

TW Site Inspection

endees: Mr Leroy Phillips (L B Hounslow) & Mr Waleed Janjua (Thames Wa	er).
LB Hounslow Observation	Thames Water Action / Response
orm Water Storage Tanks (SWST)	
nk 1A was empty and clean. All hoppers drained to lowest point, no purs detected.	
nk 1B was empty and clean. All hoppers require draining no odour rected.	
nk 2A was empty and clean. All hoppers were all drained down to vest point.	
nk 2B was empty and clean. Hopper's 1 & 3 were approx half full, oper 2 was fully drained down.	
nk 3A was empty and clean. All hoppers were all drained down to vest point.	
nk 3B was empty and clean. All hoppers were all drained down to vest point.	
nks 4A, 4B, 5A & 5B are covered and odour controlled.	
k 6A was empty and clean. All hoppers were all drained down to est point.	

Tank 6B was lowest point.	empty and	clean. All hoppers	were all drained down to
Tank 7A was drained down			d up. All hoppers were all
Tank 7B was lowest point.	empty and	clean. All hoppers	were all drained down to
Tank 8A was were all draine			ld up in tank. All hoppers
Tank 8B was were all draine			ld up in tank. All hoppers
Storm Water	<u>Channel</u>		
		erving STW's 1A-8I an water along its er	B was virtually empty with tire length.
Odour Monit	ors		
The odour rea	douts (H ₂ S)		ors, which were providing
data at the tim	e of inspect	ion (approx 12:20 o	n 5 th July 2018).
Monitor 1	0.000	ppm	7
Monitor 2	0.000	ppm	
Monitor 3	0.000	ppm	
Monitor 4	0.000	ppm	
Monitor 5	0.000	ppm	
Monitor 6	0.000	ppm	
Monitor 7	0.008	ppm	
Monitor 8	0.004	ppm	_
Monitor 9	0.006	ppm	_
Monitor 10	0.000	ppm	-
Monitor 11	0.007	ppm	_
Monitor 12	0.003	ppm	-
Monitor 13	0.000	ppm	

Complaints

The Council received 2 complaints in the preceding week.

A complaint from Brambles Close, Isleworth was received on the 04th July 2018 at approx 21:50. The officer telephoned the complainant at 21:55, However, the complainant was too far from the works for it to be a valid complaint. The duty Officer advised the complainant that due to the distance the odour was not from the works but from the street gully. This was confirmed by the complainant following a short downpour of rain. A letter was sent out to the complainant on the 5th of July 2018 with information on the 24 hour Mogden call out service and information of how to access weekly reports from inspections.

Odour Log (Thames) - Photocopies of log entries taken:

Thursday 28st June 2018 AM Observations: No odour issues on site. No spikes on trends. Actions: None noted. PM Observations: None noted. Actions: None noted.

Friday 29th June 2018 AM Observations: No odour problems on site. Nothing of note on trends. Actions: None noted.

PM

Observations: No odour issues. Nothing to report on trends. **Actions:** None noted.

Saturday 30th June 2018 AM Observations: No odour issues on site. Actions: None noted. PM Observations: No odour issues on site.

Actions: None.

Sunday 1st July 2018 AM Observations: No odour issues on site. Actions: None noted.

ΡM

Observations: Customer complaint at 20:00 on investigation form. Odour Monitor 5 spike 0.034 at 23:11 less than 15 mins. Odour monitor 5 spiked to 0.050 at 00:26 less than 15 mins. **Actions:** None.

Monday 2nd July 2018 AM

Observations: No odour spikes showing on trends odour complaint from Harvester Close. Area around E battery checked and digesters. Odour suppressant unit running on E battery Aeration Lanes. **Actions:** None noted.

ΡM

Observations: Smell complaint from Prospect Drive at MN. Odour patrol of site done nothing of note found. No odour spikes on trends. No odour spikes through night. **Actions:** None noted.

Tuesday 03rd July 2018 AM Observations: No odour spikes No odour problems. Actions: None noted.

РМ

Observations: No odour issues on site nothing of note on trends. **Actions:** None noted.

