

**Mark Frost, Head of Traffic, Transport &  
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Chief Executive's Department.**

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**Our ref:** NorthumberlandEstateDetailedDesign  
**Date:** March 2018

Dear Sir / Madam

### **Northumberland Estate 'area' (NE) Controlled Parking Zone (CPZ) Detailed Design Consultation**

In July 2017 LB Hounslow's Traffic and Transport department undertook an initial consultation to understand whether residents and businesses in the Northumberland Estate area of Isleworth would support the introduction of parking controls in the form of a Controlled Parking Zone (CPZ). This letter is to confirm the results of that consultation and decisions taken following discussions with your local ward councillors. Please accept my apologies for the delay in providing this update.

The results of the initial CPZ consultation, which are attached to this letter, indicated that the majority of respondents were supportive of the introduction of a CPZ in the Northumberland Estate 'area', with the preferred days of operation being Monday-Friday.

In light of the consultation results and following discussions with local ward councillors, it has been agreed to progress the proposals to the detailed design stage. For the purposes of the detailed design and at the request of councillors, the consultation area presented in the initial consultation has been divided into two and the design of two separate CPZs, one for the Northumberland Estate 'area' (NE) and one for the Hartham Road 'area' (HR), has been taken forward.

### **Northumberland Estate 'area' CPZ (NE) - Detailed Design Consultation**

The Council is now seeking to understand the views of residents' and businesses on these design proposals by undertaking a Detailed Design Consultation process, which will extend for a period of 28 days.

Plans showing the extent of the scheme design and proposed location of parking bays and yellow lines have been included in this letter, along with a questionnaire seeking your views. Where practicable, the CPZ design could be altered to accommodate the specific requests of residents.

As part of the proposed scheme design, parking in the Northumberland Estate 'area' has been proposed as resident permit holder only bays, for use by residents and their visitors. When

parking in these bays during the operational hours vehicles would be required to display a valid parking permit. Only residents of the zone would be eligible for parking permits.

Residents who have blue badges are eligible to park in on-street permit holder bays (except where controlled signs state otherwise) without displaying a residents' parking permit.

Parking in the Downs View cul-de-sac will be provided as 'permit holders only past this point' (PHOFTP) parking. This will allow residents to park in the positions they think appropriate, including across their own dropped kerb. Bays will not be marked on the road but yellow line waiting restrictions will show where parking is not permitted. Vehicles parked in this road would still be required to display a valid permit during the operational hours should the CPZ be introduced.

If the proposed CPZ is introduced, the visual impact of the CPZ signage will be kept to a minimum and wherever possible, signs will be attached to existing street furniture. However, there are certain legal regulations set down by Central Government which the Council must comply with regarding the location and distances between parking signs.

Before completing the questionnaire, please assess the plans and review the attached information which provides information on how CPZs work and the costs involved. **I would be grateful if you would return the completed questionnaire by 2<sup>nd</sup> April 2018** at the latest in the pre-paid envelope provided (no stamp required). Alternatively, if you prefer, you can complete the questionnaire online at:

<https://www.surveymonkey.co.uk/r/NorthumberlandEstateDetailedDesign>

Thank you for taking the time to participate in this consultation and we look forward to receiving your completed questionnaire.

Should you wish to discuss any matter relating to your CPZ or require further information please telephone 020 8583 3322 or email: [traffic@hounslow.gov.uk](mailto:traffic@hounslow.gov.uk)

Yours faithfully,

*Martin Hempell*

Parking Management, Traffic and Transport  
London Borough of Hounslow

## Northumberland Estate 'area' (formerly Roxborough Avenue 'area')

### Proposed Controlled Parking Zone - Initial Consultation Results Summary

Q1. Residents were asked whether they are in favour of the introduction of a CPZ in the Northumberland Estate West 'area' and the responses given by respondents summarised in the table below:

			Q1. Are you in favour of a CPZ?						
			Yes			No			
Street name	No. of properties	No. of responses	No. of responses	% of responses	% of properties	No. of responses	% of responses	% of properties	Outcome as % of responses
Albury Avenue	50	26	13	50.0%	26.0%	13	50.0%	26.0%	TIED
Borough Road	4	2	1	50.0%	25.0%	1	50.0%	25.0%	TIED
Campion Road	31	19	1	5.3%	3.2%	18	94.7%	58.1%	AGAINST
Deepwell Close	34	15	6	40.0%	17.6%	9	60.0%	26.5%	AGAINST
Downs View	23	13	5	38.5%	21.7%	8	61.5%	34.8%	AGAINST
Harewood Road	105	48	20	41.7%	19.0%	28	58.3%	26.7%	AGAINST
Hartham Road	149	89	64	71.9%	43.0%	25	28.1%	16.8%	FOR
Hartham Close	4	3	1	33.3%	25.0%	2	66.7%	50.0%	AGAINST
Langley Road	12	6	5	83.3%	41.7%	1	16.7%	8.3%	FOR
London Road	72	15	8	53.3%	11.1%	7	46.7%	9.7%	FOR
Northumberland Avenue	33	28	19	67.9%	57.6%	9	32.1%	27.3%	FOR
Parkwood Road	74	35	27	77.1%	36.5%	8	22.9%	10.8%	FOR
Roxborough Avenue	115	53	33	62.3%	28.7%	20	37.7%	17.4%	FOR
Wood Lane	209	32	16	50.0%	7.7%	16	50.0%	7.7%	TIED
TOTALS	915	384	219	57.0%	23.9%	165	43.0%	18.0%	FOR

