

Hounslow Matters

Summer 2011

Bedfont - Hanworth - Feltham - Cranford - Hounslow - Heston - Osterley - Isleworth - Brentford - Chiswick

HOLDING AN EVENT?

New centre could be the perfect venue, page 3

MOVING FORWARD

Find out what your council is doing for you, page 5

OUR PLEDGES TO YOU

Find out how we're making good progress, pages 6-7

www.hounslow.gov.uk



London Borough of Hounslow

Community news from around the borough. All you need to know about the services that matter to you.

Welcome

Welcome to this edition of Hounslow Matters

We hope you find this summer edition of the magazine helpful. We are trying hard to plan articles that give you useful information about what is going on right across the borough and at the same time keep you informed about our work and the progress we are making with our priorities.

Like all local authorities, we have to plan for further cuts to our spending. We are making good progress on delivering the package of £18 million savings which the council approved on 1 March, but we must find another £42 million over the next three years. There is much work going on at the moment to identify how we will find these further savings while minimising the impact on our priority frontline services. We will be able to be clear about our plans by early autumn and will be consulting with those affected by our proposals. It is important to us that we draw up these proposals in the context of the council's and other public sector organisations' longer-term ambitions for the borough. This edition lays out the council's agreed priorities for this year and the September meeting of the council is expected to approve a set of priorities for the longer-term.

At the same time, we are determined to stay focussed on the day-to-day delivery of our services to residents and businesses and welcome your feedback on these.

This edition of Hounslow Matters will reach you just before the start of the school summer holiday. There is much on offer at our six local leisure and sports centres and there is a free day pass on page 8 of the magazine which we hope you will find useful over the next few weeks.



Jagdish Sharma

Cllr Jagdish Sharma, Leader
London Borough of Hounslow



Mary Harpley

Mary Harpley, Chief Executive
London Borough of Hounslow

What's inside

4 Our vision

Thank you for telling us what you think

6-7 Keeping our pledges

The council has been working hard to keep its five pledges

9-10 What's on?

There's lots going on in the borough over the summer

11 Cash office now closed

Find out about other ways to pay

12-13 Stay well

Have your children been immunised?

14-15 Know your councillors

Back cover

Help us recycle more and useful council phone numbers

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Cover image

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Price per magazine

12.7p

Let us host your event

The search for a suitable and affordable venue for your all-important event can be a nightmare; but not any longer, as the council is proud to announce that the Lampton Park Conference Centre is open and ready for business!

The Lampton Park Conference Centre is part of the Civic Centre and set against the backdrop of Lampton Park. The conference centre is a modern, purpose built venue that offers flexible meeting and event space and is fully accessible and Disability Discrimination Act compliant.

The venue can accommodate 1000 people seated or standing and 800 people for a seated banquet.

The centre also has on-site parking for up to 500 guests at the weekend.

If you're planning on getting married, the venue is conveniently situated just

70m from Hounslow Register Office; making it a perfect choice for wedding receptions.

Cllr Pitam Grewal, cabinet member for leisure and well-being, said:

"The centre provides an ideal venue for conferences, exhibitions, award ceremonies, community events, civic functions and business meetings.

"We have a new events manager in post, to make sure that all event bookings run smoothly from start to finish.

"I urge anyone looking for a venue for their event to come and see what the facilities at the Lampton Park Conference Centre can offer."

If you would like to view or book the venue, visit www.hounslow.gov.uk/civichire, email civic.hire@hounslow.gov.uk or call **020 8583 4613**.



Proposed airport changes – have your say

Now is the last chance to have your say on BAA's proposals for new noise mitigation schemes which will impact on the borough.

In May, BAA launched a three-month consultation which sets out proposals which will change the flight patterns at Heathrow Airport.

With these proposed changes comes the risk of more take offs and landings, more noise and pollution and an impact on the lives of those living, working and visiting the borough.

The main points of the proposals are:

- The introduction of new noise mitigation schemes due to the ending of the Cranford Agreement
- Changes to existing noise boundaries

A public meeting is being held by BAA on 20 July, 9am – 5pm. If you would like to attend and find out more, the meeting is taking place at Heathrow Academy, Newall Road, Hounslow, UB3 5AP.

To look at the proposals and have your say online, visit: www.heathrow.com/consultations

Views into action



Earlier this year, residents from across the borough answered a call from the Hounslow Together partnership of public, private and voluntary sector representatives to give their views on the vision for the borough for the next two decades.

From December 2010 to February 2011, 900 people responded to the draft 'Vision for Hounslow 2030' – an ambitious forward look at what the borough might be

like in 20 years' time. Nearly two thirds (58 per cent) of respondents strongly agreed or agreed with the vision, with redeveloping Hounslow town centre and attracting green high tech industry particularly popular potential options.

Those who responded also put forward a number of suggestions and ideas about how the vision could be improved, including: more mention of other areas of the borough, having a cinema or leisure venue somewhere in the borough and more focus on apprenticeships and other learning options. Hounslow Together is working to refine the vision in light of this feedback

to include as many of the ideas put forward as possible.