Wednesday 04th July 2018 AM Observations: No odour spikes. No odour problems. Actions: None noted. PM

Observation	s. No od	our probl	ems on	site noth	ing of no	te on trend
Actions: No						
Sludge Dip	<u>Records</u>					
_						
Date	West PSTs	West PSTs	West PSTs		East PSTs	Grand Total
	1	2	3			
	500	1	All un	its in m ³	3	
OMP limit 02/07/18	500	947	0	947	304	1251
03/07/18	0	909	183	1092	1592	2684
04/07/18	0	886	61	947	3090	4037
to notify LBH LBH within t taken within t Imported SI There have t	hree wor three day <u>udge</u>	king day s.	s of any	/ approp	oriate ren	nedial mea
			Ū			
Sludge Scre	ening Ho	ouse				
	The large roller shutter door of the Raw Sludge Screening building closed at the time of the inspection.					
Digesters						
DIGESIELS						

Digester 5 was in use and had a good dry crusty seal.
Digester 6 was in use and had a good seal.
Digester 7 was in use and had a good dry crusty seal.
Digester 8 was in use and had a good dry crusty seal.
Digester 9 was in use and had a good dry crusty seal.
Digester 10 was in use and had weak sloppy seal, no evidence of spill.
Digester 11 was in use and had a good dry crusty seal.
Digester 12 was in use and had a weak sloppy seal, no evidence of spill.
Digesters 13 & 14 were both out of use.
Digester 15 was in use and had a good dry crusty seal.
Digester 16 was out of use.
Digester 17 was in use and had a good dry crusty seal.
Digester 18 was in use had a good dry crusty seal, pellets in use.
Digester 19 was in use has a weak sloppy seal, no evidence of spill.
Digester 20 was in use and had a good dry crusty seal.
All digesters and bell heights just below the half way mark.
Automatic dosing of anti-foaming agent in now in use and TW advised that this is also applied manually at least twice a day to all operational digesters.
Return Activated Sludge Channel
The nearside RAS channel (which runs in the ground between FST's 61- 64 & 65-67) was relatively free flowing along its length.

West side primary settlement tanks (PST)	
Rectangular PSTs are now covered and odour controlled.	
Circular PSTs 9, 10, 11 & 12 were all in operation at the time of the inspection, all had clean fat free surfaces.	
GENERAL	
Final Settlement Tanks East Side of Works	
The 8 circular tanks previously used as PSTs are now being used as final settlement tanks (71-78). At the time of the inspection all tanks were in operation.	
East Side Screen House	
The screen house doors were closed at the time of the inspection.	
Skips	
East side there was one 20yds skip open bulk carrier which was empty.	
On the West side there was one 40yds closed bulk carrier & two 20yds open bulk carriers that were both empty.	
Pasteurisation Plant	
The pasteurisation plant was in service at the time of the inspection. Thames Water advised all the streams were in operation.	
Section 106 agreement	
There have been no breaches of the s106 agreement in the last week.	
West Side Aeration Lanes (Old)	

No issues appeared evident.				
<u>New Works (West Side)</u>				
All of the aeration tanks have across their entire surface. How All the sprinklers were in ope appeared to be functioning cor	wever, tanker eration at the	onsite at tim	e of inspection.	
The mixed liquor feed channel serving aeration lanes 24-25 (E Battery) was flowing and not issues surface appearance fluffy.				
The channel serving aeration la	anes 22 & 23	were free flo	owing.	
Thames Water officer advised been contracted out to clear channels. New Inlet Works (West Side)	the sludge a	and rag build		
No issues appeared evident at	the new inlet	t works.		
Odour Control Unit (OCU) pe	erformance n	nonitoring –	02/07/2018	
	_			
Plant	Reading (ppm)	Action Level (ppm)	Compliant	
Main pumping station outlet	0.00(av)	0.2	Yes	
East OCU	0.00(av)	0.05	Yes	
West inlet	0.00(av)	0.05	Yes	
Sludge reception outlet	0.00(av)	0.8	Yes	
Thickening plant outlet	0.00(av)	0.6	Yes	
Pasteurisation plant outlet (OCU 12)	0.00(av)	0.5	Yes	
Transfer PS outlet	0.01(av)	0.6	Yes	
New West OCU 11 outlet	0.08(av)	0.6	Yes	
# Jerome reading				