Q2. Consultees were asked to identify the days of operation they would prefer if a CPZ were to be introduced in the future. The responses to this question are summarised in the table below.

Street name	Q2. If a CPZ were introduced what days would you like the CPZ to operate							
	Mon-Fri		Mon-Sat		Mon-Sun		No response	
	No. of responses	% of responses	No. of responses	% of responses	No. of responses	% of responses	No. of responses	% of responses
Albury Avenue	14	53.8%	1	3.8%	5	19.2%	6	23.1%
Borough Road	1	50.0%	0	0.0%	1	50.0%	0	0.0%
Campion Road	12	63.2%	1	5.3%	0	0.0%	6	31.6%
Deepwell Close	13	86.7%	1	6.7%	0	0.0%	1	6.7%
Downs View	10	76.9%	0	0.0%	0	0.0%	3	23.1%
Harewood Road	30	62.5%	3	6.3%	6	12.5%	10	20.8%
Hartham Road	41	46.1%	8	9.0%	24	27.0%	16	18.0%
Hartham Close	1	33.3%	0	0.0%	1	33.3%	1	33.3%
Langley Road	1	16.7%	1	16.7%	3	50.0%	1	16.7%
London Road	6	40.0%	2	13.3%	3	20.0%	2	13.3%
Northumberland Avenue	23	82.1%	1	3.6%	0	0.0%	4	14.3%
Parkwood Road	27	77.1%	4	11.4%	3	8.6%	2	5.7%
Roxborough Avenue	33	62.3%	4	7.5%	6	11.3%	10	18.9%
Wood Lane	23	71.9%	1	3.1%	4	12.5%	4	12.5%
TOTALS	235	61.2%	27	7.0%	56	14.6%	66	17.2%

Q3. Residents were also asked which hours they would prefer a CPZ to operate and they were provided with the options of full-day operation, part-day operation or a split-day of operation. These options were designed to allow residents to identify the type of restrictions they feel are most appropriate to address parking issues in the area. The responses to this question are provided in the table below.

	<b>Q3. If a CPZ were introduced what times would you like the CPZ to operate</b>							
	<b>Part day eg 10am-12noon</b>		<b>Split day eg 10-11am &amp; 3-4pm</b>		<b>All day eg 9.30am-5pm</b>		<b>No response</b>	
<b>Street name</b>	<b>No. of responses</b>	<b>% of responses</b>	<b>No. of responses</b>	<b>% of responses</b>	<b>No. of responses</b>	<b>% of responses</b>	<b>No. of responses</b>	<b>% of responses</b>
Albury Avenue	7	26.9%	3	11.5%	10	38.5%	6	23.1%
Borough Road	0	0.0%	1	50.0%	1	50.0%	0	0.0%
Campion Road	5	26.3%	6	31.6%	1	5.3%	7	36.8%
Deepwell Close	8	53.3%	3	20.0%	3	20.0%	1	6.7%
Downs View	4	30.8%	4	30.8%	2	15.4%	3	23.1%
Harewood Road	13	27.1%	14	29.2%	12	25.0%	10	20.8%
Hartham Road	9	10.1%	22	24.7%	43	48.3%	15	16.9%
Hartham Close	1	33.3%	0	0.0%	1	33.3%	1	33.3%
Langley Road	0	0.0%	1	16.7%	4	66.7%	1	16.7%
London Road	5	33.3%	3	20.0%	1	6.7%	1	6.7%
Northumberland Avenue	9	32.1%	3	10.7%	8	28.6%	8	28.6%
Parkwood Road	9	25.7%	9	25.7%	13	37.1%	5	14.3%
Roxborough Avenue	15	28.3%	11	20.8%	15	28.3%	12	22.6%
Wood Lane	10	31.3%	10	31.3%	7	21.9%	5	15.6%
<b>TOTALS</b>	<b>95</b>	<b>24.7%</b>	<b>90</b>	<b>23.4%</b>	<b>121</b>	<b>31.5%</b>	<b>75</b>	<b>19.5%</b>

## **Information on controlled parking zones and how they operate**

### **What is a controlled parking zone?**

A Controlled Parking Zone (CPZ) is an area where all kerbside space is marked out with parking spaces where it is safe to park. Waiting restrictions (yellow lines – either single or double) would be placed everywhere else where parking would not be permitted during the times when the CPZ is operational, or for longer periods if considered necessary for safety and access reasons.