A number of respondents also commented that they would like to see a strategy or action plan of how the vision would be achieved. Hounslow Together has been working on this, looking at how the different partners can come together to contribute to delivering the vision.

This document – Future Borough – has now been developed. Find out more about Hounslow Together and the development of the vision and strategy by visiting www.hounslow.gov.uk/hounslowtogether

Have your say about Gunnersbury Park



If you have a view about the future of Gunnersbury Park, now is the time to get involved.

The park, jointly owned by Hounslow and Ealing councils, is well-loved by the thousands of people who visit each year.

However, previous studies show that although the park's rich history is nationally significant, it is in serious decline because of the large investment needed to repair its buildings and landscape. It would require at least £24 million to carry out the work needed to restore the park and protect it for future generations.

Both councils are working together to develop plans for the park with Hounslow investing £250,000 and Ealing £5 million towards the project. The remaining funding is being sought from funding bodies and private investment.

Now that initial proposals for work are in place, the councils are looking for feedback and other ideas from the local community.

To view the proposals visit www.hounslow.gov.uk/gunnersbury. To submit your feedback, email gunnersbury@ealing.gov.uk or call **020 8992 1612**.

Cllr Corinna Smart, cabinet member for environment at the council, said:

“We want to make sure that local people are a big part of the park's future.”

“I hope that anybody who uses the park will take this opportunity to get involved at a time when what they suggest can be taken into consideration and potentially become a reality.”

If you feel passionately about the park, why not consider becoming a member of the Friends of Gunnersbury Park?

For more information visit www.gunnersburyfriends.org, email richard.gill@hounslow.gov.uk or call **020 8992 1612**.

Moving forward



The council has set a series of clear priorities for the year ahead, backed by some tough performance targets, to make sure we stay on track and deliver the services you value.

Following the budget-setting in March, the priorities in the council's business plan work towards making Hounslow a better borough for all those living, working and visiting here.

Cllr Jagdish Sharma, leader of the council, said:

"This plan spells out what we intend to do for you between now and March 2012, but it also has a big focus on how we will deliver the £18 million savings we need to make this year by transforming the way we do things.

"While protecting key and frontline services as much as we can, we need to ensure that we keep to business as usual and deliver the best we can for our residents in these tough times.

"Finally, and perhaps our biggest focus, is continuing to be an ambitious council which improves the lives of residents and works in a transparent and efficient way."

You'll be able to read more about how the council is taking these priorities forward in future issues of the magazine.

Corporate priorities 2011/12

- A safe borough
- Bright futures for the borough's children and young people
- A thriving economy with more affordable homes
- A clean, green borough
- An active, healthy borough
- Help and support for our residents who need it most
- Ambitious council which improves the lives of residents and works in a transparent and efficient way

Our pledges to you



Last year, the council's new administration made five pledges to local residents to help improve the borough.

CLlr Jagdish Sharma, leader of the council, said:
"Despite the strain on our finances, we still want to make a real and positive difference to local people's lives.

"We made these pledges a year ago and are committed to achieving them by 2014. They cover a range of areas – from crime and housing, to schools and jobs – which local people have told us are important to them. By continuing to focus on these over the next three years, we hope to make a real difference to local communities."

The council's five pledges are:

- Action on crime with 100 uniformed officers on the streets and CCTV in crime hotspots
- Extra cash for schools to improve standards and new school places to give parents a better choice
- A new partnership with local businesses and housing associations to create jobs and build 2,500 affordable homes to rent or buy
- A 24/7 team of Grimebusters to tackle graffiti, litter, and dumped rubbish, and a direct dial phone number for immediate action
- A fresh war on waste and a council tax cut for all residents

So, how are we doing?

Action on crime



People feel safer when they know there is someone they can trust nearby. We are making plans to pay for more police officers to patrol the borough's streets and are planning to invest more than £250,000 a year for nine additional PCs and a sergeant, who will work on tackling the crimes that local people are most concerned about. We will also be supporting the borough's police campaign to recruit over 100 volunteer special constables.

In addition, the council will be increasing the visibility of our frontline workers, giving them training in how to help tackle crime, so people can continue to feel safe in their community. We aim to bring all the organisations that work for a safer community together to solve the problems that matter to you.

The success of our community safety CCTV cameras was shown earlier this year when three men were jailed for a total of 11 years after a fight in Feltham. The CCTV footage of the attack was crucial for the police to secure a conviction. The council and police are continuing to work together to build on this kind of success, and cameras are being deployed at crime hotspots.

Schools



Increases in population and the high quality of local schools mean demand for school places is high. Despite this, last year we were able to offer a place to everyone who applied to a primary or secondary school on time.

We know there will be even more demand from local parents, keen to get their children into our excellent schools, so we are working hard to create the extra capacity we need.

