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Your contact is: Andrew Nye
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E-Mail: traffic@hounslow.gov.uk
Your ref: ChiswickMall/CPZReview/Western
Date: 20 October 2017

Dear Sir / Madam,

**Chiswick Mall (CM) Controlled Parking Zone (CPZ)
Outcome of CPZ Review Consultation**

I refer to the letter dated 7 July relating to the review of the existing Chiswick Mall CPZ. This letter is to inform you of the outcome of that review and the decision taken at the 26 September Chiswick Area Forum.

The results of the consultation, which are attached to this letter, indicated that there is support for change to the operational times from those roads in the western section of the CPZ whilst those roads in the eastern section appear relatively satisfied with the existing CPZ and its operational times.

Following consideration of the consultation results, Councillors agreed that no changes should be proposed to those roads in the eastern section, namely Airedale Avenue South, British Grove South, Chiswick Lane South, Chiswick Mall, Church Street, Mawson Lane, Netheravon Road South and Pumping Station Road, and the CPZ is to remain as at present.

However, due to the concerns raised by those roads in the western section, namely Corney Road, Paxton Road, Short Road and Sutherland Road, it was agreed that a further consultation be undertaken with those roads regarding the possible creation of a separate CPZ with different operational times. This consultation will extend to Dartmouth Place as, despite respondents from this road supporting the existing CPZ measures, there are concerns that if changes were progressed in the surrounding roads but not Dartmouth Place this could have an adverse effect on parking in that road.

The purpose of the further consultation is to firstly ascertain whether residents would support the introduction of a new zone which will incorporate just the aforementioned 'western' roads and, if so, the favoured operational times of such a zone.

Whilst the results of the CPZ review provided some indication as to the preferred operational times, the number of options submitted as part of that consultation resulted in there being limited clarity as to the favoured times. Therefore, the attached questionnaire asks for resident's views on both the days of operation as well as the hours of operation. The operational times included in this consultation and a brief summary of their purpose is detailed below:

9-11am & 5-8pm

The results of the CPZ review consultation indicated some support for a 'part' day scheme. The proposed hours have the purposes of preventing 'all-day' parking by non-residents through the inclusion of a 9-11am

period whilst also ensuring residents have preferential parking during the evening between 5-8pm. These hours also allow flexibility for residents who may have visitors, tradesperson, etc. by allowing unrestricted parking during the 11am-5pm period equally, however, the unrestricted period can be utilised by all vehicle users, not just residents and their visitors.

10am-Noon & 4-8pm

These hours have the same intention as the 9-11am & 5-8pm times, however, these are designed to limit the unrestricted parking times during the afternoon periods to 4 hours; this is likely to be of benefit if there are regular mid to long duration, afternoon events at Chiswick House which may result in the increase in parking demand in local roads.

9am-8pm

The purpose of these times is to ensure preferential parking for residents throughout the daytime and early evenings. This operational time will prevent parking during events at Chiswick House as well as parking from new, nearby residential developments. However, these times also remove the flexibility for visitors and tradespeople as permits will be required over an extensive time period.

Attached to this letter is a questionnaire which we ask that you complete and return in the pre-paid envelope provided by 17 November 2017. Alternatively, the questionnaire can be completed online via: <https://www.surveymonkey.co.uk/r/ChiswickMall-SubZone>

The results of this consultation will be reported to your local ward councillors or the Chiswick Area Forum for consideration and you will be notified of the outcome in due course.

Should a new zone be created, your existing Chiswick Mall CPZ permits will no longer be valid for that scheme and you will be provided with new permits (for the duration remaining of any existing permits) for the new zone. Further information will be provided on this and a variety of other issues if there is support for the creation of a new zone.

Please also note that should there be support for the creation of a new zone, the Council will be required to undertake a formal (statutory) consultation, which the Council are legally required to complete before any changes to parking restrictions on the public highway can be progressed. You will be provided with further details relating to this process in due course.

Finally, the Council are aware of the concerns raised by local residents regarding the forthcoming event at Chiswick House and Gardens and are currently reviewing options to minimise the impact this will have on resident's parking provisions. You will receive a separate letter on this issue in due course.

Should any of the above be unclear or you have queries, please do not hesitate to contact me via the details shown at the top of this letter otherwise I look forward to receiving your completed questionnaire.

Yours faithfully

Andrew Nye
Senior Traffic Engineer (Parking Management), Traffic and Transport
London Borough of Hounslow