Some residential streets, particularly cul-de-sacs, can be reserved for permit holder parking only and may not have any signs or bay markings within them, except possibly for a few repeater plates.

Signs at the entrance to the street will indicate that parking is for permit holders only past this point (PHOFTP). These signs do not restrict any access into the street, for example to make deliveries or reach private parking areas or driveways. These types of schemes are extremely successful at minimising the impact of a CPZ as there will be no road markings or other signs. However, because the signage is very limited, they do work best in small, contained areas and not on extensive through-route road networks.

### **How do CPZs work?**

CPZs work by ensuring that only vehicles with valid permits are allowed to park in designated bays during the hours the CPZ operates. At other times parking is unrestricted except where yellow lines operate for longer periods. Any vehicles that are parked illegally during the controlled times are liable to receive a Penalty Charge Notice (parking ticket).

Service/delivery vehicles can load or unload for up to 20 minutes on the yellow lines where there are no loading restrictions and also in residents' or shared use bays. However, someone must be in attendance at all times to avoid a parking ticket.

## **Types of parking bays and who is eligible to park in them**

### **Residents' permit parking**

Bays would be marked for the use of vehicles displaying a valid parking permit during the hours of control. Only residents of the zone will be eligible for parking permits. One permit is needed for each vehicle parked on street during the hours the zone operates. No permit is required if residents do not need to park on-street during the hours of control.

### **Visitor parking**

Residents' visitors who cannot park off-street and have to park on-street during the operational hours of the scheme may use Visitor Permits if they wish to park on street. Visitors can park in residents' permit bays during the hours of control provided a valid visitor permit is displayed in their vehicle. Outside the hours of control visitors do not need to display a permit.

### **Shared use bays**

Shared use bays may be used for parking by residents and their visitors in the same way as residents' bays, or by short term visitors to the area who buy a 'pay and display' ticket at an on-street machine. Permits have to be displayed whilst parked in these bays.

### **Parking for disabled badge holders**

Residents who have blue badges are eligible to park in on-street permit holder and shared use bays (except where controlled signs state otherwise) without displaying a residents' parking permit. Blue badge holders are exempt for up to 3 hours on yellow lines where there are no loading restrictions and provided their vehicle does not cause safety or congestion problems.

### **Motorcycle parking**

Motorcycles or scooters can park free of charge in any residents' bay or shared use bay where a resident permit would normally be accepted (please refer to on-street signs). Motorcycles or scooters may not park on the footway other than in designated footway parking bays.

### **Permit charges\***

Residents' permits: £80 per year for 1st vehicle,  
£133 per year for 2nd vehicle,  
£220 per year for 3rd vehicle.

Please note, a change of vehicle, refund or replacement permit (for lost permits) will incur a £20 administration charge.

Visitors' Permits: £22.50 per 'card'. Each card is divided into 30 lines and each line allows 1 hour's parking. Parking for your visitors will therefore cost 75p per hour.

Carer/Medical Permits: £67.50 per year. This is available to assist people such as independent elderly residents, who may possibly be housebound, to maintain their lifestyle. Carer permits are not available for Nannies. A relative/nominated friend may apply for a carer permit.

For further information on parking permits and the parking permit policy please refer to Council website: [http://www.hounslow.gov.uk/index/transport\\_and\\_streets/parking.htm](http://www.hounslow.gov.uk/index/transport_and_streets/parking.htm)

\* The Council have recently agreed to introduce a diesel surcharge levy and increased permit prices for 2<sup>nd</sup>, 3<sup>rd</sup> and subsequent vehicles which will take effect by 1 April 2018. The new charges from that date are as follows:

	1st vehicle	2nd vehicle	3rd vehicle	4th vehicle	5th and subsequent vehicles
12 month permit for a low-emission vehicle*	0	0	0	0	0
12 month permit for a low-emission vehicle* which is also a diesel	£50	£50	£50	£50	£50
12 month permit for all other diesel vehicles	£130	£210	£290	£370	£450
12 month permit for all other vehicles	£80	£160	£240	£320	£400

\*"low-emission vehicle" means a band A or B vehicle registered between 1 March 2001 and 31 March 2017, or a vehicle registered on or after 1 April 2017 whose CO<sub>2</sub> emissions figure does not exceed 50g/km.