

# Hounslow Community Safety Handbook 2011-12



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**London Borough  
of Hounslow**



**METROPOLITAN  
POLICE**

Working together for a safer London

# Introduction



David Bilson



Councillor Ed Mayne

The Hounslow Community Safety Partnership was established in 1998 to improve community safety and reduce crime and disorder. Its objective is to make Hounslow a safer place in which to live, work and visit which it does by focussing upon delivering safer communities, safer neighbourhoods, tackling the harm from alcohol and drugs, supporting young people, offender management and encouraging a cohesive community.

Its members include the Metropolitan Police Service, London Borough of Hounslow, Metropolitan Police Authority, NHS Hounslow, London Fire Brigade, Probation Service and other voluntary and community organisations who bring a valuable contribution to this work.

As a result of their work, within Hounslow Borough, there has been a 24% reduction in crime since 2004 but we also need your help and support to keep your neighbourhoods safe and secure.

You can help by reporting crime problems like anti-social behaviour, graffiti or drug misuse but you can also help yourself by taking simple steps to keep your own and neighbours homes secure.

This booklet is intended to provide you with helpful advice about how to prevent crime as well as key information about where to go if you are experiencing problems. Please take time to read it and keep it handy for future reference. With your help we will continue our work in the Partnership to keep all of the neighbourhoods in Hounslow safe.

**David Bilson**  
Chief Superintendent  
Hounslow Borough Commander  
Metropolitan Police Service

**Councillor Ed Mayne**  
Lead Member for Community  
Safety and Enforcement  
London Borough of Hounslow



## Metropolitan Police Safer Neighbourhoods Teams

Hounslow Police has assigned a team of police officers to every ward in the Borough that is responsible for meeting the needs of residents. Each of the Safer Neighbourhood Teams includes a Sergeant, Constables and Police Community Support Officers (PCSO's) who are there to support you and keep you safe. Please contact them if you need their advice.

To find out more about SNTs or to get involved visit:

[www.met.police.uk/saferneighbourhoods](http://www.met.police.uk/saferneighbourhoods)

or contact your local team.

### Brentford Safer Neighbourhoods Teams

#### Isleworth Team

[isleworth.snt@met.police.uk](mailto:isleworth.snt@met.police.uk)

Phone: 020 7161 9005/6 or 020 8721 2529

#### Osterley and Spring Grove Team

[osterley.snt@met.police.uk](mailto:osterley.snt@met.police.uk)

Phone: 020 7161 9004 or 07818 691640

#### Brentford Team

[brentford.snt@met.police.uk](mailto:brentford.snt@met.police.uk)

Phone: 020 8721 2533 or 07881 723891

#### Syon Team

[syon.snt@met.police.uk](mailto:syon.snt@met.police.uk)

Phone: 020 8721 2532 or 07881 532261



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### Chiswick Safer Neighbourhoods Teams

#### Homefields Team

[chiswickhomefields.snt@met.police.uk](mailto:chiswickhomefields.snt@met.police.uk)

Phone: 020 8721 2539 07900 656695

#### Chiswick Riverside Team

[chiswickriverside.snt@met.police.uk](mailto:chiswickriverside.snt@met.police.uk)

Phone: 020 8721 2542 or 07901 847464

#### Turnham Green Team

[turnhamgreen.snt@met.police.uk](mailto:turnhamgreen.snt@met.police.uk)

Phone: 020 8721 2541 or 07901 518901

### Feltham Safer Neighbourhoods Teams

#### Feltham North Team

[felthamnorth.snt@met.police.uk](mailto:felthamnorth.snt@met.police.uk)

