

Appendix H The LIP Consultation

Introduction

Under section 145 of the GLA Act, the Mayor has stipulated that Boroughs must consult on their draft LIP with:-

- The Metropolitan Police
- Transport for London (TfL)
- Representative disabled persons organisations
- Each other London borough whose area is likely to be affected by the plan.

In addition, to ensure co-ordination and coherency between LIPs, TfL have recommended that Boroughs also consult:-

- Representatives of the London Fire and Emergency Planning Authority and
- London Ambulance Service
- The Highways Agency
- Network Rail and the Strategic Rail Authority (SRA) where appropriate
- Local Mobility Forums, or their equivalent and other equality target groups
- Representatives of business, local environment, transport and community groups
- Neighbouring Local Authorities (for outer London boroughs).

The London Borough of Hounslow has a good record for public consultation in respect to its transport environment.

The consultation for the LIP has been a varied process which included the utilisation of existing data, cross departmental opinions, member opinions, and the views of other stakeholders.

Existing Data

Hounslow Residents' Panel

The London Borough of Hounslow's Residents' Panel survey carried out September 2004 included the following information about transport. The following questions were contained in the survey covering community safety and transport.

The London Borough of Hounslow engaged BMG to manage the Residents' Panel, providing consultation with a cross section of the local community on borough wide issues. This was the first postal survey of the panel since its recruitment in late 2003. This particular survey focuses upon the areas of community safety, sport and active recreation, health and transport and air quality.

In total 1360 questionnaires from both existing and new panel members were received. The sample is subject to a maximum standard error of $\pm 2.7\%$ at the 95% confidence level on an observed statistic of 50%. Therefore 95% of responses are representative of those that would be given by the total population, if a census had been conducted, to within 2.7% of the percentages reported.

The questions directly relevant to the LIP were as follows:

SECTION 1: COMMUNITY SAFETY

Q1 Generally speaking, how safe or unsafe do you feel when outside in your area during the day?

Please tick one box only	
Very safe	<input type="checkbox"/> 1
Fairly safe	<input type="checkbox"/> 2
A bit unsafe	<input type="checkbox"/> 3
Very unsafe	<input type="checkbox"/> 4

Q2 And, how safe or unsafe do you feel when outside in your area after dark?

Please tick one box only	
Very safe	<input type="checkbox"/> 1
Fairly safe	<input type="checkbox"/> 2
A bit unsafe	<input type="checkbox"/> 3
Very unsafe	<input type="checkbox"/> 4

Q3 Could you tell me how worried you are about the following happening?

Please tick one box for each						
	Very worried	Fairly Worried	Not very worried	Not at all worried	Not applicable	Don't know
1. Being physically attacked, including being pushed aggressively, by strangers	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
2. Being insulted or pestered by anybody, while in the street or any other public place	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
3. Being the subject of a physical attack, felt threatened or insulted because of your skin colour, ethnic origin or religion	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
4. Being robbed in the street	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
5. Having your home broken into and something stolen	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
6. Having your car stolen	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
7. Having things stolen from your car	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
8. Having your credit cards used by someone else without you knowing	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
9. Having your home and garden graffitied or otherwise damaged by strangers	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Q4 Could you tell me how worried you are about the following happening in your area?

Please tick one box for each						
	Very worried	Fairly Worried	Not very worried	Not at all worried	Not applicable	Don't know
1. Being disturbed in your own home by the noise from houses around you	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
2. Arguments between neighbours that become more aggressive and threatening	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
3. Shouting and swearing in the street and parks	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
4. Scuffles and fights in the street and parks	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
5. Groups of young people loitering in the street and parks	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
6. Drinking and drunkenness in the street and parks	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
7. Seeing drug-dealing, drugs being used or discarded needles in the street and parks	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
8. Motorbikes & mopeds being ridden on pavements & in Parks	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Q5 Could you tell me how concerned you are about the following happening in your area?						
Please tick one box for each						
	Very Concerned	Fairly Concerned	Not very Concerned	Not at all Concerned	Not applicable	Don't know
1. Dog mess on the streets and in the parks	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
2. Cars abandoned in the street and generally around the area	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
3. Abandoned cars being set alight	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
4. Graffiti in communal areas and in public places	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
5. Dumped rubbish	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
6. Rubbish being set alight in communal areas, public places and on waste ground	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
7. Dropped litter	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
8. Animals wandering the streets and parks without owners	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
9. Unacceptable noise, for example from traffic, planes and factories	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
10. Fireworks being set off in the street and late at night	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Q9 Is your participation in sporting activities affected by the provision of public transport in your local area?