At least ten new reception classes are being introduced this September and work is underway to plan for more classes in the coming years to meet expected increases in demand.

Jobs and housing



Working with our partners in the public, private and voluntary sectors, we are doing all we can to support those suffering from the impact of the economic downturn.

Local businesses are part of a new Economic Forum which is working to help local businesses and encourage investment and growth in the borough. This will help create good quality jobs for local people.

Plans are also underway to attract investment into Hounslow town centre to make it into the attractive destination local people deserve.

Our community education service is working with schools, colleges and local businesses to address skills shortages, and encourage young people to join high quality apprenticeships.

Finally, more than 600 affordable homes were created last year, contributing to our 2,500 target and we have set ourselves

ambitious targets for the years ahead. At least 200 of these affordable homes will be private empty properties that we will bring back into private use.

Grimebusters



We have made it easier for residents to report graffiti and illegal dumping, with the launch of a new Grimebusters hotline last month.

As well as reporting it online, residents can now call **020 8583 3344**, 24 hours a day, seven days a week, to report graffiti, litter and dumped rubbish, and we'll work to deal with it as soon as possible.

War on waste

Following cuts to our funding last year, we managed to save £18 million and still freeze council tax for the fifth year in a row. With inflation at 5 per cent, this represents a real terms savings of £55 at band D for residents.

We are already working on plans to transform the council and the way we deliver services. The council wants to become a slimmer and more focussed authority with a much clearer and stronger focus on residents' priorities.

For 2011/12, the council will use resources more efficiently and find innovative ways of working to give residents more value for their money, as well as giving residents more opportunities to influence decisions that determine and enable the delivery of services.

A clear set of performance indicators to monitor delivery of this pledge has been put in place, and so far, the council has met all its performance targets.

Get fit this summer

The council is committed to investing in leisure facilities and giving everyone the chance to stay fit, healthy and active. Our recent refurbishment programme has revamped many leisure centres, offering new top of the range equipment and modern surroundings.

Hounslow has six local leisure and sports centres and seven community venues. You can drop in whenever it suits you, or take advantage of flexible membership packages which offer excellent value and no long-term contract. There's also a huge variety of sports and community activities and events for you to enjoy all year round.

Isleworth Gym and Library is one of those given a transformation. The new state-of-the-art gym is now open with high specification resistance and cardio-vascular machines, including treadmills and crank cycles. The gym also has a fantastic view over the swimming pool and onto the park.

The two studios offer modern exercise classes such as Zumba and spinning on the static bicycles, which have proven incredibly popular, with large take-ups.

Refurbishments have also taken place at Brentford Fountain Leisure Centre, New Chiswick Pool, Hanworth Air Park Leisure Centre and Library and Osterley Sports and Athletics Centre.

Cllr Pritam Grewal, cabinet member for leisure and well-being, said:

"We have leisure facilities to be proud of across the whole borough. The refurbishments we've undertaken over the past year mean that we now have state-of-the-art, modern facilities for everyone to enjoy up and down Hounslow, whether you're a professional athlete or just starting to keep fit."

Join today on the best ever value Choice annual membership and you will receive two months free when you buy 12 months up front. As a Choice member you are free to use all seven of our sport and leisure centres in Hounslow and up to 18 other sport and leisure facilities across Greater London. Pop into your local centre to find out more.

You can also enjoy a free day on us when you hand in your free day pass (opposite). With your pass you can enjoy a workout, swim or class in any one of our leisure centres across Hounslow.



FREE 1 day pass* For 1 person

Name:

Mobile: Postcode:

Email:

Tel: **0845 456 6675[†]**

www.hounslow-leisure.com

[†]BT calls charged max 5ppm, other providers may vary.

*By entering your details, you are agreeing that we may update you by email, mobile or post with exclusive offers and updates. We process your data in accordance with the Data Protection Act 1998. We will not share your data with anyone else and you can opt out at any time. See our full terms and conditions and privacy policy online at www.fusion-lifestyle.com.

Guest pass expires on 31 August 2011. Use of the pass is subject to availability. Valid for use at Brentford Fountain Leisure Centre, Hanworth Air Park Leisure Centre & Library, Heston Pool, Isleworth Leisure Centre & Library, Lampton Sports Centre, New Chiswick Pool and Osterley Sports & Athletics Centre.

Full terms and conditions available at www.hounslow-leisure.com

Code: YCH2



What's on

Council meetings

Civic Centre
Lampton Road
Hounslow
TW3 4DN

Meetings take place in the Civic Centre, with the exception of Area Committees.