Phone: 020 8721 2753 or 07717 432742



#### Feltham West Team

felthamwest.snt@met.police.uk

Phone: 020 8721 2540 or 07901 511611

#### Hanworth Team

hanworth.snt@met.police.uk

Phone: 020 8721 2534 or 07881 832585

#### Hanworth Park Team

hanworthpark.snt@met.police.uk

Phone: 020 8721 2535 or 07881 841876

#### Bedfont Team

bedfont.snt@met.police.uk

Phone: 020 8247 6321 or 07717 432739

#### Heston Safer Neighbourhoods Teams

##### Heston Central Team

heston.central.ward@met.police.uk

Phone: 020 8721 9120 or 07843 065904

##### Heston East Team

hestoneast.snt@met.police.uk

Phone: 020 8721 9127 or 07717 151916

##### Heston West Team

hestonwest.snt@met.police.uk

Phone: 020 8721 9126

##### Cranford Team

cranford.snt@met.police.uk

Phone: 020 8721 9123 or 07843 065902

#### Hounslow Safer Neighbourhoods Teams

##### Hounslow Central Team

hounslowcentral.snt@met.police.uk

Phone: 020 8721 2530

##### Hounslow Heath Team

hounslowheath.snt@met.police.uk

Phone: 020 8721 2601

##### Hounslow South Team

hounslowsouth.snt@met.police.uk

Phone: 020 8721 2531

##### Hounslow West Team

hounslowwest.snt@met.police.uk

Phone: 020 8649 3564

## Domestic violence



**Domestic violence is any incident of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between adults who are or have been intimate partners or family members, regardless of gender.**

Being assaulted or being forced or threatened to do something against your will by your partner, ex-partner or family member is as much of a crime as being assaulted by a stranger.

Some of the greatest fears that survivors have, which stops them telling someone what's happening, is that it is in some way their fault - it's not, or that no one will believe or take them seriously - we will.

Remember in emergency please dial **999**.

#### For assistance locally please call:

Hounslow Domestic Violence Outreach Service **020 8247 6466**

Police Community Safety Unit **020 8247 6583**

Refuge Floating Support Service **020 8742 7745**

#### Other helpful numbers:

Freephone 24 hr National Domestic Violence Helpline **0808 2000 247**

National Child Protection Helpline **0808 800 5000**

Broken Rainbow for lesbian, gay, bisexual and transgender victims **08452 6044 60**

Victim Support 24hr Helpline **0845 3030 900**

MALE helpline for men who experience domestic violence **0808 801 0327**

# Hate crime



## Hate Crime – Don't Suffer in Silence!

Hate crime can take many forms including verbal abuse, physical abuse, graffiti, criminal damage to your home or property, threats to harm you or your friends and family, intimidation, bullying and printed material. Being subjected to this type of abuse because of your race, religion or belief, sexual orientation, gender or disability is a form of hate crime.

### There is help available

Anyone aged 18 years or over who is unable to take care of or safeguard themselves because they are old and frail or have a disability can contact **Safeguarding Adults on 020 8583 3100 or e-mail [adultprotection@hounslow.gov.uk](mailto:adultprotection@hounslow.gov.uk)**

If you have experienced or witnessed an incident please call the Hounslow Police Community Safety Unit on **020 8247 6583 or dial 999 in an emergency.**

You can also get help or report incidents to anyone of the following agencies:

Hounslow Race & Equalities Council  
**020 8572 5532**

Victim Support 24 hr helpline  
**0845 3030 900**

Disability Network Hounslow  
**020 8577 0956**

Age Concern **020 8560 6969**

Outwest **020 8892 5061**

Crimestoppers **0800 555 111**

West London Gay Men's Project  
**0800 587 8302** or report it through either the I-kiosks located in The Windsor Castle or West 5 pubs.

If you live in a housing association property, you can also contact your local housing association for help.

We are here to listen and to help. All the information you supply will be treated as confidential.

# Safeguarding adults

**Do you know a vulnerable adult who you think is being...hit...bullied...stolen from...emotionally abused...sexually abused...neglected?**

**This is called "adult abuse".**

**Who is a "vulnerable adult"?**

Anyone aged 18 years or over who may be unable to take care of or protect themselves because they have a physical or sensory disability, learning disability, mental health needs or are frail older people.

