



### We will give you information about finance and your entitlements

- give you access to free leisure and help you to get a bike if you and your carer agree
- put the correct amount of money in an account for you which you will be able to access when you turn 18
- help you to get a passport and other important documents
- support you to have access to a pet, if it is allowed where you live, and if you show you are responsible to take care of it
- pay for half of your driving lessons and half towards your test; if you meet the criteria



### We will help you with your education and with finding the right employment and training opportunities

- give you extra support and make a plan so you can achieve your best
- make sure you have the equipment you need to study and train, which may include a personal laptop (dependent on need and assessment)



### We will train professionals and inform you about your rights

#### How we will do this...

- make sure all professionals and carers have information and are well trained to keep you healthy and safe
- celebrate important events with you
- make sure you are treated fairly, we will listen to you and not make false promises
- we will always support you in your journey through the care system
- support you to make a permanent home for yourself
- ask if you want to take part in meetings to hear your ideas about our services
- keep trying to improve the care system for you and give you information on your rights

# Pledge Promises to Young People in Care 2017-2020

### We will keep you safe and give you a safe place to live

#### How we will do this...

- help you to feel safe and be safe
- do our best to give you information about your placement and give you a choice of foster carer
- make sure there is an adult you trust or know to help you if you get in trouble with the police



### We will help to keep you healthy

#### How we will do this...

- give you access to health care to improve your physical and mental health, especially if you live out of borough
- we will give you access to a range of free leisure activities

### We will give you the right information and support

#### How we will do this...

- make sure all young people know about the pledge
- If you wish to, give you access to a mentor or advocate help you access activities and volunteering in your area to help with your hobbies and personal life
- we will support you to travel both inside and outside of the UK
- clearly communicate to you in a way that you understand



### Here are some useful contact numbers:

Emergency Duty Team - Phone 020 8583 2222 Participation Service at The Spot - Phone 020 8583 2317  
 Complaints Team - Phone 020 8583 3333 e-mail: [complaintscrt@hounslow.gov.uk](mailto:complaintscrt@hounslow.gov.uk)  
 Advocacy Service: [www.coramvoice.org.uk](http://www.coramvoice.org.uk) Phone 020 7520 0300 or 0808 800 5792  
 Childline: [www.childline.org.uk](http://www.childline.org.uk) Phone 0800 1111 (24 hours help) 0808 800 5792



**London Borough  
of Hounslow**