.uk/elections](http://www.hounslow.gov.uk/elections) to download a postal vote or proxy vote application form or email [elections@hounslow.gov.uk](mailto:elections@hounslow.gov.uk) to request for an application form to be sent to you.

Further information on the elections and how to vote on polling day can be found at [www.hounslow.gov.uk/elections](http://www.hounslow.gov.uk/elections)



The seventh in our series of features on Hounslow's Cabinet is on

# Cllr Hanif Khan

## Cabinet Member for Transport and One Hounslow

### How long have you been a councillor?

I was elected in 2014 in Hanworth Park. I am very thankful to the residents of Hanworth Park for putting their trust in me.

### What got you interested in politics?

I grew up in a very political household. At every election we would be out canvassing. My father was a big influence on me.

### Have you always lived in the borough?

Yes, I was born, raised and educated here. Hounslow has always been home to me and politically we are very well represented by our MPs, Seema Malhotra and Ruth Cadbury. Hounslow was also the setting for one of my favourite films: Bend it Like Beckham. Hounslow is a wonderfully diverse and exciting place to live with very strong communities.

### Do you have a 'day job' as well as being a councillor? How do you manage to juggle your workload?

Yes, I have a video production company that takes me to exciting places and to meet interesting people. It's very flexible and allows me to be available for council business and devote time to my casework for residents.

While working in this industry, I have been fortunate to work at BskyB, both

for Sky Sport and News. When Mo Farah won his first gold medal, he did his famous MOBOT signature and I was responsible for editing the footage to be aired as soon as the race was over. Mo's gesture was played directly from my editing suite live to the world. A very pressured moment but that's what makes live sport and news so exciting.

Away from work I volunteer as a radio presenter for a weekly drive time show on digital radio and I regularly get involved in organising community events.

### What are your key priorities in the next year for your portfolio area?

My two key areas are Transport and One Hounslow, the council's transformation programme. That will help us improve our residents' experience, reduce bureaucracy and improve our use of information. Our focus on One Hounslow, building quality housing and embracing our vibrant culture is music to my ears.

With Transport, I'm keen to prioritise the safety of our residents, make better use of our cycle highways, and introduce a Workplace Parking Levy – the first London borough to do so – which will go a long way towards paying for our new transport infrastructure.

Cycling is a key area, so it is important

to encourage everybody to try cycling as an alternative way of getting around.

### What are your aspirations for Hounslow going forward?

I have three goals for Hounslow: Firstly, I want education and training available for everyone and to improve standards and opportunities. This promotes innovation and raises the prosperity of our residents. Secondly, I want to see high levels of long-term employment. And last, but most importantly, I would like to see improved health of our residents, with everyone given access to good quality care.

### If you found yourself stranded on a desert island, what three things would you want to have with you and why?

Having a transistor radio sounds good, at least I could listen to my old show (and its new presenter) and find out what is going on in the world. A magical tent, like the one in Harry Potter when you go inside there is an expansion of space. And for practicality, a penknife which has a magnifying glass on it to help light a fire.

Find out more about your cabinet and ward councillors at [www.hounslow.gov.uk/yourcouncillor](http://www.hounslow.gov.uk/yourcouncillor)

## COUNCIL MEETINGS

### BOROUGH COUNCIL

**When:** Tuesday, 31 March, 7.30pm

**Where:** Hounslow House, 7 Bath Road TW3 3EB

### CABINET

**When:** Tuesday, 21 April, 7pm

**Where:** Hounslow House, 7 Bath Road TW3 3EB

### AREA FORUMS

#### Bedfont, Feltham and Hanworth

**When:** Thursday, 26 March, 7.30pm

**Where:** Public Meeting Room, Feltham Library, Feltham High Street

#### Chiswick

**When:** Tuesday, 28 April, 7pm

**Where:** The Hogarth Hall, Chiswick Town Hall, Heathfield Terrace, Turnham Green, W4

### Isleworth and Brentford

**When:** Thursday, 23 April, 7.30pm

**Where:** Brentford Free Church, Boston Manor Road, Brentford

**Follow Cabinet and Borough Council on Twitter** [LBofHounslow](https://twitter.com/LBofHounslow)

# Meet the team keeping you safe



**Keeping our residents safe is our number one priority, but we couldn't do it without our partners in the emergency services. That's why Hounslow Council has its own police team.**

Despite the government cutting council budgets and policing across the capital, we continue to invest in

our own LBH police force to protect everyone in the borough.

Our 14-strong police team comprises one sergeant and 13 constables, across two teams; with four Estate Patrol Officers (EPOs) and nine police officers. The main role of the Estate Patrol Officers is to work alongside our Housing and Enforcement teams

tackling problems on estates. The other nine officers work with other council departments, targeting priority areas.

Some of the main issues that the police team cover include illegal traveller camping, anti-social behaviour, drug dealing and cuckooing, where drug dealers target vulnerable people.

## Our CCTV cameras never sleep!



In January we unveiled our new state-of-the-art CCTV control centre in Brentford enabling us to monitor our streets and public places round the clock. Our capability is further enhanced by our new high definition CCTV cameras being installed right across the borough. These provide much better picture

quality, enabling us to identify suspects, read vehicle registration plates, and record crimes such as assaults or fly tipping.

