



We will give you information about finance and your entitlements

- give you access to free leisure and help you to get a bike if you and your carer agree
- put the correct amount of money in an account for you which you will be able to access when you turn 18
- help you to get a passport and other important documents
- support you to have access to a pet, if it is allowed where you live, and if you show you are responsible to take care of it
- pay for half of your driving lessons and half towards your test; if you meet the criteria



We will help you with your education and with finding the right employment and training opportunities

- give you extra support and make a plan so you can achieve your best
- make sure you have the equipment you need to study and train, which may include a personal laptop (dependent on need and assessment)



We will train professionals and inform you about your rights

How we will do this...

- make sure all professionals and carers have information and are well trained to keep you healthy and safe
- celebrate important events with you
- make sure you are treated fairly, we will listen to you and not make false promises
- we will always support you in your journey through the care system
- support you to make a permanent home for yourself
- ask if you want to take part in meetings to hear your ideas about our services
- keep trying to improve the care system for you and give you information on your rights

Pledge Promises to Young People in Care 2017-2020

We will keep you safe and give you a safe place to live

How we will do this...

- help you to feel safe and be safe
- do our best to give you information about your placement and give you a choice of foster carer
- make sure there is an adult you trust or know to help you if you get in trouble with the police



We will help to keep you healthy

How we will do this...

- give you access to health care to improve your physical and mental health, especially if you live out of borough
- we will give you access to a range of free leisure activities

We will give you the right information and support

How we will do this...

- make sure all young people know about the pledge
- If you wish to, give you access to a mentor or advocate help you access activities and volunteering in your area to help with your hobbies and personal life
- we will support you to travel both inside and outside of the UK
- clearly communicate to you in a way that you understand



Here are some useful contact numbers:

Emergency Duty Team - Phone 020 8583 2222 Participation Service at The Spot - Phone 020 8583 2317
 Complaints Team - Phone 020 8583 3333 e-mail: complaintscrt@hounslow.gov.uk
 Advocacy Service: www.coramvoice.org.uk Phone 020 7520 0300 or 0808 800 5792
 Childline: www.childline.org.uk Phone 0800 1111 (24 hours help) 0808 800 5792



**London Borough
of Hounslow**