Please tick one box only			
Yes	<input type="checkbox"/> 1		
No	<input type="checkbox"/> 2		
Q10 Which of the following prevent you from taking part in sporting activities?			
Please tick all that apply			
The cost of public transport	<input type="checkbox"/> 1	The reliability of the buses / trains	<input type="checkbox"/> 4
A lack of direct routes to the facilities	<input type="checkbox"/> 2	Other please specify below	<input type="checkbox"/> 95
Do not feel safe using public transport	<input type="checkbox"/> 3		

SECTION 4: TRANSPORT AND AIR QUALITY

Q22 How do you normally travel for each of the following purposes?

Please tick main mode only

	Private Car	Taxi	Motorcycle	Cycle	Train	Bus	Walking	Other	Not applicable
1. Work / education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9
2. Food shopping	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9
3. Leisure activities	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9
4. Visiting friends or family	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9

Q23 How likely would you be to make the following changes to help improve air quality in Hounslow?

Please tick one for each suggestion (1 -Very likely 2 -Fairly likely 3 Neither likely or unlikely 4 - Fairly unlikely 5 Very unlikely 6 not applicable)

1. Stop using the car to make local journeys and use public transport

1 2 3 4 5 6

2. Not using the car to take children to school

1 2 3 4 5 6

3. Choose a cleaner model next time your purchase a car

1 2 3 4 5 6

Q24 How do you rate the following ideas as ways of improving air quality in Hounslow?

Please tick one for each suggestion ((1 -Very good 2 -Fairly good 3 Neither likely or unlikely 4 - Fairly bad 5 Very bad 6 don't know)

1. Road Pricing /User Charges to fund improvements

1 2 3 4 5 6

2. Pay higher car parking charges in town centres

1 2 3 4 5 6

3. Pay more for residents parking scheme

1 2 3 4 5 6

4. Pay to use the M4 in Hounslow

1 2 3 4 5 6

5. Pay a congestion charge in West London

1 2 3 4 5 6

6. More bus lanes on motorways

1 2 3 4 5 6

7. Pay more for flights from Heathrow via taxation

1 2 3 4 5 6

8. More Public Transport

1 2 3 4 5 6

9. More Cycle Facilities

1 2 3 4 5 6

Q25 Which of the following factors would make you more likely to use more public transport and / or car share? **Please tick all that apply**

A convenient car share system available at work	<input type="checkbox"/> 1	More readily available public transport information	<input type="checkbox"/> 6
Restricted parking spaces at your work place	<input type="checkbox"/> 2	More direct public transport	<input type="checkbox"/> 7
'Pay to use' parking spaces	<input type="checkbox"/> 3	More frequent public transport	<input type="checkbox"/> 8
More reliable public transport	<input type="checkbox"/> 4	Other, Please write in	<input type="checkbox"/> 95
Cheaper public transport	<input type="checkbox"/> 5		

Q26 Which of the following factors would encourage you walk or cycle when making journeys within Hounslow. **Please tick all that apply**

More extensive cycle network	<input type="checkbox"/> 1	Nothing, would not / cannot change	<input type="checkbox"/> 5
Better cycling facilities (e.g. storage, showers and lockers) available at your work place	<input type="checkbox"/> 2	Increased road safety measures (eg more frequent crossing points and reduced speed limits)	<input type="checkbox"/> 6
Improved walking routes and public spaces (eg signage, lighting, seating and landscaping)	<input type="checkbox"/> 3	Other, Please write in	<input type="checkbox"/> 95
Increased personal security measures such as CCTV and wardens	<input type="checkbox"/> 4		

Q27 Please tell us how you rate the following aspects of public transport in Hounslow.