There are over 500 CCTV cameras on the council's housing estates, and a further 200 across the borough, all of which are being replaced this year.

In addition, the council has invested in 20 rapid deployment cameras that can easily be moved round the borough to monitor hotspots for crimes such as fly tipping, drug dealing and anti-social behaviour. The entire network is monitored 24/7, 365 days.



Cllr Katherine Dunne, Cabinet Member for Communities and Climate Emergency said:

"Compared to many other London boroughs, Hounslow is not a high crime borough, but of course crime does occur, and sometimes it can be very serious. We are doing everything we can to safeguard our communities and keep crime low. Our investment in our new control centre and CCTV network is helping us to achieve this."

## How safe do you feel in Hounslow?

We want to hear how safe you feel across the borough.

Please share your views using our online survey and interactive map. Drop a pin on the areas where you feel safe or less safe and tell us why.

This will help us build a detailed picture of safety concerns across the borough.

The map is available here: [hounslowcommunitysafety.commonplace.is](https://hounslowcommunitysafety.commonplace.is)

Your comments will remain anonymous and will directly influence our Community Safety Strategy for 2020/23 and what we will do to ensure we keep Hounslow safe. Our survey is open until 30 April 2020.

## BEDFONT



Javed  
Akhonzada



Adriana  
Gheorghe



Raghwinder  
Siddhu  
Deputy Mayor

## BRENTFORD



Guy Lambert  
Cabinet Member  
Highways, Recycling and  
Companies



Melvin  
Collins



Corinna Smart

## CHISWICK HOMEFIELDS



Patrick Barr



Gerald  
McGregor



John Todd  
Chair of Chiswick  
Area Forum

## CHISWICK RIVERSIDE



Michael  
Denniss



Gabriella Giles



Sam Hearn

## CRANFORD



Sukhbir  
Dhaliwal



Poonam  
Dhillon



Khulique Malik  
Chair of Scrutiny  
Committee

## FELTHAM NORTH



Aqsa Ahmed



Kuldeep Tak



Komal Chaudri

## FELTHAM WEST



Hina Mir



Alan Mitchell



Mohammed Umair  
Chair of Bedfont,  
Feltham and  
Hanworth Area Forum

## HANWORTH



Candice Atterton  
Cabinet Member  
Adults, Social Care and  
Health



Samia  
Chaudhary  
Cabinet Member  
Leisure Services



Richard Foote  
Chair of Licensing  
Committee

## HANWORTH PARK



Puneet Grewal



Bishnu Gurung



Hanif Khan  
Cabinet Member  
Transport and  
One Hounslow

## HESTON CENTRAL



Harleen Atwal  
Hear



Shivraj Grewal  
Chair of Heston  
and Cranford  
Area Forum



Surinder Purewal  
Chair of Audit  
and Governance  
Committee

## HESTON EAST



Kamaljit Kaur



Gurmail Lal



Amrit Mann  
Chair of Planning  
Committee

## HESTON WEST



Lily Bath



Balraj Sarai



Shantanu Rajawat  
Deputy Leader of the Council  
Housing and  
Social Inclusion  
Cabinet Member  
Finance and Corporate  
Services

## HOUNSLOW CENTRAL



Ajmer Grewal  
Chair of Central  
Hounslow Area  
Forum



Pritam Grewal  
Cabinet Member  
Customer Services and  
Corporate Performance



Nisar Malik

## HOUNSLOW HEATH



Vickram  
Grewal



Hina Kiani



Afzaal Kiani

## HOUNSLOW SOUTH



Tom Bruce



Shaida Mehrban



Karen Smith

## HOUNSLOW WEST



Bandna Chopra



Sohan Singh  
Sumra



Jagdish Sharma

## ISLEWORTH



Daanish Saeed



Salman Shaheen  
Chair of Isleworth  
and Brentford Area  
Forum



Sue Sampson

## OSTERLEY & SPRING GROVE



Unsa Chaudri



Richard Eason



Tony Louki  
Mayor

## SYON



Steve Curran  
Leader of the Council  
Corporate Strategy, Planning  
and Regeneration



Theo Dennison



Katherine Dunne  
Cabinet Member  
Communities and  
Climate Emergency

## TURNHAM GREEN



Joanna  
Biddolph  
Leader of the  
Opposition



Ranjit Gill



Ron Mushico

To find out which ward you live in, who your councillor is and how to contact them, visit [www.hounslow.gov.uk/democracy\\_and\\_elections](http://www.hounslow.gov.uk/democracy_and_elections) or call 020 8583 2265

### Key

- Labour
- Conservative
- Cabinet

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Enjoy all the excitement of the historic

# OXFORD V CAMBRIDGE BOAT RACE

at our Fan Park at Dukes Meadows

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**SUNDAY 29 MARCH 1.30 - 5.30PM**

The Band Stand at The Promenade, Dukes Meadows, Chiswick W4

**— FREE ENTRY —**



**The Women's Boat Race: 3.44pm** ❖ **The Men's Boat Race: 4.44pm**

Giant viewing screen, live music, food and drink traders, children's fairground rides, and lots more

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**The Boat Race:**

 @theboatraces  
 @theboatraces  
 facebook.com/theboatrace

**LBH:**

 @LBofHounslow  
 instagram.com/hounslowcouncil  
 facebook.com/hounslowcouncil



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