



London Borough of Hounslow

PEST CONTROL CHARGES FOR WORK BOOKED TO COMMENCE ON OR AFTER 1st APRIL 2020

Please also see the general notes on page 2.

PEST TYPE	DOMESTIC CHARGE (charges include vat)	COMMERCIAL CHARGE (charges exclusive of vat and materials costs – except where specified)	NOTES
Rats - Garden	£110	£75/hr	Domestic charge applies for up to 3 visits to the property and applies to single, occupied premises not in multiple occupation. Communal gardens are charged at the commercial rate. Additional visits at £35 each.
Rats - indoors	£130	£75/hr	Includes external treatment where necessary. Additional visits at £40 each.
Mice	£130	£75/hr	Domestic charge applies for up to 3 visits to the property. Any additional visits required will be charged at £40 each.
Squirrels	£175	£75/hr	Domestic charge applies for up to 4 visits to the property. Any additional visits required will be charged at £40 each.
Fleas	£110	£75/hr	Domestic charge covers 1 visit to the property to treat a two-bedroom property. For larger properties add £25 per additional bedroom.
Cockroaches	£165	£75/hr	Domestic charge covers 2 visits to the property. Any additional visits required will be charged at £80 each.
Bedbugs	£200	£75/hr	Domestic charge covers 2 visits to the property for up to two rooms treated. Additional rooms are charged at £55 each Any additional visits required will be charged at £100 plus £27.50 for each additional room over 2. A charge of £30 will apply if we arrive and find that the client has failed to prepare rooms correctly resulting in a postponement of the service. This is payable before any further work is booked.
Pharaoh ants	£160	£75/hr	Domestic charge covers 2 visits to the property. Any additional visits required will be charged at the commercial rate
Garden ants	£100	£75/hr	Per treatment. Please note that we do not operate services to control ants in garden or open areas but will treat premises where ants are entering them.
Wasps	£65	£65 (inc vat)	Charges are for the treatment of a single wasp nest and do not cover removal – which is rarely necessary. Additional nests treated at the same time are charged at £30 each. Removal of nests following treatment, where necessary and accessible, will be charged at our commercial hourly rate in addition to the treatment charge.

Aborted Visit Fee	£30	£30	To attend a booking where no work is carried out. Please note that residents cannot book a visit of this category – this category is to cover some of the costs involved in an aborted visit. Eg where an officer visits to find no pest activity or where client has made alternative arrangements, or failed to prepare properly for other pest control work such as fleas or bedbugs.
Invoice Fee	£25	£20.83	
Refused Cheque	£25	£20.83	Plus the cost of raising an invoice where necessary.
Labour Half day rate		£220	
Labour Full day rate		£440	

GENERAL NOTES

1. Charging Policy

Pest Control Services are non-statutory and do not have to be provided by local authorities. Pest Control Services continue to be provided on the condition that all costs are met. As a result there is no longer any reduction in costs for those on lower incomes and all fixed rate charges must be paid in full when making your booking. Payment for hourly rate work can be upon completion and the invoice fee will be applied if an invoice is necessary.

2. VAT

All domestic service charges are shown inclusive of vat at the current rate. VAT will be added to the commercial rates shown.

3. Invoices and Payments

Payment is required in full at time of booking for all fixed price pest control work. An administration fee of £25 is made for all invoices. A further fee of £25 is made where a cheque has been refused.

4. Hourly Rates

A minimum of one full hour will be charged on the first visit. Any time spent on site after the first hour on the first visit and on any subsequent visit for the same treatment will be charged per 30 minutes or part thereof.

5. Domestic or Commercial?

A domestic premises for the purposes of these charges is a single dwelling, housing an individual, a couple, or a single family unit. Any other type of premises will be charged at the commercial rate. Houses in multiple occupation (HMO) are charged at the commercial rate.