**Where can "adult abuse" happen?**

Abuse can happen in a person's own home, in a residential or nursing home, in a day centre or in hospital.

**If you suspect that a vulnerable adult is being abused you can report in confidence to:**

Visit the London Borough of Hounslow website on **[www.hounslow.gov.uk](http://www.hounslow.gov.uk)** and enter "adult abuse" into the search facility. Use the e-form to report adult abuse.

Hounslow Safeguarding Adults  
Co-ordinators **020 8583 4515** E-mail:  
**[adultprotection@hounslow.gov.uk](mailto:adultprotection@hounslow.gov.uk)**

Hounslow Community Services Adult  
Social Care **020 8583 3100** E-mail:  
**[adultsocialcare@hounslow.gov.uk](mailto:adultsocialcare@hounslow.gov.uk)**

Police: Report a crime to **0300 1231212.**

In emergency dial **999.**

# Safeguarding children

Some parents struggle to cope and some people abuse children.

**One in five people do nothing to help - don't be one of them!**

If you are concerned about a baby, a child or young person... do something!

**Pick up the phone!**

Call Hounslow Children's Service  
**020 8583 2000**

Police Child Abuse Investigation  
Team Hounslow  
**020 8247 6331**



# Anti-social behaviour

**Anti-social Behaviour covers a broad range of crime, disorder and nuisance which in more serious cases might cause harassment or alarm, but also includes issues of vandalism, graffiti, abandoned cars or noise nuisance.**

All complaints of anti-social behaviour are treated in absolute confidence and experienced staff will be supportive throughout the process.

By coming forward and reporting anti-social behaviour, you may be helping not only yourself, but also other people who are negatively affected by the disruptive actions.

## What you can do to help?

Log everything accurately so that the information is available as evidence in court if needed by:

- Keeping a diary of events, taking photographs or videos of incidents.
- Keeping a record of witnesses.
- Reporting incidents.

Remember that in an emergency call the police on **999** before taking any further

action. Be cautious intervening if there is any risk of harm to you or the people in your care.

## Who to contact to report anti social behaviour?

You can report ASB by visiting your local Safer Neighbourhoods Team. For more information visit: **www.met.police.uk/saferneighbourhoods** or refer to page 8 of Safer Neighbourhoods Team page.

If you are a tenant of a Registered Social Landlord (housing association) contact your landlord housing officer. Details are available in your tenancy booklet.

If you are a tenant of Hounslow Homes please contact the Anti-Social Behaviour and Tenancy Team on: **0800 085 65 75.**



# Restorative justice

## Young people paying back to society and victims

Hounslow Youth Offending Service knows it is important for young offenders to pay back to society, and especially to the victims for the harm they have caused. It is important for these young people to say sorry and to try to make things right.

Restorative justice approaches all those who have a stake in a crime or a conflict find a way to resolve this collectively.

The police help us make initial contact with victims of youth crime, and if they agree, they are offered the opportunity to be involved in the restorative justice process. This can include meeting with the young person face to face, receiving a letter of apology or explanation, having their views about the offence and what it meant to them shared with the young person.

If they don't want direct contact with the young person, the victim may have ideas on a community reparation project the young offender should be involved with as part of a "pay back" process. In Hounslow, this includes helping charities maintain parks or run events; helping community projects to grow local produce for donation to charities and hospices; and preparing leaflets and

other administrative tasks for Victim Support in Hounslow.

If you would like more information or to be involved with Restorative Justice in Hounslow please contact: **youthoffendingservice@hounslow.gov.uk**



# Crime prevention



## Home security

### Burglary is on the increase

Most burglars are opportunists - open doors, unlocked windows and homes that appear unoccupied provide burglars with chances to carry out their crimes. Homes with good security are less likely to be burgled.