For more information visit: <http://democraticservices.hounslow.gov.uk>

Borough Council

19 July, 7.30pm

August, no meeting

20 September, 7.30pm

Venue: Council Chamber

Cabinet

12 July, 7pm

2 August, 7pm

13 September, 7pm

Venue: Committee Rooms 1 & 2

Area committees

Central Hounslow

21 July, 7.30pm

August, no meeting

15 September, 7.30pm

Venue: Committee Rooms 1 & 2

Hounslow Civic Centre

Chiswick

July, no meeting

August, no meeting

27 September, 7.30pm

Venue: The Hogarth Hall, Chiswick Town Hall

Heston & Cranford

28 July, 7.30pm

August, no meeting

22 September, 7.30pm

Venue: Committee Rooms 1 & 2

Hounslow Civic Centre

Hounslow Borough Community Police Consultative Group

18 July, 7pm

August, no meeting

19 September, 7pm

Venue: Lampton Park Conference Centre

Isleworth & Brentford

21 July, 7.30pm

August, no meeting

15 September, 7.30pm

Venue: Brentford Free Church, Boston Manor Road

West

28 July, 7.30pm

August, no meeting

22 September, 7.30pm

Venue: Public Meeting Room, Feltham Library

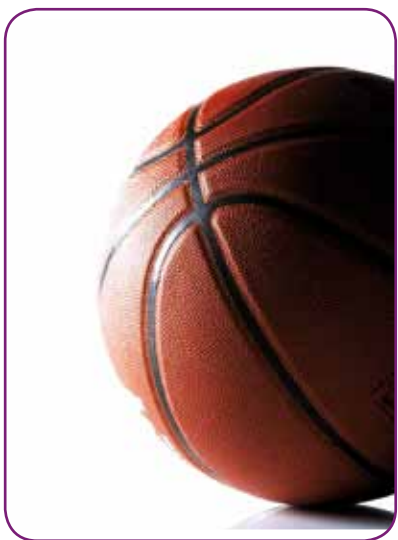
Sport

Brentford FC Community Sports Trust

Sporting events for young people.

For more details: Tel: **0844 247 1889**

www.brentfordfcst.com



Committees

Overview and Scrutiny

August, no meeting

21 September, 7pm

Venue: Council Chamber

Sustainable Development

25 July, 7.30pm

17 August, 7.30pm

29 September, 7.30pm

Venue: Committee Rooms 1 & 2

Education

Adult Education Open Days

19 July, 2 – 8pm

Hounslow Manor Adult Education reception

20 July, 2 – 8pm

Meadowbank

6 September, 2 – 8pm

Hounslow Manor Adult Education reception

7 September, 2 – 8pm

Meadowbank

Email: courses@hounslow.gov.uk

Tel: **020 8583 6000**

www.hounslow.gov.uk/adulteducation

Activities for children and teens

Bedfont Lakes
Bedfont Lakes Country Park LNR
Clockhouse Lane,
Bedfont,
TW14 8QA

Park and Pond Explorers

30 July, 2 – 4pm

Explore the park and find out more about its wildlife and see which creatures live in the lakes.

Cost: £1 per child

Fairytales Walk

3, September, 12 noon – 2pm

Ages: 3 + (must be accompanied by an adult)

Make your own magic wand, hear stories about fairies, pixies, witches and wizards. Take an enchanted walk around the lakes.
Cost: £2 per child or £1 if child is in fairytale fancy dress

Wild on Wednesdays

(every Wednesday in August)

10am – 12.30pm

Ages: 5 + (must be supervised by an adult)

3 Aug: Pond Dipping and Pond Painting

10 Aug: Bug Hunt and Creepy Crawly Crafts

17 Aug: Pond Dipping and Nature Quiz Trail

24 Aug: Big Bug Hunt and Make a Ladybird House

31 Aug: Pond Dipping and Treasure Hunt

Cost: £3 per child, £1.50 per child/concession, £3 per adult

Creatures of the Night

19 August, 9 – 11pm

A chance to see bugs, bats moths and possibly owls after dark at Bedfont Lakes.
Cost : £1.50 per child,/concession, £3 per adult

Autumn Art Class

18 September

12 – 2pm

Make your own paint from mud, leaves and berries and learn other nature themed crafts such as willow weaving and lantern making. Turn up any time between 12noon and 2pm.

Cost: £1 child/concession, £2 per adult

For more information on the above and for many more events and activities, visit:

www.hounslow.info/arts/HounslowInfoEvents.htm

E: hounslow-info@laing.com

T: 0845 456 2796

Community Events

Fostering Information Sessions

Civic Centre
Lampton Road
Hounslow
TW3 4DN

Can you give a home to a young person in care? Come along to a drop-in session:

18 July, 6.30 – 8pm

27 September, 10am – 12pm

Venue: Room 4

For more information

Email: fostering@hounslow.gov.uk

Tel: 0800 731 8558

www.hounslow.gov.uk/fostering

Hounslow Older People's Festival

Civic Centre
Lampton Road
Hounslow
TW3 4DN

3 September

Opening event, Tea Dance.

Look out for the festival brochure which will be available at the end of June in libraries, leisure centres, public halls, museums, the Civic Centre, branches of Age UK and many more.

Interview Skills Workshop

Hounslow Library

Centre Space

Treaty Centre

Hounslow

15 September, 12 – 2.00pm

Gain a greater understanding of the different types of interviews and the preparation required to be successful. The workshop is run by the next step service.

