

## London Borough of Hounslow prize draw – Terms and Conditions

- The prize draw is open to anyone who owns or lives in a property within the London Borough of Hounslow.
- A customer will only be eligible for the draw after registering for e-billing.
- Only one application per household will be accepted.
- The £500 prize is awarded as a discount on the 2018/19 council tax bill.
- Entrants must be over 18 years of age.
- The draw will be made by random selection at 5.00 pm on the 2<sup>nd</sup> May 2018
- The winner will be notified by the council by email or phone within 14 days of the draw date.
- Any entrant who has an unspent criminal record or is the subject of an anti-social behaviour order; or has unpaid arrears of council tax in respect of any year including 2017/2018 will be ineligible and an alternative prize winner will be drawn.
- Three other names will also be drawn to create a substitute pool should the first winner not come forward or be ineligible. The three substitute winners will be first alternative winner second and third alternative winner.
- If the winner does not confirm acceptance of the prize within 30 days, or if it is found that the winner is ineligible, then that winner will be considered to have forfeited the prize and the council will be entitled to contact the 1st alternative winner. The 1st alternative winner shall have 14 days from notification of their status by the council to confirm their acceptance of the prize by phone, letter or email. If the 1st alternate winner is found to be ineligible, or does not provide acceptance confirmation, the process is to be repeated in the same way until an eligible winner from the substitute pool is identified; failing which no prize will be awarded.
- The council reserves the right to publish the name of the winner and their location.
- The personal data of all council tax payers will remain confidential and subject to the applicable data protection laws.
- The draw master's decision is final.
- The name of the winner will be available in writing from the council 30 days after the prize draw.
- Applicants who have registered for e-billing and then wish to return to paper bills can do so by writing to the Council Tax section at the Civic Centre, Lampton Road. Hounslow. TW3 4DN
- The prize is non-transferable and cannot be exchanged for cash.
- These rules and the operation of the Prize Draw are governed by the laws of England.
- The cut-off date for the prize draw is the 30th April 2018.
- Customers applying for an e-bill after 20<sup>th</sup> February will not receive an e-bill for 2018/19 but will receive all future or copy bills via an e-bill notification.
- The £500 reduction of a household council tax bill is kindly provided by Liberata UK Ltd.