- Property mark your valuables with a UV marker to deter thieves from stealing your goods.
- Beware of bogus callers - if somebody knocks at your door, always ask for identification. If in doubt - keep them out!
- Report any bogus caller incidents or suspicions to the police or your Safer Neighbourhoods Team. If you feel threatened or frightened by the caller contact the police on **999**.
- Don't leave wheelie bins or ladders nearby where they could be used to gain access to your home.

### Don't leave valuables on display - keep keys, handbags and electrical goods out of sight.

- If you have just moved into a new home, think about having the locks changed.
- Install burglar alarms, automatic switches and use timers to turn lamps or radios on or off.
- Keep an eye out for your neighbours whilst they are out or on holidays and report anything suspicious to the police.

### For home security advice, speak to your local Safer Neighbourhoods Team (see pages 1-2).

## Doorstep crime

Most callers at your door will be genuine. However, sometimes people are approached by bogus callers or rogue traders.

- Be cautious - don't let anybody into your house unless you are expecting them. Utilities companies rarely make house calls without an appointment.
- Genuine tradesmen should carry an identification card with their photograph on it. If you are not sure whether the card is genuine. Do not let them in. Close the door while you call the company the caller claims to represent.

## Rogue traders

Rogue traders will tell you that you need new guttering, roof tiles, work on your



drive or other building work when none is needed. They may complete the work and then try and charge you more than they originally quoted for. Never be persuaded to spend a large amount of money on the spot - shop around and get a few quotes

## What we do

No cold calling zones have been introduced in the borough. We provide you with a sticker to place in your window or door to actively discourage cold callers and rogue traders. If you feel that you have been ripped off by a rogue trader or bogus caller, or for more advice or a sticker please contact Hounslow Trading Standards on **020 8583 5555** or email: **tradingstandards@hounslow.gov.uk**

## Vehicle security

There are many steps that you can take to make sure that your vehicle is secure, and to help protect it from theft and damage.

## Car security

- Secure your car with an alarm and an immobiliser.
- Thieves often steal wheels, especially alloy ones so fit locking wheel nuts.
- Petrol can be siphoned off so lock your fuel cap.
- Thieves prefer dimly-lit places with few passers by so park on a brightly lit street or a properly managed car park.
- Always check that all windows and the sunroof are fully closed before you leave your car.
- Never leave your keys in the ignition or any doors unlocked, especially at petrol stations.
- Don't leave documents in your car which might aid the thief such as vehicle registration documents, MOT and insurance certificate and driving licence.
- Don't leave possessions in view, lock them in the glove box or boot and remove sat navs and stereo fascias from the car.
- Have car windows and headlamps etched with your registration number.



## Motorcycle security

- Invest in a secure locking device for the wheel of your bike and fit an alarm.
- During the day, park in a busy public place. At night park in a well lit area.
- Secure your bike to an immovable object.
- Invest in a cover for your bike as it will reduce temptation for thieves and protect the bike.

## Bicycle security

- Have your bicycle stamped with your postcode.
- Always lock your bike up when you leave it, and secure it to a fixed object.
- Make a note of the make, model, colour, wheel size and serial number of your bicycle and register it with the police.

## Personal safety

Reduce the risks of becoming a victim of crime by following the tips below:

### Out and about

- Don't let anyone see your PIN when using credit/debit cards in shops and at cash machines.
- Keep your valuables and cash out of sight in busy streets.
- When going out, let people know where you are going and when you expect to return.
- Avoid walking alone after dark - walk with friends or take a taxi.
- Stick to well lit streets - especially at night.

- Avoid taking shortcuts through alleyways, waste ground and parks.
- Be aware that listening to a personal stereo/MP3 player may prevent you from hearing approaching danger.
- Consider carrying a personal alarm.

### Using public transport

- Check departure times, especially of last trains or buses.
- Always wait in a well lit place.
- Have your ticket, pass or change ready so that your purse or wallet is out of sight.
- On buses, try and sit near the driver on the lower deck. On trains, try and sit near other people and avoid empty carriages.
- Take note of emergency alarms.
- Ask someone to meet you at your final destination.