Cost: £1

Recycling

Nappuccino Mornings

Chiswick Town Hall

Heathfield Terrace

Chiswick

W4 4JN

4 August, 10am – 12 noon

1 September, 10am – 12noon

For more information and to book a place

Email: recycling@hounslow.gov.uk or stclair@greenfamilies.co.uk

www.realnappiesforlondon.org.uk/apply



Cash office now closed

The cash office at the Civic Centre has been permanently closed as part of plans to help the council achieve £60 million of savings over the next four years, while ensuring that key frontline services are protected.

Residents applying for new or renewal parking permits are reminded that they need to apply by post, and should leave enough time to allow for applications to be processed (at least ten working days). Renewal forms and payment need to be sent to Parking Services, London Borough of Hounslow, Civic Centre, Lampton Road, Hounslow, TW3 4DN.

Interim arrangements have been put in place at the Civic Centre to issue parking permits which cannot be renewed or applied for by the usual postal method.

For more information on how to apply for parking permits, visit www.hounslow.gov.uk/parking_permits

Cllr Ed Mayne, cabinet member for community safety and regulatory services at the council, said: "We had to take the decision to close the cash office to help achieve the £18 million savings for this year and contribute to the £60 million we need to find over the next four years. However, while we're encouraging residents to apply for new and renewal parking permits by post, there may be instances where people do need to get them issued in person and we do understand this."

Anyone wishing to pay a Penalty Charge Notice will be given the option to do so by:

- logging on, using the free internet access available in the main reception of the Civic Centre, using a direct debit/credit card
- using the automated telephone parking payment system
- leaving cheques or the correct money in a payment envelope in the handitill

There are a number of alternative ways of making payments for other council services, including:

Online

To pay parking fines and other bills, visit www.hounslow.gov.uk/pay

By phone

24 hours a day, using our automated telephone lines:

For council services, call **0845 3010 210**

For parking fines, call **0845 1300 555**

By Direct Debit

To pay your council tax, fill in the mandate that came with your council tax bill, or fill it out online at www.hounslow.gov.uk/ct_payment

To set up a direct debit for another service, contact the telephone number on your bill.

By visiting a PayPoint or the Post Office

Payment of regular council services of rent, council tax and business rates, can be paid in cash at convenience stores that display the 'Paypoint' icon or at a Post Office. To find your nearest 'Paypoint', call **0844 557 8315** or visit www.allpay.net/outlet

By post

Send cheques or postal orders, made payable to the London Borough of Hounslow, with the account remittance to the Cashiers Team, Finance Shared Service, London Borough of Hounslow, Civic Centre, Lampton Road, Hounslow, TW3 4DN.

Handitill

A handitill is located in the Civic Centre for cheque and cash payments, and will print an acknowledgement of your payment for you.



Protecting our future – get vaccinated

Did you know that after clean running water, immunisation is our best defence against disease?

It is thanks to vaccines that children nowadays can live beyond childhood and can grow up safe from the harms of dangerous diseases that still kill children in other parts of the world.

Worryingly, Hounslow is well below the level of immunisation required to protect the whole community. For example, MMR (measles, mumps and rubella) immunisation was only 80 per cent for 2009–2010.

We need 95 per cent uptake of the children's population to effectively protect them against diphtheria, tetanus, polio, whooping cough and meningococcal and pneumococcal diseases (two of the main causes of meningitis in children).

We also need to protect our children from outbreaks of measles and pregnant women from rubella (which can cause problems for the unborn child).

Vaccination is not just about protecting you. It is also a vital step in stopping the spread of disease to other people.

For example, at a children's party all the children interact unaware that one of them has the early stages of measles. Two of the children at the party have baby brothers and sisters, who have not yet had their MMR vaccine.

However, neither baby is at risk as all children have been immunised with MMR. They formed a barrier preventing the spread of measles from the infected child.

Sadly, due to vaccine scares in recent years (like the MMR scare in the 1990s), many people distrust vaccines.

Some people mistakenly believe that a vaccine will infect them with a disease or will harm them with side effects. This is not true.

A vaccine prompts an immune response which induces immunological memory.

This means that if you come into contact with the disease, you will not get it. Adverse side effects are very rare. Sometimes a child will get a temperature after a vaccine, but this is just the child's immune system responding.

Another problem is the assumption that here in the western world we are safe and don't need vaccines any more. Since these diseases are no longer visible, people have forgotten how dangerous they really are. It wasn't so long ago that people were in iron lungs due to polio or disabled from diphtheria. Globally, there are three million deaths from vaccine-preventable diseases and 750,000 children left disabled each year. Given the ease with which we travel around the world these days, these diseases could be on our doorstep tomorrow.

In the UK, all children up to the age of five years old have a childhood immunisation schedule. This starts at two months with an appointment with your GP, with two more appointments at three and four months.