Please tick one box for each

	Very good	Good	Average	Poor	Very poor	Don't know
1. The availability and frequency of public transport during the day between Monday and Friday	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
2. The availability and frequency of public transport in the evenings and weekends	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
3. The availability of suitable connections and routes	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
4. Ease of accessing the bus or train	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
5. Value for money	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
6. Punctuality and reliability	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Q28 How safe or unsafe do you feel when using public transport in Hounslow
a) during the day and b) at night? **Please tick one box for each column**

A) During the day	
Very safe	<input type="checkbox"/> 1
Fairly safe	<input type="checkbox"/> 2
A bit unsafe	<input type="checkbox"/> 3
Very unsafe	<input type="checkbox"/> 4
Don't know / do not use public transport during the day	<input type="checkbox"/> 5

B) At night	
Very safe	<input type="checkbox"/> 1
Fairly safe	<input type="checkbox"/> 2
A bit unsafe	<input type="checkbox"/> 3
Very unsafe	<input type="checkbox"/> 4
Don't know / do not use public transport at night	<input type="checkbox"/> 5

Response results of questions 1- 5 – Community Safety

Feeling safe in Hounslow

The vast majority of panel members (79%) feel safe when outside in their local area during the day, including 22% who feel very safe and 58% who feel fairly safe. However, most panel members (64%) feel at least a little unsafe when outside in their local area after dark, including 40% who feel a bit unsafe and 24% who feel very unsafe.

Concern about types of crime

Panel members are most worried about being robbed or having money or other possessions stolen from them. Seven out of ten panel members (71%) are worried, either very or fairly, about having their home broken into and something stolen, 63% are worried about having their credit cards used by someone else without their knowledge and 59% are worried about being robbed in the street.

Concern about antisocial behaviour

Panel members are most worried by groups of young people loitering in the street and parks. Seven out of ten panel members (71%) report being worried, either very or fairly, by such groups. This was followed by drinking and drunkenness in the street and parks (with 65% saying that this worries them) and seeing drug-dealing, drugs being used or discarded needles in the street and parks (which worries 62% of panellists).

Antisocial behaviour with an impact on the local environment

Panellists expressed greatest concern over rubbish and litter. The vast majority of panel members (85%) are concerned, either very or fairly, about dumped rubbish, including 48% who are very concerned. A similar proportion (80%) also expressed concern about dropped litter and 77% are concerned about dog mess on the streets and in the parks.

Response to Q9 - Public transport and participation in sporting activity

One in ten of panel members (10%) said that their participation in sporting activities is affected by the provision of public transport in their local area. Their main reasons include a lack of direct routes to the facilities (46%), the reliability of the buses / trains (45%) and the cost of public transport (28%).

Question 22 Existing Modes of Transport

The results highlight the dependency upon the private car. For each type of journey the car is clearly the most frequently used mode, ranging from 42% when travelling to work / education to 72% when visiting friends and relatives.

One in five respondents use public transport when travelling to work, including 12% by train and 9% by bus; public transport is even less frequently used to make other types of journeys.

Question 23 Changes in Behaviour to Improve Air Quality

One in three panel members (34%) said that they would be likely to stop using the car to make local journeys and use public transport, including 17% who are 'very likely'. A similar proportion (37%) said that they would be unlikely to, whilst 15% were neither likely nor unlikely.

Whilst only 28% of panel members said that they would be likely to stop using the car to take children to school, this increases to 41% of those with children living at home. Encouragingly, 24% of those with children at home said that they would be 'very likely' to make this change.

Half of all panel members (50%) said that they would be likely to choose a cleaner model next time they purchase a car. When this is recalculated as a proportion of those to whom the question was relevant, this proportion increases to 67%.

Question 24 Ways of Improving Air Quality in Hounslow

Panel members clearly prefer options encouraging use of more environmentally friendly transport than the introduction of charges to deter use of private cars. The highest rated suggestions for improving air quality were more public transport, with 76% rating it as a good idea, and more cycling facilities (66%). The least popular options were found to be paying a congestion charge in West London (13%) and paying more for residents parking scheme (9%).

Question 25 & 26 Increasing Use of Public Transport and Car Share

Panel members said that they would be more likely to use public transport if it was more reliable (65%), more frequent (61%), cheaper (60%) and more direct (56%).

There is potential to significantly increase the number of residents car-sharing. Whilst 15% of all panel members said they would be likely to car-share if there was a convenient car-sharing scheme available at work, this increases to almost one in four (24%) of those who are currently economically active.

Few panel members said that restricting the supply of parking spaces or introducing payment for spaces would make them use public transport. Just 7% of those currently employed said that restricted parking spaces at work would make them likely to use public transport. Similarly, only 6% of all panel members said that 'pay to use' parking spaces would make them likely to use public transport.