### Travelling in taxis

- If you are going to be out late, try and arrange a lift home or book a minicab/taxi.
- Never pick up a minicab in the street - it is illegal for minicabs to tout for trade on the street.
- Always keep the number of a reliable firm handy.
- Give your name and destination to the company so the cab can ask for you in person when collecting you.
- Ask the driver to wait until you are safely inside your house.

# Drugs and alcohol



## Does someone you know need help around drugs and alcohol?

Drugs and alcohol can have a terrible effect on the people, friends and family of those who use them. They can damage your relationships, make you depressed or over anxious, lose you your job, make you ill and generally make a mess of your life and health. If you are worried or just want advice, there are a number of organisations that can help.

### VISIONS (Young People up to the age of 18 years)

Da Spot, 33 Lampton Road,  
Hounslow TW3 1JG  
Tel: **020 8583 6440**

### Adult Services (18+) DAIS (drugs service)

Unit 2, Red Lion Court, Alexandra Road,  
Hounslow TW3 1JS. Tel: **020 8538 1700**

### EACH (alcohol service)

729 London Road, Hounslow, TW3 1SE  
Tel: **020 8577 6059**

### Other useful contacts

**24/7 Free phone: 0800 043 6575 (free from landline)**

Hounslow has a dedicated 24/7, 365 days a year FREE phone number, for parents, carers and users who are able to receive confidential information,

support,  
and brief intervention.

**Alcohol Anonymous (National)**  
**0845 769 7555**

National alcohol helpline operating 24-hours a day. AA provide a confidential advice and information service and hold groups in Hounslow with regard to alcohol misuse, you can visit their website:

**[www.alcoholics-anonymous.org.uk](http://www.alcoholics-anonymous.org.uk)**

**Talk to FRANK: 0800 77 66 00**

National drugs helpline operating 24-hours a day, FRANK is around to give you FREE and confidential information on drugs or visit their website:

**[www.talktofrank.com](http://www.talktofrank.com)**

**CrimeStoppers: 0800 555 111**

If you believe somebody is dealing drugs and/or manufacturing drugs call Crime Stoppers anonymously.

**[www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)**



## Environmental crime

### Flytipping

Flytipping is the common term used to describe waste being illegally deposited on land that is not an authorised landfill site. Flytipping can be either a single black rubbish bag being dumped or multiple loads of construction waste.

The flytipping of controlled waste is a serious criminal offence which carries a fine of up to £50,000 or one year imprisonment. If the case is very serious and goes to court, an unlimited fine may be imposed and the prison term can be up to five years.

If you give your vehicle to someone who uses it for flytipping or give your waste without checking whether they are authorised to carry and dispose of it, you could be open to investigation and prosecution if it is flytipped.

### Preventing flytipping

Simple steps can prevent flytipping.

#### Remember:

- If you give waste to anyone else, make sure they are authorised to carry it by asking for their carrier's authorisation. You can check online using the Environment Agency Public Register or by calling **08708 506506**.
- Ask where the waste is going. Use the Waste Directory to check illegal sites.
- Ask for a receipt listing where the waste is going, the vehicle details and the carrier's authorisation number.



This is a legal obligation if you are a business, but is also good practice if you are a private householder.

- If you are a business and need to know more about protecting your environment use Netregs online for more information on **[www.netregs.gov.uk](http://www.netregs.gov.uk)**
- The waste may be able to be taken by our special refuse collection for large items.

### Graffiti

Research shows that when an area is covered in graffiti, the community as a whole begin to suffer. Areas with graffiti are more prone to littering and vandalism as pride and respect for the area starts to decline.

English councils spend £27 million a year on graffiti removal and almost

90% of authorities think it is a problem in their area.

We have been working hard to remove graffiti all year round, and thanks to more local people reporting it, we are removing more than ever. We managed to cut the amount of graffiti in this borough by half. So if you see graffiti, report it and we'll remove it.