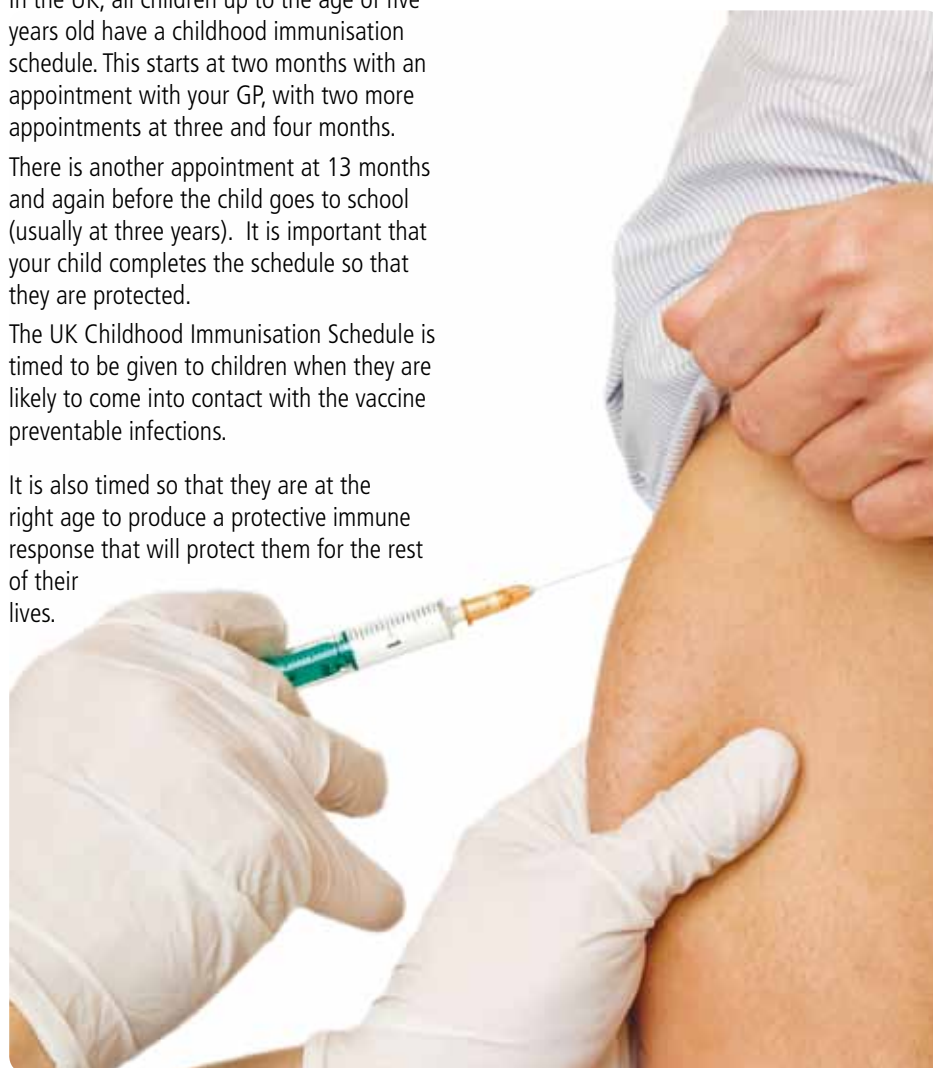
There is another appointment at 13 months and again before the child goes to school (usually at three years). It is important that your child completes the schedule so that they are protected.

The UK Childhood Immunisation Schedule is timed to be given to children when they are likely to come into contact with the vaccine preventable infections.

It is also timed so that they are at the right age to produce a protective immune response that will protect them for the rest of their lives.

If you are unsure about your child's immunisations, contact your GP practice with your child's red book. Your health visitor is also happy to answer any questions you have about immunisations.

Please also make sure that your health visitor is aware of any changes of address, especially in the last year. If you have any questions on childhood immunisations please email Hou-pct.imms@nhs.net or call the immunisation team on 020 8630 3185.



Keep an eye on better services

Ophthalmology services in the borough



Ophthalmology services in the borough are available for people who need specialist advice, diagnosis and treatment for eye conditions such as Glaucoma and Cataract. Not many people need admission to hospital or hospital facilities for this kind of treatment which means some ophthalmology service can be based outside of hospital.

NHS Hounslow is proposing a new service which will be led by consultant ophthalmologists and their supporting clinicians in a number of community based settings. The service will also support GPs to manage simple eye conditions in their own practices.

The benefits of this new service will be reduced waiting times for an appointment, more locations offering the service and more access to patient education and information.

The new service will manage most of the eye conditions that can be safely treated in the community, e.g. glaucoma monitoring, managing sore eyes etc. More complex cases requiring hospital facilities will continue to be managed in hospitals.

NHS Hounslow's key priority is to shape the community ophthalmology services around the needs of the patient and to do this we want to hear from you.