Increasing use of bicycles and walking for short journeys. The results suggest that there is considerable scope for increasing the number of journeys residents make either on foot or by bicycle with only 15% saying that nothing would encourage them to make more journeys by either of these means.

Residents are most concerned about improving their security when walking in Hounslow. Over half of panel members (53%) said that increased personal security, such as CCTV and wardens, would encourage them to walk more.

A similar proportion (51%) said that improved walking routes and public spaces e.g. signage, lighting, seating and landscaping would encourage them to walk or cycle more. Improved lighting would also help increase residents' level of personal safety.

The survey also indicates that there is considerable scope for increasing the number of journeys made, specifically, by bicycle. Three in ten (30%) said that a more extensive cycle network would encourage them to make more journeys by bicycle and 21% stated better cycling facilities at work (increasing to 32% of those currently economically active).

Question 27 Rating Aspects of Public Transport

The availability and frequency of provision between Monday and Friday as well as the ease of access were both rated as being good by 41% of panel members. Panel members are, however, only half as likely to rate the availability and frequency of public transport at weekends as being good (22%).

The lowest rating were attributed to value for money (19%) and punctuality and reliability (15%). Panel members identified these as two of the key improvements that would encourage them to make more use of public transport.

Question 28 Feeling Safe on Public Transport

Only 11% of panel members feel unsafe when using public transport during the day, including 9% who feel a bit unsafe and 2% who feel very unsafe. This figure, however, increases significantly at night when just over half of panel members (52%) report feeling unsafe, including 31% who feel a bit unsafe and 21% who feel very unsafe.

This finding reflects the results concerning respondents' levels of feeling safe when out in their local areas. Whilst most panel members feel safe when out in their local area or using public transport during the day, the proportions feeling unsafe in both situations increase substantially after dark.

The Consultation

Compulsory Consultees under section 145 of the GLA Act

The Metropolitan Police

The Metropolitan Police were originally consulted on the LIP as part of a presentation to the Local Strategic Partnership prior to the consultation period.

The draft LIP was submitted for consultation with the Metropolitan Police in May 2005. Acknowledgement received within consultation period

Transport for London (TfL)

The draft LIP was submitted for consultation with Transport for London in May 2005. Response received post consultation period on 13th October 2005. (A separate response to TfL has been prepared to be attached to the covering letter accompanying the Final LIP.)

Representative Disabled Persons Organisations

Prior to producing the consultation draft of the LIP the council presented the concept to the Local Strategic Partnership (LSP) for the opportunity to highlight issues that should be included in the transport strategy. The LSP is made up of representatives from the private, public and voluntary sector, including:

- The Hounslow Racial Equality Council
- The Hounslow Voluntary Sector Forum
- Hounslow PCT
- Metropolitan Police
- West London Business
- West London Learning and Skills Council
- Hounslow Fire and Emergency Planning Authority
- LBH Chief Executive
- Corporate Policy and Regeneration, Howard Simmons
- Cllr Colin Ellar
- Cllr Chatt

The same presentation and issue raising opportunity was also presented to the Disability Community Forum (DCF) who's role is to promote the development of policies, actions and methods of working to seek to ensure the full involvement, inclusion and participation of all people, including people with disabilities. The objectives of the DCF are as follows:

- to raise awareness of disability related issues and concerns
- to promote the development of policies, strategies and ways of working that show best practice in the inclusion of the requirements of all people, including disabled people, in the work of statutory, community and voluntary organisations with the London Borough of Hounslow
- To develop an maintain membership of the DCF

The Draft Consultation LIP was distributed to several individual disability groups in May 2005. The majority of response came back through the DCF and informal discussions with relevant Officers.

Post Consultation was reported back to the DCF with a further opportunity to for committee members to raise issues. The final document was considered to have highlighted the key issues impacting on the mobility impaired community and a range of possible improvements described with the understanding of the implications of funding requirements for delivery.

Neighbouring London Boroughs

During the development of the LIP London Borough of Hounslow attended TfL briefings arranged both regionally and London-wide. These briefings were attended by Hounslow's neighbouring Boroughs where informal discussions on proposals that impact on borough boundaries could be raised.