### Flyposting

Flyposting is the illegal and unauthorised placing of any sign, poster or sticker advertising or promoting an event or commercial activity on any street furniture, public utility cabinet or on private premises.

We regularly monitor streets within the borough for illegal signs and will remove them when found. In addition, a graffiti removal team will undertake regular inspections of streets to remove any illegal signs found, or reported by residents.

### Abandoned vehicles

- An abandoned vehicle is generally a vehicle that is stationary for a minimum of 2 weeks and is significantly damaged, run down or unroadworthy.

When reporting an abandoned vehicle, please provide as much information as possible including:

- Vehicle registration number
- Make, model, colour
- Time at present location
- Condition of vehicle

### Why report Environmental Crime?

We want to make Hounslow a better place to live, work and visit.

- Clean public spaces attract people
- An enhanced environment is good for business
- Residents want their local area to be "cleaner, safer and greener"
- It costs over £3million a year to clean litter from our streets. That money could be better spent on improving public services
- Our ultimate aim is to become a litter-free borough.

We do our best but we need your help!

To report environmental crime, call **020 8583 5555** or report online using our website [http://www.hounslow.gov.uk/index/online\\_forms.htm](http://www.hounslow.gov.uk/index/online_forms.htm)

Keep Britain Tidy are an environmental charity and run the anti-litter campaign for England. Visit their website <http://www.keepbritaintidy.org/AboutUs/Default.aspx> for more details on how you can get involved.

The Environment Agency's aim is to protect and improve the environment. Visit their website for more information <http://www.environment-agency.gov.uk/aboutus/default.aspx>

## Be safe and sound in your home



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London Fire Brigade is best known for putting out fires, but one of their main aims is to prevent them by working with local people to ensure they understand how to protect themselves. Phil Butler, the Brigade's Borough Commander for Hounslow said: "One of the ways we help local people is by carrying out free home fire safety visits. We also fit free smoke alarms if needed."

In Hounslow, firefighters work hard to pass on hints and tips about how local people can minimise risk. Phil Butler's first piece of advice is always the same: "Getting a smoke alarm, testing and maintaining it, as well as planning an escape route from a fire can dramatically decrease the risk of death or serious injury."

Always remember the following tips:

- **Fit a smoke alarm and check it regularly.**

- **Make an escape plan. Have you considered how you would get out in the event of a fire? The best escape route is the normal way out of your home but consider what you would do if this route was blocked.**
- **Take steps to avoid fires. For instance, don't leave cooking/candles unattended, dispose of cigarettes carefully and never smoke in bed.**

If you'd like to arrange a free home fire safety visit, call the Brigade on freephone **08000 28 44 28** and we'll visit your home, talk to you about fire risks and fit free smoke alarms if needed.

For further information on fire safety, go to [www.london-fire.gov.uk](http://www.london-fire.gov.uk)



# Neighbourhood Community Safety Co-ordinators

## Who are we?

We are council officers working with local police in the community to tackle crime and anti-social behaviour.

## What do we do?

We work with the local community to identify acts of crime and anti-social behaviour and find ways to prevent and deter repeat incidents.

## How do we do it?

We work closely with different agencies to look at how we can change the behaviour of offenders.

Who do we work in partnership with?

- Metropolitan Police
- London Fire Brigade
- London Probation
- National Health Service
- Metropolitan Police Authority

We also work with a number of different departments within the council.

## How can we help you?

We can:

- offer advice on legislation available to tackle crime and anti-social behaviour e.g. closure of premises order, crack house closures, brothel closure;
- offer advice about how and where to report acts of crime and anti social behaviour;
- give you details of, and make referrals to different services, such as parenting

support, victim support, alcohol and drug support;

- engage with you at local events such as street briefings and community roadshows;
- inform you about upcoming schemes and consultations in your area
- work with you to apply for funding to make improvements to your local community.