To get involved complete the online questionnaire by visiting www.westminster.nhs.uk/English/about-us/northwestlondon/Pages/outer.aspx pick up a copy of the consultation document at your local GP surgery, optician, library and health centre, call the involvement team on **020 8583 5704** or email involvement@hounslow.gov.uk to request a copy of the consultation document by post.

Building health on Haverfield and Brentford Towers estate

Residents from the Haverfield and Brentford Towers estate in Brentford met at the end of last year with staff from Hounslow Homes, NHS Hounslow and the council to discuss how they could maximise their health through making best use of their local environment.

Green Dragon Primary School, located on the estate, was keen to make sure that children also had a chance to have their say. In March 16 children from the school who also live on the estate formed a consultative group and used cameras to capture negatives and positives about their life on the estate, including where they did and didn't feel safe.

The event and feedback from school children highlighted a range of actions that residents would like to see taken forward to improve health outcomes on the estate. These included fixing street lighting, tidier play spaces, maintaining cleanliness on the estate, drugs and alcohol advice, benefits and welfare advice, activities in the community centre and support with mental health issues.

The organisations involved in the event will now work with residents to tackle these issues. For more information about the project, email scrutiny@hounslow.gov.uk

Working towards a tobacco-free Hounslow



Hounslow's ten year Tobacco Control Strategy was launched last month.

We need your input to ensure our plans meet the requirements of our community and to make sure we have active tobacco control champions in our area. Champions can commit as little or as much time as they like and will be given the option of attending

steering group meetings to influence key decisions or to train as a stop smoking advisor on an NHS accredited course.

If you are interested in becoming a champion, please get in touch by emailing estelle.mclaughlin@hounslow.gov.uk or calling **020 8583 5390**.

Know your councillors

Bedfont

Brentford

Chiswick Homefields

Chiswick Riverside

Cranford

Feltham North

Tom Bruce
Sachin Gupta Communities
Liz Mammatt
Ruth Cadbury Deputy leader of the council
Melvin Collins
Matt Harmer
Gerald McGregor
Robert Oulds
John Todd
Felicity Barwood
Sam Hearn
Paul Lynch
John Chatt
Poonam Dhillon
Sohan Sangha
Mark Bowen Leader of the opposition
Gillian Hutchison
Allan Wilson

Feltham West

Hanworth

Hanworth Park

Heston Central

Heston East

Heston West

Colin Botterill
John Cooper
Barbara Harris
Alan Barber
David Hughes
Andrew Morgan-Watts
Paul Jabbal
Becky Stewart
Beverley Williams
Gopal Dhillon
Mohinder Gill
Peta Vaught
Kamaljit Kaur
Gurmail Lal Adult social care and health
Amrit Mann Mayor
Rajinder Bath
Elizabeth Hughes
Shantanu Rajawat

Hounslow Central

Hounslow Heath

Hounslow South

Hounslow West

Isleworth

Osterley & Spring Grove

Lily Bath Children, youth and families
Ajmer Grewal Deputy Mayor
Pritam Grewal Leisure and well-being
Colin Ellar
Darshan Grewal
Corinna Smart Environment
Lin Davies
Brad Fisher
Pamela Fisher
Ajmer Dhillon
Jagdish Sharma Leader of the council
Balvir Sond
Mindu Bains
Ed Mayne Community safety and regulatory services
Sue Sampson
Peter Carey
Sheila O'Reilly
Barbara Reid

Syon

Turnham Green

Steve Curran Education and Housing
Theo Dennison Performance and Customer Care
Jason Ellar
Samantha Davies
Adrian Lee
Peter Thompson

Key

- Labour
- Conservative
- Cabinet Portfolios

Cabinet portfolios explained

- Leader of the Council** • Overall strategy, vision and direction of the council • Co-ordination of council policies, strategies and service delivery • Local Strategic Partnership • Liaison with key partners, central government, MPs • Communications and consultation • Budget strategy • Risk management
- Deputy leader of the council** • Supporting the leader • Regeneration and planning • Economic development and jobs • Hounslow Town Centre • Olympics • Financial inclusion • Organisational transformation
- Performance and Customer Care** • Performance management • Customer focus • Corporate services: (except for HR) corporate property management and assets rationalisation, corporate ICT and legal services • Special projects
- Environment** • Clean and safe streets • Recycling and waste • Heathrow airport • Tackling climate change - energy and carbon strategy • Biodiversity • Air quality, flooding, Mogden • Transport and traffic • Gunnersbury Park
- Adult social care and health** • Adult social care – older people, mental health, learning disabilities, physical and sensory disabilities • Safeguarding vulnerable adults • Health partnership and commissioning
- Communities** • Consultation, engagement and involvement • Community cohesion: strengthening communities by building resilience • Third sector capacity building and supporting sustainable growth • Corporate voluntary sector funding • Commissioning the voluntary sector • Area committees
- Community safety and regulatory services** • Community safety, including parks safety enforcement • Crime reduction • Partnership with police and other agencies • Parking policy • Regulatory services: eg licensing, trading standards
- Leisure and well-being** • Sport, culture, leisure and recreation strategy • Promotion of sport and physical activity • Client side of leisure, libraries parks, culture, cemeteries and crematoria • Promoting healthy lives - tackling health inequalities • Heston leisure centre • Promotion of Lampton Park Conference Centre
- Education and housing** • Partnership with schools – performance, integration and improvement • Addressing rising demand and ensure choice for families • Special education needs • Adult and community, further and higher/education and skills agenda • Housing strategy and commissioning; ALMO / Housing needs (overcrowding, homelessness, allocations etc) • Corporate HR
- Children, youth and families** • Children's centres, and targeted and locality services • Specialist services – eg fostering adoption, youth justice, children with disabilities • Safeguarding children/child protection • Youth; youth engagement and youth services • Sport, recreation and other services for children and young people (statutory lead for children and young people)