The Draft Consultation LIP was sent in May 2005 to;

- LB Ealing
- LB Richmond
- LB Hillingdon
- LB Hammersmith and Fulham
- Spelthorne Borough Council
- Surrey County Council
- SWELTRAC
- WLTS

Responses were received within the consultation period.

Member Consultation

Members have been engaged throughout the process there consultation includes:

- All Members received a letter in September 2004 inviting them to provide comments and issues about the Transport Environment to be included in the LIP.
- All Members received a hard copy of the Draft LIP to comment on in June 2005.
- Two briefings were held with the Executive Member for Enhancing the Environment.
- The Draft consultation was presented to all area committees in June 2005
- A post consultation paper was presented to area committees in November 2005

Cross Departmental Consultation

All Council departments were presented with the opportunity to input into the LIP during it's development, this part of the consultation process included:

- Informing all Council Directorates of the LIP process and invited comments on their experience of the transport environment.
- Meeting with Director of SMPP to discuss process of development of LIP.
- SWOT analysis with SMPP and CED Transport Planning & Policy teams.

- Monthly review meetings with CED Transport Planning & Policy and SMPP's Street Care Services and Traffic Management Services.
- Meeting with Parking Services.

General Public, Statutory Bodies and Representative Groups

- The Consultation for the Second Community Plan included information as to local opinion on transport issues.
- Information was requested on transport issues as part of a Residents Panel in September 2004. (See para x to x)
- The LIP featured in the 23 June 2005 issue of the Council's magazine **hm**.
- A separate consultation exercise was carried out by SMPP as part of Hounslow's Asset Management Plan.
- Officers attended each Local Area Committee in June 2005.
- Officers presented to the Disability Forum and followed up with a return visit post consultation.
- Officers presented to the Local Strategic Partnership.
- The Document with questionnaire was posted on the Council website.
- Hard copies were available in the Civic Centre and all libraries.
- 200 hard copies with questionnaires (Questionnaire contained in attachment 1 to this appendix) were sent to consultees including the following:
 - Transport for London
 - LB Ealing
 - LB Richmond
 - LB Hillingdon
 - LB Hammersmith and Fulham
 - Spelthorne Borough Council
 - Surrey County Council
 - SWELTRAC
 - WLTS
 - The London Fire Service
 - The London Ambulance Service
 - The Metropolitan Police
 - The Countryside Agency
 - The Environment Agency
 - Highways Agency
 - English Nature
 - The Strategic Rail Authority
 - London Development Agency
 - Strategic Health Authority
 - British Waterways, canal owners and navigation authorities
 - Electricity, Gas, and Telecommunications Utility Companies
 - BAA
 - Friends of the Earth

- Freight Transport Association
- Local Transport Operators
- Network Rail
- Rail Companies and the Rail Freight Group
- Road Haulage Association
- Thames Water.

SMPP are carrying out Accessibility Audits of Town Centres pre-design stage

Consultation Results

Approximately 100 completed questionnaires were returned. There were no objections to the 5 objectives and the 31 policies. Most comments received were in respect to issues beyond Council responsibility and the existing UDP transport policies.

The issues beyond Council responsibility particularly highlighted bus driver behaviour, the noise emanating from the M4 and A4 and the future of Heathrow Airport. The final draft clarifies those transport issues can be dealt with by the Council and what transport issues require the Council to work with other bodies to resolve.

The issues involving the existing UDP transport policies have been forwarded for consideration during the Council's development of its Local Development Framework, which will replace the UDP.

The most comprehensive criticism came from TfL. A subsequent meeting between the Head of Transport, the Boroughs LIP Consultant and TfL was held to ensure all of TfL's "must" requirements would be addressed in the final LIP. Generally it more detail was required on some programmes and more.

Responses from user groups were particularly useful in the redrafting process.

Conclusion

The consultation process for the LIP provided opportunities to redraft a more robust document. The response rate from the general public was small but useful.

It should be noted that the consultation for the LIP clashed with several key policy consultations for example the change in the Licensing Laws and this could have impacted on the level of response.

Despite a low response rate from the general public it is believed that the opportunity for comment was offered to the widest possible range of stakeholders and that the all elements of the LIP programme will be consulted prior to implementation and therefore the LIP as a strategy for the safe, accessible, green, efficient and attractive transport environment represents the issues and concerns of the majority of stakeholders.

Attachment 1
LIP Questionnaire