## How can you help us?

By taking a stand against the perpetrators of crime and anti-social behaviour and making us aware of the issues you are suffering in your local area.

We can work with you to find a resolution, whether it is applying for funding for some new play equipment or community centre, or taking legal action against a repeat offender of anti-social behaviour.

## How can you contact us?

The contact details of the 5 Neighbourhood Community Safety Coordinators across Hounslow Borough.

### Contact details

|                             |              |
|-----------------------------|--------------|
| Brentford & Isleworth       | 07506 309810 |
| Chiswick                    | 07951 344961 |
| Feltham, Bedfont & Hanworth | 07956 308554 |
| Heston and Cranford         | 07507 405501 |
| Hounslow                    | 07950 895041 |



Working together for a safer London

# Metropolitan Police Special Constables and volunteers

## Metropolitan Special Constabulary (MSC) officers - Special Constables

Special Constables are a true sign of the partnership between the police and the public, and they provide vital and valued support to a whole range of policing activities. MSC officers have similar roles as regular, full-time police officers. They are issued the same uniform and equipment and also have the same powers of arrest. The work of a special constable is varied, interesting and, at times, exciting. Above all, you will have the satisfaction of knowing that you are helping to reduce crime and disorder. Interested?

Contact **020 8247 6662** or Email **TXMailbox-.msc@met.police.uk** or visit **www.metpolicecareers.co.uk/specials**

## MET Volunteers

Interested in volunteering for the Met, but not in uniform? Hounslow Police attracts volunteers from all kinds of backgrounds - from full-time workers to the unemployed, and from school leavers to the retired. Volunteers benefit the Police Service in many ways, they free up trained staff to concentrate on operational work. Currently volunteers support Hounslow Police in areas such as updating databases, assisting at front counters and general administration. If you have a few free hours become a Met Volunteer.

Contact Reepu Ubi on **020 8247 6116** or visit **<http://www.met.police.uk/careers/volunteers/>**

## To Contact Metropolitan Police

Non-emergency: **0300 123 1212**

**Emergencies call 999**

## Join Hounslow RINGMASTER

Join the Hounslow Community Messaging scheme called Ringmaster. This free service will inform you about local:

1. Crime Trends across the Borough , Bogus Callers, Scams, Robberies and Car crime hotspots;
2. Make Witness appeals;
3. Warn you about current and potential emergencies affecting the Borough

The scheme is open to all who live or work in the borough; residents, businesses, pubs, schools etc. Contact: [www.hounslowringmaster.org](http://www.hounslowringmaster.org) or call the Ringmaster office on 020 8247 6056.

## Hounslow Business Against Crime

The project operates in Feltham & Hounslow Town Centre and has over 70 members. Benefits of the scheme include:

- A radio facility linking businesses directly to Police and Hounslow CCTV Control room; and
- Exclusion schemes to exclude persistent offenders from the locality.

For further information please contact:

### Hounslow Town Centre Co-ordinator

Tel: 020 8572 3072 or Mobile: 07983-688479

Email: [Community.safety@hounslow.gov.uk](mailto:Community.safety@hounslow.gov.uk)

### Feltham Town Centre Co-ordinator

Tel: 020 8890 7608 or Mobile: 07903-573572

Email: [Community.safety@hounslow.gov.uk](mailto:Community.safety@hounslow.gov.uk)

### Community Safety Team

London Borough of Hounslow

Civic Centre, Lampton Road

Hounslow TW3 4DN

Email: [community.safety@hounslow.gov.uk](mailto:community.safety@hounslow.gov.uk)

Telephone: 020 8583 2503

[www.hounslow.gov.uk](http://www.hounslow.gov.uk)

### Accessible formats and translations:

ترجمے کی مفت سہولت (भाषांतरनी मुफ्त सेवा)  
अनुवाद की मुफ्त सेवा उरजमे दी मुहड मेवा



**020 8583 2299**