Can you recycle more?

Useful council phone numbers

The quickest way to get in touch is by using our website www.hounslow.gov.uk

Service	Telephone no.
Adult education courses	020 8583 6000
Adult social care	020 8583 3003
Brentford, Isleworth and Chiswick Mental Health Trust	020 8583 3365
Blue badges	020 8583 3073
Business rates	020 8583 5708
Car park season ticket hotline	020 8583 5235
Children's services	020 8583 2600
Electoral services	020 8583 2828
Freedom Passes	020 8583 3073
Grimebusters (litter, flytipping, graffiti)	020 8583 3344
Housing	020 8583 3000
Housing benefit and council tax	020 8583 4242
Hounslow Homes	0800 0856 575
Learning disabilities	020 8583 3529
Out of hours	020 8583 2222
Parking	020 8583 6666
Pay a parking ticket	0845 1300 555
Pay for other council services	0845 30 10 210
Planning and environment	020 8583 5555
Registrars (births, deaths & marriages)	020 8583 2090
Switchboard	020 8583 2000
Taxi Card	020 8583 3073
Translation and Interpreter Unit	020 8583 2299

Last year you recycled more of your waste than ever before, reaching 35 per cent!

Cllr Corinna Smart, cabinet member for environment at the council, said:

"This is a great achievement, but there is still more recycling that could be done. Up to 70 per cent of all waste coming out of Hounslow's households could be recycled.

"The council collects many different materials for recycling and this summer we are asking you to see how much more paper, glass, cardboard and cans you can recycle. These are the most common materials in our waste and can all be recycled in your recycling box, paper bag or flats recycling facilities."

Why is it important that I recycle these materials?

Paper

Paper is one of the most common materials in our waste stream, and is something that we all have to throw away; whether it is the flyer that comes in through the letterbox, the free newspaper we pick up on the tube or bus, the glossy magazine we've bought or envelopes from our post. Recycled paper can be back on the shelves as a new newspaper in as little as one week. If paper goes into the black sack, it is taken to landfill where it will rot, producing methane, which contributes to global warming.

Glass

All glass bottles and jars can be recycled using your recycling box or flats facilities. This includes jam jars, sauce jars, clear glass juice bottles, brown beer bottles and green wine bottles. Glass is 100 per cent recyclable and can be endlessly reprocessed with no loss of quality. It is melted down and made into new bottles and jars.

Cardboard

You can put all card and cardboard in your recycling box, including cereal packets, ready meal sleeves, boxes from online deliveries, flattened cardboard boxes and even the boxes from your toothpaste tube or the inside of your toilet roll. It's easy to

forget to recycle the cardboard that comes from your bathroom. There may be more cardboard than you think coming from your home! Like paper, cardboard has an impact on global warming when it rots in a landfill site, so it is important to recycle this material.

Tins and cans

You can recycle all food tins and drink cans. This could be fish or meat tins, tins from fruit and vegetables or even sweet treats like a steamed pudding. Please make sure to rinse these before placing them out for recycling. Cans from fizzy drinks, beer and juices will all be taken. Recycling aluminium uses only around five per cent of the energy and emissions needed to make it from the raw material bauxite. The metal can be recycled time and time again without loss of properties, so getting into the aluminium recycling habit is one of the best things we can do for the environment.

Food waste

We are also asking those with access to the food waste collection service to recycle their food waste. Almost a quarter of all the waste we collect is food waste which, when sent to landfill, contributes to global warming. Residents can recycle all food waste, including meat, fish, bones, dairy products, bakery items, plate scrapings and out of date foods. You have been provided with a small food waste bin to collect food in the kitchen and a larger outdoor bin which we will collect weekly. Bins can be lined with compostable liners, newspapers or kitchen towel to help keep them clean.

Bank holiday collection dates

During the week after the August bank holiday, all collections will move forward by one day. Check your calendar for details.

For more information, to report a problem with your waste and recycling services or request recycling containers, visit www.hounslow.gov.uk, email recycling@hounslow.gov.uk or call **020 8583 5555**.